# Eligibility

We embrace diversity and support people from all cultural and religious backgrounds, who want to live independently and remain active in their own home.

We provide government subsidised and privately funded home care packages that are tailored to your needs and preferences.

People who are eligible for our services include:

- Seniors (with or without a home care package)
- People living with disability
- People living with a chronic illness
- People recovering from illness or surgery
- Families and carers seeking respite

## What Will In-Home Services Cost Me?

As our in-home services is a commercial service fees will apply. Subsidies may be available for some seniors, people with disabilities and eligible Holocaust survivors. We may also be able to offer more competitive rates than you are currently being charged.

It is our aim to ensure that no one is disadvantaged by their financial circumstances.

We do not charge any entry or exit fees.

### Who Do I Contact?

To make a personal appointment or obtain further information, please contact Jewish Care's Front Door on 8517 5999 or email info@jewishcare.org.au

#### **Our Values**

דרך ארץ derech eretz respect

> קהילה kehilla community

> > הכללה hachlala

אחריות חברתית achrayoot chevratit social responsibility







#### Jewish Care (Victoria) Inc

619 St Kilda Road Melbourne Victoria 3004 ABN 78 345 431 247 ARN A0040705X

Head Office: (03) 8517 5777 All Services: (03) 8517 5999 info@jewishcare.org.au www.jewishcare.org.au













## Maintain Your Independence

We understand how important it is for you to remain independent while living at home. That's why we offer a variety of In-Home Services and Care Packages to suit your needs, making your life easier.

Jewish Care is dedicated to making your care experience a positive one. You can rest assured knowing that our team will look after you and your needs with compassion, knowledge and professionalism.

## Services Tailored to Your Needs

Whether you need a little extra help around the house, running errands, assistance recovering from a hospital stay, support to look after a loved one or just someone to check-in on you through the week, Jewish Care's In-Home Services is the answer.

Prior to commencement of services a Jewish Care representative will visit you and develop a holistic plan tailored to your unique needs. Our office staff will find the right in-home care staff for you and help you to manage your in-home care services. Our qualified case managers, assessment officers and support workers will:

- Discuss and develop an individual plan with you to meet your goals and evaluate your needs on a regular basis
- Help you navigate a complex disability and aged care system
- Help you to continue to stay connected to your community and do things you like to do
- Assist you in maintaining independence at home
- Assist you in accessing other available services

## **In-Home Services**

Our in-home services are available every day of the week and we are able to assist you with:

- Domestic tasks and duties (vacuuming, washing, ironing etc)
- Assistance with meal preparations
- · Assistance with personal care, hygiene and medication
- Social activities and outings
- · Escorted and unescorted shopping
- Assisted transport to appointments, community venues and events
- Companionship
- Respite for carers
- · Overnight care
- Nursing care
- · Basic maintenance and gardening

Our in-home services support team is available to answer your calls from 5.00am to 11.00pm, 7 days per week.

## Care Packages

The right care package will allow you to choose a range of in-home care and other services to maintain your independence in your own home, in familiar surroundings and close to your support network.

You can choose from many different services that come together to make up your personal care package supported by compassionate support and advise from our qualified case managers. Each package can be modified to meet your individual requirements and can pay for such services as:

- In-home care services
- Therapies

- Mobility equipment (eg: walking frames)
- · Dental care
- Podiatry
- Home modifications
- Taxi and more

Some care packages or services are funded by the Federal Government. If you are eligible, you may be asked to contribute towards the cost of your care where your personal circumstance allow.

# Our Caring Staff

We pride ourselves in finding the absolute best support workers who are selected based on experience, qualifications and attitude reflecting the values that underpin our organisation. We are dedicated to ensuring that our care and supervision exceeds your expectations.

### Our support workers:

- Are trained/qualified as required for the services they are supporting you with
- Are insured and have undergone police and reference checks
- Receive ongoing training in first aid, CPR, infection control, manual handling and more
- Speak many languages

