

## Types of Help Available

Jewish Care may be able to assist eligible applicants with support towards:

- Home and personal care
- Medical aids and equipment
- Transport to medical appointments
- Delivery of meals and food supplies
- Dental assistance
- Medical bills
- Medical procedures
- Information and referrals
- Holocaust Restitution and Compensation application support

### Please note:

We endeavour to meet all eligible requests for assistance. However, levels of support will vary from situation to situation as there is no set amount for the assistance available. Due to limited funds, each request is considered on its own merits.

## Who is Eligible

In order to qualify for support, Jewish Care will need to ask questions about your background, Holocaust experience, income and assets, and level of need. We will check these details against criteria set by the Claims Conference and help you through the application process.

## How to Apply

Please contact Jewish Care on **8517 5999** or **info@jewishcare.org.au**

Our team will determine your eligibility for assistance and provide guidance and support.



If you'd like more information or wish to discuss your needs, please contact:

*Jewish Care (Victoria) Inc*  
619 St Kilda Road  
Melbourne Victoria 3004

*Telephone (03) 8517 5999*  
*Email info@jewishcare.org.au*  
*www.jewishcare.org.au*



### Our Values

דרך ארץ  
derech eretz  
**Respect**

קהילה  
kehilla  
**Community**

הכללה  
hachlala  
**Inclusion**

אחריות חברתית  
achrayoot chevratit  
**Social Responsibility**



## HOLOCAUST SURVIVOR SUPPORT PROGRAM



## Holocaust Survivor Support Program

Jewish Care is committed to supporting Holocaust survivors living in Victoria. The Holocaust Survivor Support Program (HSSP) addresses the needs of Holocaust survivors who meet the criteria for funded services at home and in the community.

The program receives funding from *The Conference on Jewish Material Claims Against Germany* ('Claims Conference'), an organisation based in New York that negotiates with certain European governments for the release of funds to provide support to Holocaust survivors worldwide.

## Holocaust Restitution and Compensation Support

Holocaust survivors may be eligible to receive a Holocaust restitution payment. Our program can assist and guide you and your family through the often complex and emotional process of applying for pensions and payments.

**Jewish Care can provide:**

- Information about the various types of compensation programs
- Information about eligibility criteria
- Assistance with an eligibility assessment
- Practical assistance to complete applications and follow up correspondence in English and other languages

## Frequently Asked Questions

### **Can I get help at home?**

Yes. Jewish Care provides a range of home and personal care services through our BlueStar home and community service programs.

### **How long will this program last?**

Jewish Care receives Claims Conference funding on an annual basis, and funding can only be confirmed year-by-year.

### **I support a Holocaust survivor – how do I access assistance?**

Please contact Jewish Care to discuss a possible referral for your client or family member.

### **I already receive a Holocaust-related pension – am I eligible?**

Contact us with your pension details. We can discuss and determine your eligibility for assistance.

### **I don't receive a Holocaust-related pension – why should I apply?**

The Claims Conference stipulates that to get funded assistance you must complete an application for Holocaust-related compensation. We understand this may be difficult both practically and emotionally. Our team will assist and guide you through the process.

### **What paperwork is involved in making an application?**

Paperwork includes, but is not limited to:

- An application form to determine your eligibility for funded services under the Claims Conference criteria
- An application for compensation from the Claims Conference or German Government
- A home based assessment of your need and functionality

### **I am not eligible for Claims Conference support – can I still get Jewish Care services?**

Yes. There may be other options such as government-subsidised and full fee services. Our staff will identify other suitable options for you.

### **What if I live outside of Victoria?**

Funds awarded to Jewish Care mainly support Holocaust survivors living in Victoria, however we may still be able to assist, so please contact us.

### **What if I need help with English?**

Our staff speak a variety of community languages. Program guidelines and forms are also available in Russian.

## More Information

Visit the Claims Conference website at [www.claimscon.org](http://www.claimscon.org)

