

A little something extra.

Your guide to Jewish Care
Premium Services.



Our Elders are unique; you have lived rich lives. It's this knowledge that underpins our personalised approach to care and support.

We listen, so we can understand your needs and preferences. We know that sometimes it's the little things that make a difference.

Premium Service packages provide you additional products and experiences, to enhance your levels of comfort and connectedness.

When only the best will do.

The *'Indulge'* package includes access to premium appetite and premium comfort extras.

The *'Indulge Plus'* package includes access to premium appetite, premium comfort, premium social and premium connect extras.

Premium appetite

Food brings us together. Great meals are the backdrops to our happiest of memories. Bring something special to each day with little moments of indulgence.

Fridge supplies	<ul style="list-style-type: none">• Bottle of wine.• Juice.• Fresh fruit.• Milk.• Soft drink/Mineral water.• Spreads.• Yoghurt.
Indulgence menu	<ul style="list-style-type: none">• Fruit.• Chocolate and sweets.• Liquor selection.• Plunger coffee and a selection of tea.
High tea	<ul style="list-style-type: none">• Dress-up occasion in a formal dining setting.
Chef's forte	<ul style="list-style-type: none">• Patisserie.• Special occasion cakes.
Guest dining vouchers	<ul style="list-style-type: none">• Invite family and friends to dine with you.
Café vouchers	<ul style="list-style-type: none">• Purchase food and beverages from the café.

Premium comfort

Ensure you look and feel your best—always. Embrace comfort with fine fabrics, toiletries and pampering sessions to soothe your body and mind.



Luxury soft bedding	<ul style="list-style-type: none">• Doona.• Pillows.
Deluxe robe & towels	<ul style="list-style-type: none">• Robe and shower cap.• Full set of quality plush towels.• Washcloth.
Toiletries	<ul style="list-style-type: none">• A set of luxurious bathroom toiletries that include body wash, body oil, lotion, shampoo and conditioner.
Air purifier and diffuser	<ul style="list-style-type: none">• Scented oils.• Fragrance.
Pamper pack	<ul style="list-style-type: none">• Manicure/pedicure.• Hairdressing.• Facial.• Foot spa.
Flowers	<ul style="list-style-type: none">• Fresh arrangement of flowers delivered regularly.



Premium social

Embrace new possibilities with your family and friends. Go to the in-home cinema, celebrate special events and relive precious moments and experiences.

Mystery excursions	You compile a list of local sights and destinations that you'd like to visit and our staff will arrange a surprise tour for you, along with other Elders.
Podcasting	Podcasts are hosted in group or individual sessions. Hosts direct topics, and links to podcasts are shared with you and your family.
Musical melodies	In groups, use headphones for 'silent' music therapy, where you can listen to music of your choice in a social setting.
Virtual Reality	VR headsets simulate experiences which parallel your life journey. Sessions can be designed to suit your needs.
Private dining	Use the private dining room to celebrate special occasions with your family.
Cinema vouchers	Extra 'Gold Class' cinema sessions are run exclusively for you as a 'Premium Services Elder'.

Premium connect

Ensure that you are always connected to friends and loved ones. Let technology bring you more entertainment and closer to those who matter most.

Wi-Fi streaming	Beyond standard Wi-Fi, access Skype and special cultural movies with streaming services.
Video chat	Share screens with each other in the comfort of your own space. Hosts coordinate group activity sessions, providing you opportunities for participation with fellow Elders.
Connect	A personal phone with a direct line connection and a portal mobile device in case you are out of your room. Includes unlimited national calls to mobile and landline numbers.
Voice assistant	A personal voice assistant, like the Amazon Echo Dot, is installed in your room. Voice assistant "Alexa" is a companion who can action electronic requests such as turning on the TV, playing music, or making calls.
Audio library	Access the rental library service and have audio books delivered to your room.
Tech assist	A responsive help desk service is ready to assist you with your devices and online access issues. Join in with regular group tutorials.



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