



INBOX





Susie Ivany OAM, President Bill Appleby, CEO

In light of the escalating COVID-19 pandemic, we would like to assure our community that Jewish Care is taking all possible steps to ensure the wellbeing of our Elders and clients, our staff and volunteers, and our community.

As with any global crisis, the need of the hour is to

provide immediate relief to those most impacted, and in response, our 2020 Annual Appeal is now a Crisis Appeal. This year, we need to raise an additional \$1.4 million to meet the additional demand caused by COVID-19 on top of the \$3.6 million required to fund vital social services accessed by over 6,000 people annually.

While this may appear to be challenging, given the current circumstances, we are positively adapting to this unprecedented situation by making our Annual Appeal Dinner a virtual engagement. The event will be hosted online with video messages from Melissa Davis, Dinner Co-Chair; Marilyn Kraner, Manager COVID-19 Helpline; and Prof Sharon Goldfeld, Jewish Care Director; appealing to the community to 'dig deep' at this time of crisis.

We have established a dedicated COVID-19 Helpline (8517 5555) to assist those in the Victorian Jewish community who are experiencing emotional distress, social isolation, financial hardship, food shortage, disconnection from community, and difficulties running essential errands. In partnership with other communal agencies, our aim is to provide essential services to ensure our community returns to full strength. We thank the Erdi Foundation, Spotlight Foundation, Victor Smorgon Charitable Fund, Besen Family Foundation and Gandel Philanthropy for their generous support in helping to establish the Helpline.

While we focus on the weeks ahead, the good work achieved over the last six months shouldn't go unnoticed. We are weeks away from opening the new Hannah & Daryl Cohen Family Building, which is a marvel in the residential aged care environment. We are proud to have achieved full Rainbow Tick Accreditation, and our leadership changed hands with the appointments of Susie Ivany OAM as President and Vanessa Cohen as General Manager Community. We thank outgoing President Mike Debinski and General Manager Mark Joel for their tireless contribution, during which time they spurred significant growth and change at Jewish Care, most importantly the launch of the \$200 million 'Growing. For our community.' Capital Campaign.

Jewish Care is strongly positioned to manage through this crisis, and confident in the skills of our Board and Leadership team and the commitment and dedication of our staff and volunteers. People need our support now more than ever, and Jewish Care will be here to deliver it today, tomorrow, and in generations to come.

As our Appeal campaign says, "It only takes a moment to change a lifetime that moment is now". Thank you for being part of the Jewish Care family.



Bill Appleby

I just wanted to let you know that I have received the Benefactor Package for Eva & David Nissen, you sent. Thank you so much for sending it to me. The booklet and plaque looked so special and I have no doubt that my parents would have been very touched and humbled to be honoured in this way. On their behalf, I sincerely thank you, Raye and everyone at Jewish Care for this thoughtful

I will continue to support Jewish Care as the work you all do to support the community is invaluable. All the very best!

~ Jeannette Leon

I would like to say it was a pleasure going through the job placement journey with Susan, at the Employment Centre, from job seeking workshops to one-on-one meetings. I accepted a job offer and started working on 4 February, 2020.

Her leadership, professionalism, guidance, follow up plans, optimism, positive spirit and kindness, inspired me to be motivated and build self-confidence. I couldn't have done it without her! Thank you so much.

~ Liraz Grossman



Share your feedback about our services by emailing yoursay@jewishcare.org.au



Front cover: Jewish Care Elders, Mikhalina Khmelnitsky, Bella Kreichman and Genrikh Belkin on a tour of the new Schwartz Family

Synagogue in the Hannah & Daryl Cohen Family Building. The stained glass windows were preserved and relocated from the Montefiore Shule that was demolished in 2017.



Now More Than Ever, We Need Your Help

Each year, Jewish Care assists over 6,000 individuals and families experiencing crisis and hardship. Services such as housing support, financial counselling, interest free loans, employment services and mental health promotion are vital to the health and wellbeing of the community.

It is only through the Annual Appeal and generosity of the Jewish community that we are able to provide these essential services to the most vulnerable members of the community every day.

This year, the lives of an ever-growing number of people are being suddenly and profoundly changed in a moment by the coronavirus pandemic.

The magnitude of the effects caused by the pandemic has seen the fundraising activities this year severely impacted. Events that are essential in helping to raise much needed funds, including the Annual Dinner, major donor functions, and the Tzedakah Telethon, have all been cancelled. A special Crisis Appeal video has been produced instead and will be emailed to our donors. We thank our Diamond supporter Spotlight Foundation, and Gold supporters Colliers, Guests Accounting, JRF, Lowe Lippmann, Seek, Teska Carson and Wingate for their unwavering commitment.

During these uncertain times, the financial need is greater, and we are now urgently appealing to the community to help us reach a revised target of \$5 million. This increased demand on resources has made this year's Appeal more important than ever before.

Please give generously to the 2020 Crisis

Appeal. Your support will ensure we can continue to do this now and for the many months beyond the COVID-19 pandemic.



To donate, complete the coupon on the back page or online at jewishcare. org.au/2020appeal



We Are Rainbow Tick Accredited!

Jewish Care embarked on a whole-of-organisation approach to reassure the LGBTI+ community that the organisation is aware of, is responsive to and is understanding of their needs for safe and inclusive practices.

As part of the process, Jewish Care was independently assessed against six standards and was formally accredited for The Rainbow Tick Accreditation in March this year.

The Rainbow Tick Accreditation Program supports organisations to understand and implement LGBTI+ safe and inclusive service delivery and assists organisations to move from LGBTI friendly to LGBTI inclusive.

Staff, Elders and volunteers, were also part of a contingent who walked alongside other Jewish community organisations at the 25th Annual Midsumma Pride March held on 2 February.

"Jewish Care values the inclusion of every single member of our community," said Jewish Care President, Susie Ivany OAM. She added, "Marching alongside LGBTI+ members of both the Jewish and wider communities, as well as other communal organisations, is just one more way we can outwardly express our commitment to supporting diversity and inclusion."

In addition, Jewish Care partnered with other faith-based and community service organisations in a joint press release, to voice our concerns about the latest draft of the Religious Discriminations Bill and its potential to allow people and organisations to use faith as a means to cause harm to clients, customers, staff and volunteers.

Bill Appleby, CEO Jewish Care said, Legislating the right to judge a person's value based on their ability, religion, sexuality, gender expression, or marital status is not what civil societies are built upon."





2019 Annual General Meeting

Jewish Care's 2019 Annual General Meeting was held at Monash University, Caulfield, on 14 November.

Many significant achievements from the past financial year were outlined, including updates on the new builds, namely Anne & Eric Smorgon Active Living Centre, Senior Living Community in Carnegie and the Hannah & Daryl Cohen Family Building.

Outgoing President, Mike Debinski, who stepped down after seven years of service. reflected on the proactive approach taken in anticipating reforms and dynamic changes within the sector. "Some years ago, we began exploring disability and aged care service models in Australia and overseas to determine what services have recorded excellent outcomes, and these were built into our systems here at Jewish Care to deliver quality, contemporary services."

The AGM saw the election and re-election of Board members, including Sharon Gdanski, Mike Debinski, Simone Szalmuk-Singer and Reuben Zelwer.

The Leo and Mina Fink Community Service Award was presented to two recipients this year, Hannah Cohen and Charles Holckner OAM, in recognition of their outstanding support of, and contribution to Jewish Care's Capital Campaign; 'Growing. For our community.'



Download the 2018/2019 Annual Report from jewishcare.org.au/annualreports





Working Together to Support Youth Mental Health

Jewish Care was pleased to partner with Community Security Group (CSG) recently to offer Youth Mental Health First Aid training for their volunteers. Team Leader of Healthy Communities, Cassandra Barrett said: "It was fantastic to have the opportunity to work with CSG. To see organisations in our community, and particularly volunteers, take the time to build their ability to respond to individuals in need is incredibly heartening."

Youth Mental Health First Aid is an accredited course that equips community members with the skills to support a young person who is experiencing a mental health problem or crisis.



To organise a Youth MHFA course for your workplace or organisation, contact cbarrett@jewishcare.org.au



Awarding Excellence

Two hundred and fifty Jewish Care staff, volunteers, Board members, and supporters gathered at Leonda By The Yarra in November, to acknowledge exceptional dedication and commitment of staff and volunteers in providing quality service and support to our Elders and community.

Bill Appleby, Jewish Care Chief Executive Officer, thanked award nominees for "making our world a better place" and reminded the audience that, "because of the work you do, Jewish Care and those we care for are the real winners".

Guest speaker, Tammy van Wisse, a world record-holding marathon swimmer, environmentalist, and motivational speaker, shared her inspirational story of swimming the Bass Strait and the importance of teamwork.

The major award for the evening, the Samuel H. Harris Award was presented to Jagdeep Singh, a registered nurse at Gary Smorgon House, for his dedication to providing exceptional support to Elders.

Volunteer of the Year was awarded to two recipients in 2019; Phillip Symons and Raisa Basman, for giving of their time generously.

Service milestones were also celebrated with 108 staff and volunteers acknowledged for their dedication and contribution. Delysia Pahoff OAM, Jeannette Hopma and John Zeleznikow were amongst these individuals celebrating 40 to 45 years of service.

Other award winners included:

President's Award: Nellie Khoroshina - Active Living Services.

CEO Customer Service Award: Kavitha Govardhana - Active Living Services, and Michael Webster - Property Manager.

Ethos Award: Irina Libman - Disability Services, and Freya Matthews - ICT Support.

March of the Living Recipients: Rabbi Yoseph Nerenberg - Jewish Life and Ella Turner - Smorgon Family Nursing Home and Montefiore Homes.

Scholarships: Shiyan Kekulkotuwage – People & Culture and Lynette Maguire – Individual & Family Services.

Preventing Gender-Based Violence

Jewish Care organised a range of programs, from breakfast briefings to poster campaigns, to create awareness around preventing violence and in addressing the physical and emotional consequences of gender-based violence.

The Preventing Violence Together Community Breakfast held at the Glen Eira Town Hall in December, in partnership with Unchain My Heart and Glen Eira City Council, was a sold out event with over 300 people attending the breakfast.

The breakfast, organised in support of the global 16 Days of Activism against Gender-Based Violence, invited Naomi Tucker, an international guest speaker from America, to speak on the importance of a whole-of-community response to preventing violence, and supporting change within the Jewish community.

Naomi said, "When someone is having trouble at home, they are more likely to tell a friend, a Rabbi, co-worker, or even the person who cuts their hair than call a hotline or seek professional help. And that is why we need you to know what to do when that happens."

Naomi comes with over 35 years of experience in the field of family violence prevention. She is Co-Founder and Executive Director of Shalom Bayit, the first Jewish domestic violence agency in Northern California, and a national consultant on faith-based approaches to ending violence in the home.

Walking against family violence and the distribution of coffee cups promoting bystander action, were two other initiatives rolled out in the lead up to the international day.

The Preventing Violence Together Community Breakfast was proudly sponsored by Antler Luggage, Sound Insurance Services, and Hesta.



Susie Ivany OAM **Appointed President**

Susie Ivany OAM was elected President of Jewish Care Victoria, in December last year. Susie succeeds Mike Debinski, who after seven years as President will remain with Jewish Care as a Board member.

Susie has held many senior Board positions in a number of Jewish communal organisations, including Jewish Care, NCJWA Victoria, the International Council of Jewish Women, and Unchain My Heart; an organisation that was founded and chaired by her up until her recent appointment as President of Jewish Care. In 2016, she received the JCCV General Sir John Monash award.

"I am honoured to have been elected as President of this vital and dynamic organisation in our community," said Ivany. "Just as Jewish Care was important to my family when they arrived in Australia, I look forward to continuing our excellent services to the most vulnerable in our community. This is a very exciting time in our 172-year history with major developments and I am looking forward to working with the Board, staff and volunteers to bring these to life."

The outgoing President Michael Debinski said, "I have been privileged to play a part in leading this organisation over the last seven years. I look forward to a wonderful future for Jewish Care and the community it serves."

Mike's leadership enabled Jewish Care's transition into a dynamic and responsive organisation that kept the people



it supports at the very heart of its operations. His major accomplishments were the establishment of The Children in Residential Care Support Scheme and acceptance into the National Redress Scheme, creation of the Yesod Board Foundation Program, development of Jewish Care's Front Door, and launch of the historic 'Growing. For our community.' Capital Campaign. This included the purchase of sites in Windsor and Carnegie, the sale of 52 Northcote Avenue, and the opening of the Coppel & Piekarski Family Disability Respite Centre in 2016.

During his time, Jewish Care also developed a strong focus on inclusivity, adopting formal position statements related to gender equity and equality, asylum seekers and refugees, safeguarding children, LGBTI+ inclusion, family violence, and people living with a disability.



Achieving and Aspiring

2019 was a stellar year for youth mentoring at Jewish Care, with both the Young Achievers and Youth Aspire programs recording big numbers. In November, we celebrated another successful year of friendship, engagement, community, and growth with our end-of-year graduation functions.

Program participants had the opportunity to share a delicious dinner in the company of their mentors, loved ones, and fellow mentees. Guest speakers, Dylan Rubinstein and Julia Goldberg, provided inspiration and food for thought, while mentors and mentees shared their experiences,



speaking of the lasting connections they have made and the value that the mentor relationship has brought to their lives.

Youth Mentoring Coordinator Eliza Arnold said: "The end of year dinner is a wonderful celebration of the young people and their achievements, and an opportunity to thank the mentors for all that they do. It's youth mentoring's "night of nights" - where we really get to watch these young people shine, and reflect on how far they have come."



For more information visit jewishcare.org.au/youthmentoring

Making a Positive Impact by Giving

Many of our supporters are passionate about giving as a way of improving the lives of others in the community.

This year, we have had many young members donating to Jewish Care, wanting to engage meaningfully with the community on their spacial day.

Jewish Care's B'nei Mitzvah Giving is designed for young Jewish people, who choose to celebrate their Bar or Bat Mitzvah by donating to Jewish Care.

We were able to speak to some of these outstanding youngsters to understand what it meant to them.

Charlie Joel

Charlie enjoys playing sport.

How did you hear about Jewish Care?

I've known about Jewish Care through my family for a long time.

What is Jewish Care's role in the community? To support Jewish people in need.

Why did you choose to donate to Jewish Care? Because they play such an important role in the Jewish community.

Why do you think it's important to volunteer or donate to community organisations? I think it's important because that way we can help people

What is your message to others about giving? Give from your heart.



Aidan Rubinfeld

When Aidan is not at school, he loves playing basketball and football, and being with his friends.

How did you hear about Jewish Care? I heard about Jewish Care while I was doing the 13 Bar Mitzvah program and learnt about organisations that help our community.



What is Jewish Care's role in the community? Jewish Care has a lot of roles in the community. It provides help to the elderly, to those with disability, to people less fortunate and to those who need need financial assistance. It also helps connect people with jobs and even helps young people connect with the community.

Why did you choose to donate to Jewish Care? I chose to give to Jewish Care for my Bar Mitzvah for two reasons - I wanted to do something selfless and help those less fortunate than I am. I also wanted to have a Jewish focus because a Bar Mitzvah is a milestone for any Jewish boy.

How did you feel when you made your donation?

After deciding to donate to Jewish Care I felt good that I could give something back and help people in our community access services and money they might need. I found it really hard to see so many people in our community suffering, while I was doing my Bar Mitzvah program. Even though it's hard to make a difference, every little bit counts.

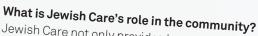
What is your message to others about giving? Even though it's really nice to get presents it's also really satisfying to give them.

Chloe Goldman

Chloe enjoys gymnastics, art, and spending time with friends and family.

How did you hear about Jewish Care? I have often donated my birthday money to Jewish Care since I was very

young. My great grandmother lived at Montefiore Homes until very recently.



Jewish Care not only provides homes for the elderly and assists people with disabilities, but also helps families in need in many different ways.

Why do you think it's important to volunteer or donate to community organisations? As a young Jewish girl having my Bat Mitzvah, we have a responsibility to our community to help those in need in any way we can.

How did you feel after making this important decision to donate to Jewish Care? I felt proud to be able to give to an organisation to which my family has a long history of being involved, and which has been special to me throughout my life.

What is your message to others about giving? It is our responsibility to do as much as we can to not only give, but help in different ways to ensure Jewish Care remains an important pillar in our community.







Food, Family, Friends and Fundraising

The Generations of Women committee gathered for their annual fundraising luncheon, together with their family, friends and community members. With over 240 participants attending the event, the committee was able to raise over \$80,000 in support of housing for individuals and families who are at risk of homelessness.

Guest speaker Alison Jones, author of The Jones Family Food Roster, shared her story of how the Jewish community rallied around her following her diagnosis with Multiple Myeloma, an incurable bone marrow cancer, a decade ago.

Jones discussed how in her time of need, friends, acquaintances, and even those in the community she didn't know, came together to provide lovingly prepared meals for her family. This incredible community support and Jones' journey

with cancer forms the basis of her inspirational book.

Marilyn Kraner, Manager of Individual and Family Services, also addressed the audience, highlighting the links between family violence and homelessness, and sharing the importance of Jewish Care's housing offering in meeting the needs of those in the community affected by family violence.

"Unlike other housing providers, neither our housing offering nor our family violence support receive government funding. Our ability to offer housing support means that our family violence offering is unique; in fact, Jewish Care is the only organisation in the Bayside Peninsula region that moves from prevention right through to response," said Kraner.



Visit jewishcare.org.au/housing for more information about our Housing Support service.

Words with Friends

Jewish Care's Prahran Grove House, which offers supported accommodation to people with disability, collaborated with Scrabble Victoria for a joint fundraiser in January this year. With over 80 people attending the event, held at the Balwyn Community Centre, they were able to raise \$1200 towards their seasonal expenses.

Residents of Prahran Grove House were so excited about the event, they each contributed by preparing lavender bags and rose petal cups, packed gifts for the raffle, and cooked meals for scrabble players.

The residents were very pleased with the outcome and called it a fun, new experience.



Yesod and Observership Program Partnership

To further enhance the quality of our governance program and its offering, Jewish Care partnered with The Observership Program this year. Through this partnership, participants in the 2020 Yesod Program will be offered expanded learning modules and increased opportunities to network with a larger cohort of young professionals with similar aspirations to serve on boards of for-purpose organisations.

Similar to Yesod, The Observership Program provides a yearlong program to young professionals living in Melbourne and Sydney, who are interested in building their confidence and capacity to serve on not-for-profit boards through interactive workshops and participation in sub-committee and board meetings in communal organisations.

Jonathan Gavshon, Founder and Chair of The Observership Program, said, "We are delighted to be collaborating with Jewish Care in such a meaningful leadership development project for both the Melbourne Jewish community and the Australian community at large. We are both deeply committed to harnessing the passion and talent of young professionals who have so much to learn and offer our non-profit sector."

Speaking of the Yesod Program, Ben Simon said, "I really enjoyed the access to different people from different backgrounds who were able to share their views. The absolute best aspect of the program was the involvement of the AICD. The Chatham House sessions were a great opportunity to hear some fantastic speakers."

Jewish Care's Yesod Board Foundation Program, in its fifth year, has provided young professionals in the Victorian Jewish community with opportunities to gain strong understanding of board leadership, governance best practice, and the professional duties of a for-purpose organisation.

The Yesod Board Foundation Program is proudly sponsored by the Kelly and Simon T. Morris Family and the Szalmuk-Singer Family.



For more information about Yesod, visit jewishcare.org.au/yesod



A New Era

HANNAH & DARYL COHEN FAMILY BUILDING

The flagship Hannah & Daryl Cohen Family Building, located at the gateway of Melbourne's most beautiful and grand city boulevard, will open its doors to the community in late April.

This fantastic news comes in the wake of the builders, Watpac, reaching practical completion on 13 March and handing over the keys to Jewish Care.

This beautiful building will house 156 Elders, across three categories of living; Traditional, Classic and Choice, who will have access to some of the best communal spaces that the Jewish community is yet to experience. The spacious Synagogue, large dining and living spaces, winter gardens, sprawling balconies, and a vast courtyard are some of these unquie features.





ANNE & ERIC SMORGON ACTIVE LIVING CENTRE

Opening mid-year is the new Anne & Eric Smorgon Active Living Centre, located next to Gary Smorgon House.

The Centre will provide a range of therapeutic and allied health services to support the healthy ageing of Elders at Gary Smorgon House, as well as those living independently in the community.

A linked walkway will connect the Centre with Gary Smorgon House, making it convenient for Elders and visitors to access the new shule, training and outreach programs, social and recreational activities and consulting rooms.



Sonia Goldberg and Phil Krasnostein



Sharing their Simcha

We are extremely grateful to the following supporters for requesting donations to Jewish Care in lieu of gifts to mark their special occasions:

Bat Mitzvah

Lexi Bursztyn Romy Frey Lexi Frey Chloe Goldman Allegra Gorog Liv Langa Chloe Marton

Bar Mitzvah

Charlie Joel Aidan Rubinfeld Joe Zayontz

8th Birthday Jake Majman

9th Birthday

Asher Cohen Charlie Rosenberg

10th Birthday

Toby Davis

60th Birthday

Helen Freeman Anita Lange

80th Birthday

Margot Joseph Geoffrey King Deanna Levin Sue Silver

90th Birthday

Charles Holckner OAM Kathlyn Rotman

100th Birthday

Ester Szyper

Birthday

Paula Hansky OAM

Wedding

Sonia Goldberg and Phil Krasnostein Eden and Rihanna Raleigh



To share your simcha, please contact our Community Team on 8517 5786 or donations@jewishcare.org.au





Treasured Benefactors Honoured

Families and friends of Jewish Care's past benefactors joined us at our annual Commemoration Event. Now in its fourth year, the event acknowledged those who left a legacy gift to Jewish Care. Amongst those who attended were the families of treasured benefactors Jenny and Faye Burns, Eve Casper and Pinchas Ringelblum - may their memory be a blessing.

Photo Gallery



























Like us on Facebook to see more photos of events and activities around Jewish Care – facebook.com/jewishcarevictoria



5 Minutes with Susie Ivany OAM

How did you first get involved with Jewish Care?

I always remember my father telling us how Jewish Welfare helped them when they first came to Australia and how Jewish Mutual Loan Company gave him an interest free loan to purchase his first business (now Jewish Care). My grandmother also used to speak fondly of her time as a cook

at Montefiore Homes when she arrived in Australia after the Shoah. As a child of Holocaust survivors, I feel privileged to be able to give back to the community. My first official involvement with Jewish Care was 30 years ago, when together with 3 other women we organised a seminar to empower women.

What is most rewarding about being part of Jewish Care?

I love working with an incredibly involved Board and committed staff to provide the best services possible. Tikun Olam is part of my DNA and it is incumbent upon us to look after those most vulnerable in our community. I know that every day when I walk through the corridors of Jewish Care and see all the activity, we are making a difference in people's lives.

As President, what are your immediate goals for Jewish Care?

To see the successful Hand-in-Hand model of support implemented in our new residential homes enabling our Elders to live a fulfilled life in their later years, and to continue to provide excellent flexible programs and services to those most in need. This includes giving everyone in the community access to adequate housing, as it is a fundamental right.

What are you most passionate about?

I am incredibly passionate about providing opportunities to the next generation of leaders. I love mentoring young people and seeing them thrive, and especially proud of Jewish Care for providing young people, some at risk, with programs to enable them to overcome obstacles to attain a better future. I am passionate about providing the best outcomes possible for the most vulnerable in our community.

What is your favourite Jewish festival?

My favourite festival is Pesach, where the Jewish people overcame serious adversity. I especially love the family coming together for Seder, knowing that our ancestors have been doing the same for generations. It reminds me of my grandmother and spending time in the kitchen with her learning and preparing all our favourite foods. To me, the importance of Jewish festivals is the continuity of our people and the gathering of family and friends to share a joyous occasion. The definition of a Jewish festival is, they tried to destroy us, we overcame it - let's eat!

How do you spend your free time?

Travelling, skiing, reading, exercising and of course involved in some kind of voluntary work. As said by the highly respected Brené Brown, in Dare to Lead: "At the end of the day, at the end of the week, at the end of my life, I want to say I contributed more than I criticised," and this is what matters to me.

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So that more of my dollar can go to those in need, I am happy to cover the Credit Card surcharge (optional)			Yes, I would like to make monthly donations to Jewish Care. I authorise my credit card to be debited			
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