Location



By Car: Street metered parking is available.

By Public Transport: Trams no 3, 3a, 5, 6, 16, 64, 67

Eligibility

Our Front Door service is open to anyone, including other service providers. Our staff speak many languages and are sensitive to the diverse cultural and religious needs of the community.

Cost of Service

The service is free, however, the costs of our programs vary. Please refer to program specific information.

Hours of Operation

We are open Monday to Friday 9:00am - 5:00pm.

Contact Us

Telephone: (03) 8517 5999 Email: info@jewishcare.org.au

Our Values

דרך ארץ derech eretz respect

קהילה kehilla community

> **הכללה** hachlala inclusion

אחריות חברתית achrayoot chevratit social responsibility



Jewish Care (Victoria) Inc 619 St Kilda Road Melbourne Victoria 3004 ABN 78 345 431 247 ARN A0040705X

Head Office: (03) 8517 5777 All Services: (03) 8517 5999 info@jewishcare.org.au www.jewishcare.org.au

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YOUR FRONT DOOR TO ALL JEWISH CARE SERVICES



The Front Door to Jewish Care

Life is full of challenges. Some are expected, like those associated with ageing, while others can take you by surprise, such as illness, unemployment, financial challenges, housing issues or the passing of a loved one. If you or your loved ones are seeking support or are facing a difficult situation, Jewish Care's Front Door is here to assist.

Our Information and Access team greets you warmly and:

- Listens, understands and identifies your needs;
- Provides information and refers you to the most appropriate services to meet your needs;
- Offers information and referral to other community services which may be helpful.



Your First Point of Contact For:

Individual & Family Support

Service Coordination - Social Work Services Counselling and Parenting Support Employment Centre Financial Counselling Financial Aid and Food Security Financial Literacy and Saver Plus Empower Interest Free Loans Housing Support and Advocacy Mental Health Promotion Family Violence Support - Prevention and Education Youth Mentoring

Disability Services

Long Term Accommodation (group homes) Respite or Short Term Accommodation Daily Living Supports NDIS Planning and Support Group Activities

Residential and Active Living Services

Case Management Healthy Ageing Programs and Therapies In-Home and Personal Care Holocaust Survivor Support Home Care Packages and other funded services Memory Care (Dementia) Residential Aged Care Respite



Service Coordination: Responding to Complexity

The Service Coordination team of qualified social workers receives referrals via the Front Door as well as from other Jewish Care programs, when multiple or complex needs exist or arise. After a holistic assessment, we assist individuals, families and other organisations to develop the best support/ intervention plan available.

Our team will work with a range of complex issues including but not limited to:

- Domestic violence Child Safety Issues
- Drug and alcohol abuse
- Mental illness
- Homelessness
- Vulnerable families