

HIGHLIGHTS & STORIES



OUR VISION AND VALUES

VISION

Together, building and supporting a healthy, resilient and inclusive Jewish community.

PURPOSE

Delivering excellent care and support, underpinned by Jewish values for the community we serve.

OUR FOCUS

Jewish Care Victoria belongs to the community – each of us owners and stakeholders. With ownership comes responsibility. We each play a role in ensuring the care of those in most need. The strength of our community is in our diversity and in our togetherness - young and old, rich and poor, healthy and sick, religious and unaffiliated. Together we are one.

Jewish Care's vision and purpose speaks to all of us, not just the vulnerable. Through the delivery of the highest quality of care coupled with real choices and real options, we will transform Jewish Care from a provider of necessity to a provider of choice.

VALUES

Jewish Care's values are universal and enduring in nature, but are also particular to the Jewish approach to creating a meaningful life and a strong, cohesive community.

Our values define who we are and underpin everything we do. They pervade every aspect of our organisation, informing relationships amongst colleagues, between staff and clients and between our organisation and the wider community. Our values are about people – they provide a moral compass for the way we respond to challenges and the decisions we make.

דרך ארץ
derech eretz

RESPECT

Through client services and program excellence, we treat everyone with consideration and decency and will always act for the good of society.

קהילה
kehilla

COMMUNITY

Working together to strengthen our community, to build and support the capacity and resilience of individuals and families.

הכללה
hachlala

INCLUSION

We embrace diversity and work together for a just and equitable society.

אחריות חברתית
achrayoot chevratit

SOCIAL RESPONSIBILITY

Behaving ethically, with sensitivity and acting in the best interests of all.



6 STRATEGIC PILLARS

OUR JEWISH ETHOS

Everything we do embodies the spirit and cultural aspects of Jewish life. To purposefully live our Jewish values, and to be responsive, respectful and inclusive of the unique and diverse needs of the Jewish community.

OUR CLIENTS

Delivering outstanding client experiences, creating value through service coordination and case management. Embracing a client centric service underpinned by the principles of Choice, Accessibility, Relationships, Evidence-Based, Advocacy, Independence and Diversity.

OUR PRODUCTS & PARTNERSHIPS

Relevant, innovative, evidence-based programs supported by genuine community partnerships that enhance access to quality services for all people within the Jewish community. Facilities that are convenient, efficient and provide the basis for leading edge service provision.

OUR PEOPLE

Supporting a vibrant, professional, contemporary environment where people with a passion and initiative will thrive. Attracting and investing in the best and the brightest.

OUR SYSTEMS & SUSTAINABILITY

Efficient and effective processes and systems that enable quality service provision and accountability. Ensuring financial sustainability that will secure the future delivery of vital services.

OUR REPUTATION & BRAND

To position our brand to be top of mind in the Jewish community for service provision, giving and volunteering. To ensure reputability, relevance and engagement in our immediate and broader communities.

HIGHLIGHTS

01

CELEBRATING 170 YEARS

Jewish Care celebrated 170 years of service to the Jewish community with an event including Life Governors, Board members, donors, volunteers and staff, at Quat Quatta. In celebration of the anniversary, a special hardcover pictorial book titled "170 Years - Enriching lives of the Jewish community" was produced.



04

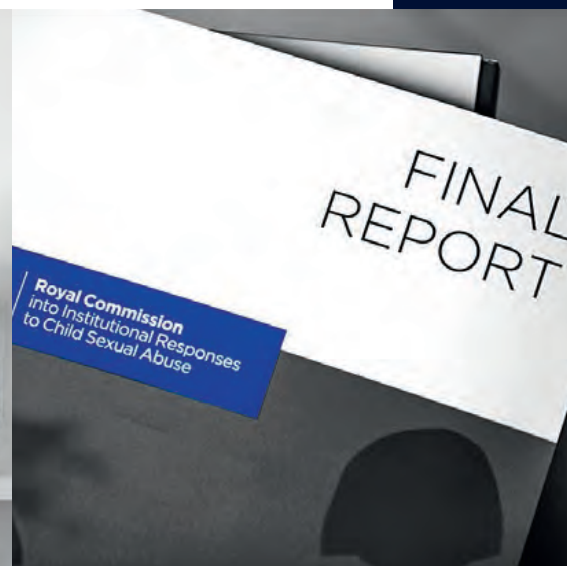
TWO MORE PROJECTS BREAKGROUND

Two new building contracts were signed for The Anne & Eric Smorgon Active Living Centre in Caulfield and the 120-bed Senior Living Precinct in Carnegie. The Carnegie signing was followed by two ground-breaking events involving Board members and our supporters.

02

THE HOLCKNER FAMILY PLEDGES \$5 MILLION

Jewish Care received a \$5 million pledge from Charles Holckner OAM and family towards the "Growing. For Our Community" Capital Campaign in June this year. This extraordinary gift will assist with the development of The Hannah & Daryl Cohen Family Building, to be located on the newly named Holckner Family Senior Living & Community Precinct.



05

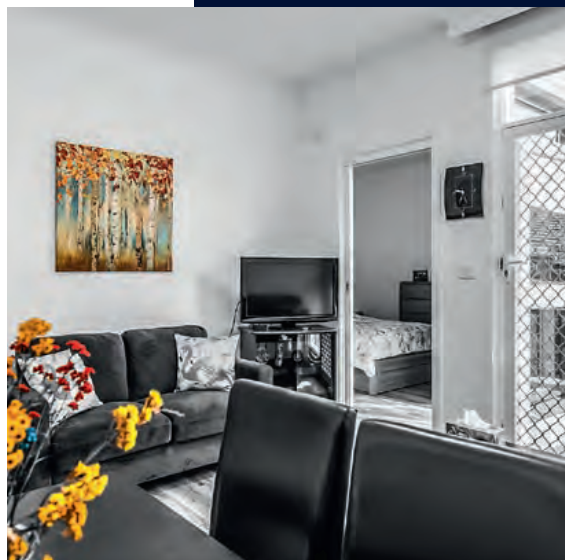
JEWISH CARE JOINS THE NATIONAL REDRESS SCHEME

Jewish Care became the first major provider of aged care, disability and community services to the Victorian Jewish community to join the National Redress Scheme. The scheme will offer redress to people who have experienced sexual abuse as a child in an institutional setting, and will include access to counselling, a redress payment and a direct personal response in the form of an apology from the responsible institution.

03

A PLACE TO CALL HOME

Thirty-six housing units were completely refurbished providing a comfortable abode for people needing affordable housing in the Jewish community. The units were refurbished internally together with repairs and maintenance of gutters, downpipes, external fencing and landscaping.



06

CELEBRATING STAFF AND VOLUNTEERS

Jewish Care acknowledged and rewarded exceptional staff and volunteers for their valuable contributions at the 2018 Annual Staff and Volunteers Service and Excellence Awards. The major award, Samuel H. Harris Award, was presented to Russell Griffiths, for ongoing improvement to access of business information and commitment to supporting Jewish Care, its management and Board.

HIGHLIGHTS

07

STRENGTHENING RELATIONSHIPS

President Mike Debinski and CEO Bill Appleby attended The Claims Conference Convention in Atlanta and the conference of the Network of Jewish Human Services Agencies. The visit was pivotal in gaining clarity about future directions and challenges, and strengthening Jewish Care's relationship with The Claims Conference, and was followed up with a visit to Melbourne by Greg Schneider, Executive Vice-President and CEO of The Claims Conference.



08

GRANTS FOR GROWTH

Jewish Care received several grants in 2018 to help support services aimed at increasing employment opportunities for people from disadvantaged backgrounds and to enhance community education and awareness efforts around family violence. These included grants from the Eva and Les Erdi Humanitarian Charitable Foundation and the Spotlight Foundation.



09

MEETING DIVERSE NEEDS OF THE COMMUNITY

Active Living Services was restructured in response to the diverse needs of our community improving access, funding and quality of services, while developing and supporting the workforce that delivers these services.



10

COMMUNITY GENEROSITY

The 2019 Annual Appeal raised over \$3.2 million thanks to the generosity of our community. These funds will go towards supporting our vital social justice programs, such as housing, disability services, financial aid and employment services. The four month campaign involved a range of activities including direct mail, newsletters, outdoor and press advertising, social media activities, Major Donor dinners, Tzedakah Sunday Telethon, and an Annual Appeal Dinner for 400 supporters.

11

A GENEROUS PLEDGE OF SUPPORT

The Labor Government pledged \$625,000 towards construction of Jewish Care's \$90 million Hannah & Daryl Cohen Family Building, during their election campaign in October 2018. On behalf of the Labour Government, The Hon. Martin Foley MP said, "Our older generations have given us so much – it's only fitting we make sure they get the care and dignity they deserve in their later years."

12

DELIVERING PERSON-CENTRED SUPPORT

Jewish Care and Maccabi Victoria All Abilities signed a new memorandum of understanding extending a long history of collaboration to provide broader and more creative activities to engage people living with a disability in the community.

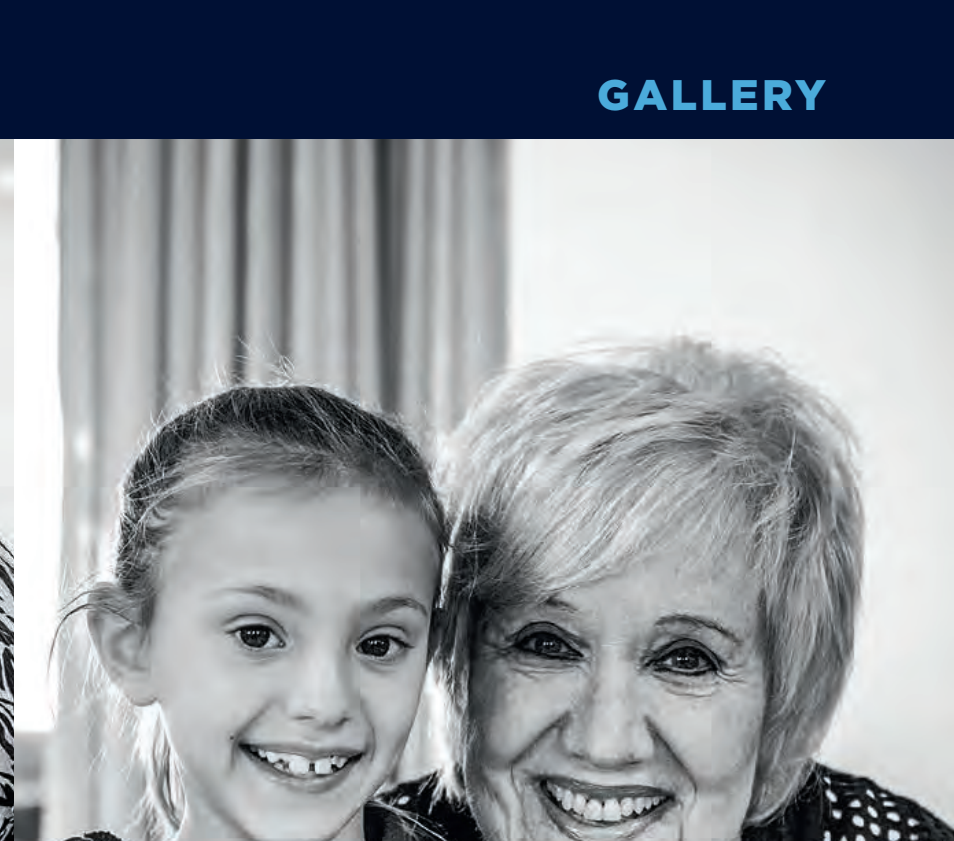


We aim to empower every person in our community to achieve their full potential.



*We are committed
to ensuring the
needs of our
Elders are met in
the fullest and
best possible way.*





Our services cater for children, young adults and families to achieve positive outcomes by alleviating the conditions of poverty and disadvantage.



GETTING JUDY'S LIFE BACK ON TRACK

Judy's first contact with Jewish Care was during her marriage breakdown. She was a mother of five children, struggling to deal with her own problems arising from a dark childhood. By this time, she had already left her five children and husband and living alone in a property belonging to her parents.

Despite her failed marriage and childhood flashbacks, Judy was also struggling with her mental health, living with anxiety and depression and experiencing family violence, including financial control and emotional abuse.

She also feared that her ex-husband was able to manipulate her and play on her vulnerabilities.

After a few discussions with Jewish Care's social worker, Judy, was able to trust the social worker into disclosing that she was once a victim of sexual abuse perpetrated by her own father. The social worker was able to engage Judy with numerous support groups such as South Eastern Centre Against Sexual Abuse and Newstart, helping her unlock years of horrible unspoken memories and experiences towards rebuilding her life.

Jewish Care was able to provide Judy with financial counselling, assistance to secure independent accommodation and access to employment services. She was also counselled into mending her relationship with her children, who were extremely hurt and heartbroken for walking out on them.

The social worker's tireless efforts and commitment to help Judy regain control over her life came to fruition when she received positive feedback from Judy. She also received a beautifully written poem and a hand-painted piece of art as gratitude for her support.

** Name and image changed to protect client privacy.*

Our social worker was able to offer ongoing support, to help Judy rebuild her life.



FEELING INDEPENDENT AND FREE AGAIN

Jared is a client of Jewish Care's Disability Services who has an NDIS Plan that assists him with support coordination.

As a result of his intellectual disabilities and physical limitations, Jared has been enduring many challenges from housing and employment to safety issues in his own home.

Jared's initial interaction with Jewish Care was when he contacted the Employment Centre, having being made redundant from his previous job.

The Employment Centre was able to provide career counselling and job seeking 'Tools and Techniques' training along with ongoing consultancy to determine suitable opportunities. And, the consultants continued to support him through his job seeking pursuit, even though he wasn't reaping any results.

Jared was then signed up with a disability employment provider where the Employment Centre was able to secure a wage subsidy for him. An opportunity finally came his way when he was offered a cleaning job with a cleaning company.

In collaboration with Jewish Care's Housing Support Team, Jared was also guided on how to manage his relationships with the current housing provider and others living in the same building, helping him to feel safe within his own home.

Jared is loving his new job and loves using the floor buffer whenever he is working. Most importantly, the employment consultants have noticed an improvement in his confidence and self-belief.

**Name and image changed to protect client privacy.*



*We have noticed
an improvement
in his confidence
and self-belief.*

BRINGING GENERATIONS TOGETHER

The Mums and Bubs Play Group was reintroduced at Gary Smorgon House in the Memory Care Unit, in response to a request made by the Lifestyle team, to create a fun-filled environment for Elders and toddlers to engage with one another.

Every month, children between the ages of two and five, turn up with their parents to engage in a variety of planned activities such as music, dancing, art, lunch, storytelling, or just visiting.

During the past several months, Elders were seen bonding with their regular visitors showing a bit of lightness in their faces as they sit and watch toddlers play or interact with them.

Since the launch of the first session in 2018, the play groups have become a favourite pastime of Elders, some liking to hold hands, stroke cheeks or listen to toddlers' babbling with a smile on their faces.

Most importantly, Elders have been able to socialise more often and renew their sense of self-worth, contributing towards improving their general wellbeing and health.

Tamara Zeltsman, Lifestyle Coordinator at Gary Smorgon House said, "It is beautiful and encouraging to witness so much excitement and joy in our Elder's faces and a positive change in their attitudes, impacting their overall health."

'Image changed to protect client privacy.'





Jewish Care (Victoria) Inc
619 St Kilda Road, Melbourne, Victoria 3004
ABN: 78 345 431 247
ARN: A0040705X

Head Office: (03) 8517 5777
All Services: (03) 8517 5999
info@jewishcare.org.au
www.jewishcare.org.au



ANNUAL REPORT

2018
19





PRESIDENT'S MESSAGE

I am pleased to present my 2019 Report to our members, supporters, staff and community.

This is my seventh and final year as President of Jewish Care. I am proud of our progress over the past seven years. In my final President's Report, I want to highlight a few of Jewish Care's significant achievements.

The past seven years have seen major reforms in disability and aged care services. We can expect further change in the wake of Royal Commissions into these areas, as well as the Royal Commission looking at Victoria's mental health system. Jewish Care has not 'waited for' these reforms. Some years ago, we began exploring disability and aged care service models in Australia and overseas to determine what services have proven good outcomes. We have built on these at Jewish Care to deliver quality, contemporary services.

Our Disability Services have introduced person-centred supports, delivering services based on what each individual needs rather than taking a 'one size fits all' approach, and empowering clients to have choice and control over their lives. Rather than setting people with disability apart, we support them to increase their independence and participation in the community.

This approach means that our services and our staff need to be skilled and flexible. A good example of this is The Coppel & Piekarski Family Disability Respite Centre. Opened in 2016, the Centre is a state-of-the-art facility offering programs for children and adults with a disability. While initially planned as an overnight respite centre, it now offers a range of programs reflecting the diverse needs and aspirations of people with a disability and their families.

In Aged Care, we are well advanced in establishing three best practice senior precincts. These precincts will provide contemporary, integrated, leading edge services and facilities for our community. The Hannah & Daryl Cohen Family Building, part of The Holckner Family Senior Living & Community Precinct, will be fully operational in the first part of 2020. Later next year, our new Carnegie Senior Living Community and the new Anne & Eric Smorgon Active Living Centre will open.

These facilities have been designed to support and enhance our Hand-in-Hand™ model of care, which will be introduced into all new residential homes from 2020. This model fosters a more caring environment for our Elders in smaller 'homes', where their involvement in the activities of daily life will be encouraged and supported. While our homes will be comfortable and contemporary, it is this new care approach that will transform Jewish Care into one of the aged-care leaders in this country.

These changes to facilities and services in disability and aged care are groundbreaking. They would not be

possible without the generous support of our community. We have now raised in excess of \$30 million for our Capital Campaign - an amazing result. I acknowledge the valued leadership of Patron of the Capital Campaign Committee Alan Schwartz AM, Co-Chairs of the Capital Campaign Committee Susie Ivany OAM and Lisa Kennett, and Mark Joel and his team.

We have also been well supported by the community for our Annual Appeal and other fundraising efforts. These funds enable us to deliver programs desperately needed in our community, which are unfunded or partially funded by government.

Jewish Care will continue to look to and rely on the community to support a range of services to meet our changing needs. An immediate challenge is to redevelop our social housing programs. Access to affordable housing is crucial for the one in five households in our community experiencing financial hardship. We have struggled to achieve financial support for this program. Expanding our social housing program will be a priority for the Jewish Care Board over the coming years.

In 2013, Jewish Care responded to the institutional abuse of children from predecessor organisations. Many Victorian organisations resisted accepting responsibility for abuse and have failed to provide redress to their victims. I am particularly proud that Jewish Care demonstrated strong moral leadership, quickly setting up a redress scheme when concerns were raised with our organisation. At the time, the Scheme was an exemplar for how organisations should support people who had suffered abuse at the hands of trusted adults and organisational leaders. Today, Jewish Care has joined the National Redress Scheme, providing care to victims of institutional abuse across the country.

We have had a strong focus on the culture of our organisation, shaping Jewish Care as an inclusive organisation committed to supporting all staff and all members of our diverse community.

In recent years, we have adopted important position statements related to Gender Equity and Equality, Asylum Seekers and Refugees, Safeguarding Children, LGBTI+ Inclusion, Family Violence and People Living with Disability. These statements ensure our practice is contemporary, inclusive and meets the needs of our broad community. Most importantly, these policies are a public statement of our organisation's values; they express what we stand for and what our staff, Elders, clients and community can expect of us.

In 2016, with an eye to the future and with the support of a few communal donors, Jewish Care established the Yesod Board Foundation Program. Participants in the program are taught to understand the professional duties

and responsibilities of not-for-profit board directors. Mentoring and supporting future leaders is vital to the growth and sustainability of Jewish Care and our community.

The strength of our partnerships is key to our progress. Our Board, CEO, staff, volunteers, donors, supporters and broader community have strong partnerships built on shared values and goals.

A most significant partnership for me has been with our CEO Bill Appleby. We have worked closely for seven years. I have appreciated his skill and diligence, his vision, commitment and compassion. We are lucky to have Bill leading the organisation.

Our role as a Board is to set a long-term course for Jewish Care so that future generations will be served by a strong, professional and sustainable organisation. The directions we have set will have long-term benefits for the Victorian Jewish community. Our Board is skilled, hardworking and committed to support our community with high quality programs and facilities. They go above and beyond to lead Jewish Care and will continue to take our organisation forward. My thanks to all Directors, past and present, for your support of me as President and your work for our community.

We are fortunate to have skilled staff and volunteers who are committed to providing quality services to vulnerable and disadvantaged members of our community. I would like to thank our staff and volunteers for their hard work and contribution to Jewish Care.

There is much work to do. Our community's needs and expectations are always changing. The focus on person-centred care will continue, new issues will emerge from current Royal Commissions, and financial sustainability will continue to be challenging. Jewish Care must be at the forefront of reform.

One of my first duties as President was to preside over our 165th anniversary celebration, a significant function held at The Hotel Windsor in 2013, with the Premier, community leaders, our supporters and friends. As one of the oldest philanthropic organisations in Victoria, Jewish Care has a long history of supporting disadvantaged members of our community. In 1948, when my parents arrived in Melbourne as Holocaust survivors from Poland, it was Jewish Care who provided the assistance they needed.

I have been privileged to play a part in continuing this vital work and leading this organisation over the last seven years. I look forward to a wonderful future for Jewish Care and the community it serves.

Michael Debinski
President





CEO'S MESSAGE

Lord Rabbi Jonathan Sacks says, "The test of faith is whether I can make space for difference. Can I recognise G-d's image in someone who is not in my image, whose language, faith, ideals are different from mine? If I cannot, then I have made G-d in my image instead of allowing him to remake me in his."

We believe that a healthy, relevant, democratic community needs the diversity of all to be fully embraced and authentically engaged. Over the last 12 months, Jewish Care has continued to work constructively towards a just and equitable society, truly embracing and celebrating diversity in all that we do. Ensuring all members of our community are positively included and can equally access all benefits through employment, volunteering and service provision.

In November 2018, we celebrated our 170th birthday - 170 years of providing much needed services and supports to thousands of people each year. Fittingly, this milestone event was celebrated at Quat Quatta in Ripponlea, with past Presidents, Life Governors, volunteers, donors and staff. We heard from several amazing people who shared their heartfelt reflections about Jewish Care and what the organisation has meant to them and their families, and why Jewish Care is so vitally important to the health and wellbeing of the Victorian Jewish community.

I often wonder how our visionaries would have viewed the challenges we are faced with today. Was it any less challenging, or just different, 170 years ago?

The past year has been volatile to say the least, both internationally and domestically. In the human services space, we have three Royal Commissions underway in aged care, disability and mental health. We continue to closely monitor and contribute to these reviews that will hopefully serve to improve quality outcomes for the people we support. Creating clarity of purpose in a climate of unprecedented change is critically important if we are to realise our objectives and remain on course with our transformational change agenda.

As this report will show, 2018/19 was another year full of projects, achievements and milestones that have contributed to achieving our vision of building and supporting a healthy, resilient and inclusive Jewish community.

I would like to make note of just some of the key highlights of the year. Jewish Care:

- Supported 399 Elders in Residential Aged Care; 4931 clients across Active Living Services, Disability and I&FS, and 244 job seekers;
- Operationally made an overall EBITDA surplus of \$701,000 and surplus of \$11.26 million with the sale of our Northcote Avenue property;
- Held a very successful celebration to mark the mid-way point of construction of The Hannah & Daryl Cohen Family Building in March 2019 with the Australian Treasurer, The Hon Josh Frydenberg, the Cohen family and other Major Donors in attendance. The \$93 million building is due for completion in February 2020;
- Signed two contracts and commenced works for The Anne & Eric Smorgon Active Living Centre and our 120-bed Senior Living Community in Carnegie;
- Completed a significant \$2.9 million refurbishment of 36 transitional housing units in St Kilda East;
- Restructured Active Living Services to provide a more streamlined service response to our community;
- Negotiated further growth in our Commonwealth Home Support Program (CHSP) funding to expand our Healthy Ageing and Community-based services;
- Successfully underwent accreditation at Gary Smorgon House under the new regime of the Aged Care Quality & Safety Commission;
- Demonstrated outstanding achievements in Person-Centred Active Support in our Supported Accommodation through our LaTrobe University evaluation;



With a strong sense of purpose and unity, our leaders continue to work collaboratively to help build and support a healthy, resilient and inclusive Jewish community



- Secured grants for family violence community education and awareness efforts, and employment program initiatives;
- Re-signed our MOU with Maccabi supporting the All Abilities Program that provides much-needed recreational opportunities for people with disability;
- Actively participated in the current Aged Care Royal Commission including hosting a visit by the Commissioner, Richard Tracey in March 2019;
- Diligently completed a migration from our servers to a cloud environment ensuring business continuity and data sovereignty;
- Conducted a very successful Ethos Retreat for 40 leaders across the organisation;
- Graduated 12-job ready, non-executive Directors through our Yesod Board Foundation Program;
- Held another very successful Staff and Volunteers Service & Excellence Awards evening where two staff members were given the opportunity to attend the 2019 March of The Living program;
- Attended The Claims Conference Convention in Atlanta (It is the first time in 10 years that this conference has been held) as well as the conference of the Network of Jewish Human Service Agencies;
- Completed a beautiful hardcover coffee table book to commemorate our 170th Anniversary;
- Achieved a further three years of Safeguarding Children Accreditation through the Australian Childhood Foundation;

- Was formally accepted into the National Redress Scheme to provide support to people who have experienced sexual abuse in an institutional setting as a child in February 2019;
- Adopted a position statement on Voluntary Assisted Dying which came into existence mid-June 2019;
- Continued our progress towards Rainbow Tick Accreditation;
- Proudly participated in the annual In One Voice community festival; and lastly
- Concluded a very successful Annual Appeal campaign resulting in \$3.245 million raised through a combination of hosted dinners and marquee events.

I would like to acknowledge our Board and the respective subcommittees for their ongoing stewardship, commitment and guidance over the last 12 months, and thank them for the trust they place in me every day. I would like to especially acknowledge our outgoing President Mike Debinski, and Treasurer Rohan Filer, for their significant contribution over many years. Both have held critically important roles and have provided the stability and cohesion needed during a period of significant growth and change. I would like to personally thank Mike for his wonderful commitment over seven years as President. Together, we have spent a large amount of time debating and discussing all things Jewish Care, and I shall miss this working relationship.

I would also like to recognise the terrific work of our very capable and hard-working leaders across the organisation. With a strong sense of purpose and unity, our leaders continue to work collaboratively to help build and support a

healthy, resilient and inclusive Jewish community. The 2019 Ethos Retreat was a key highlight on the calendar, where we all got to share and learn more about diversity of identity within the Jewish community. Together, we have traversed some challenging terrain over the last 12 months and the next 12 months will be just as challenging with the exciting opening of our three new state-of-the-art facilities amounting to an investment of over \$139 million.

To our wonderful staff and volunteers, you continue to inspire me. I sincerely thank you for your ongoing commitment to the provision of dignified, quality care and support, and the unconditional regard you demonstrate for our community each day. The way you approach your work gives hope and confidence to the individuals and families we support.

I would also like to extend my deepest appreciation to our donors, organising committees, corporate sponsors and communal lay leaders. It has been wonderful to see that despite the 'Growing. For Our Community' Capital Campaign running in parallel with our Annual Appeal over the last 5 years, you have continued to generously support our vital social justice programs.

The Capital Campaign has now exceeded \$30 million in donations, making it the largest fundraising drive in our 170-year history. I would like to acknowledge the leadership of Alan Schwartz AM (Patron), Susie Ivany OAM and Lisa Kennett (Co-Chairs of the Capital Campaign committee) and Mark Joel (General Manager Community) for their extraordinary leadership during this multi-year campaign. To all our Major Donors, thank you for demonstrating such wonderful philanthropic leadership. May your generosity of

spirit inspire others to be part of this once-in-a-generation opportunity to change the face of our services with the delivery of six much needed projects in 10 years.

In closing, I would like to acknowledge and pay tribute to our grand history and all of those who have paved the way for Jewish Care to continue serving the community today. From humble beginnings in 1848, we have grown to be one of Australia's oldest for-purpose organisations and the largest service provider to the Jewish community. On behalf of Jewish Care, I want to thank and honour all those who have given of themselves in time, spirit and generosity for the betterment of others in our community throughout the generations.

The year ahead will not be without its challenges, but I am buoyed with confidence that our diversity and togetherness, united by a strong sense of purpose, strengthens us to continue our journey of enriching lives.

Thank you.

Bill Appleby
CEO

PRODUCTS AND SERVICES

Jewish Care is the first choice for aged care, disability and community services for the Victorian Jewish community.

RESIDENTIAL AGED CARE

Accommodation

- Gary Smorgon House (incorporating Melbourne Hebrew Memorial Nursing Home)
- Montefiore Homes Community Residence
- Smorgon Family Nursing Home

Services

- Memory Care
- Palliative Care
- Respite Care

DISABILITY SERVICES

Accommodation

- Hawthorn Road House, Caulfield
- Jacobs House, Carnegie
- LaTrobe Street House, Caulfield South
- Prahran Grove House, Elsternwick
- The Coppel & Piekarski Family Disability Respite Centre, Caulfield

Services

- Planning and Carer Support
- Community Inclusion
- Case Management
- Home Support
- Individual Support Packages
- Outreach Services
- Respite for Children and Adults
- Daily Living Supports

INDIVIDUAL AND FAMILY SUPPORT SERVICES

Social Work Support - Complex Care (Support, assistance and advocacy for issues of)

- Child Protection and Wellbeing
- Financial Distress
- Homelessness
- Mental Health
- Parenting
- Relationship issues including Family Violence
- Youth Issues

The Employment Centre

- Career Planning
- Job Seeking Skill Development and Support
- Pre-Accredited Training
- Post-Placement Support

Financial Services

- Empower Interest Free Loans
- Financial Aid
- Financial Counselling
- Saver Plus Financial Education Program

Front Door

- Information and Access
- Service Coordination

Housing Support

- Assistance and Advocacy
- Access to accommodation with partner agencies Housing First, Launch Housing & Housing Choices
- Transitional Housing

Healthy Communities

- Family Violence Resource Program
- Financial Literacy
- Mental Health Promotion

Youth Mentoring Programs

- Young Achievers Program
- Youth Aspire Mentoring Program

Jewish Care Owned Accommodation (Housing those in the community who are vulnerable or have a disability)

- Bontschek Court and Leo Fink Court, St Kilda East (62 units)
- Bambra Road, Caulfield South
- Fulton Street, St Kilda East (6 houses)
- Narong Road, Caulfield North
- Richard and Marietta Manders Villas, Caulfield (20)



ACTIVE LIVING SERVICES

- Active Living Centre
- Case Management
- In-Home Services
- Holocaust Survivor Support Program

SHARED SERVICES

Community

- Events
- Fundraising
- Marketing and Communications
- Next Generation
- Planned Giving
- Volunteer Resource Program
- Yesod Board Foundation Program

Jewish Life Services

- Cultural and Spiritual Programs
- Kosher Supervision
- Pastoral Care
- Rabbinical Services

Finance

- Information Technology
- Financial Services
- Procurement
- Payroll
- Property Management

Infrastructure

- Developments

People and Culture

- Employee Relations
- OHS and Emergency Management
- Organisational Development and Wellness
- Recruitment and Workforce Planning

Research, Quality, Innovation and Policy

- Customer Relations
- Privacy and Information
- Quality and Compliance
- Research Collaboration

Organisational Lead - Practice and Support

- Hand-in-Hand™ Model of Support
- Practice Leadership

CREATING OPPORTUNITIES

Our Individual & Family Support Services cater for children, young adults and families to achieve positive outcomes by alleviating the conditions of poverty and disadvantage in our community.

Jewish Care's purpose for more than 170 years has been to deliver excellent care and supports to the Jewish community to enable individuals and families to live healthier, connected and fulfilled lives. Over the past 12 months, our Individual & Family Support Services team have assisted hundreds of people to create better outcomes for themselves by facilitating access to housing, employment, financial aid and support, disability services and youth mentoring support.

In 2018/19, the team continued to solidify their integrated support system to meet the diverse needs and interests of clients, and collaborated across their program areas to create more opportunities for clients and staff.

Many partnerships were established with community organisations and committees to advance our work towards educating and creating awareness on matters including family violence, gambling, mental health, youth networking, elder abuse prevention and integrated family services. Some of this work secured grants to support people adversely impacted by family violence and unemployment.



IN 2018/19

1784 calls were responded to, of which

851 were information-seeking callers and
933 calls led to at least one referral

62 formal secondary consultations were held with people experiencing family violence, child welfare and mental health issues

63 new referrals for housing support were received

139 individuals were housed in Jewish Care and partner properties

23 tertiary scholarships were awarded to deserving youth

610 people attended six Parenting Forums

244 people secured job placements

258 Empower Interest Free Loan enquiries were received

107 Empower Interest Free Loans approved



Total Empower Interest Free Loans
\$2,659,151

Total lend via Empower Interest Free Loans
\$1,626,796

341 Empower Interest Free Loans

124 new referrals for financial counselling

128 new job registrants

106 disadvantaged job seekers registered

145 disadvantaged people assisted to find work

FRONT DOOR

The Front Door team was able to help more callers this year, connecting individuals with My Aged Care and Jewish Care's support services including Empower Interest Free Loans, service coordination, financial counselling, housing support and disability support.

SERVICE COORDINATION

The Service Coordination team responded to 300 referrals, linking community members with internally and externally driven programs relating to family violence, housing and mental health.

With clients displaying multiple health conditions, from substance abuse and family breakdowns to physical health problems, the team was required to double their efforts during the year. This required additional assessments, intensive support, liaison and consultation with multiple external and internal support services, and more creative and flexible approaches to meet the varying needs of clients.

HOUSING SUPPORT

Jewish Care continued to address the needs of those most vulnerable in the community by offering them suitable housing options within Jewish Care and partner agency properties. A variety of issues were seen impacting clients' ability to access independent housing, stemming from serious mental health issues, physical health and mobility issues, comorbidity, hoarding, relationship breakdowns and unemployment.

During the year, 139 individuals comprising 60 women, 46 men and 33 children were housed in Jewish Care and partner agency properties.

With the transition of property and tenancy management of The Manders Villas from Disability Services to I&FS, significant activities were undertaken to improve the process and amenities at The Manders Villas. These included signing of new residential leases, introductory meetings for new tenants, meetings with family members and upgrades to furniture and appliances.

HEALTHY COMMUNITIES

In 2018, the Healthy Communities team experienced further consolidation of the team with a focus on community education, raising awareness and building capacity in the areas of mental health promotion, family violence education and financial literacy.

Mental Health Promotion targeted activities around enhancing knowledge of mental health issues, building positive mental wellbeing in the community and increasing knowledge and responsiveness of Jewish Care staff. The team also engaged with Community Security Group and Australasian Zionist Youth Council leaders in organising presentations, resource support and secondary consultations on positive mental health.

Family Violence Resource activities focused on building capacity in community members to recognise and respond to family violence, and to raise awareness on gender inequality with a particular focus on engaging men, boys and the Orthodox community. Some of the key highlights were activities organised in support of International Day for the Elimination of Violence Against Women and International Women's Day; family violence training for kallah teachers and mikvah attendants; presentation to Victoria Police family violence specialist staff, and collaborating with Monash Health and Bouverie Centre to host Elder Abuse training for Jewish Care staff and community members.

YOUTH MENTORING

The Young Achievers and Youth Aspire Programs continued to attract new participants to the program, reaching its full capacity of 30 and 10 young people, respectively. The year ended with each young person receiving a certificate of participation and educational scholarships.

The Young Achievers Program engaged participants in a range of activities including a two-day camp to Blairgowrie and evening and weekend activities to keep them motivated and connected to work, study and the community.

Youth Aspire focused on the provision of mentoring young people who were at greater risk of having personal or family issues impacting their ability to cope with school or vocational training and friendships. All participants viewed maintaining

and cementing positive engagement with their schools and reflecting on future aspirations as important elements of their mentor relationship.

As further development, past Young Achievers were invited and integrated back into the program as mentors, creating opportunities to contribute to the program. Mentor training, which was previously outsourced, was absorbed back into the program providing a seamless process to mentors with mentees.

EMPOWER INTEREST FREE LOANS

The most popular loans, in terms of number and value, were car loans, debt consolidation loans and business loans. Improvements were made within the program to introduce a new online loans management system and to limit the use of paper for reports, storage and documentation.

In addition to loan disbursement, 23 tertiary scholarships were awarded to those facing financial hardships in the community.

FINANCIAL COUNSELLING

Over 258 individuals and couples presenting different circumstances, from business failures to lives being chronically impacted due to financial strain, were assisted with financial counselling. The most common reasons to seek financial counselling were inability to pay loans, credit card debt, rental/mortgage stress and inability to pay utility bills.

EMPLOYMENT CENTRE

The Employment Centre developed a better structure to support job seekers with a disability or disadvantage to connect with professional employment consultants and volunteer services. This has yielded faster outcomes for clients and better resource allocation for Jewish Care.

Key highlights were the implementation of an employment pathway for job seeker intervention, establishment of a partnership with Uniting Disability Employment Services and successful completion of the Jobs Victoria contract. Additionally, the team was able to launch two new Learn Local training programs for women and Elders, and increase their involvement with job seekers supported by the National Disability Insurance Scheme.



TAKING A LEAD IN WELLBEING

Jewish Care is committed to ensuring the needs of our Elders are met in the fullest and best possible way so that they can live their lives with the dignity they deserve.

Throughout the year, our Elders were connected to caring and vibrant communities, making a positive difference to their daily lives. Some of our programs facilitated socialising with those from different generations and backgrounds, benefitting everyone involved. Elders shared their knowledge and experience, and in return, have learnt to use technology including social media, virtual reality experiences and improve their computer literacy. Regular outings and concerts that were held outside and on Jewish Care premises were also refreshing opportunities to improve on their general wellbeing.

Jewish Care hosted politicians for community consultation with Elders at our St Kilda Road site in October 2018 and April 2019, prior to Federal and State elections. The consultations were wide-ranging and included discussion on the diverse

needs of older Victorians, including health and wellbeing, living in the community, transport, information technology, housing, accessing information and economic considerations as people age. Presentations were made by Mr Josh Burns (ALP), Ms Steph Hodgins-May (The Greens), Ms Kate Ashmor (Liberal Party) for the Federal election and Ms Sorina Grasso (ALP), Ms Nina Taylor (ALP), Ms Margaret Fitzherbert (Liberal Party) and Mr David Southwick (Liberal Party) for the State election.

We continued to assist families and clients to access government support services through My Aged Care and Claims Conference funding. We have seen a steady increase in the number of people enjoying these programs and utilising Jewish Care's services as a result of our intervention.

Active Living Services leads the way in the provision of socialisation and recreational activities for older people living within the community. With the team's new structure in place, over 700 clients were supported with a range of activities creating stimulating environments for ongoing engagement with the community.

By addressing carers' needs as well, Active Living Services

remained a focal point for all those involved in providing care for a spouse or a parent, including those with special requirements and living with dementia.

The team also introduced the Blue Star Bonanza to build connection and capacity within the mobile Blue Star workforce. Staff were able to connect with each other to receive essential education and training, and be recognised for the key role they play in supporting Elders to continue an active life, living in their own homes.

With accreditations being the ultimate measure assessing the quality of care and services provided to our Elders, Jewish Care recorded multiple successes, passing all unannounced accreditation visits. All residential homes and our in-home services have achieved excellent results in this year's unannounced spot checks, and remind us of our commitment to all-round excellence in services and care provided to our clients.

We also provided Elders and their families opportunities to collaborate with us in the food preparation and delivery process, empowering them to make real choices that directly impacts their general wellbeing.

JEWISH CARE ACHIEVED:
101,743 bed days

336,306
hours of care to Elders in our residential homes

326,310
meals to Elders in our residential homes

516 Elders were supported across 3 residential homes

\$13M of Claims Conference funding received

724 Holocaust survivors were supported

688 Holocaust survivors received financial assistance

147 clients were assisted with compensation and restitution related enquiries

64 new clients enrolled for Claims Conference funded services

213,032
hours of in-home care across Home Care packages, Commonwealth Home Supports and Claims Conference funding

603 clients received Australian Government funding



LIVE THE LIFE YOU ASPIRE

Disability Services continued to support people with disability to develop skills and increase their capacity to live as independently as possible.

PLANNING AND CARER SUPPORT

People with disability, their families and community members were assisted to access supports and information throughout the year, specifically for participants transitioning to the National Disability Insurance Scheme (NDIS) on topics including the NDIS, Estate Planning and Education and Health.

Relationships were established with a variety of professional service providers to refer more clients to their services and be secure in the fact that our clients will receive quality services.

DAILY LIVING SUPPORTS

The Daily Living Supports team offered an array of in-home and community access supports catering for clients' needs and choices.

Attending events, engaging in healthy activities, enjoying companionship and maintaining relationships with friends and family were major focuses for developing an independent and meaningful life. Many skill development training sessions were

also organised around areas including managing transport, money and technology, enabling clients to plan their daily activities by themselves.

As a trusted advisor, the Daily Living Supports team continued to educate clients who were on older funding models with information, advice and referrals, preparing them for the NDIS. This support has at times been in conjunction with the National Disability Insurance Agency to connect clients to the Agency and with Service Coordination.

RESPITE SERVICES

The Coppel & Piekarski Family Disability Respite Centre has seen a growth in community based activities making the Centre one of the best options for short term accommodation.

The team was able to successfully transition group programs such as the Saturday Night Fever Disco and Holiday Arts, which were originally organised by City of Port Phillip. After many years of being run by the Council, our committed staff and volunteers have worked hard to grow the popularity of these events. The Saturday Night Fever Disco continues to be one of the most enjoyable events for people with disability, attracting more than 100 people each time.

The demand for children's group activities have doubled during the year with assistance from City of Port Phillip, who have helped to transport children via school buses, giving them direct access to activities with little disruption to their routines.

We were also able to reduce the admission time at The Coppel & Piekarski Family Disability Respite Centre, as a result of our improved relationships with schools and other service providers.

SUPPORTED ACCOMMODATION

The team supported clients with disability residing in a shared home to achieve their personal goals by building capacity and self-determination.

We continued our major transformation, viewing our Supported Accommodation Services as homes, supporting 18 individuals to live according to their own choices and emerging life interests.

This included identifying personal goals, enhancing the quality of support delivery, widening the circle of engagement with cultural life and building high quality communication.

Major internal renovations were also completed at each home, facilitating greater engagement and utilisation of skills among clients.

IN 2018/19

Assisted
90 clients with support coordination funding in their NDIS plans

60 referrals received for NDIS assistance

50 clients sought assistance to understand their NDIS plans and to gain access to government supports

95 clients purchased Daily Living Support services

48 new clients were enrolled for Daily Living Supports

52 adult respite clients

73 child respite clients

18 clients were provided a home to live independently

CARING FOR STAFF AND VOLUNTEERS

Our staff and volunteers are pivotal to the ongoing success of Jewish Care and we are committed to investing in them through training and development, education and wellbeing initiatives.

Our multifaceted training calendar included professional learning and development programs aimed at supporting staff and management in meeting their specific needs and requirements. Over the past 12 months, we rolled out a range of programs aimed at developing competencies and enhancing knowledge around our service provision, including development days, ethos days, learning lunches, Grow Zone programs and leadership training programs.

Potentiallife was rolled out in 2018 to build strong leadership capabilities in our leaders. Attended by over 40 people, the training program was found to be relevant and useful in assessing our staff and their expectations, preparing for future demands and aligning with the overall strategy of the organisation.

The Yesod Board Foundation Program continued to produce job ready Board directors with a member already taking up a Board position in the not-for-profit sector. The program, now in its fourth year, has immersed over 50 next generation participants in best practice principles of governance.

Ethos days, learning lunches and development days enabled staff to gain a deeper understanding of Jewish life and culture, and be culturally competent to meet the needs of our Elders and clients, in turn, helping to improve their health and wellbeing.

The 2018 Staff and Volunteers Service & Excellence Awards honoured staff and volunteers who have given of their time to Jewish Care, and others, for their exemplary work and achievements. The two major awards, Samuel H Harris and Volunteer of the Year, were presented to Russell Griffiths and Ian Fayman. The opportunity to represent Jewish Care

at the 2019 International March of The Living program was presented to Fross Driscoll and Samuel Murray. They joined thousands of others from around the world in a three kilometre walk from Auschwitz to Birkenau, and learned more about the history of the Holocaust.

Other staff and volunteers including Gwenneth Hill, Sorin Ronea, Dr John Serry and Jeffrey Appel OAM, were recognised for completing 30 and 35 years of significant service to Jewish Care.

We continued our successful collaborations with other training providers to assist job seekers in securing job placements by completing their training with RMIT, Holmesglen, Southern Cross Education Institute, Selmar and Australian Learning Group, and provided students with work experience opportunities.

VOLUNTEER SUPPORT

The Volunteer Department was busy engaging volunteers in orientation programs around values, policies and support roles, following the transition from People and Culture to the Community Department.

Improvements were made within the program to offer a more rewarding experience to volunteers and others requiring volunteer support. These included meeting service area requests for volunteers in less than 24 hours, improving two-way communications, improved information sharing and recognising and rewarding volunteers more often. Nominations were submitted to several community and council awards programs recognising volunteers, including Howard Silman, Anne Fajerman and Henri Korn.

Other initiatives introduced over the year included Feast with Friends for disability clients, computer courses at Gary Smorgon House, Mums and Bubs play group for Elders and distributing food prepared by Our Village Kitchen to community members in need.



743 staff

153 new recruits

692 staff attended Learning Lunches and Grow Zone events

77 students were provided placements in residential, disability and community services

512 formal training sessions

92% of staff who participated in the Staff Engagement Survey viewed Jewish Care as a place that makes a difference in people's lives

309 active volunteers



BRINGING JEWISH VALUES TO LIFE

Celebrating Jewish culture, heritage and values are integral to Jewish Life's services.

Jewish Care remained true to its vision by offering a spiritual home for Elders, clients and their families through the delivery of a range of pastoral, rabbinical, kashrut, and cultural services contributing to their emotional, physical and spiritual wellbeing.

Our Jewish Life team facilitated new and old experiences to create a welcoming environment for everyone across our residential and disability support homes. Elders, clients and staff were involved in a wide range of activities, engaging and helping one another during the festival celebrations from Rosh Hashanah and Succot to Chanukah.

Pastoral care and rabbinical services continued to provide comfort and spiritual guidance to Elders and clients during their difficult times, and kashrut services ensured healthy, nutritional and quality kosher food for everyone from Elders to visitors.

Other activities included a Lag B'Omer parade; challah and Matzah baking; Mitzvah days with families; Pesach seders; and a special Bar Mitzvah organised for Israel Olshina, a 94-year old client with complex medical conditions who was deprived of his Bar Mitzvah at the age of 13 years, during the Holocaust.

4,794

pastoral visits were made across residential homes

165

special events were organised
On average

60

Elders, clients and community guests attended each event

923

hours of pastoral care

Rabbis officiated at

51

funerals &

34

 Minyanim



9,482

is the cumulative attendance of Elders and guests at our Shul and Shabbat services

17

festival events were held for Disability clients

426

people attended four Bar/Bat Mitzvahs

The first Rosh Chodesh Women's Circle event was attended by

150

people



PROPELLING US FORWARD

Jewish Care continued to set benchmarks in community, aged care and disability spaces by providing excellent outcomes for our clients.

Quality has always been integral to our operation and in 2018/19, significant investments were made in the areas of systems, procedures and standards. The Quality and Innovation department was also abuzz with an unprecedented number of activities, programs and audits in response to the changing landscape of aged care and disability services.

Jewish Care continued to dedicate resources and expertise across the Royal Commission into Aged Care Quality and Safety; the Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability and the Victorian Royal Commission into Mental Health Services, in anticipation of better outcomes of people requiring supports.

Our collaborations with external research partners enabled investigations into a range of questions associated with our clients, services, cultural and social expectations and care models. We also commenced several studies with La Trobe University on Active Support and Practice Leadership in Disability Services and Evaluation of Hand-in-Hand™. Our Hand-in-Hand™ model of support has been pivotal in offering a rich and rewarding experience to our Elders, enabling them to maintain skills, interests and relationships.

Benchmarks were set up for aged care, in-home care and disability services, establishing effective procedures and systems to support organisational strategic direction. In addition, extensive work into current activities, work processes, practice standards and governance framework was undertaken to ensure that we not only meet, but exceed the expected standards when the new Aged Care Standards and National Disability Insurance Scheme practice standards are introduced.

Jewish Care reported excellent outcomes against all 16 accreditations and unannounced spot-checks throughout the year. These results were, in a sense, symbolic showcasing our efforts in supporting our clients in ways that they like to be supported through engagement, culture, lifestyles, food and towards providing dignified care.

Rainbow Tick Accreditation work continued with consultations with members of the LGBTI+ Jewish community and their allies, and an education program dedicated to staff and volunteers on inclusion - Living our Values. The contributions made by this group were critical to our work in building inclusive practices across the organisation.

Our participation in the annual Pride March in St Kilda was another opportunity to showcase our commitment to supporting the LGBTI+ community.



As part of Jewish Care's strategic commitments, the Information Technology strategy addressed system deficiencies and implemented new technologies and infrastructure to provide efficient and effective processes that would enable quality service provision and accountability.

Cloud migration assisted in reducing ongoing costs, increasing disaster recovery capabilities and times, improved remote access, decreased the risk involved in future migrations and reduced management of hardware and software. Functional improvements were made to Procura, our client management system, to offer a better client experience and engagement through the delivery of improved mobility, rostering and clients records.

We continued to provide leadership and advocacy to critically important issues and shared valuable insights by making presentations and speeches, both in Australia and overseas. Mike Debinski and Bill Appleby's presentation on dementia care for Holocaust survivors in Atlanta was one key highlight that received overwhelmingly positive feedback from industry leaders worldwide.





PLANNING FOR A BETTER TOMORROW

The “Growing. For Our Community.” Capital Campaign was launched with the aim of revolutionising our services and supports to the Jewish community through the delivery of six state-of-the-art projects in Victoria.

Thanks to the generosity of our donors and supporters, Jewish Care has received more than \$30 million in capital pledges since 2014. Charles Holckner OAM and his family's \$5 million pledge to Jewish Care will assist with the development of the entire precinct, including The Hannah & Daryl Cohen Family Building and St Kilda Road Stage 2 development, and to be known as The Holckner Family Senior Living & Community Precinct.

Their \$5 million pledge becomes the equal-largest donation in the history of the Victorian Jewish community, equalled by the gift made by Hannah Cohen and family in 2016.

More than \$11 million was raised this year from a stream of fundraising events to meet the ongoing costs of a broad range of services to the community and allow for forward planning.

In planning for the future, Jewish Care was able to complete the refurbishment of 36 community housing units in August 2018 and three more projects commenced construction with an anticipated completion in 2020; The Hannah & Daryl Cohen Family Building, The Anne & Eric Smorgon Active Living Centre and Carnegie Senior Living Precinct.

THE HANNAH & DARYL COHEN FAMILY BUILDING

A special ceremony was held in March 2019 to mark the halfway point in construction of The Hannah & Daryl Cohen Family Building with the Treasurer, The Hon. Josh Frydenberg, as the guest speaker. The Cohen family was recognised and honoured for their valuable contribution towards this building. The milestone event was attended by others including donors, senators, MPs, Board members and Elders who were significant in seeing this project come to life.

The Hannah & Daryl Cohen Family Building will feature 156 beds across seven levels, two levels of community services and landscaped terraces and balconies.

Internal works commenced earlier this year with the building reaching its full height of nine floors. Watpac Construction is currently focusing on power installation, basement kitchen, tiling, window installation, and joinery installation, preparing for completion in early 2020.

COMMUNITY HOUSING, EAST ST KILDA

The Fulton Street Community Housing refurbishment project has brought new life to old infrastructure by revitalising and refreshing external and internal aspects of the building. Thirty-six units were completely refurbished, creating more space and comfort internally, combined with the repair and maintenance work of gutters, downpipes, external fencing and landscaping.

An amendment to the existing town planning permit of 33 units was lodged in 2018 in preparation for Stage 2 of the St Kilda East Community Housing project. This has been the outcome of a detailed review of the current land holding with the new permit seeking to extend the development to 53 units.

CARNEGIE SENIOR LIVING PRECINCT

ARC3 was awarded the contract to develop the 120-bed Senior Living Precinct in Carnegie.

As of June 2019, basement excavations, wall panels and lift shaft installations have all been completed, making way for inground services to advance. Construction of this project is due to be completed in September 2020.

ANNE & ERIC SMORGON ACTIVE LIVING CENTRE

With the signing of a building contract between Jewish Care and FourSquare, construction commenced earlier this year on The Anne & Eric Smorgon Active Living Centre.

A ground-breaking event was held with members of the Jack and Robert Smorgon Families Foundation with Jack Smorgon AO, Val Smorgon OBE, Vicki Smorgon and other family members to turn the first sod of earth at the site.

Due for completion in April 2020, the \$7.15 million Anne & Eric Smorgon Active Living Centre will support healthy ageing for Elders living at Gary Smorgon House and independently in the local community, providing a range of allied health services, consulting rooms and a gymnasium.

Jewish Care also received the support of other committees, such as Friends of Montefiore and Generations of Women, by raising funds for our causes. Circle of Care events continued to acknowledge donors who have agreed to leave a gift in their will to Jewish Care. Bequestors and next of kin were also honoured for making their families an important part of the decision to support Jewish Care.

The 2019 Annual Appeal continued to exceed expectations by raising over \$3.2 million towards funding a broad range of services and programs for those in need.

HONOURING OUR BENEFACTORS

We honour past bequestors who left a legacy gift to Jewish Care. May their memory be a blessing.

JENNY BURNS

Born in Ruzan, Northeastern Poland, in 1930, Jenny (Genia) nee Mrocki escaped the German army with her mother and siblings, surviving labour camps in Siberia and the Ukraine. After the war, she immigrated to Melbourne where she met and married Phillip Birnbaum. The couple raised two children, Faye and Colin, and ran the Royal Exchange Hotel in North Melbourne. Jenny's bequest to Jewish Care was made in memory of her cherished daughter Faye Burns, pictured above..



PAULA AND LEON FLINKIER

Life partners Leon and Paula Flinkier immigrated to Australia from Poland with their families in the 1930s when they were both just toddlers. They raised two children, Tracy and Dean. Leon built a successful business importing and selling luxury cars while Paula became a psychologist and tutored at Monash University. Their strong sense of communal responsibility modelled a legacy of upright citizenship to their children and grandchildren. Never forgetting those in need, they gave with pleasure, contributing to the local community and to Israel.



SYLVIA GELMAN AM MBE

A communal leader in education and women's rights for over six decades, Sylvia was Headmistress of Mount Scopus Memorial College and served in various roles for the National and International Councils of Jewish Women of Australia. She was awarded an MBE, a Member of the Order

of Australia, the JCCV Sir John Monash Award and was included in the Victorian Honour Roll of Women. Her bequest honours Manuel Gelman, her life partner for 43 years, and her parents Maurice and Elizabeth Benn and sister Marie Victoria Wittner.

ANNI MARGARETHA INWALD

Anni Margaretha Inwald was born in Germany in 1934 to Margaretha and Ladislaus Wolf Inwald. Persecuted because of his Jewish grandmother, Wolf was interned in Buchenwald in 1938 for several months. The family immigrated to Australia in 1939 where Wolf worked as an electrical engineer but continued to suffer from his previous mistreatment, and passed away when Anni was only 13. A kind and giving person who lived a quiet life, Anni's bequest is in honour of her father and the support given to him by Jewish Care.



CHARLOTTE KLEIN

Charlotte was born in Berlin in 1916, immigrating to Melbourne with her husband Leopold in 1949. Purchasing a chicken farm in Springvale, they delivered eggs to customers in St Kilda, such as the famous Acland Street restaurant, Scheherazade. Later, the couple subdivided the farm and founded Elka

Constructions which Charlotte continued to oversee after Leopold's passing in 1976. She celebrated her 100th birthday in 2016.



ISOBEL NEWBERG

Isobel was the eldest child of Herman and Minnie Woolf, sister to Ruth, Phil and Robert. Growing up in Elwood, she was popular and possessed a keen sense of humour. She was also regarded as a promising pianist. Together with her husband Len, Isobel raised three boys and maintained a

lifelong interest in the arts, particularly in music and painting. She remained forever loyal to her faith and was a generous supporter of various causes, of which Jewish Care was a favourite.

EVA & DAVID NISSEN

Originally from Poland, Eva and David survived the war years in Europe, losing many family members in the Holocaust. They met in Melbourne after the war and raised a daughter, Jeannette.



David was a businessman, managing his knitwear stores for over 40 years. Eva supported him in the business while also pursuing her passion as an artist. They shared a love of music and of nature, although their greatest joy came from being grandparents to their adored grandsons, Ryan and Troy.

Dedicated supporters of Jewish Care, they recognised the important work undertaken by the organisation in all aspects of community life.



TIBOR PAP

Tibor was born in Hungary in 1927 to Mano and Lili Pap, immigrating before the outbreak of WWII to then Palestine and eventually Melbourne,

where he secured employment at Torino Knitwear. Tibor was dedicated to the care of his mother until her passing in 1985. Taking up residency at Montefiore Homes, Tibor appreciated the opportunity to converse in his mother tongue of Magyar during weekly visits with one of Jewish Care's volunteers. Tibor's bequest will help to ensure the ongoing provision of care for members of the Jewish community in need.

MAGDALENA AND EDWARD RIEDER

Immigrating to Melbourne after WWII, Holocaust survivors Magdalena and Edward were known for their charitable nature. Torah observant and members of the Adass Israel Shule, they were of modest means but generously supported all Jewish institutions, especially schools, shules and the needy. Exemplary in their dealings with others and liked and respected by all, their bequest supports the ongoing delivery of care to those in need.



DAVID ZYK

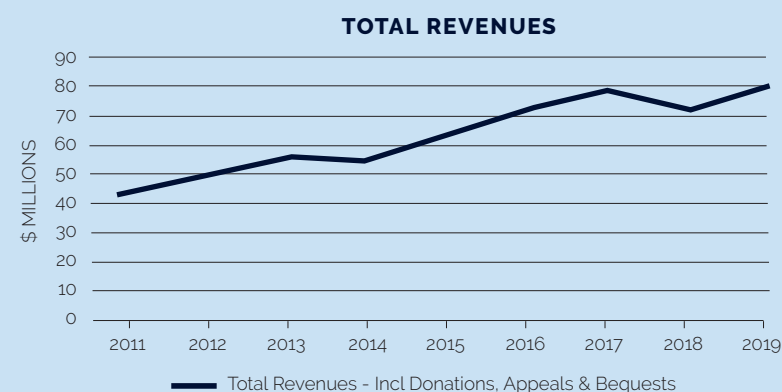
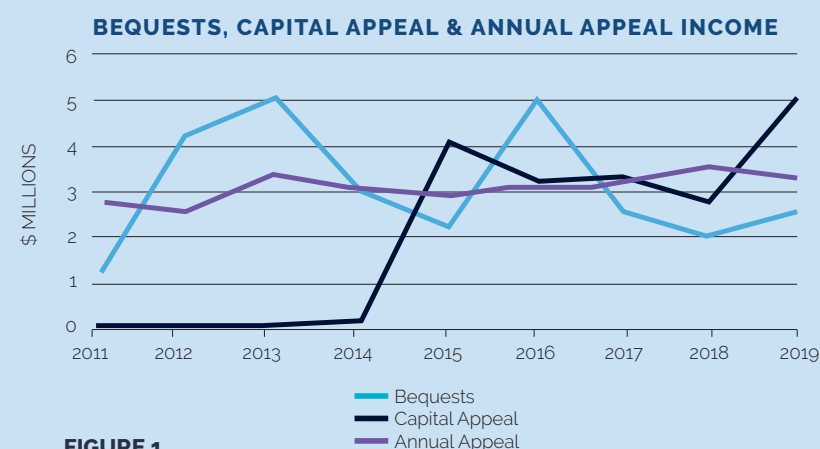
Descended from a long line of Gerer Chassidim, Holocaust survivor David Zyk survived the Warsaw Ghetto and a number of concentration and work camps. His parents Vawlf and Golde, siblings Hershel, Pinchus, Gittl

and Rivka and his entire extended family of hundreds of relatives were murdered, leaving David on his own as a young teenager. After the war he was brought out to Australia to help build railroads, and eventually settled in Melbourne. David continued to live independently in his later years, supported by Jewish Care.



TREASURER'S REPORT

On behalf of the Chief Executive Officer and Board of Management, I am pleased to present a summary of Jewish Care (Victoria) Inc financial results for the 12-month period 1 July 2018 to 30 June 2019 (FY 2019). Our financial statements have been prepared in accordance with Australian Accounting Standards.



It was a fulfilling year with a number of construction projects underway which are all well-funded by a combination of funding from capital donations, debt facility and refundable accommodation deposits obtained from our generous community, ANZ Bank and Elders, respectively. It was a year of investments in capital development, leveraging off the assets in the organisation whilst strengthening the Balance Sheet. We continued to obtain the funding support from the State and Federal Governments for some of our key services that we provided to our deserving Elders and vulnerable people within our community. We also provided our ongoing support to the Holocaust survivors of our community with financial assistance from the Material Claims Conference. The NDIS rollout plan from the State to Federal funding is coming to an end and we have managed this change quite smoothly and provided high quality disability support to individuals and families across a range of services.

Jewish Care has had ongoing support from the Jewish community for a long period of time with good responses all round in bequests, capital and annual appeals as shown in Figure 1. We are pleased to announce that we have achieved the \$30 million target in capital appeals and are confident that the Capital Campaign pledges will continue to grow as The Hannah & Daryl Cohen Family Building, Carnegie Senior Living Community and The Anne and Eric Smorgon Active Living Centre in Caulfield, near completion.

KEY HIGHLIGHTS

Some of the key financial highlights for the year were as follows:

- Construction commenced at 1 Wahgoo Road, Carnegie for a new 120 bed Senior Living and Community Precinct.
- Construction commenced at the new Anne & Eric Smorgon Active Living Centre in Caulfield abutting the existing Gary Smorgon House which will also include extensive refurbishment works to the second floor amenities.
- Completion of the refurbishment of our 36 Community Housing Units located at our St Kilda East site in Fulton Street.
- Received \$5,024 million from capital appeal fundraising in addition to annual appeals for the year of \$3,256 million. The donors in our community continue to support the strategic vision and the major projects that Jewish Care Victoria is embarking on.
- Our bank, ANZ, has continued to provide support through the provision of debt funding for the two substantial capital development works being undertaken at St Kilda Road and Wahgoo Road in Carnegie.
- Continued financial funding received from the Material Claims Conference towards providing critical care and support services to our Holocaust Survivors.
- Extensive support towards social justice programs particularly towards Individual and Family Support and Disability Support Services.
- Investment Funds, separated into two portfolios (one relating to refundable accommodation deposits and the other relating to bequests and capital appeal funds received) continue to deliver returns in a volatile market. Funds were drawn down during the year as required for construction costs towards the 156 bed Senior Living Precinct capital project at 619 St Kilda Road, Windsor, the 120 bed Senior Living Precinct capital project at 1 Wahgoo Road, Carnegie and The Anne & Eric Smorgon Active Living Centre, Caulfield.

SUMMARY OF KEY FINANCIAL RESULTS

Jewish Care delivered an \$11,267 million surplus from operations for the year. Included in the surplus is the one-off recognition of gain on sale of the Northcote Avenue land of \$5,443 million. This reflects the range of diverse support services needed by our community, including unfunded social justice programs which are provided by Jewish Care, with only a marginal revenue base and which rely on community support to fund.

SUMMARY OF KEY FINANCIAL RESULTS

	FY 2019	FY 2018
EBITDA	\$717,547	\$184,778
Operating Net Surplus*	\$11,266,751	\$1,791,736
Annual Appeal	\$3,256,015	\$3,506,317
Other General Donations	\$926,732	\$1,023,115
Capital Appeal	\$5,023,633	\$2,758,167
Bequests	\$2,618,463	\$2,116,158

In FY2019, Jewish Care continued to invest in the welfare of vulnerable members of our community. The social justice programs in Individual and Family Support Services and Disability Services amounted to \$2,421 million after netting support through Government funding.

Overall expenditures have been well managed, with continued savings derived as a result of our repairs and maintenance function being carried out by an in-house team.

Jewish Care invested further in its technological services by migrating all its applications and servers onto a Microsoft Cloud platform which will provide improved reliable management and enhanced service delivery channels.

Salaries and wages continue to be the largest expenditure incurred by Jewish Care at \$44,234 million, 65% of the total expenditure (FY 2018 \$45,59m, 65%), with the organisation employing 770 employees as at 30 June 2019.

KEY ITEMS – STATEMENT OF FINANCIAL POSITION

	FY 2018	FY 2017
Total Assets	\$303,682,870	\$265,438,286
Total Liabilities	\$95,383,178	\$70,527,856
Reserves	\$125,936,163	\$125,613,652
Accumulated Funds	\$82,363,529	\$69,296,778
Total Equity	\$208,299,692	\$194,910,430

Jewish Care's Land and Buildings were either valued externally or by a desktop valuation in FY 2019 in accordance with current accounting policies. There was a net increment in the total value of the land and buildings held at FY 2019 as shown in the Reserves and no impairment had been required in the Statement of Financial Position for the year.

In conclusion, I would like to thank the members of the Jewish Care Board, Finance and Audit Subcommittee and the Executive of Jewish Care for their ongoing commitment in supporting and enriching the lives of the Jewish community. As the developments in Windsor, Carnegie and Caulfield near completion in the coming year, we can be assured that the infrastructure to support best practice services for the Jewish community for decades to come, will be in place.

Rohan Filer
Treasurer

FINANCIAL STATEMENTS

Consolidated Statement of Profit or Loss and Other Comprehensive Income for the year ended 30 June 2019

	2019 (\$)	2018 (\$)
Fees and charges	22,650,187	21,244,671
Government subsidies	37,932,921	39,040,992
Other revenues	18,401,599	11,986,338
Total revenues	78,984,707	72,272,001
Employee benefits expense	(44,233,656)	(45,590,054)
Depreciation and amortisation expenses	(2,519,847)	(2,754,812)
Community development expenses	(2,178,112)	(2,276,706)
External services expenses	(6,036,633)	(6,386,497)
Food expenses	(4,797,983)	(4,796,715)
Repairs and maintenance expenses	(2,222,234)	(2,549,614)
Medical and other supplies	(613,471)	(638,923)
Consulting expenses	(462,749)	(570,102)
Energy expenses	(683,073)	(597,268)
Administration expenses	(2,284,967)	(2,437,493)
Laundry expenses	(544,389)	(524,436)
Other expenses	(1,140,843)	(1,357,646)
Total expenses	(67,717,956)	(70,480,265)
Surplus before tax	11,266,751	1,791,736
Income tax expense	-	-
Surplus after tax	11,266,751	1,791,736
Other comprehensive income		
Other comprehensive income to be reclassified to profit and loss in subsequent periods:	-	-
Other comprehensive income not to be reclassified to profit and loss in subsequent periods:		
- Revaluation of land and buildings	2,122,511	11,458,079
Other comprehensive income for the year	2,122,511	11,458,079
Total comprehensive income for the year	13,389,262	13,249,815

Consolidated Statement of Financial Position as at 30 June 2019

	2019 (\$)	2018 (\$)
Current assets		
Cash and cash equivalents	14,730,715	8,104,166
Trade and other receivables	6,975,026	4,837,982
Assets held for sale	-	5,084,854
Financial assets	28,717,738	39,360,358
Other assets	272,905	193,504
Total current assets	50,696,384	57,580,864
Non-current assets		
Trade and other receivables	2,659,151	2,548,871
Other assets	736,093	769,429
Property, plant and equipment	248,993,937	203,590,533
Intangible assets	597,305	948,589
Investment properties	-	-
Total non-current assets	252,986,486	207,857,422
Total assets	303,682,870	265,438,286
Current liabilities		
Trade and other payables	14,049,958	10,878,495
Provisions	3,930,265	3,991,576
Borrowings	6,006,094	-
Refundable accommodation deposits	51,678,789	54,545,392
Total current liabilities	75,665,106	69,415,463
Non-current liabilities		
Provisions	1,420,601	1,112,393
Borrowings	18,297,471	-
Total non-current liabilities	19,718,072	1,112,393
Total liabilities	95,383,178	70,527,856
Net assets	208,299,692	194,910,430
Equity		
Reserves	125,936,163	125,613,652
Accumulated funds	82,363,529	69,296,778
Total equity	208,299,692	194,910,430

BOARD OF GOVERNANCE

MICHAEL DEBINSKI

President

Mike retired from the Victorian Government after a long career as a senior executive holding a range of leadership roles overseeing the planning and delivery of health and community services.

Immediately prior to his retirement, he played a lead role negotiating and supporting the implementation of the National Disability Insurance Scheme.

Throughout his career, Mike has worked towards reducing inequality and disadvantage, and achieving better lives for the most disadvantaged in our community. He is a member of a number of Jewish organisations promoting a strong and active secular Jewish community life in Australia.



SUSIE IVANY OAM

Co-Vice President

Susie has been actively involved in the community for many years. Susie has been President of National Council of Jewish Women Victoria, Vice President of NCJWA and is Vice President (Australia) of International Council of Jewish Women. She founded and is Chair of Unchain My Heart, dedicated to educating about and advocating and supporting Agunot (women chained to recalcitrant husbands under Jewish law). Susie is passionate about developing and engaging the next generation.



LISA KENNETT

Co-Vice President

Lisa is a Specialist Consultant in Conflict Resolution where she has worked in wide variety of commercial areas including the Electricity Industry and Financial Sector. Prior to this she practised as a Barrister and Solicitor.

She is the immediate past President of Mount Scopus Memorial College, a position she held for over seven years and also serves on the Boards of other community organisations.



ROHAN FILER

Treasurer

Rohan is Chief Financial Officer of b.box, one of the fastest growing Australian companies in the baby products industry. He is a qualified Chartered Accountant with over 20 years of experience in finance, strategy, mergers and acquisitions, and international structuring.

Rohan was previously Head of Corporate Development at technology company MessageMedia, responsible for strategy and acquisitions. He also spent many years as a consultant in professional services firms in Australia and the UK advising clients on transformational projects, strategic reviews, corporate finance projects and taxation issues.



FRANK AJZENSZTAT

Assistant Treasurer

Frank has extensive technical and senior management experience in consulting, technology solutions, process re-engineering and technology architecture.

He has been the Chief Technology Officer and Chief Executive Officer of Touchcorp Holdings Ltd, General Manager IT at Mayne Nickless Express, National IT Manager at IPEC Road Express, Senior Process Reengineering Consultant at Coles Myer, and Systems Engineer at IBM.

He is currently a director of Cullinan Group which provides technology-based self-service solutions for retailers.



ADAM JOEL

Secretary

Adam has a Bachelor of Commerce and an MBA from Melbourne Business School. He started his career as a Management Consultant in Australia and the United States, working across a broad range of industries.

Adam spent 14 years as the Managing Director of TIC (Reverse Logistics) Pty Ltd, an international retail services company. In his role, Adam oversaw a number of businesses including Software as a Service Division, an inventory trading operation, a reverse logistics business and a Goods Not-For-Resale fulfillment division.



JEFFREY APPEL OAM

A lawyer with Schetzer Brott & Appel since 1973, Jeffrey is a former President and Vice President of Jewish Community Services and of Montefiore Homes for the Aged. He is a legal advisor to the Rabbinical Council of Victoria and Caulfield Hebrew Congregation.



PROF SHARON GOLDFELD

Professor Sharon Goldfeld is a developmental paediatrician and public health physician at the Royal Children's Hospital's Centre for Community Child Health (CCCH) and Co-Group leader of Child Health Policy, Equity and Translation at the Murdoch Childrens Research Institute.

She has a decade of experience in state government as a senior policymaker in health and education including Principal Medical Advisor in the Victorian Department of Education and Training. Her research program is focused on investigating, testing and translating sustainable policy relevant solutions that eliminate inequities for Australia's children.

Sharon has over 20 years of board experience including Sholem Aleichem College, being President for 10 years, and Very Special Kids.



ANDREW SCHWARTZ

Andrew is the Managing Director and one of the founders of Qualitas Property Partners. He is responsible for overseeing the group's activities, setting the strategic direction of the business, transaction origination as well as building and enhancing relationships with the Group's strategic capital providers, clients, investors, financiers and consultants.

Qualitas is a real estate credit and equity fund manager who provides capital to the property sector including development projects. Andrew is on the advisory Board of Property Industry Foundation Victoria and is also a full member of the Chartered Accountants Australia and New Zealand.



MICHAEL SCHOENFELD

Fellow of the Institute of Chartered Accountants in Australia and New Zealand, Michael operates his own consulting practice, specialising in business and taxation planning advice, management consulting, restructuring of businesses, business valuations, acquisitions, mergers and sales.

Michael also participates on several advisory and fiduciary boards including property developers, financial service providers and technology companies.



SIMONE SZALMUK-SINGER

Simone is co-founder and co-editor of Jewish Women Of Words, an online publication for Jewish women writers.

Simone is also a director of the Australian Jewish Funders, a network inspiring effective philanthropy and strengthening community.

Simone is passionate about developing Jewish communal leadership for the future and is involved in many initiatives to train and mentor current and potential leaders. Simone is a current Fellow in the prestigious Schusterman Foundation Fellowship Program.

As former President of JNF Victoria and Australian National Vice-President, Simone played a key role in restructuring JNF Australia striving for strict levels of governance and multi-generational reach. Simone worked for many years as a lawyer, specialising in employment law.



REUBEN ZELWER

Reuben has 20 years experience as a financial planner and is the Principal and Founder of Adapt Wealth Management. In this role, Reuben provides strategic financial advice across investments, tax structuring, insurance and estate planning to professionals, business owners and those planning for retirement and entry into aged care facilities.

Reuben has been actively involved with Jewish Care for more than 10 years. In 2016, he was awarded the Leo and Mina Fink Community Services Award in recognition of his role in Empower Interest Free Loans and the set-up of the financial counselling service and Saver Plus program.

Reuben also serves as the Co-Chair of the Leibler Yavneh College Foundation and secretary of Jewish Care's Empower Interest Loans.





From left: Hugh Cattermole, Samuel Murray, Wendy Starkey, Mahan Krishnan, Bill Appleby, Clare Jennings, Marcus Harty and Mark Joel

EXECUTIVE TEAM

BILL APPLEBY

Chief Executive Officer

Bill is a strong executive leader with extensive experience and strategic understanding of the aged care and community services.

Bill is a graduate of the Australian Institute of Company Directors (GAICD) and currently a Board Member for East Timor Hearts Fund (ETHF); Trustee Director of Calvary Ministries (the PJP); Trustee Director of Calvary Ministries Limited; and member of the Community Advisory Group at Calvary Health Care Bethlehem.

Additionally, Bill has held various senior positions including Victorian Divisional Councillor for Aged & Community Services Australia (ACSA) for two years; Board Member of Leading Age Services Australia (LASA) Victoria for six years; Director on the Tweddle Child & Family Health Service Board (Vic) for six years; and his most previous roles preceding Jewish Care as Executive Director, Aged Care, Mercy Health and National General Manager of Operations at Regis Group.

HUGH CATTERMOLLE

Chief Operating Officer

Hugh graduated as a physiotherapist and holds an MBA as well as a Masters of Commercial Law. He has spent much of his commercial career in the health sector and brings a wealth of health services management experience to Jewish Care.

MARCUS HARTY

General Manager Strategic Projects and Acquisitions

Marcus brings a wealth of management experience in complex property, facilities management and construction project management.

Marcus holds formal qualifications in property valuations and real estate and an Associate membership at the Australian Institute of Valuers and Land Economists. He is also a graduate of the Australian Institute of Company Directors.

CLARE JENNINGS

General Manager - Quality & Innovation

Clare holds a breadth of experience in the health care sector and the community services sector, working in government, not-for-profit and for-profit organisations. Her unwavering customer focus comes from a background in nursing.

Clare believes strongly in a bottom up approach when delivering on quality and operational excellence outcomes, and is deeply committed to building capability in organisations to privilege the voice of the customer. Clare has been strongly involved in the design of consumer centric models of care over the last 10 years, aligning business systems, process and people to ensure value is added for the client at every step.

MARK JOEL

General Manager Community

Mark's portfolio incorporates Fundraising, Marketing and Communications, Jewish Life, Planned Giving, Next Generation and the Volunteer Resource Program.

Mark is well known to many in the Jewish community through his former involvement with Leibler Yavneh College and, in particular, his position as Chairman of the School Council and co-founder of the Yavneh Foundation.

Prior to joining Jewish Care, he worked professionally as a lawyer, corporate adviser and senior executive in the commercial field.

MAHAN KRISHNAN

Chief Financial Officer

With over 21 years of experience in a diverse set of financial roles, Mahan has played a key role in the success of many organisations. Over the last 12 years specifically, he has worked at Prime Trust, Illawarra Retirement Trust (IRT) and Orange Valley Healthcare (Singapore), providing him with very solid credentials in the aged care sector.

Academically, Mahan holds an Associate Diploma Business (Accounting), a Bachelor of Business – Monash (Accountancy), and a Master of Business Administration – USQ (Leadership). Mahan is also a Fellow of the Institute of Public Accountants (FIPA) and a Graduate of Australian Institute of Company Directors (GAICD).

SAMUEL MURRAY CF

Organisational Lead - Practice & Support

Samuel has responsibility for leading organisation-wide development of staff practice to deliver truly person-centred supports to the people we serve. He holds a Bachelor of Applied Science (Disability) from RMIT, is a Past President of Australasian Society for Intellectual Disability - Victoria, and Australasian Board Member.

Samuel contributes to a number of ministerial panels and has been actively involved in disability workforce development on behalf of the Office of Premier and Cabinet (Victoria). Samuel currently leads the implementation of Rainbow Tick Accreditation that

demonstrates our commitment to LGBTI+ pride, diversity and inclusion.

WENDY STARKEY

General Manager - People & Culture

With over 30 years of experience, across a variety of industry groups in several human resource roles, Wendy brings a wealth of knowledge and expertise to Jewish Care.

Wendy has played a key role in the success of several aged care services over the last 10 years. Specifically, she has worked in Senior Human Resource roles at Nazareth Care, Bluecross Community & Residential Services, and McKenzie Aged Care Group.

Key areas of responsibility include employee relations, health and safety, Workcover management, training and development, employee benefits, recruitment and retention, reward and recognition, and succession planning.

Academically, Wendy holds a number of qualifications including a Bachelor of Arts, a Master of Art, a Certificate in Psychotherapy and a Diploma in Learning & Teaching.

ACKNOWLEDGEMENTS

THANK YOU TO OUR PEOPLE

We extend our sincere appreciation and gratitude to our staff for your time and efforts in continuing to strengthen our organisation.

THANK YOU TO OUR DONORS

On behalf of thousands of people whose lives have been forever changed, we extend our warmest thanks and deepest gratitude to all our donors and benefactors for their contributions to Jewish Care.

THANK YOU FOR SHARING

To all our Elders, clients, volunteers and respective families, thank you for sharing your inspirational stories and allowing them to appear in the Annual Report.

THANK YOU TO OUR COMMUNITY PARTNERS

Jewish Care appreciates the support of our community organisations, companies and individuals for collaborating with us and strengthening the work we do for our community.



LIFE GOVERNORS

Jewish Care Life Governors are recognised for their outstanding service and assistance to the organisation.

Jeffrey Appel OAM
Rodney Benjamin OAM z'l
Andrew Blode
Philip Brass
Debbie Dadon AM
Melissa Davis
Michael Dubs
Jacob Fajgenbaum
Nathan Fink
David Fonda
Barry Fradkin OAM
Arthur Goldsmith z'l
Geoffrey Green OAM
Paula Hansky OAM
Bronka Kaplan z'l
Hershel Klein z'l
Deanna Levin
Marion Lippmann z'l
David Mandie AM OBE z'l
Philip Mayers
Max New
Liz Nissen
Delysia Pahoff OAM
Leslie Reti AM
Bruce Rosengarten
Robert Salter z'l
Shirley Samuel z'l
Alan Schwartz AM
Robyne Schwarz AM
John Serry
Phillip Shulman OAM
Rosalie Silverstein OAM
Graham Slade AM
Meryl Slutzkin z'l
Rachael Smith z'l
Val Smorgon OBE
Robert Smorgon AM z'l
Jack Smorgon AO
David Southwick
Roy Tashi OAM
Lily Weiss z'l
Joseph West
Dora Wittner z'l
Avram Zeleznikow OAM z'l
Masha Zeleznikow OAM z'l
Heinz Ziffer z'l

ESTATES, TRUSTS AND FOUNDATIONS

We are grateful to the following benefactors, whose dreams and wishes live on through their legacy gift to Jewish Care:

Minnie & Emanuel Percy Ackman
Joseph M Augen
Louis Berner
Simon Biderman
Olga Brooke
Jenny Burns
Rhoda Myra Cohny
Paula & Leon Flinkier
Jacob Frenkiel
Arnold Friedmann
Sylvia Gelman
Maurice Goldstein
Abraham Harris
Rachel Harris
Edmund & Ann Huebel
Anni Margaretta Inwald
Juliet Mary Jordan
Charlotte Klein
Peter Krafel
Joseph Kronheimer
Barnett and Dinah Lazarus
Louis Lesser
Joseph & Kate Levi
Isobel Newberg
Eva & David Nissen
Tibor Pap
Magdalena Rieder
Simon Rothberg
Albert Spatt
Harold A Webster
Eleanor Sabina Wertheim
Ephraim Yoffa Estate
Henry Herbert Yoffa
Samuel Younkman
David Zyk

Jewish Care is grateful for the generous support from the following trusts and foundations:

Alter Family Foundation
The William Angliss (Victoria) Charitable Fund
The Bardas Foundation
The P & S Bassat Family Charitable Foundation
Beck Charitable Trust
Besen Family Foundation
The Brand Foundation
Philip & Vivien Brass Charitable Foundation
Cher Family Foundation
Collier Charitable Fund
Department of Premier and Cabinet
DS Capital Endowment
Epstein Charitable Foundation

Eva and Les Erdi Humanitarian Charitable Foundation
Esteem Foundation
Leo and Mina Fink Fund
Finkel Foundation
Fonda Family Charitable Foundation
Gandel Foundation No. 3
Gandur Family Foundation
Goldsmith Family Foundation
The Grant Foundation
Gringlas Family Charitable Trust
Handelsman Charitable Trust
Hangid Foundation Pty Ltd
Ethel Herman Charitable Trust
Hupert Family Foundation
Peter Isaacson Foundation
Jupiter Foundation
Kausman Mann Foundation
Tom and Lorelle Krulis Charitable Foundation
Annie Rose and Andrew Lazar Foundation
Lazarovits Foundation
Sara Lederman Charitable Foundation
Leg-Up Foundation
Lee Liberman Charitable Foundation
Macquarie Group Foundation
The Jeffrey and Helen Mahemoff Endowment
Marmori Charitable Foundation
Meydan Family Charitable Trust
Modara Pines Charitable Foundation
Naphtali Family Foundation
The Nelron Family Trust
The Orloff Family Charitable Trust
The Pratt Family Foundation
Reid Malley Foundation
Julia Scheinkestel Education Trust
The Silberscher Family Foundation
Shulu Foundation
David and Tammie Slade Charitable Trust
Slome-Topol-Rosen Family Charitable Trust
Jack & Robert Smorgon Families Foundation
The Victor Smorgon Charitable Fund
Solowiejczyk Charitable Foundation
Spotlight Foundation
Sunraysia Foundation
Szalmuk-Singer Charitable Trust
Taj Bear Foundation
G M Tauber Family Trust
Trawalla Foundation
UHG Foundation
Werled Foundation

GRANTS

Jewish Care gratefully acknowledges the following grants and sources which have provided funding for programs and services benefitting our community:

Commonwealth Home Support Program Grant
Home and Community Care Grant
State Aged Care Funding – Support for Carers Grant
State Trustees Grassroots Grant

Funds from the Claims Conference In-Home Services Program funded by the German Government

Holocaust Survivor Emergency Assistance Program from the Claims Conference. Emergency assistance Program for Austrian Nazi victims. This funding comes from a settlement with the Austrian Government, which was negotiated by the Claims Conference

Grant from the URO Charitable Trust Limited (UROCTL) administered and managed by the Claims Conference for on-going social or short-term emergency assistance

The Claims Conference has approved allocation at the direction of the United States District Court supervising the lawsuit In Re: Holocaust Victim Assets Litigation (Swiss Banks) to provide Jewish Care with Emergency Assistance Program

Grant from Caritatea Foundation in Romania (a foundation created by the Federal of Jewish Communities of Romania and the World Jewish Restitution Organisation) towards emergency assistance for Romanian Jewish Nazi victims

Eva and Les Erdi Humanitarian Charitable Foundation
Spotlight Foundation



ACADEMIC & RESEARCH COLLABORATIONS

Jewish Care continues to work alongside leading academic institutions, government bodies and private organisations. We recognise their enormous contributions in helping to build an evidence-base for decision making.

Access Inc.
Alfred Health
Australian Catholic University
Australian Catholic University - Institute for Health and Ageing
Australian Government – Australian Research Council
Colliers International
Deakin University
Department of Human Services - Eastern Region
EY
KPMG
La Trobe University - Living with Disability Research Centre
Lincoln Centre for Research on Ageing
Monash University - CRC for Water Sensitive Cities
National Health and Medical Research Council
Pinnacle Group
University of Kent - Tizard Centre (UK)
University of Melbourne
University of Minnesota
University of Queensland

BOARD SUBCOMMITTEES

Jewish Care extends sincere thanks for the dedication and hard work given by the following individuals:

BUILDING SUBCOMMITTEE

Jeffrey Appel OAM (Chair)
Rohan Appel
Bill Appleby
Danny Benjamin
Hugh Cattermole
Marcus Harty (Sec)
Adam Joel
Lisa Kennett
Mahan Krishnan
Joe Lewit
Herme Rabl
Jonty Rzechta
Andrew Schwartz
Nicole Standfield
David Vorchheimer

FINANCE & AUDIT SUBCOMMITTEE

Rohan Filer (Chair)
Bill Appleby
Frank Ajzensztat
Hugh Cattermole
Sharon Gdanski
Adam Goldberger
Jeremy Kestenberg
Mahan Krishnan
Greg Nankin (moved to co-opted in Nov 2018)
Michael Schoenfeld
Ben Simon
Reuben Zelwer

GOVERNANCE SUBCOMMITTEE

Adam Joel (Chair)
Jeffrey Appel OAM
Bill Appleby
Lisa Kennett
Greg Nankin

INVESTMENT SUBCOMMITTEE

Rohan Filer (Chair)
Frank Ajzensztat
Bill Appleby
Sharon Gdanski
Mahan Krishnan (Sec)
Eli Nossbaum
Dean Smorgon
Reuben Zelwer

QUALITY AND SERVICE REVIEW SUBCOMMITTEE

Sharon Goldfeld (Chair)
Bill Appleby
Hugh Cattermole
Anita Courtney
Mike Debinski
Dr David Fonda
Clare Jennings
Susie Ivany OAM
Samuel Murray
Stephen Thomas
John Serry
Simone Szalmuk-Singer
John Zeleznikow
Reuben Zelwer

REMUNERATION & NOMINATIONS SUBCOMMITTEE

Mike Debinski (Chair)
Frank Ajzensztat
Bill Appleby
Rohan Filer
Susie Ivany OAM
Adam Joel
Lisa Kennett
Simone Szalmuk-Singer

FUNDRAISING COMMITTEES

Jewish Care's fundraising efforts are supported by dedicated teams of volunteers to whom we are indebted for their continued commitment and hard work.

ANNUAL DINNER COMMITTEE

Melissa Davis (Co-Chair)
Georgia Danos (Co-Chair)
Hilary Cohen
Miriam Farkas
Toni Joel

CAPITAL CAMPAIGN COMMITTEE

Alan Schwartz AM (Patron)
Susie Ivany OAM (Co-Chair)
Lisa Kennett(Co-Chair)
Bill Appleby
Melissa Davis
Mike Debinski
Judy Gandur
Dianne Gringlas
Mark Joel
Toni Joel
Roxanne Kozica
Michael Schoenfeld
Orlee Schneeweiss

FRIENDS OF MONTEFIORE COMMITTEE

Delysia Pahoff OAM (Chair)
Myrna Goldsmith
Jan Green
Deanna Levin
Gloria Milgrom
Eva Rose
Annette Rosen
Shirley Sekler
Nicole Silberberg
Shirley Sweet
Susan Swiatlo
Judith Varlamos
Caroline Wein
Lea Woolf

GENERATIONS OF WOMEN COMMITTEE

Melissa Davis (Co-chair)
Miriam Farkas (Co-chair)
Hilary Cohen
Sara Pike
Elyse Schachna
Tammie Slade
Keren Zelwer

MAJOR DONOR DINNER COMMITTEE

Lorelle Krulis
Karen Goldenberg
Dianne Gringlas
Susie Ivany OAM
Mark Joel
Roxanne Kozica
Orlee Schneeweiss

YESOD BOARD LEADERSHIP PROGRAM

Nussen Ainsworth
Vanessa Cohen
Laura Davis
Noah Jacobson
Alex Katz
Stephen Machet
Jackie Rotman
Josh Rutman
Eli Schmerling
Tali Shabat
Louise Shostak
Ben Tuszynski

COMMUNITY ADVISORY GROUPS

Jewish Care acknowledge the following individuals for their time, invaluable guidance and expertise.

CLAIMS CONFERENCE AUSTRIAN HOLOCAUST SURVIVORS ADVISORY COMMITTEE

Jarrah Overton (Chair)
Renee Companez
Lana Khasin
Marianne Schwarz
Vernon Ungar

CLAIMS CONFERENCE HOLOCAUST SURVIVORS ADVISORY COMMITTEE

Jarrah Overton (Chair)
Marcel Alter
Aneta Chereshsky
Lana Khasin
Henri Korn
Hilary McMahon
Rae Silverstein
Vernon Ungar
Les Zimmerman

EMPOWER INTEREST FREE LOAN ALLOCATION COMMITTEE

John Serry (Chair)
Avi Bendetsky
Jack Cyngler
Matthew Danos
Doron Paluch
Phillip Piorun
Rochelle Serry
Joel Wald
Ari Werdiger
Reuben Zelwer
Richard Zimmerman
Louise Zygyer

PRO BONO LEGAL ASSISTANCE

David Schetzer,
Schetzer Constantinou Lawyers
Michael Lipshutz, Ernie Woolf
Berry Family Lawyers
Ashley Brygel, *Brygel Lawyers*
Gary Herz,
marshalls+dent+wilmoth lawyers
Aitan Schmideg, *Kliger Partners*
Debbie Weiner, *Owen Dixon West*
Marcel Alter, *Altered Resolutions*
David Graj, *Rotman & Morris*
Dr Ann Wollner,
International Social Services Association
Jeffrey Appel OAM, *SBA Law*
Talya Faigenbaum,
Faigenbaum Family Lawyers
Penelope Ralston, *Linus Legal*
David Sonenberg,
Pierce Webster Dugdales
Avi Gordon, *Hall & Wilcox*
Phillip Henenberg,
P Henenberg Lawyers
Daniel Myers
R.B. Flinders, Private Wealth Lawyers
Jack Cyngler
Cyngler Kaye Levy Lawyers
Shai Sommer, *Coote Family Lawyers*
John Wetheimer, *Melton Law*

PRO-BONO PSYCHOLOGICAL ASSISTANCE

Yisroel Barber
Miriam Grossbaum
Sandra Ifrah
Ronit Joel
Nathan Kotler
Suzanna Wolf

COMMERCIAL PRO BONO LEGAL ASSISTANCE

We thank the partners and staff of SBA Law, Arnold Bloch Leibler, HWL Ebsworth and Russell Kennedy Lawyers for their pro bono work throughout the year.

PHOTO CREDITS

Lindsay Goldberg
Sav Schulman
Ben Weinstein

