## Location



By Car: Street metered parking is available.

By Public Transport: Trams no 3, 3a, 5, 6, 16, 64, 67

# Eligibility and Costs

Each program within Individual and Family Support Services has its own eligibility criteria, costs (if applicable) and processes.

## Hours of Operation

We are open Monday to Friday 9:00am - 5:00pm.

## Contact Us

Please contact Jewish Care's Front Door for more information on:

Telephone: (03) 8517 5999 Email: info@ jewishcare.org.au

Alternatively, for more information about the individual programs, please refer to the program-specific brochures available upon request.



Jewish Care (Victoria) Inc 619 St Kilda Road Melbourne Victoria 3004 ABN 78 345 431 247 ARN A0040705X

Head Office: (03) 8517 5777 All Services: (03) 8517 5999 info@jewishcare.org.au www.jewishcare.org.au

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דרך ארץ derech eretz respect

קהילה kehilla community

> <mark>הכללה</mark> hachlala inclusion

אחריות חברתית achrayoot chevratit social responsibility



## INDIVIDUAL AND FAMILY SUPPORT SERVICES



# Individual and Family Support Services

Jewish Care has a range of community services that provide assistance, support, advocacy and a helping hand to individuals, couples and families within the Jewish community.

The Individual and Family Support Service offers a range of programs to meet the diverse needs of the Jewish community. We adopt an integrated person-centred approach, where the needs of the individual are paramount and each client is treated with respect, dignity and openmindedness.



# Programs and Services

#### Jewish Care's Front Door -Information and Access Team

The first point of contact for the community and other service providers seeking information about and/or referral to our programs.

#### Service Coordination - Responding to Complexity

Comprising of qualified social workers, the Service Coordination team works with people experiencing complex issues including family violence, drug and alcohol abuse, mental illness, homelessness, other vulnerabilities, and their support networks.

#### **Housing Services**

Our Housing Services assist individuals and families experiencing housing difficulties to access suitable and affordable accommodation options, from within our social and affordable housing or with our partner services.

## Counselling and Parenting Support

Our qualified counsellors assist individuals, couples and families with a range of issues including parenting, relationships, conflict, violence and abuse. In-home and in-office support is available.

# Healthy Communities - Community Education and Primary Prevention

With the aim of challenging stigma, raising awareness, and educating the community and other professionals, the Healthy Communities team focus on promoting positive mental health, increasing financial literacy and help-seeking for family violence.

#### **Employment Centre**

Our services and support to job seekers include directional career counselling, pre-accredited training, job seeker skill development, employer introduction and ongoing support to develop vocational pathways.

### Financial Counselling

Assessing your financial situation and needs, our dedicated and qualified financial counsellors can provide information, support and advocacy for people experiencing difficulties with financial matters.

#### **Empower Interest Free Loans**

Ranging from \$1,000 - \$25,000 for a variety of needs, Empower Interest Free Loans are available to all members of the Victorian Jewish community.

#### Saver Plus

A financial education and matched savings program assisting individuals and families to establish saving habits, build money management skills and save for education costs.

## Financial Aid and Food Security

This program can assist with one-off financial assistance in times of an emergency and together with our partners, offer food security responses tailored to meet the specific needs of each individual/family