

Working together



Who we are

Jewish Care (Victoria) Inc is the only comprehensive health and social care provider for the Jewish community in Victoria, caring directly for people in need.

Our Mission

Supporting and enhancing the wellbeing of the Jewish community of Victoria.

Our work is all about people, who include:

- the about 350 elderly and frail residents of our hostel and nursing homes who receive care 24 hours a day in a uniquely Jewish and welcoming environment
- the 600+ clients who rely on the provision of the high standard of our social services every week
- the 600+ staff who know how vital their work is in ensuring the delivery of these services across our many resources
- the 200+ volunteers who give their time because they want to and because they feel a part of Jewish Care

Four prime Jewish values form the foundation of Jewish Care:

- **tzedakah** – charity
- **chesed** – kindness
- **derech eretz** – respect
- **mishpacha** – family

These values guide our staff and volunteers, ensuring that the organisation provides compassionate support, treating everyone with dignity and respect, always within a warm and caring Jewish environment.

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President's Report

There have been some exciting developments for Jewish Care over the past 12 months, but we continue to face financial challenges.

Our organisation has built on its already excellent track record to achieve the highest standards of accreditation in residential services by emulating that success in community-based services.

I am delighted to report that we have now achieved the same exemplary accreditation standards in our home-based services for older people (Keshet) and in our family and youth services, and I would like to congratulate management and staff involved on their wonderful achievement.

We were extremely fortunate to attract Vanda Iaconese to the newly-created position of Chief Operating Officer, responsible for service delivery across the organisation. Vanda is a senior, highly-experienced social worker who was most recently head of community services at Stonnington Council.

Another highlight has been the success of the Australian Research Council grant application to undertake a community survey in partnership with Monash University's Centre for Jewish Civilisation. Jewish Care agreed to be the industry partner in recognition of the importance of basing our service response on well-researched and documented community trends and needs, now and into the future.

It is vital that as the community's leading care organisation, we are familiar with the latest research and service developments locally, nationally and internationally.

In April this year, CEO Bruce Salvin, Chair of the Service Delivery Committee David Brous and I went on a study tour to review the latest models and approaches to aged care in the US, Canada, Great Britain and Europe, visiting a range of Jewish and mainstream providers.

We were most impressed with the Humanitas model of "apartments for life" in the Netherlands.

Purpose-built apartment blocks enable residents to remain and age in place in their own apartment. This means residents do not have to move when their care needs reach nursing home level. Instead, care is provided in their apartment by onsite nurses and care staff.

Most importantly, the Humanitas model emphasises that older people should not see out their final days away from the community in an institution or hospital. Rather, a lively and exciting active community is available as a lifestyle choice with the added benefits of full care and nursing services.

The communities we visited were very attractive. Even young people were using the facilities, such as the internet cafes, coffee and wine bars. The place was "buzzing" with people of all ages.

We believe this model is ideally suited to the St Kilda Road campus (Gary Smorgon Centre) and we are undertaking an intensive service and master planning process as a first step towards transforming our vision into reality.

The study tour also established strong links with other Jewish service providers internationally. In particular, we agreed with Baycrest in Canada and Jewish Care in London to collaborate on joint staff development and exchange programs, research projects and regular information exchange via video conferencing.

This initiative links to the importance of the Australian Federation of Jewish Care agencies which will be based in Victoria for the next three years. The same collaboration and cooperation internationally will occur within Australia as well as opportunities for advocacy and influencing policy development in aged and community care on behalf of the Australian Jewish community.

Despite all these exciting developments however, Jewish Care continues to face major financial challenges. Our recurrent deficits are not sustainable. Community Services provides urgent

care and support, much of which receives no government funding. Government funding for aged community support and disability services we receive does not fully cover our costs. In addition, Claims Conference funding for aging Holocaust survivors will begin to diminish over the coming years.

In essence, we rely and will continue to rely on the community to fund a considerable proportion of Community Services. As a responsible Board, we cannot deliver services unless we can cover their cost. Ultimately, community support will determine our level of care.

Conversely, we do have the ability to reduce the deficits in residential care considerably by redeveloping our outdated, inefficient and costly residential facilities. While we will finance most of the redevelopment ourselves, we need community assistance with some of the capital costs; or in the least to provide us with bridging finance or soft loans until the facilities are up and running and start to pay for themselves.

We face many challenges, but I am fortunate to be leading and astute and dedicated Board whose members I thank for their extraordinary commitment and sustained hard work. We bid farewell to retiring member Nina Bassat who has so generously shared her vast experience and wisdom gained by working for the community.

On behalf of the Board, thank you also to CEO Bruce Salvin, the executive team and all staff for the outstanding work they undertake every day to enhance the wellbeing of our community.

Robyne Schwarz

Robyne Schwarz
President

It is vital that as the community's leading care organisation, we are familiar with the latest research and service developments locally, nationally and internationally.





Last year's report began with a comment about the complex range of issues that confronts a community-based not-for-profit organisation such as Jewish Care and the impacts on staff and service delivery.

The year 2006-07 has been one of consolidation, during which management and staff have focused on compliance, quality and improvement of customer service. These activities were the reason for changing the management structure highlighted in last year's report.

The past year's highlights included:

- Accreditation by the Australian Council for Children and Youth Organisations (Aug 2006). This review focused on all program areas in which young people receive Jewish Care services.
- Staff participation in an organisation-wide self assessment of our systems and services, utilising the Australian Business Excellence Framework (Aug-Sept 2006). This process highlighted a range of issues and areas for operational improvement, particularly in internal communication, improved policy formulation and better data utilisation to support management decision making.
- The purchase of 4-8 Freeman Street Caulfield from the Eastberry Group (Aug 2006). This property already had a Planning Permit for a 120-bed residential aged care facility from the Victorian Civil & Administrative Tribunal. It will provide single-room accommodation over three levels for up to 120 people with high and low-care needs, replacing the high-care beds at Ashwood and some of the low-care beds at Montefiore Homes Community Residence. Construction was scheduled to commence by late 2007.
- The Gala Dinner for disability services (October 2006). This fabulous event raised considerable funds and generated a great deal of interest

in the proposed development (Glen Eira Road Caulfield) of additional residential accommodation and respite care for adults with a disability. In order to facilitate the new development, management and staff were actively involved in:

- Preparing our property in Prahran Grove, Elsternwick for the residents of Glen Eira House (311 Glen Eira Road) followed by relocation.
- Purchasing 234 Kooyong Road Caulfield to offer respite care to children with disabilities, replacing Respite House (313 Glen Eira Road). Following the purchase, planning for a special-purpose renovation was undertaken.
- Briefing and user input into the design of the new Glen Eira Road development. A planning permit was expected in September 2007.

Jewish Care is fortunate to have a highly-committed Board with the ability and credibility to negotiate with government at the highest level and a skilled and talented executive.

- Quality Reporting and Home and Community Care (HACC) accreditation. Towards the end of 2006, Jewish Care was advised that its Commonwealth-funded Aged Care at Home and Linkages (HACC) programs would be reviewed for compliance against published standards. This was the first time the organisation underwent a thorough external review of its community-based aged-care services. Thanks to significant contributions from Therese Desmond (Manager, Services for Older People) and her team, we achieved very satisfactory levels of compliance in both audits.

Jewish Care is fortunate to have a highly-committed Board with the ability and credibility to negotiate with government at the highest level and a skilled and talented executive. Long-term sustainability is a clear Board and management objective and our efforts have been directed to achieving all of our accreditation hurdles. In many cases we exceeded our own expectations and those of the assessing bodies.

Investing in our staff is a priority, as it is through our highly-committed staff that clients and the community can see the expression of our work. We want our staff to be confident and competent decision makers, empowered – in consultation with the relevant stakeholders and with regard to resources – to achieve transparent and equitable outcomes. They are the front line people, the people whom members of the community trust.

The diverse variety of our client groups provides a service delivery challenge, but every day they teach us so much about resilience, commitment to family, the importance of maintaining links to their spiritual and cultural roots and, for many, reconnecting to lost traditions. I believe that for all our staff, the exposure to real hardship, to ingenuity and to survival serves as a reminder of what can be overcome; especially as we work together to further the vision and values of Jewish Care.

Finally I would like to thank the Jewish Care Executive which has contributed greatly to another successful year: Chief Financial Officer Colin Singh; Development Director Richard Zimmermann; and our newest recruit, Chief Operating Officer Vanda Iaconese.

Bruce Salvin
CEO

Treasurer's Report

On behalf of the Chief Executive Officer and Board of Management, outlined below is a summary of the financial results of Jewish Care (Victoria) Inc for the 12-month period to 30 June 2007.

The financial sustainability of the organisation remains the largest challenge faced by the Board of Management.

Key financial results are summarised as follows:

- An operating loss from ordinary activities of approximately \$6.023m (\$7.074m last financial year) before the following capital items:
 - ↳ Community Appeal & Donations (Net of costs) \$1.931m
 - ↳ Capital Appeal (Net of Costs) \$1.914m
 - ↳ Profit on sale of Property Plant & Equipment \$0.145m
 - ↳ Combined Bequests of (\$2.469m last financial year) \$4.926m
- Resulting in a Profit from Operating Recurring Activities \$2.892m (\$2.748m last financial year)

The organisation has prepared financial statements in accordance with the Australian Equivalent of International Financial Reporting Standards (AIFRS) from 1 July 2005.

The Directors, in accordance with current accounting policies, have assessed the carrying value of land and buildings, which has resulted in an increase of \$5.395m (last year \$0.680m) to the carrying value of land and buildings.

Jewish Care provides:

- Community services to more than 3,000 individuals and families of all ages every year
- Aged residential care and respite for 350 frail elderly members of the community in low and high care nursing facilities
- Disability services including five community residences

The key expenditure items are as follows:

- Salaries \$23.0m
- (612 employees)
- Food Services \$ 3.7m
- Client-related costs \$ 1.7m
- Maintenance \$ 1.4m

Community Services including Disability incurs an operating deficit before investment earnings and depreciation of \$2.0m largely as a result of:

- Government funding gap \$1.5m
- Unfunded Jewish services \$0.5m

Aged Residential Care incurs an operating deficit before investment earnings and depreciation of \$4.6m largely as a result of:

- Inefficient buildings \$2.5m
- Religion and culture \$1.1m
- Concessional residents \$1.0m

The Board has identified the following Aged Residential Care financial objectives:

- Saving \$2.5m operational costs per year by building efficient facilities
- Introducing an additional 25 standard beds and 45 extra service beds – additional net income of \$1.1m

In order to achieve these objectives, it is anticipated that between now and July 2012, a forecast capital outlay of \$70m will be required to be funded by accommodation bonds of \$52m and community support of \$18m.

The Board has identified the following Community Service financial objective:

- Improve operating performance \$0.6m

The Board has identified that additional capital of \$5.15m is required for the provision of Disability Services. Approximately \$1.1m (net of costs) of this amount has been received to date.

Summary of Financial Support Required

Capital

Residential	\$18.00m
Disability	\$ 5.15m
	\$23.15m

How you can help

- Annual Donations to assist funding the loss from operating ordinary activities.
- Capital donations
- Bridging finance – interest-free loans
- Bequests

The Board is confident that its decisions will ensure that Jewish Care will maintain its rightful place as the leading provider of aged and community services within the Jewish community.

However the community must recognise that more difficult decisions will continue to be necessary before the ongoing viability of Jewish Care is assured.

I would like to take the opportunity to thank the finance staff members for their ongoing commitment, particularly Colin Singh and his team. My thanks also to the valuable contributions made by other Finance and Audit Committee members Robert Lefkovits, Farrel Meltzer, Greg Nankin, Ruth Picker, Robyne Schwarz, Vanda Iaconese and Bruce Salvin.

I must stress again that Jewish Care will continue to need the generous support of the Jewish Community to secure its long-term survival.



Michael Schoenfeld
Treasurer



Income statement for the financial year ended 30 June 2007

	Economic Entity		Parent Entity	
	2007	2006	2007	2006
	\$	\$	\$	\$
Revenue				
Accommodation charges	6,833,865	6,222,577	6,833,865	6,222,577
Government subsidies	19,296,566	18,692,923	19,296,566	18,692,923
Profit on sale of property plant and equipment	144,838	3,865,143	144,838	3,865,143
Other revenues	11,120,093	7,629,000	11,106,735	7,615,531
	<u>37,395,362</u>	<u>36,409,643</u>	<u>37,382,004</u>	<u>36,396,174</u>
Employee benefits expenses	(23,045,011)	(22,637,564)	(23,045,011)	(22,637,564)
Depreciation and amortisation expenses	(687,548)	(658,848)	(687,548)	(658,848)
Community development expenses	(1,021,724)	(795,013)	(1,021,724)	(795,013)
External services expenses	(673,316)	(553,461)	(673,316)	(553,461)
Food expenses	(3,661,851)	(3,690,333)	(3,661,851)	(3,690,333)
Repairs and maintenance expenses	(1,370,936)	(1,011,900)	(1,370,936)	(1,011,900)
Medical and other supplies	(633,090)	(590,538)	(633,090)	(590,538)
Consulting expenses	(443,614)	(713,638)	(443,614)	(713,638)
Energy expenses	(367,970)	(345,597)	(367,970)	(345,597)
Administration expenses	(1,021,125)	(983,539)	(1,021,125)	(983,539)
Laundry expenses	(396,601)	(407,758)	(396,601)	(407,758)
Other expenses	(1,179,764)	(1,273,262)	(1,166,406)	(1,259,793)
Profit before tax	<u>2,892,813</u>	<u>2,748,202</u>	<u>2,892,813</u>	<u>2,748,202</u>
Income tax expense	-	-	-	-
Profit after tax	<u>2,892,813</u>	<u>2,748,202</u>	<u>2,892,813</u>	<u>2,748,202</u>

Balance sheet as at 30 June 2007

	Economic Entity		Parent Entity	
	2007	2006	2007	2006
	\$	\$	\$	\$
Current assets				
Cash and cash equivalents	2,181,108	6,858,631	2,180,596	6,828,418
Trade and other receivables	1,667,848	7,957,147	1,667,814	7,957,147
Other financial assets	24,365,444	13,177,055	24,365,444	13,177,055
Inventories	37,714	54,032	37,714	53,998
Other	52,176	645,906	52,176	645,906
Total current assets	<u>28,304,290</u>	<u>28,692,771</u>	<u>28,303,744</u>	<u>28,662,524</u>
Non-current assets				
Trade and other receivables	-	-	77,326	64,027
Property, plant and equipment	50,062,950	37,338,847	50,062,950	37,338,847
Total non-current assets	<u>50,062,950</u>	<u>37,338,847</u>	<u>50,140,276</u>	<u>37,402,874</u>
Total assets	<u>78,367,240</u>	<u>66,031,618</u>	<u>78,444,020</u>	<u>66,065,398</u>
Current liabilities				
Trade and other payables	3,207,305	2,639,588	3,206,805	2,639,088
Provisions	4,165,057	4,329,032	4,165,057	4,329,032
Other	11,986,155	8,485,600	12,385,110	8,841,556
Total current liabilities	<u>19,358,517</u>	<u>15,454,220</u>	<u>19,756,973</u>	<u>15,809,676</u>
Non-current liabilities				
Provisions	706,741	563,719	706,741	563,719
Total non-current liabilities	<u>706,741</u>	<u>563,719</u>	<u>706,741</u>	<u>563,719</u>
Total liabilities	<u>20,065,258</u>	<u>16,017,939</u>	<u>20,463,714</u>	<u>16,373,395</u>
Net assets	<u>58,301,982</u>	<u>50,013,679</u>	<u>57,980,306</u>	<u>49,692,003</u>
Equity				
Reserves	24,141,505	18,746,015	24,092,679	18,697,189
Accumulated surplus	34,160,477	31,267,664	33,887,627	30,994,814
Total equity	<u>58,301,982</u>	<u>50,013,679</u>	<u>57,980,306</u>	<u>49,692,003</u>

The Board is confident that its decisions will ensure that Jewish Care will maintain its rightful place as the leading provider of aged and community services within the Jewish community.

July – December 2006

Art is beautiful

Works by Jewish artists and photographers began appearing on the walls of Montefiore Homes Community Residence to the delight of residents, staff and visitors. The community art exhibition is part of the "Making Monte beautiful" campaign initiated by Board member Andrew Blode. The beautification campaign has also included the installation of outdoor timber furniture and large potted plants outside the dining room and the relocation of the hairdressing salon and the library to larger, improved premises. Exhibitors include Appelton Street Studios, Elaine Batton, Beryl Blode, Sandra Bardas, Colin Palethorpe, Jacqueline Tiepermann, Samara Adamson-Pinczewski, Rosi Meltzer, Michele Marks, Judi Schiff, Lee Hirsh, Jo Hansky and Sonia Payes. Primary school students from The King David School, Beth Rivkah Ladies College, Yeshivah College, Leibler-Yavneh College and The Adass School have created artwork on a variety of Jewish and Australian themes.

Fighting drug abuse

Prevention was the best solution available to Jewish Care as a small community agency to fight drug abuse. Jewish Care counsellor Isabel Lesman told a Jewish Community Council of Victoria forum titled "The Jewish community and drug use". The forum was also addressed by mainstream medical and drug-prevention experts. Isabel described the challenges of working with drug addicts and their families: She said there were no instant solutions despite the claims of certain 'miracle' medications. "What we can provide is a stepping stone for work that begins once the addiction is under some control. Success is measured by painstaking progress towards consistency and stability over months and years, enabling an attempt at regular structure and occupation in life."

Tackling family violence

Urgent calls for a volunteer hotline and a register of specialist therapists for both victims and perpetrators were made at a series of workshops on family violence and sexual assault. Hosted by Jewish Care and the Jewish Taskforce Against Family Violence and presented by international expert Debbie Gross, the 10 workshops targeted health professionals in both the Jewish and non-Jewish communities, attracting more than 200 participants. Discussion also acknowledged the need to facilitate access to appropriate school programs. Jewish Care staff, educators, crèche personnel, Jewish Orthodox women, rabbis, hotline volunteers and representatives from mainstream organisations including Victoria Police received hands-on training to strengthen their ability to respond to situations of family violence and sexual abuse.

Gala dinner aids disability project

More than \$1.4m was pledged at the "Building a Place to call Home" gala charity dinner at Crown on 31 October. The event, attended by 1200 people, launched a \$4.5m campaign for a housing and respite care complex in Glen Eira Road Caulfield for adults with special needs. Naomi Milgrom was patron for the event with former State Treasurer John Brumby as keynote speaker and Sam Lipski AM as MC. Children with disabilities featured prominently, performing in the Access Drum Circle and with the Leibler Yavneh College Ensemble. A specially-produced DVD showcased five families touched by disability. The event was hailed an outstanding success and marked a turning point in the community's understanding of the challenges faced by those living with a disability and their families.

In the name of fashion

Racing fever spread quickly amongst Healthy Ageing program participants who strutted the catwalk in front of 200 guests in the name of Spring fashion, lots of fun and much-needed funds for the Active Living Centre, where the program is based. Jewish Care's inaugural 'Fashions of the Field' parade showcased fashions for older people, modelled by 'forever young' clientele. Proceeds from the event helped to fund new groups and equipment for the centre in Kooyong Road, North Caulfield.

Government support for aged care

The Bracks Government pledged its support for a Jewish Care aged-care facility on the Caulfield Medical Centre (Bayside Health) site and said it would modify legislation regulating Jewish Care's St Kilda Road location to allow greater flexibility for further development if required. In a letter to Jewish Care president Robyne Schwarz, then Victorian Premier Steve Bracks said the government "recognises the potential synergies offered by co-location of Jewish Care on the (Caulfield) site and Bayside Health has been advised that Jewish Care must be considered as part of the service planning requirements for the site. Master planning at the site will include options to create additional space that may be required to accommodate Jewish Care," he added. Regarding St Kilda Road, Bracks said he understood Jewish Care's desire to be able to fully utilise the site for the provision of not-for-profit aged care and other community services. Robyne acknowledged the support of the State Minister for Aged Care Gavin Jennings, the Member for Monash Johan Scheffer, ALP southern metropolitan candidate Evan Thornley and ALP Caulfield candidate Steve Cusworth.

Pilot study on IT in disability

The Bracks Government pledged \$20,000 for a pilot study into developing a plan on the best use of digital technology to enhance the lives of adults with disabilities. The "Digital Inclusion Masterplan" will be undertaken at the planned accommodation and respite care facility in Glen Eira Road Caulfield. The government said the project would not only help to increase the independence of residents, but its outcomes would provide valuable lessons for other people with disabilities and their families.

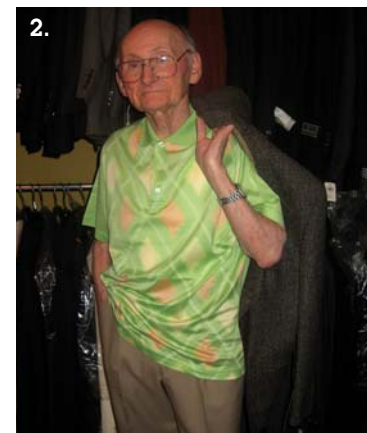
State award for disability worker

The supervisor of a supported-accommodation house in Carnegie for adults with disabilities received a Victorian industry award for his commitment to quality of life, inclusion and participation for people with a disability. David Hall, who works at Jewish Care's Jacobs House, was one of five recipients of the annual Disability Support Worker Award, recognising and honouring staff from the Victorian disability services field. It is the first time this award has been won by someone working in the Jewish community. David's Victoria University lecturer Jenny Harrison commended him for his ability to "excite the interest of others in the rich cultural heritage of those with whom he works".

Respite on the move

A property was purchased in Kooyong Road, Caulfield, around the corner from the Glen Eira Road site, as a respite care house for children with disabilities. Services will be relocated to the Kooyong Road property early in 2008 following refurbishment to make way for the proposed housing and respite complex for 15 adults with disabilities in Glen Eira Road. The timing will allow for a seamless transition with no disruption to children, families and services.

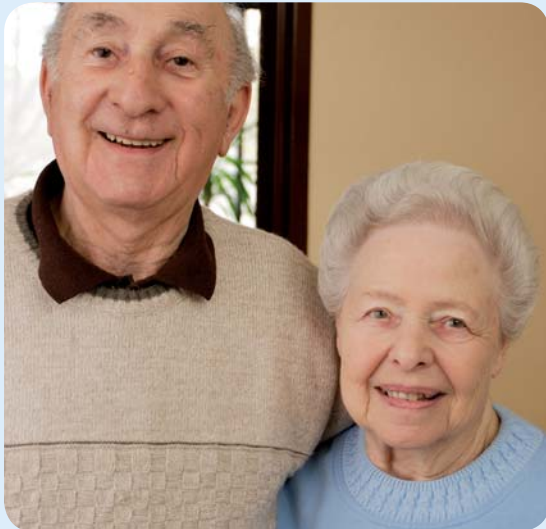
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1. Judy Schiff with a selection of her photographic images of doorways. 2. Arthur Best modelling at the Healthy Ageing fashion parade. 3. The Dolphins all-abilities basketball team in action. 4. Prahara Grove resident Mark Polonsky jams with Segal and Glass. 5. Former presidents of the Montefiore Homes and Jewish Community Services (from left) Jeffrey Appel, Phillip Shulman, Geoffrey Green, Rodney Benjamin, Michael Dubs, Roy Tashi and David Fonda with Jewish Care president Robyne Schwarz. 6. Mary Rothstein at her 106th birthday party.



Our residents



Living at Monte has lifted the load

Sissy and Bill Wellins

Residents of Montefiore Homes Community Residence who will celebrate their 60th wedding anniversary next March.

Why did you decide to move to Monte?

By the end of 2005, we were finding it difficult to cope living alone in our flat and thought it was time to move to assisted living. A Jewish setting was our first priority. It's a must for us. We say it's the difference between pea and ham soup and chicken soup.

What was it like when you first arrived?

For the first nine months, we were in single rooms so we got quite used to being friends. We would meet in the hall and go to meals and activities together and then each night, it was, "whose room; yours or mine?"

What was the most difficult part about leaving your own home?

Leaving our belongings behind in such a hurry; the move happened very quickly. I (Sissy) had to leave my treasured electric typewriter which I used for writing short stories and we also miss my cooking.

What do you enjoy most about living at Monte?

All our worries have been lifted from our shoulders by the wonderful staff.

How do you spend your days?

We keep very active and like to get involved in what's going on. We're very vocal at residents' meetings and look forward to the weekly quiz. We particularly enjoy Monte outings – last year Bill organised a series of lunches at different venues – and regularly eat out and go shopping. We no longer drive, but enjoy travelling by tram.

How has living at Monte changed your lives?

Sissy has come out of her shell. She's resumed writing, using a typewriter her daughter recently bought her.

What would you say to someone considering Monte as their home?

It's a great experience, especially if you're mobile. It's one of the best things we've ever done.

Year in Brief

Continued from previous page

Commitment to children recognised

Jewish Care earned a two-year accreditation with the Australian Council for Children and Youth Organisations Inc (ACCYO) which is committed to safeguarding children. The review report noted Jewish Care's:

- Level of commitment to excellence and quality – within a nurturing environment – which was quite refreshing;
- Range of documentation and document control systems;
- Systems in place that included rigorous reflection and discussion as part of the review process;
- High levels of open communication;
- Commitment to embedding ACCYO's principles across the organisation.

Annie and Clementine's happy century

Jewish Care Smorgon Family Nursing Home resident Annie Goldbloom celebrated her 100th birthday on 13 November surrounded by family and friends, excitedly showing visitors all her congratulatory gifts and messages. Annie lived at Montefiore Homes Community Residence for three years before moving to Smorgon in 2003.

Four months later, long-time Smorgon resident Clementine Rozental joined the centenarian club with a party organised by staff and friends. The celebrations extended to Israel, home of her 'adopted' family.

Volunteers recognised

An active and dedicated band of more than 200 volunteers provide invaluable assistance across all areas of Jewish Care's services and programs. Current and potential volunteers joined Jewish Care staff at an information session and afternoon tea to mark International Volunteers Day in October. Program managers emphasised the huge contribution volunteers already make to clients and programs and described the diversity of opportunities available.

AGM honours

Long-time volunteers Masha Zeleznikow OAM and Deanna Levin were made Life Governors at the 2006 AGM in November. In 1982 Masha co-founded the Tuesday Club for older people to meet monthly at the Kadimah to hear speakers and enjoy entertainment and refreshments. She served on the Board of Jewish Welfare and a number of its committees for two decades and remains the focal point and organiser of a devoted band of volunteers. Deanna was the president of fundraising and support group, Parents and Friends of Glen Eira House, for many years. She served on the Montefiore Homes Board and continued her involvement with Jewish Care as a volunteer, running the Friendship Group drivers group; assisting the Melbourne Hebrew Ladies Benevolent Society; and acting as a surrogate grandmother. She has been a Friends of Monte committee member since inception. Retiring Board members Esther Frenkiel and David Werdiger were recognised for their significant contributions to the organisation over several years.

January-June 2007

Funds for school books, camps

For the fourth consecutive year, low-income Jewish families at Melbourne's Jewish day schools were helped by Jewish Care to cover the cost of school books and camps. The organisation contributed \$85,000 to the schools for families of more than 1000 students to help purchase books and more than 800 students to help them attend school camps. The numbers seeking assistance were up on the previous year (from 900 and 644 respectively). The funds, from Jewish Care's financial aid program, were distributed to Adass Israel School; Bais Aron Azriel Torah Academy; Beth Rivkah Ladies College; Bialik College; Leibler Yavneh College; Mount Scopus Memorial College; Sholem Aleichem College; The King David School; Yeshivah College and Yesodei HaTorah College. Jewish students from low-income families at state and non-Jewish private schools qualified for the same level of assistance.

New aged-care housing in Caulfield

The 120-room aged-care facility site at 4-8 Freeman Street, Caulfield was cleared early in the year in preparation for the calling for tenders in May-June with completion scheduled for December 2008. The five star facility, with a strong focus on environmental sustainability, will cater for residents with both low and high-care needs; will contain several interconnecting rooms for couples; will feature air conditioning and heating with individual controls; will contain different-sized multi-purpose, activities and special-occasion areas; will offer cook-fresh facilities; and will provide therapeutic and lifestyle services. The new complex will accommodate a mix of current Jewish Care residents and newcomers.

Top marks for services

Jewish Care's residential facilities and in-home services for older people all passed recent quality checks with flying colours. The Federal Government awards formal accreditation every three years, but undertakes spot checks at least once a year with ongoing monitoring at all aged-care facilities and of all aged-care services. Jewish Care excelled in all areas of examination including standard of care, delivery of services and reporting systems.

Oldest living Jew '106 years young'

While her family and friends were bursting with excitement and pride, the oldest Jew in Australia was taking her 106th birthday all in her stride. Mary Rothstein, who moved to Smorgon Family Nursing Home after living at Montefiore Homes Community Residence for 13 years, celebrated her 106th birthday on February 27. Mary arrived to Monte at a youthful 93 and has been an enthusiastic member of both the singing and drama groups.

Continued overleaf

Continued from previous page

More support for mental illness

Jewish Care broadened its mental health program in response to demand from families for more specialised supports by introducing young adults and family support groups. The establishment of a young adults group (for 18 to 30 year olds) was a direct result of an approach by a group of concerned mothers. The group meets monthly with professional facilitators teaching self reliance and life skills, while the group setting provides an ideal opportunity for socialisation. The family support group is made up of parents, siblings and children of a loved one with a mental illness who meet monthly for professional support and education.

Fewer donors for Annual Appeal

While the 2007 Annual Community Appeal's total of \$2.08m exceeded that of the previous year by around \$80,000, it attracted 500 less donors. Jewish Care approaches the community via its Annual Community Appeal for support for the essential programs and services that receive little or no government funding. Needing over \$3 million in donations per annum, the organisation also runs fundraising events, makes submissions to various philanthropic trusts and foundations, encourages tzedakah through Simchas, pre-weddings, etc and seeks general donations and gifts in kind throughout the year to ensure there are enough funds to allow services to continue. The drop in the number of donors to this year's Appeal could be partly attributed to the strong community support for the disability housing project one-off capital appeal launched in October 2006.

Safe partying for young

Youth Services joined forces with Mount Scopus Memorial College to encourage young people to consider the impact of drugs and alcohol in a party setting. Jewish Care's Party Safe program for Year 11 students included three intensive workshops with the Taskforce Community Agency, Caulfield Police and a road safety expert. In addition to lectures, students participated in a range of physical activities. Jewish Care also worked with Year 7 students through its Peer Pressure Awareness workshop, incorporating challenging activities and tasks and creating enthusiastic discussion. They were the first in a series of activities aimed at giving young people the tools to make positive life choices. Youth Services continues to run personal development activities throughout the year as part of its Leadership and Wellbeing program.

Jewish basketball team for all abilities

Melbourne's first basketball team for young Jewish people of all abilities made its debut in May in an exhibition match against a mixed side of Maccabi Victoria players The Dolphins, a mixed-gender team of players aged 14 and over, is a joint initiative of Maccabi, Jewish Care's Disability Services and Access Inc. The side is coached by Year 11 students Kimberley Miller, Lauren Mandel and Jamie Zaidenberg and trains in South Caulfield with the Maccabi Warriors basketball team.

Breaking the language barrier

Second-year Monash University medical students Elli Harrison, Patricia Lee and David Humu Zhu spent time with residents of Smorgon Family Nursing Home as part of their course. Identifying language barrier problems, they produced a booklet containing common phrases and sayings in English and Russian. They agreed their experience was very special and said they hoped others would follow to further develop the booklet or apply the template to other languages.

Children's advocate "a quiet achiever"

Jewish Care president Robyne Schwarz was recognised for her ongoing commitment and significant contribution to improving the lives of vulnerable children, young people and families. Robyne, a former social worker, received a Certificate of Appreciation from the Centre for Excellence in Child and Family Welfare which described her as "indeed one of the community services sector's quiet achievers". The Centre, which this year celebrated its 95th anniversary, is the peak body for child and family support and welfare services in Victoria. Robyne worked at the Royal Children's Hospital for 15 years from 1988-2003, first in disability and then in establishing state-wide home-based services for children with ongoing medical needs. Before that she worked in foster care. She has headed Jewish Care since 2004.

Good hair day

It was a "good hair day" all round when Jewish Care's elegant new hairdressing salon opened in May. Located right next to Walter's Coffee Shop in the Gandel Besen Building of Montefiore Homes Community Residence, the new salon is bright and cheery with new equipment and furniture. The interior design was overseen by Jewish Care supporters Adira Werdiger and Debbie Weinmann.

All the president's men – and woman

Jewish Care president Robyne Schwarz hosted a lunch meeting of past presidents of Montefiore Homes for the Aged and Jewish Community Services to present the organisation's five-year plan to build a sustainable future for our residential and community services.

Housewarming at Prahran Grove

Residents of Jewish Care's refurbished assisted accommodation home in Prahran Grove Elsternwick hosted an afternoon tea for family members and supporters in early June. They moved from their home in Glen Eira Road to make way for a new accommodation and respite care development for adults with disabilities.

Shabbat for Russian speakers

Rabbi Chaim Gorelik from Friends of Refugees of Eastern Europe (FREE) ran the first-ever Erev Shabbat service in Russian (for Russian speaking residents) at the Montefiore Homes Community Residence. Candle lighting, prayers, Kiddush, challah and a sermon were all part of the program with familiar Yiddish and Russian songs led by Binyomin Kluwgant from the Yeshivah Centre. The service is a joint initiative of Jewish Care's Cultural and Spiritual Office and FREE.

Our staff



Keeping residents happy and busy

Carmen Trimboli

**Recreational Co-ordinator
Montefiore Homes Community Residence**

When did you join Jewish Care and what role do you play?

I came to Jewish Care in November 2004 as the Recreational Services Co-ordinator for the hostel (Montefiore Homes Community Residence).

What are your responsibilities?

I lead a very energetic team of recreation staff which provides lifestyle choices for our residents through a range of daily activities.

What are your top priorities?

My top priorities are our residents, their families, our staff and colleagues – to make sure residents enjoy each day.

Have you always worked in the not-for-profit health sector?

I am a registered nurse and have worked in numerous settings. This is my second role as recreational co-ordinator for a not-for-profit organisation.

How have the organisation and the Recreational Services area changed in your time here?

Now we have more of everything – staff, activities, food, dancing, laughs...

What have you tried to bring to the role?

Enthusiasm, love and empathy

What has been your greatest achievement?

My son Sunny

What do you enjoy most about working at Jewish Care?

The people and the culture.

Review of Operations

It was with great excitement and anticipation that I took up the position of Chief Operating Officer in mid 2006, a role created by the Board and the Executive to support staff in their work with Jewish Care and the community. The past 12 months have been challenging and rewarding. Jewish Care, just as many contemporary organisations, has had to alter its style of operation to accommodate the requirements of the funding bodies.

While I appreciate that some members of the community and staff mourn the loss of the flexibility of our predecessor organisations, we must meet all our funding and service agreement accountabilities, including our service guidelines, to preserve the near \$20 million we receive in government grants.

Although the legislative and accountability requirements seem overwhelming and we have been subjected to a whole range of accountabilities, both in our community services and residential care, I am pleased to report that Jewish Care's success in these areas confirms that it is an organisation of which we can all be truly proud.

Vanda Iaconese
Chief Operating Officer

Community Support Services

Highlights from the past year include:

- Assisting 852 callers with referrals to Jewish Care programs through FirstCall Intake.
- Responding to an increased number of single parents seeking housing assistance.
- Relocating the Always Moving Forward employment training program to larger premises with a fully-equipped training room.
- Receiving another nominated transitional housing property from Supported Housing Limited (SHL) which will manage the property, to be used exclusively by eligible clients from the Jewish community
- Developing closer working relationships with other financial aid providers in the Jewish community
- Partnering the Jewish Taskforce Against Family Violence to deliver 10 workshops on "Challenging the Myths of Family Violence and Sexual Assault"
- Delivering parenting courses: "Chinuch; Our Children Our Future"; "How to Talk So Kids Will Listen & Listen So Kids Will Talk"; "Siblings Without Rivalry"
- Receiving 100 percent satisfaction response to Counselling Case Management client survey
- Processing more than 700 applications for a Claims Conference Holocaust Survivors Emergency Aid program

– Lorraine Raskin, Manager

Disability Services

Highlights from the past year include:

- Relocating residents from Glen Eira Road to new house in Prahran Grove
- Purchasing a new site for the children's respite house
- Relocating mental health activity groups to more suitable premises
- Growth in individualised service provision and improved staffing capabilities
- Establishing formal partnership with Maccabi Victoria to create additional respite options via all-abilities sporting teams
- Successful implementation of new legislation
- Launch of Glen Eira Road complex for adults with a disability
- Refurbishment of supported accommodation houses
- Successful implementation of new legislation

– Daniel Leighton, Manager



1. The Access Drumming Circle Group on stage at last year's gala dinner for disability services. 2. Resident hairdresser Elizabeth styles a resident's hair in the new salon. 3. Temple Beth Israel's Shayndel Samuel and King David School students Leya Snider and Ramelle Lewis at the Progressives' seder for Monte residents. 4. 2007 Young Achievers at winter camp. 5 & 6. Herman Stern and Sara Blicblau prepare challah at Montefiore Homes Community Residence.



Services for Older People

Highlights from the past year include:

Kesher

- Achieved a rating 1 for Commonwealth Quality Report, February '07
- 20/20 result for HACC audit of Kesher Linkages Program, April '07
- Kesher program recognised as a "Leader in Quality" by Ethnic Communities Council Victoria as published in Golden Years, Issue 89. This has lead to other organisations – particularly those that are ethno-specific – seeking assistance, guidance and mentoring for their own quality audits

Blue Star

- Establishing a new three-year contract to continue as an approved provider for the Veteran's Home Care Program
- Successful completion of Certificate III in Community Services Aged Care and the Level II First Aid Certificate by 27 and 15 direct care workers respectively
- The National Respite For Carers Program (NRCP) gaining the highest rating in the Commonwealth Department's Quality Reporting standards
- Increased partnerships with local government authorities, specifically related to culture and cuisine to enhance outcomes for older people.

Healthy Ageing

- Inaugural Melbourne Cup fashion parade – More than 200 participants dressed up in their Spring Carnival finery for a champagne lunch and fashion parade with clients and volunteers strutting their stuff on the catwalk.
- Personal training fitness circuit – Using state-of-the-art equipment, clients move through a series of stations toning muscles, increasing flexibility, cardiovascular fitness and endurance
- Israeli dancing group - The soul and spirit of Israeli dance and music, modified to the needs of this chair-based group, transcends all cultures, language groups and abilities.
- Health and Wellbeing Group - This close-knit group developed by the counselling team has worked on building positive thought patterns by over-viewing thinking, belief systems, personality and acceptance of change and how this influences health, wellbeing and relationships.

Claims Conference

- More than \$1.4m of grant funds was spent on providing services to Holocaust survivors, including personal care, meals and therapies
- More than 1,700 Holocaust survivors were assisted with essential services
- Jewish Care successfully passed nine audits carried out on separate Claims Conference grants

– Therese Desmond, Manager

Community Strengthening

Highlights from the past year include:

Youth Services

- An increase in Young Achievers Program participants from 14 to 20
- Jointly collaborating with Mount Scopus Memorial College, Bialik College and The King David School to develop party-safe workshops presented by Victoria Police, Taskforce Community Drug and Alcohol Support Agency, Odyssey House, Inner South Community Health and Vic Roads
- Delivering Alcohol and Drug awareness programs to more than 1,000 young Jewish people
- Commencing a wellbeing and leadership development program for young people
- Developing a partnership with Change Management Australia to deliver intensive leadership training to Jewish youth
- Developing a partnership with Big Brother Big Sister Victoria to provide ongoing training to volunteer mentors in the Young Achievers Program.
- Participating in a consortia with the Alfred Psychiatric Research Unit to develop an innovative service delivery model related to mental health services for young people.
- Assisting the creation of an all-abilities basketball team in collaboration with Maccabi Victoria

Volunteers

- Developing a new training program
- Increasing volunteer hours from 14,869 in '05/'06 to 20,154 in '06/'07

– Sally Bruen, Manager

Residential Services

Highlights from the past year include:

- Settling in the Mark and Dina Munzer Community Residence and achieving full occupancy
- Successful support visits for all facilities during the year
- Successful implementation of new catering and food services
- Beautification of St Kilda Road campus and refurbishment of Kiosk, hairdresser and both foyers
- Successful education program for staff across all facilities
- Successful implementation of new legislation

– Kathy Devitt, Director

Our client



Appreciating respectful care and help

Freda Kolieb

Kesher, Blue Star and Healthy Ageing Program client

When did you first become associated with Jewish Care?

Ten years ago when I was in hospital and Jewish Care offered me help. But I was familiar with the organisation much earlier than that. In 1960 I arrived from England as a widow and was visited by Sidney Einfeld who had known my husband. He said Jewish Welfare was there for me if I ever needed help.

How did Jewish Care help you in those days?

Back then, someone came to help me with the shopping.

When did things change?

About four years ago I found I needed additional help so I now have a personal carer and a home carer. I've always had wonderful carers. In fact I have remained close friends with my very first carer and I know her whole family.

How else are you involved with Jewish Care?

I participate in the Healthy Ageing Program at the Active Living Centre and very much enjoy armchair Israeli dancing and armchair yoga. I'm also having physiotherapy at the moment.

What do you think about the services Jewish Care is providing?

I can't say enough about the organisation. Everyone involved is wonderful and has been a great help and I've always been happy with my carers. I'm treated so nicely and respectfully by everyone at Jewish Care. I appreciate all the work done by Jewish Care for the elderly in our community.

Our contractor



Long service brings great pride

Earle Fernandez

Facilities manager

When did you join Jewish Care, and in what role?

I joined the maintenance department of Montefiore Homes for the Aged in 1981 as an apprentice painter and decorator. I completed my apprenticeship in 1985 and stayed on.

What is your position now?

I was the Environmental Manager up until August 2006 when the maintenance department was outsourced to Adesse. I am now facility manager.

What are your responsibilities?

I must ensure that all Jewish Care properties, buildings, plants and equipment are maintained to an optimum level of operation and meet BCA guidelines and regulations.

What is your top priority?

To ensure our buildings and equipment are safe for use by our residents, staff and visitors.

How has the organisation changed most in your time here?

The organisation has changed a great deal since I started, but I always say the more this place changes, the more it stays the same. We have grown from a small family to a large organisation that provides such a wide range of services to the community, however our original family values are still evident and form the cornerstone of the organisation.

How has growing environmental awareness impacted on the organisation?

Over the years I've found Jewish Care to be extremely environmentally conscious, from recycling to water conservation. This has directly impacted on our budget at times, but has never stopped the organisation from doing its part.

What has been your greatest achievement?

Being part of the one organisation for so long.

What do you enjoy most about working at Jewish Care?

That's easy – the residents and staff.

Good humour and patience would be essential qualities in your role. Can you recall a particularly humorous moment?

I could tell you a few stories, but there is one resident who really sticks in my mind – Mrs Kirby, an English lady who lived in the Gandel Besen Wing.

One day she stopped me in front of the Plaza and asked me where I was from. I told her I was from India, but my great grandparents were English which made me Anglo Indian. She said she knew all about Anglo Indians and that in her experience, they were all good for nothing.

Ironically, from that day on, Mrs Kirby rang our switchboard every day complaining that something needed fixing and I was the only person she trusted to do it. But there was never anything broken; she would always be lying in bed and just wanted me to make her a cup of tea.

This went on for months until she got sick one day, was sent to hospital and never returned.

I missed her for a long time after her death; she was a lovely woman with an incredible sense of humour.

24 hours in the life of Jewish Care



7am: Long-time volunteer Harry Greenberg takes resident Herman Ehrenwerth for a walk.
8am: A Blue Star staff member assists a person to prepare breakfast.
9am: A counsellor accompanies a homeless 17 year old to Centrelink.
10am: Healthy Ageing program participants enjoy a game of Red Aces.
11am: Holocaust survivors enjoy an afternoon of entertainment at St Kilda Synagogue arranged by the Healthy Ageing program.
12pm: Independent Living Units caretaker Rose Azoulay helps resident Hana Hershberg settle in.



What else is happening...

7am

- ✎ A Blue Star staff member helps a person get ready for a day at the Active Living Centre.
- ✎ Nursing home night staff hand over to day personnel.

8am

- ✎ Supported accommodation residents leave for work.
- ✎ Aged-care residents sit down for breakfast.

9am

- ✎ Volunteers prepare for the daily activities program.
- ✎ Counsellors welcome their first clients for the day.

10am

- ✎ The youth wellness and leadership co-ordinator starts work on her Party Safe drug and alcohol education seminar for Jewish dayschools.
- ✎ Mental Health program participants meet for morning tea.

11am

- ✎ A computer class for women commences at Always Moving Forward.
- ✎ A housing support worker offers an independent living unit to an applicant on the waiting list.

12pm

- ✎ A single father talks to an intake worker about rent assistance.
- ✎ The Community Strengthening team signs an agreement with the Alfred Hospital to join a youth mental health consortia.

24 hours in the life of Jewish Care



1 pm

1pm: An elderly lady calls Intake about home care.
2pm: A middle-aged client receives counselling following the loss of his job.
3pm: Physiotherapy assistant Taija Siira leads exercises at the Active Living Centre.
4pm: A Mental Health program participant puts the final touches to pottery at an art therapy session.
5pm: Young Achiever supporters watch a film produced by program participants.
6pm: Dahlia Shapp and Zalman Feiglin practise Shabbat traditions at respite house with support workers Nadine Hantke (left) and Simone Theobald.



2 pm



3 pm



4 pm



5 pm



6 pm

What else is happening...

1pm

- An occupational therapist from the Healthy Ageing program visits a client to discuss safety at home.
- Claims Conference personnel meet Keshet, Blue Star and Healthy Ageing staff to discuss Holocaust survivor funding.

2pm

- An unemployed single mother improves her resume and job search skills at Always Moving Forward.
- Friends of Montefiore raise funds for new equipment at their annual morning tea.

3pm

- A housing support worker organises transitional accommodation for a family evicted from their home.
- Volunteer Program staff meet with the Russian Ethnic Council Women's support group to plan a training session.

4pm

- Disability Services, Community Strengthening and Maccabi Victoria discuss the all-abilities sporting club.
- Family members visit residents of the hostel and nursing homes.

5pm

- A Blue Star direct-care worker prepares meals for an elderly person living at home.
- A disability services worker helps a person with a disability to pay their bills.

6pm

- Board members discuss urgent financial matters at their monthly meeting.
- Munzer residents and families hear about new government regulations from the facility manager.



7pm: Volunteer Nechama Cowen calls potential donors for the 2007 Community Appeal telethon.
8pm: Volunteer Rachel Kisin leads a yoga session for supported accommodation residents.
9pm: Rabbi Meir Kluwgant runs a staff education session on the High Holydays.
10pm: An Always Moving Forward men's computer class concludes.
11pm: Nursing staff meet to discuss Smorgon Family Nursing Home residents.
12am: Members of the Time Out group for young people with a disability meet after a movie.



7pm

- ✎ A group of parents begins a workshop to improve communication with their children.
- ✎ A Keshet case manager meets family members to discuss housing arrangements for their frail parent.

8pm

- ✎ Young Achievers take a break from their self-defence workshop.
- ✎ Rabbi Kluwgant starts his shiur at Munzer.

9pm

- ✎ A Blue Star worker helps an elderly person into bed.

10pm

- ✎ Nursing home staff begin night shift.
- ✎ A Bipolar Disorder expert concludes his presentation to the mental health family support group.

11pm

- ✎ Nurses prepare medications for the morning.
- ✎ Disability support workers check sleep-over children at respite house.

12am

- ✎ Nurses complete their rounds at the nursing homes.
- ✎ Young Achievers have a sing-a-long around the camp fire.

24 hours in the life of Jewish Care



1am



2am



4am

1am: A Blue Star direct care worker helps to make a client more comfortable.
2am: A security guard completes his rounds.
3am: A nurse answers a resident's call for assistance.
4am: A nursing home resident is taken to the bathroom.
5am: Cleaning staff get an early start.
6am: Kitchen staff arrive to prepare the day's meals.



5am



6am



3am

What else is happening...

1am

- Nursing home staff check all rooms.
- Bed-confined residents are turned over to prevent pressure sores.

2am

- A Blue Star staff member assists a person living at home with personal care and stays with them all night.

3am

- Nursing staff help residents with toileting and hydration.

4am

- Security staff re-check the grounds.

5am

- Garbage is collected by an external contractor.

6am

- Supported accommodation staff help residents to get ready for breakfast.
- Hostel and nursing home personnel commence medical rounds

Our Volunteers



Sharing the joy of helping others

Sisters Delysia Pahoff & Rosalie Silverstein

When and why did you first become associated with Jewish Care?

Delysia: Forty years ago when I helped my mother prepare afternoon tea for elderly residents. I really enjoyed being with older people so started a reading group and assisted in the art and craft room. Once my children finished school, I decided to raise money so that residents could enjoy a few little extras.

Rosalie: At an early age as my mother Adele Southwick spent a lot of time serving morning tea to residents, playing bingo and manning the Sunday kiosk and her treasured White Elephant stall. Our whole family was involved.

Why is Jewish Care so important to you?

D: I am very community minded and Jewish Care stands for our community – we all grow old and every family in Melbourne is touched in some way. We must make sure our elderly receive the love and care they deserve.

R: Jewish Care is the main provider of social welfare services to all sections of our community and I feel fortunate to be able to assist in any way I can.

Your late mother Adele Southwick was a passionate supporter of this organisation. To what extent did she shape your strong sense of community and philanthropy?

D: Our mother made sure we were well inducted when it came to charity. I remember as a little girl coming home from school to her monthly card parties for the Hebrew Ladies. She told us she was 12 when she began helping in the almshouses (predecessors to Monte). Mum thrived on helping others; it was a major part of her life and she passed this on to her children. My brother Stuart Southwick has also been involved in my projects.

R: She was absolutely devoted to the organisation and led by example to show the importance of helping and caring for others.

Delysia, you have been running Friends of Monte for nearly 25 years and working with Hebrew Ladies for 28 years. Rosalie, you have been running the Posh Opp Shop for nine years and organising Sunday afternoon concerts at Monte for seven years. How do you both remain so motivated?

D: When I started Friends of Monte I handpicked about 12 ladies who were keen and able to raise money. I have been fortunate to attract a few younger members on to our committee, including my daughter. We have a wonderful camaraderie and each year there is that

same eager enthusiasm for success. We just have to mention Jewish Care and most people say it is a pleasure to give. Our profits have funded many projects and items including hydraulic buses, wheelchairs and beds, day care refurbishments, medical equipment, Jewish News on tape and many more.

R: I am constantly motivated at "Posh" by many things: the cause – raising more than \$2.5m to provide carers for 168 children with disabilities so they can attend Jewish dayschools; by our wonderful volunteers, some of them with disabilities; by the enormous number of disadvantaged customers who need help; and by the amazing generosity of our community. The Monte residents are a very important part of my life. Their welcome every Sunday is my motivation. I also enjoy hosting afternoon teas for residents in my own home.

What is your proudest achievement?

D: I am particularly proud of keeping our Friends of Monte group together all these years. Our first meeting each year attracts so much enthusiasm and so many new ideas.

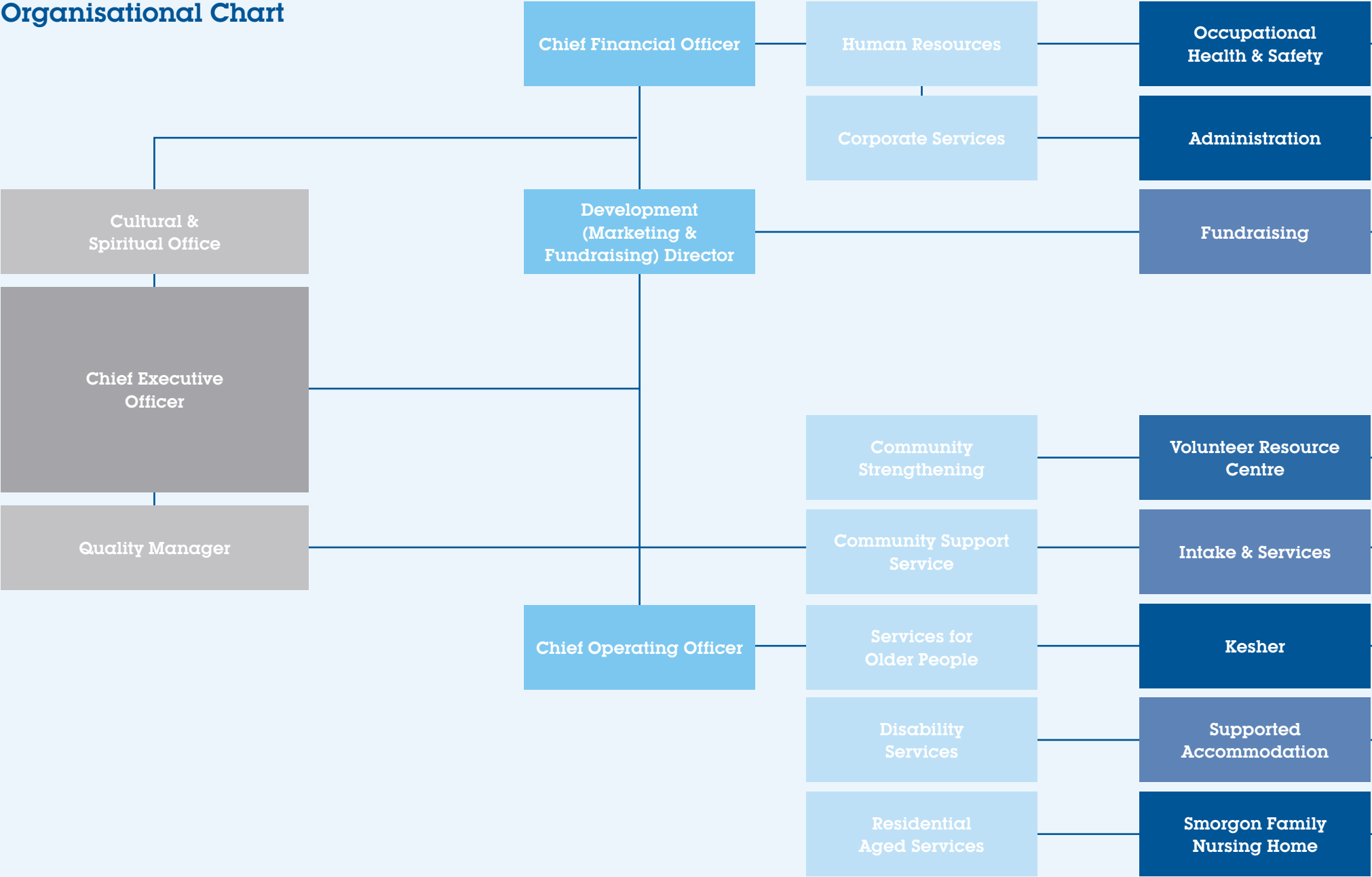
R: I am proud most of my family and the opportunity to help so many people.

How do you impart the principles of community service and philanthropy to the next generations?

D: The most effective way is by example. Young people enjoy being charitable and as seniors we must impart the importance of helping others as my mother taught me.

R: The best way to teach young people about philanthropy is to lead by example and to get people enthused, which I am constantly trying to do.

Organisational Chart



Payroll

Recruitment
and PolicyWorkcover
Management

Finance

Information
TechnologyEngineering &
Maintenance

Bequests

Public Relations
Marketing & EventsYouth
ProjectsCommunity
Capacity BuildingCounselling & Case
Management

Housing Support

Always Moving
Forward

Blue Star

Healthy Ageing

Claims Conference

Respite

Outreach

Mental Health

Mark & Dina Munzer
Community ResidenceMelbourne Hebrew
Memorial Nursing Home
(Ashwood)Montefiore Homes
Community ResidenceIndependent
Living Units

Community Partnerships

Jewish Care collaborated with the following organisations on a wide range of programs and projects over the past year.

- Access Inc (Schools integration program)
- ADASS Welfare
- Australian Centre for Jewish Civilisation, Monash University (joint community demographic survey)
- Betar Youth Organisation (Mental health program)
- Headspace
- Jewish Holocaust Museum and Research Centre
- Jewish Taskforce Against Family Violence
- Lincoln Centre for Research on Ageing, La Trobe University
- Maccabi Victoria (all-abilities sporting and recreational groups)
- Melbourne Hebrew Ladies Benevolent Society
- Melbourne Jewish Charity Fund
- Melbourne Jewish Orphan and Children's Aid Society Inc (Schools integration program)
- Mizrahi Charity Funds
- National Council of Jewish Women (Golden Age groups)
- Rabbinical Council of Victoria
- Supported Housing Development Foundation Ltd
- Theodor Herzl Club

Executive



From top left clockwise: Bruce Salvin, Vanda Iaconese, Richard Zimmermann and Colin Singh.

Bruce Salvin

RN CCU, B App Sci Adv Nsg. (Admin),
Grad Dip HSM (RMIT), AFCHSE

Chief Executive Officer

Bruce has been CEO of Jewish Care since August 2003, before which he was the Director of Residential Services. Previously, he was general manager of Melbourne Extended Care and Rehabilitation Service (MECRS, now known as Royal Melbourne Hospital, Royal Park Campus).

As a senior manager within the Victorian health care system, Bruce was responsible for the project management of several aged care and health care related capital building projects.

Bruce has a nursing background, having completed his Division 1 training at Melbourne's Prince Henry's Hospital in 1981. He also obtained post-graduate qualifications in Advanced Nursing (Administration), Coronary Care Nursing and Health Services Management from RMIT.

Vanda Iaconese

BA, BSW, MSW, MBA

Chief Operating Officer

Before joining Jewish Care in 2006, Vanda was general manager of Social Development for the City of Stonnington. She was responsible for services to people in the community including home-based care and activities for older people, child care, maternal and child health services, holiday programs for teenagers, swimming pools, libraries, community and public health, promotions and community events.

She was also involved in the development of two community centres, a new library, new netball facility and the redevelopment of a number of facilities including kindergartens, sports pavilions and swimming pools.

A social worker by training, Vanda has also worked in psychiatry and in disability. Vanda has a Masters degree in Social Work and recently completed her MBA at Swinburne.

Colin Singh

B Bus (Acct), CPA AFCHSE

Chief Financial Officer

With a detailed understanding of health, aged and community care services through diverse assignments in private, public and not-for-profit organisations, Colin joined Jewish Care in September 2001.

He has successfully created an ongoing five-year financial blueprint for Jewish Care including the financial management of programs, asset sales, building redevelopment and external financing.

His review of corporate services with the view to reduce ongoing costs led to the outsourcing of non-core services, maintenance and supply.

He has held accounting and business management positions at MECWA Community Care, John Fawcner Hospital, Royal Southern Memorial Hospital / Caulfield Hospital and Dandenong and District Hospital.

Richard Zimmermann

Director of Community Development

Born in New Zealand and educated in Auckland, Richard ran his own marketing and promotions company for six years before moving to Melbourne in 1990. He became the marketing manager at Kino Cinemas and a year later joined the Australian Film Institute (AFI) as development manager for two years. The AFI was his first taste of the "not-for-profit" world and fundraising in particular.

He was development manager at the Australian Ballet School for four years and consultancy work followed. One of his clients was the Royal District Nursing Service for which his role became full time as head of Fundraising and Development for two and a half years until joining Jewish Care as Director of Community Development in November 2001.

Jewish Care (Victoria) Incorporated is an association incorporated in Victoria under the Associations Incorporations Act 1981 and domiciled in Australia. Jewish Care is a recognised Public Benevolent Institution and the controlled entities are exempt charitable trusts under the provisions of the Income Tax Assessment Act and as such are not subject to income taxes at this time.

As an incorporated association with specific purposes, Jewish Care qualifies as a “not-for-profit” organisation. This status also underpins its “deductible gift recipient status” to ensure that donations made to the organisation are tax deductible. In order to comply with the Association and Incorporations Act, Jewish Care has a constitution which is registered with the Victorian Department of Consumer Affairs. This constitution, last amended at the 2004 Annual General Meeting (AGM), governs its organisation, management and operations. The constitution outlines a number of rules which govern the organisation and details the role of, and recruitment and decisions by the Board.

The constitution has sections covering:

- The organisation’s purpose
- The Powers of the association
- What constitutes a member
- The role of life governors
- All rules surrounding the appointment, rights, roles subscription and discipline of members
- The rules associated with holding meetings of members, including the AGM
- The election, appointment, tenure, role and function of the Committee of Management (the Board)

Of particular note is Section 13, Clause (1):

“...The affairs of the Association shall be managed by a committee of management comprising (12) persons and shall be known as “the Board”. “

The following clauses are also relevant in relation to the Jewish Care Board:

Section 13 Clause (2)

“...Each member of the Board holds his/her position on the Board for approximately (2) years”.

Section 13 Clause (3):

“Subject to the Rules and in particular Clause 29, each member of the Board holds her/his position on the Board from the Annual General Meeting at which she/he was elected until the Annual General Meeting after the Annual General Meeting after her/his election, that is to say for a period of approximately two (2) years.”

Section 13 Clause (4):

“In the event of a casual vacancy occurring in the Board, the Board may appoint a “member of the Association” to fill the vacancy”.

Section 13 Clause (5)

“The Board shall have the power from time to time to co-opt up to four additional members as members of the Board”.

The Board

Jewish Care is managed by a Committee of Management (the Board) which comprises 12 members of the organisation who have been nominated and elected at an annual general meeting.

The board is empowered to make rules governing all the operations of the organisation; manage the property and assets; and participate in activities conducive to the attainment of the purpose of the organisation.

Opposite page – Top row (from left): Robyne Schwarz, Frank Oberklaid, Michael Schoenfeld, Farrel Meltzer. Centre row (from left): Nina Bassat, Andrew Blode, David Brous, Joel Freeman. Bottom row (from left): Les Reti, Daniel Jenshel, Andrew Schwartz, Louise Zygier.

Robyne Schwarz

**Masters of Social Work (University of Melbourne);
Bachelor of Social Work (University of Melbourne);
Diploma of Physiotherapy (Lincoln Institute of Victoria)**

President

Robyne holds both physiotherapy and social work qualifications and has worked in child health and child and family welfare for more than 30 years.

She has been a national director and state president of the Australian Association of Social Workers and has lectured in social work at the University of Melbourne.

Robyne is President of the Victorian Health Services Review Council and is a member of the Osteopath's and Psychologist's Registration Boards.

She joined the Board of Jewish Community Services in 1999 and has been a Jewish Care Board member since the 2001 merger.

Robyne is married to Max and they have two children and four grandchildren.

Professor Frank Oberklaid

OAM MD. FRACP, DCH

Vice President

Frank, a paediatrician, is the foundation director of the University of Melbourne's Centre for Community Child Health, based at the Royal Children's Hospital. An internationally recognised researcher, Frank is the author of 200 scientific papers and two books.

He is deputy chair of the Victorian Children's Council; is a board member of the Royal Children's Hospital Foundation; chairs several national advisory boards; and is a member of the Australian Family and Children's Council which advises the federal minister on child and family policy issues.

Frank is married to Fay and they have two children and four grandchildren.

Michael Schoenfeld

Fellow of the Institute of Chartered Accountants in Australia
Treasurer

Michael runs his own consulting practice specialising in business and management advice for family businesses and professional practices including dentists, doctors, legal practices and practitioners.

Michael has participated on several advisory boards of clients ranging from property developers and financial services providers to food manufacturers Michael has also served on the board of a public company.

Michael has been a member of the Institute of Chartered Accountants of Australia for more than 30 years and a Fellow of the Institute of Chartered Accountants of Australia for nearly 25 years.

Outside the practice, Michael is involved in a number of community activities including membership of the Council of The King David School. Michael is married to Jennie and they have an adult son.

Farrel Meltzer

B Com; B Acc (cum laude);
Dip Adv Banking (cum laude); CA (SA)

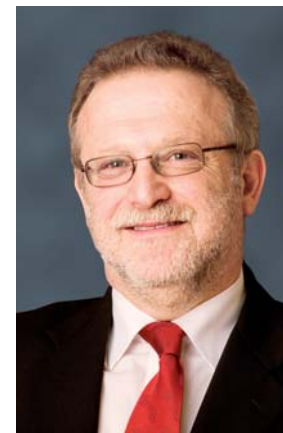
Assistant Treasurer

Farrel Meltzer is a banker and corporate adviser with extensive communal involvement in Melbourne, Sydney and Johannesburg over several years.

He is a past president of Adass Israel in Sydney, a board member of the NSW Board of Jewish Education and chair and founding board member of Yesodei HaTorah College, Melbourne.

Farrel headed the ANZ Private Bank until 2000, when he was appointed managing director of Investec Bank in Australia. He is now executive chairman of Wingate House, an investment banking group that he founded.

Farrel is married to Wendy and they have five children.



Continued overleaf

Continued from previous page

Nina Bassat AM

BA, LLB (University of Melbourne)

A lawyer and former past president of the Executive Council of Australian Jewry, Nina is a board member of the Conference on Jewish Material Claims against Germany (Claims Conference); a member of the Victorian Advisory Board of the National Australia Bank Yachad Scholarship Fund; a member of the board of management of the Monash University Centre for Jewish Civilisation; a member of the Melbourne board of Parliament of the World's Religions; and a trustee of the Jewish Holocaust Centre Foundation.

Nina is married to Bob and they have three children and 11 grandchildren.

Andrew Blode

**B.Com (University of Melbourne),
Grad Dip Social Science (Philanthropy and
Social Investment, Swinburne University)**

Andrew is a director of the ESCOR Group (Eric Smorgon Corporation) and has been Chief Executive Officer of the Jack & Robert Smorgon Families Foundation since its inception in 2000. He has a background in accounting and has been involved in a variety of family businesses.

Andrew is passionately committed to the wellbeing of children, the aged and those with a disability.

He joined the Jewish Care board in November 2005 and has spearheaded the "Beautify Monte" campaign.

He is also chairman of the Australian Council for Children & Youth Organisations (ACCYO) and has been instrumental in the introduction of the Working with Children Check in Victoria.

Andrew is married to Lisa and they have six children.

David Brous

**B.Economics (Hons) (Monash), Dip.Ed (Tertiary),
M Bus Admin (Melbourne)**

An interest in the economic history of the Australian Jewish community and the creation and operation of the Australian Jewish Welfare and Relief Society and Jewish immigration set David on a path to the Jewish Care board.

A management consultant in public policy and program evaluation, David previously worked for the Brotherhood of St Laurence, the Victorian Government, Touche Ross and KPMG Peat Marwick. He has undertaken assignments in aged care, community services, health services policy, organisational restructuring and benchmarking and evaluation and he consults to Commonwealth, State and local governments.

David has been a sessional member of Planning Appeals Boards in Victoria and a member of the Health Services Review Council, Public Records Advisory Council and of the Board of Temple Beth Israel.

David is married to Libby Brooke and they have two adult children.

Dr Joel Freeman

Joel specialised in paediatrics, working at the Royal Children's Hospital for several years before commencing in private practice as both a general and neonatal paediatrician.

Over the last decade or so he has become increasingly involved in the family property development business.

Prior communal involvements have been at Kew Hebrew Congregation as president and treasurer and canvassing for the United Israel Appeal.

Joel is married to Agnes and they have three adult children.

Assoc Professor Les Reti

MB BS (Melb); SM (Harvard); FRCOG; FRANZCOG

Les is a senior gynaecologist at the Royal Women's Hospital (RWH) with a long interest in clinical gynaecology and in the improvement of clinical systems.

Les was born in 1949, immigrated to Australia in 1957 and settled in Melbourne with the assistance of Jewish Welfare.

He graduated from the University of Melbourne in 1972 and spent five years in academic obstetrics and gynaecology at the University of Melbourne and Leicester University in the UK before joining the RWH where he later established the Centre Against Sexual Assault (CASA House), the largest centre of its type in Australia.

In 1989 he became consultant gynaecologist to the Montefiore Homes Community Residence, continuing in this position until recently.

Les is Adjunct Associate Professor of Public Health at La Trobe University, Melbourne; senior lecturer in Obstetrics and Gynaecology, University of Melbourne and director of Clinical Governance, RWH. He is also Chairman of the senior medical staff at the Women's and is Deputy Chair of the Victorian Council on Safety and Quality in Health

Les is married to Lee Liberman and they have six children.

Daniel Jenshel

Daniel has spent the last 15 years in marketing, public relations and business development.

His community interests include a long-term relationship with Jewish Care as well as representation on the boards of the United Jewish Education Board and the Jewish Mutual Loans Society.

He is married to Sally and they have three children.

Andrew Schwartz

B.Ec, CPA

Andrew has worked in investment banking since 1985, predominantly in corporate and property finance.

Andrew is the Head of Property for the Asia Pacific region for Babcock & Brown, comprising Real Estate Principle & Investment business, funds management and advisory activities. He has a particular focus on high-end value property development and acquisition including retirement and health care. Previously, Andrew was a director of Risk Policy and Procedure at AIDC Ltd, a once government-owned financier.

Andrew is a board member of a number of Babcock & Brown related entities and also holds several directorships.

Andrew is married to Bettina and they have two children.

Louise Zygiar

Louise has been a professional fundraiser for more than 16 years and is now working at Monash University on a campaign to raise \$200 million for research.

Previously, Louise was Development Manager at the Jewish Museum of Australia for 10 years and then consulted to the not-for-profit sector for five years.

Her career path has included secondary school teaching and piano tutoring, youth work and financial planning.

Louise joined the board of Jewish Care in 2004 and chairs the Development Committee. She also sits on the Development Board of the Centre for Community Child Health.

Louise is married to Geoffrey and they have a married son and a daughter.

Board meeting attendance**July-October 2006**

Nina Bassat:	2/3
Andrew Blode:	2/3
David Brous:	1/3
Esther Frenkiel:	2/3
Farrel Meltzer:	3/3
Frank Oberklaid:	3/3
Les Reti:	3/3
Michael Schoenfeld:	3/3
Andrew Schwartz:	1/3
Robyne Schwarz:	3/3
David Werdiger:	1/3
Louise Zygiar:	2/3

November 2006-June 2007

Nina Bassat:	7/8
Andrew Blode:	7/8
David Brous:	7/8
Joel Freeman:	7/8
Daniel Jenshel:	5/8
Farrel Meltzer:	3/8
Frank Oberklaid:	7/8
Les Reti:	7/8
Michael Schoenfeld:	8/8
Andrew Schwartz:	4/6 (leave of absence for two meetings)
Robyne Schwarz:	8/8
David Werdiger:	3/5 (Co-opted: Elected term ended Oct 06; co-option ceased after March meetings)
Louise Zygiar:	6/8

Board Committees

Board members operate a variety of committees that also include individuals from outside the organisation with particular knowledge and expertise. These committees assist the Board to carry out its governance responsibilities.

Building

Andrew Blode
Joel Freeman
Paula Gerber (co-opt)
Vanda Iaconese
Michael Sack (co-opt)
Bruce Salvin
Alan Schwartz AM (co-opt)
Andrew Schwartz (Chair)
Robyne Schwarz
Colin Singh
Richard Zimmermann

Development

Andrew Blode
Esther Frenkiel
Lee Liberman (co-opt)
Stephen Nowak (co-opt)
Bruce Salvin
Ricci Swart (co-opt)
Richard Zimmermann (Secretary)
Louise Zygier (Chair)
Bi monthly: Robyne Schwarz

Finance & Audit

Vanda Iaconese
Robert Lebovits (co-opt)
Farrel Meltzer
Greg Nankin (co-opt)
Ruth Picker (co-opt)
Bruce Salvin
Michael Schoenfeld (Chair)
Robyne Schwarz
Colin Singh (Secretary)

Jewish Values

Jeffrey Appel (co-opt from Oct)
Nina Bassat (Chair)
Rabbi Kluwgant
Vanda Iaconese
Philip Mayers (co-opt)
Bram Presser (co-opt)
Zelma Rudstein (co-opt)
Bruce Salvin (Secretary)
Shayndel Samuel (co-opt)
David Werdiger (co-opt)

Services Delivery

Maree Hogan
David Brous (Chair)
Mike Debinski (co-opt)
Vanda Iaconese
Suzie Linden (co-opt)
Tamara Nudel (co-opt)
Frank Oberklaid
Les Reti
Bruce Salvin (Secretary)
Barbara Szwarc

Crown Trustees

The Hon Walter Jona AM (dec)
David Southwick
Professor Paul Zimmet



1 & 2. Jasmine Gomo and Eve and Karen Mahlab address the Generation of Women brunch. **2.** Supported accommodation residents enjoy their model seder at Elwood Synagogue. **3.** Rabbis Meir Kluwgan and Philip Heilbrunn of St Kilda Hebrew Congregation at the Shavout service for people with a disability. **5.** Munzer resident Luba Tsinkler arranging flowers. **6.** From left: Monash University medical students David Humu Zhu, Patricia Lee and Elli Harrison display their booklet of common phrases in English and Russian for Smorgon residents. **7.** Montefiore resident Rose Browde in the pottery room. **8.** Jimmy Possum co-director Margot Spalding addresses the Friends of Montefiore brunch.

Jewish Care's Community Development Office manages Jewish Care's fundraising, public relations, events, marketing and communications activities.



Some of the young people who requested donations to Jewish Care on the occasion of their Barmitzvah or Batmitzvah included (from top left clockwise): Asher Diamond, Daniel Goodman (receiving a certificate from Community Development director Richard Zimmermann), Rafi Gandur, Brandon Joel and Zoe Diamond (full story page 32).

Fundraising

Almost \$10 million (\$9.803) was raised from bequests and fundraising campaigns, activities and events over the past year.

Bequests

Jewish Care received \$4.913 million in bequests from 67 estates. Bequests are of lasting benefit to the organisation as they help to meet the ongoing costs of providing the broad range of services needed to support our community and to allow for forward planning.

Established last year, the Circle of Care group continues to acknowledge those who have agreed to leave a gift to Jewish Care in their will. The group gives Jewish Care the opportunity to honour bequestors in their own lifetime, as well as to enable members to develop personal and rewarding relationships with each other.

If you would like more information on leaving a gift to Jewish Care through your will, please contact the Development Office (03) 8517 5999.

Simcha giving

Jewish Care received donations of \$167,726 in lieu of gifts for simchot (special occasions). We are grateful to both those who requested donations honouring their special simcha and to those who made a generous contribution to mark the occasion.

Annual Community Appeal

Jewish Care's 2007 Community Appeal exceeded its target of \$2m by just over \$81,000, raising money to help fund Jewish Care's broad range of services and programs for those in need. The appeal committee and team of canvassers worked hard to bring in donations this year.

Mental Health Campaign

A new mail campaign was launched during the year to raise much-needed funds for Jewish Care's Mental Health program. The campaign profiled a participant of the Mental Health group and invited donors to grow the "seeds of life" by planting enclosed seed sticks and making a donation to the Mental Health program. The campaign raised more than \$50,000.

Events

A variety of events and activities involving many sections of the community were held during the year, contributing more than \$77,671 to the fundraising effort.

Phantom Afternoon Tea

Our annual Phantom Afternoon Tea in December 2006 raised \$44,212 for our supported accommodation for adults with disabilities. More than 1,000 donors enjoyed a cup of tea on us while helping to finance much-needed capital improvements.

Gala Dinner

Jewish Care hosted 1200 guests at a Gala Dinner in November 2006 at Crown to launch its capital campaign for a new housing and respite care development for adults with disabilities. The event was a resounding success, raising more than \$1.4m in pledges and donations on the night. Children and adults with disabilities featured on stage. The event marked a turning point in the community's understanding of the challenges faced by those living with a disability.

Generations of Women Brunch

The previously named Mother-Daughter Committee worked hard again this year attracting around 200 guests to its annual brunch in June 2007 at Carousel in Albert Park. The event raised more than \$41,000 for young adults with a mental illness.

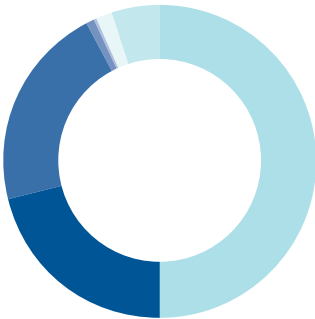
Friends of Monte Brunch

This year's Friends of Monte brunch was held in June with special guest Margot Spalding, co-owner and co-director of Jimmy Possum Furniture. The event raised around \$32,000 to purchase lounge furniture for the soon-to-be-constructed aged care complex in Freeman Street, Caulfield.

Public Relations and Marketing

The public relations and marketing area co-ordinates media coverage and advertising; and produces regular newsletters, bulletins for key stakeholders, the annual report and a variety of informational brochures. It also assists in the organisation of a range of internal and external activities.

Fundraising



- Bequests \$4,913,001*
- Annual Community Appeal \$2,081,067
- Capital Appeal \$2,066,089
- Events \$77,671
- Trusts and Foundations \$14,500
- Special Occasions (Simchas) \$167,726
- Other Donations \$483,445

*Includes \$72,359 from the Wertheim Fund
Fundraising and administration expenses represent 15% of total income (excluding bequests).
Bequest expenses represent 3.8% of total income.

Our Client



Jewish Care
“saved my life”

Michelle Hoffman
Counselling client

When and how did you come to approach Jewish Care?

I first came to Jewish Care around 10 years ago seeking help to deal with issues of family dynamics and of the challenges of being a single mother with a young son. I had been highly recommended to one of your social workers.

Why did you come back to us?

In 2000 my mother was diagnosed with a terminal illness and Jewish Care helped me again. I received counselling off and on, but then returned for support when my father passed away in 2005. We were very close – I was his primary carer – and I faced the additional pressure of a family dispute over his will. I didn't sleep for six months and I had no job or money so Jewish Care also helped me financially. It was the worst time of my life. Jewish Care got me – and my son (who also received counselling) – though this very dark period. After things settled down, I continued to receive counselling as different issues and challenges arose.

What's the situation now?

I visit a counsellor once a month to discuss a whole range of things.

How has Jewish Care impacted on your life?

I would have suffered a breakdown without your support. I was very close to being hospitalised.

What do you hope to gain in the long term?

Stability, security and wellbeing

What would you tell people who are reluctant to seek help from Jewish Care?

Think again. Jewish Care saved my life.

Our Mentor



Helping youth to maximise opportunities

Daniel Perlstein

Mentor, Young Achievers Program

How did you first become involved with the Young Achievers' Program?

I was talking to someone who was already a mentor and put my name forward.

What attracted you to the program?

It was a great opportunity to assist young people in an area where I had been pretty fortunate. Through school and uni, I was able to seek counsel and bounce ideas off several people I respected. Being able to talk to someone about my thoughts on career development and development opportunities really helped me to maximise opportunities when they arose. It made me more confident about what I was doing and where I wanted to go.

What is your role as a mentor and what do you hope to achieve?

The role is determined by the mentor and young person within the framework of catching up at least once a month and is also influenced by any specific needs. We participate in a range of activities; some fun, some more challenging. Participants have attended Uni open days, museums, the planetarium, cafes, movies, the mentor's workplace, shared a dinner or watched the footy – the list is endless. The aim is to build a relaxed, comfortable relationship. Sometimes conversation can be confronting, but the idea is to work through the process to alleviate any awkwardness. I hoped that I could offer a sounding board to others and thought it was a great way to empower the young person. I also looked forward to sharing fun times and learning things from the young person too.

What attributes make an effective mentor?

The key to being a mentor is having the ability and time to listen. It can be difficult to secure time with young people who are busy at school and after hours, so putting aside a time slot

every month is very important. Otherwise, just relax and enjoy the time together.

Why is mentoring so important for young people?

Depending on the young person's situation, mentoring can provide time to relax from the pressures of school work; an opportunity to share things with someone who is not their parent; and a chance to form a new friendship.

Have you ever had a mentor? What impact did they make on your life?

Fortunately I have had many mentors, although I was probably unaware of their important role and impact at the time. I still turn to a mentor when making any significant decision, using the opportunity to verbalise my thoughts so that I'm sure I'm doing the right thing.

What do you hope to give your mentee?

The ability to maximise their opportunities and provide a point of support for them now, or after the program finishes. It also gives them a break from their studies to relax and have some fun.

What are you gaining from the program?

Aside from the friendships I have formed, I have met an interesting group of people from different backgrounds and interests. Some of these young people are potential future leaders of Melbourne's Jewish community, so sharing thoughts on a wide range of subjects has been interesting and insightful. I have also enjoyed hearing about other mentors' experiences.

What is the most satisfying aspect of your involvement?

It is really satisfying to hang out with our young people – time passes so fast. Just being able to isolate some time from our busy lives to catch up is really enjoyable.

Human Resources

Overview

The Human Resources (HR) Department is responsible for:

- Payroll (including assistance with salary packaging)
- Occupational Health and Safety
- Workcover
- Co-ordinating training
- Employee Relations advice and support
- Industrial Relations compliance issues.

Highlights

- Conclusion of two industrial agreements
– Jewish Care Victoria – Community and Administrative Services Collective Workplace Agreement 2006 – 2009; Jewish Care Victoria – Blue Star Interim Collective Workplace Agreement 2007 – 2008

The Blue Star Agreement was deliberately cast as an interim agreement to accommodate the possibility of consolidating all Jewish Care industrial agreements into a single industrial instrument when the Australian Nursing Federation and Health Services Union and Jewish Care (Vic) Inc Certified Agreement 2005-2008 expires on 1 December 2008.

- Development of a trust-based working relationship with the organisation's managers and staff. Everyone in HR has focused on providing a level of customer service to support managers and assist staff. Those working relationships have underpinned success in resolving grievances and disputes; addressing payroll queries and gaining a high level of compliance in OHS.

- Review and standardisation of all personnel files; the transfer to electronic medium of personnel information such as qualifications held, training undertaken and performance appraisals completed. In selected areas a "pay by exception" system has replaced the use of time cards.
- Completion of police checks on all staff as required by law.

The Future

Over the next six months HR will concentrate on ensuring that all documentation, policies and procedures and records are standardised and updated. A significant training calendar has been established with a view to increasing the standard of competence of all staff while encouraging a move from a culture which accepts mediocrity as the acceptable standard and instead, strives for excellence.

– Colin Puls, Manager

Occupational Health and Safety

There have been some exciting developments within Jewish Care's Occupational Health and Safety (OHS) management system over the past year, with a greater emphasis on Community Services, particularly Services for Older People.

Continual review and improvement of existing systems, policies and procedures have involved a wide range of staff from all levels and the increased level of consultation has fostered greater interaction and commitment to OHS. Consequently, there have been some very positive changes within the organisation and OHS is now being considered in a wide range of activities.

There continues to be a strong emphasis on hazard identification and risk management, in particular the ergonomic and manual handling risks for non-nursing staff. Most staff members have received individual ergonomic assessments and advice which has been supported with

manual handling and office ergonomic training. Nursing staff have undergone their own manual handling training program.

Recognition that prevention is the best approach has resulted in some very proactive measures being undertaken in this area, particularly in the residential units. Staff have carried out risk assessments of all unit areas and made positive changes to benefit both staff and residents.

Some of the achievements have included:

- The development of an OHS manual for Keshar and Blue Star, supported by a comprehensive training program, including All Natural Green Cleaning
- Fire and security training from the MFB and Victoria Police for senior community service personnel including case managers and care co-ordinators
- Fire safety audit for Melbourne Hebrew Memorial Nursing Home (Ashwood), Munzer and St Kilda Road sites
- Review of the emergency procedures and evacuation plans with the MFB to meet new Australian Standards
- Continuation of emergency and evacuation drills across all areas of the organisation with a specific focus on after-hours staff
- Development of a Workplace Behaviour policy and Issue Resolution procedure
- Review of the Vehicle procedure
- Positive feedback from WorkSafe on our collaborative and consultative approach to OHS
- Election of new and enthusiastic OHS representatives who will keep the profile of OHS at the forefront of everyone's practice

– Lyn Barr, Manager

Environmental Report

Jewish Care regards safety and social responsibility as top priorities.

Waste Management

Jewish Care disposes of medical, trade and liquid waste within Environment Protection Authority (EPA) guidelines and environmental regulations. Cardboard waste and hard rubbish are recycled separately. Jewish Care uses only EPA approved service providers.

Risk Management

All equipment used at Jewish Care is tested prior to use; all staff members receive annual fire safety training; and the emergency evacuation warning system is regularly tested. Risk management strategies are continually reviewed and updated. The organisation continued to work on the management of corporate and operational risks during the 2006-07 year. All risks are classified and assessed using the appropriate Australian Standard to determine likelihood and consequence. The risk management register will be used to determine capital spending priorities for the 2008-09 financial year.

– Earle Fernandez, Facilities Manager

Our Board member



Recognising our vital role in the community

Louise Zygier

When and why did you join the Board of Jewish Care?

I joined the Board in 2004 at the invitation of the then president Alan Schwartz. I wanted to assist with fundraising. Jewish Care is one of the most important organisations in the community and philanthropic support is vital to ensure that Jewish Care can continue to provide support to the needy, the disadvantaged and the elderly in our community.

What is your proudest achievement to date?

I am particularly proud of my involvement in last November's gala dinner to raise awareness and funds for the new Glen Eira Road housing complex for people with disabilities. It was a

great success all round – in terms of attendance; raising awareness about people with disabilities; and funds pledged.

What are the greatest challenges facing the organisation presently?

Our top fundraising challenge now is to raise sufficient funds to build new residential aged care facilities and a new facility in Glen Eira Road for adults with disabilities. Over the next six months we will be very involved with this campaign and I, together with other board members and staff, will be approaching members of the community for major gifts.

What are the greatest challenges facing the organisation in the future?

We are experiencing an enormous intergenerational transfer of wealth, with assets passing from one generation to another. We need to find ways to engage with the younger generation so that they will continue the philanthropic giving of their parents. It's wonderful to see some younger members of the community making thoughtful decisions, based on family values, about giving.

What would you like to achieve in the future?

I would like Jewish Care to build an endowment fund to secure its future. Some people are unable to make a major gift in their lifetime, but they can make a great impact by leaving a bequest to Jewish Care.

How can the organisation raise greater awareness?

We communicate with our supporters regularly through newsletters and other publications. We hold annual fundraising events that are focussed on raising awareness about our programs. We take donors on tours of our facilities and we are exploring ways to communicate with younger people, through email and SMS.

Acknowledgements

Life Governors

Jewish Care's Life Governors are recognised for their outstanding service and assistance to the organisation.

Jeffrey Appel
Rodney L Benjamin
Michael Dubs
Jacob Fajgenbaum
Nathan Fink
David Fonda
Barry L Fradkin
Geoffrey Green
Paula Hansky OAM
Deanna Levin
Marion Lippmann
David Mandie AM OBE
Max M New
Liz Nissen
Alan Schwartz AM
Phillip Shulman
Rosalie Silverstein
Graham Slade
Rachael Smith
Val Smorgon OBE
David Southwick
Roy R Tashi
Avram Zeleznikow OAM
Masha Zeleznikow OAM

Donors

(Gifts of \$1000+)

Michael and Helen Abeles
Jacob and Fanni Abrahami
Dion and Sandra Abrahams
Daryl Abrahams
Access Fundraising Group
Alan and Isa Adams
Paul Adler
Daniel and Jennifer Aghion
Samuel and Ruth Alter
George and Katalin Altman
Anonymous
Jeffrey and Susan Appel
Peter and Marilyn Arnheim
Babcock & Brown
Australia Pty Ltd
Regina Bachrach
Dr Mark and
Dr Kerry Baker
Charles and Esther Baker
Johnny and Anita Baker
Joseph and Genia Baker
Peter and Marilyn Bancroft
Dr Leon Anaf and
Professor Agnes Bankier
Charles Bardas
Stewart and Natalie Baron
Rosetta Baron
Robert and Nina Bassat AM
Andrew Bassat and
Dr Natalie Okun
Paul and Sharon Bassat
Ken and Helen Bekhor
Stuart and Ruth Bell
Aron and Sara Bell
Dr Michael Hofman and
Dr Esther Belleli
Dr Rodney Benjamin OAM and
Carmel Benjamin AM
Phillip and Sandra Benjamin
Samuel and Clara Bennett
Ron and Sharon Berenholtz
Ian and Sabrina Berger

Alexander and Eva Berkovic
Lionel and Elaine Berkowitz
Marc Besen AO and
Eva Besen AO
Daniel and Danielle Besen
Keith and Deirdre Beville
Michael and Shirley Bialek
Blake Street Hebrew
Congregation Inc
Dr Grant and Lindy Blashki
Dr Timothy and Susan Blashki
Greg and Julie Blashki
Professor Sidney and
Felicity Bloch
Geoffrey and Naomi Bloch
Andrew and Lisa Blode
Barry and Lorraine Bloom
Norman and Pauline Bloom
B'nai B'rith Foundation
B'nai B'rith Josies
Charitable Fund
B'nai B'rith Victoria Inc
Dr Doodie Ringelblum and
Ruth Boltman
Dr Jacob and Jude Boon
Joseph and Julie Borensztajn
Raymond and
Christina Borowich
Arnold and Mary Bram
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Special Occasions

Many members of the
community chose to mark
a special event by donating
to Jewish Care themselves
or asking guests to make a
donation in lieu of a gift.

Bar/Bat Mitzvah

Ricky Castan
Alexandra Davis
Asher Diamond
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Rafi Gandur
Daniel Goodman
Brandon Joel
Hayley Korn
Alex Milstein
Jake Pinski
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Raphael Tamir

Births

Georgia Kave
Rafe Alexander Rosenberg

Birthdays

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Hilda Solomon
Ignacy Tyrmand
Elliot Verblun
Jacob Weinmann
Braham Zilberman

Engagements

Elyse Wein and
Sam Schachna

Pre-weddings

Jeremy Davis and
Danielle Marks
Gabi Sondheim and
Daniel Rees

Marriages

Sylvie and Dennis Frankel
Judith and Daniel Perlstein

The Cultural and Spiritual Office, headed by Rabbi Meir Kluwgant, has had another busy year creating and strengthening a range of projects across the whole organisation.

Kashrut

There is ongoing Kashrut supervision, education, training and reporting at all Jewish Care sites including a special program for Pesach. The Office was also involved in helping to plan the kitchen and Kashrut services for the new aged-care facility in Freeman Street, Caulfield.

Pastoral support

The rabbi and his staff provide pastoral support to Jewish Care clients as well as to general 'unaffiliated' members of the community. Staff and family members (of clients) also utilise this service. The rabbi continues to visit five hospitals every week.

Cultural and Spiritual

Highlights included:

- Special activities across all campuses for residents, clients and staff to mark the High Holydays, Succot, Chanukah, Purim, Pesach and Shavuot as well as some of the smaller festivals
- Cultural education sessions for staff and external service providers
- Rabbi's lunches for religious and lay community leaders
- Ongoing support to senior management and executive members
- Leadership of the Kerem Committee and participation in the Values Committee

Synagogue services

Highlights included:

- Introduction of an erev Shabbat service at St Kilda Road in Russian, conducted by Rabbi Gorelik
- Establishment of a weekly shiur at Mark and Dina Munzer Community Residence for residents, staff and community members; a Friday night Kabbalat Shabbat service at Munzer is on the drawing board

Saturday morning Shabbat services at St Kilda Road and at Munzer; and the weekly kiddush and erev Shabbat services at St Kilda Road (Progressive service every second Friday in the Plaza) continue to be popular.

Minyanim were held for families of residents who have passed away.

**– Rabbi Meir Kluwgant,
Cultural and Spiritual Officer**

Ben Rogers and
Danielle Wurzel

Marlene Summer and
Peter Oppenheim

Wedding Anniversaries

Anne and Max Braude
Michael and Judith Gerczuk
Geoffrey and Pauline Green
Dora and Felix Hiller
Martin and Debbie Jurblum
Fay and Abe Landau
Maurice and Pearl Lubansky
Bob and Betty Rosenberg
Ruth and Allan Rubenstein
Lorraine and Simon Schnall
Jack and Tessa Sharp

In memoriam

Bracha Braun
Wolf and Minnie Brown
Lily and Egon Weiss

Other

Mount Scopus Memorial
College 2007 Presentation Ball
Mount Scopus Memorial
College Class of 1986
(20-year reunion)
Mount Scopus Memorial
College 2006 Year 6 school
captains

Bequests

**Jewish Care values and
appreciates the proceeds of
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- Conference on Jewish
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Re: Holocaust Victim Assets
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Schools Integration Program

Jewish Care gratefully
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The program also wishes
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Jewish Care is guided and assisted by members of the community who provide their expertise in an advisory capacity.

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 Avram Zeleznikow OAM

Hungarian Gold Train Advisory Committee

Alice Halasz
 Vera Klein
 Susie Kliman
 Kathy Loffler
 Edith Muller
 Lorraine Raskin (Chair)

Free Loans and Financial Aid

Members of the community assist Jewish Care in its financial assistance programs for a wide cross section of clients.

Austrian Holocaust Survivor Emergency Assistance Program Committee

Lisl Henenberg
 George Huppert
 Erica Hurwitz
 Frank Klepner (Chair)
 Herbert Leder
 Eva Marks
 Lorraine Raskin

Financial Aid Committee

(disbanded November 2006)
 Benjamin Althaus
 Michael Dubs
 Erica Hurwitz
 Lorraine Raskin

Dr Leon Slonim
 Meryl Slutzkin (dec)
 Avram Zeleznikow
 (Chair) OAM
 Masha Zeleznikow OAM

Holocaust Survivor Emergency Assistance Program Committee

Aniko Bail
 Erica Hurwitz
 Willy Lerner
 Lorraine Raskin
 Pauline Rockman
 Ben Stark
 Ruth Wein

Jewish Mutual Loan Co and Melbourne Jewish Aid Society Inc

Michael Dubs
 Dr John Serry (Chair)
 Peter Hornung
 Daniel Jenshel
 Doron Paluch
 Dr Leon Slonim
 Lorraine Topol
 Joel Wald
 David Werdiger
 Avram Zeleznikow OAM
 Reuben Zelwer
 Richard Zimmermann

Jewish Financial Aid Providers Network

Jewish Care: Lorraine Raskin,
 Erica Hurwitz
 Adass Welfare: Eli Benedikt,
 Moshe Friedman
 Melbourne Jewish Welfare
 Fund: Issy Feiglin, Ron
 Tatarka, Moishe Trebish,
 Yehudi New, Linda Faigen
 Mizrachi Charity Funds: Rosie
 Elsass, Yvonne Korbl
 Melbourne Hebrew Ladies
 Benevolent Society: Marion
 Jacobson, Brenda Kahan,
 Delysia Pahoff

דער רעגירונג און די קאָסטן ווערן נישט געדעקט.
די פאָנדן וואָס מיר באַקומען פאַר די קרבנות פון
דער שואה ווערן קלענער פון יאָר צו יאָר.
דער עיקר שטיצן מיר זיך אויף אונדזער ישוב צו
געפינען אַ געהעריקע פראָפאָרץ פון אונדזערע
אויסגאַבעס. ווי אַ פאַראַנטפּאָרטלעכע אַרגאַניזאַציע
קענען מיר נישט באַזאָרגן מיט הילף, אויב מיר
קענען נישט באַצאָלן פאַר עס. סוף-כל-סוף וועט
די מאָס פון אונטערשטיצונג באַשטימען די מאָס
פון אונדזער הילף.
עס איז דאָ אַ מעגלעכקייט צו פאַרקלענערן דעם
דעפיציט דורך איבערבויען אונדזערע אַלטע און
קאָסטבאַרע געביידעס. טראָץ דעם וואָס מיר וועלן
דאָס פינאַנצירן מוזן מיר האָבן די הילף פון ישוב
פאַר אַ טייל אויסגאַבעס אָדער צייטווייליקע פינאַנצן
אָדער הלוואות ביז וואָנען די נייע געביידעס וועלן
אָנהייבן צו צאָלן פאַר זיך.
עס זיינען דאָ אַ סך פראָבלעמען, אָבער איך האָב
מזל אָנצופירן מיט אַ גוטע און איבערגעגעבענע
דירעקטאָרן-גרופע און איך דאַנק זיי פאַר זייער
איבערגעגעבנקייט און שווערע אַרבעט. איך
געזעגן זיך מיט נינאַ באַסאַט, וואָס האָט זיך אַזויפיל
געטיילט מיט איר וויסן און דערפאַרונג און טרעט
איצט אָפּ פון קאָמיטעט. אין אונדזער אַלעמענס
נאָמען וויל איך דאַנקען אונדזער אָנפירער ברוס
סאַלווין, דעם עקזעקוטיוו און אַלע אָנגעשטעלטע
פאַר זייער איבערגעגעבענער טאָג-טעגלעכער
אַרבעט צו פאַרבעסערן דעם ווילזיין פון די
מיטווינער.

ראַבין שוואַרץ

מיט די בעסטע מוסטערן פון באַזאָרגן עלטערע
מענטשן.
אַמשטאַרקסטן האָבן אונדז אימפּאָנירט די
"הומאַניטאַס" "דירות פאַרן לעבן" אין האַלאַנד.
דאָס זיינען בלאָקן פון דירות וואָס דערמעגלעכן
זייערע איינוווינער צו זיין דאָרט ביז צו די לעצטע
טעג פון זייער לעבן. זיי ווערן פאַרזאָרגט מיט
פסדריקער אויפזיכט פון קראַנקן-שוועסטערס
און אַנדערע ווען זיי דאַרפן.
די הייזער וואָס מיר האָבן באַזוכט זיינען זייער
אַטראַקטיווע. אפילו יונגע מענטשן נוצן די
הייזער.
מיר גלייבן, אַז דער מאָדעל איז פאַסיק פאַר די
הייזער אין סט קילדאָ גאַס (גערן סמאָרגאָן צענטער)
און מיר נעמען אונטער טריט צו טראַנספּאָרטירן
אונדזער וויזע אין אַ רעאַליטעט.
אונדזער רייזע האָט אויך געשאפן אַ פאַרבינדונג
צווישן אונדז און אַנדערע יידישע פאַרזאָרגער פון
עלטערע מענטשן. ספּעציעל זיינען מיר מסקים
געווען מיטצואַרבעטן מיט "בייקרעסט" אין
קאָנאָדע און "דזשוואַיש קער" אין לאַנדאָן.
די פאַרבינדונג איז וויכטיק, ווייל די אויסטראַלישע
פעדעראַציע פון יידישע באַזאָרגונג אַרגאַניזאַציעס
וועט במשך פון די נאָענטסטע דריי יאָר זיין אין
מעלבאָרן. דאָס וועט העלפן אונדזער אַנטוויקלונג.
טראָץ די אַלע שפּאַנענדיקע אַנטוויקלונגען טרעפן
מיר זיך אָן אויף גרויסע פינאַנציעלע פּאָדערונגען.
מיר קענען נישט אויפהאַלטן דעם פסדריקן
דעפיציט.
מיר באַזאָרגן אַ גרויסן טייל פון די עלטערע
מענטשן אין אונדזער ישוב מיט וויכטיקער הילף,
אַ גרויסע טייל ווערט אָבער נישט פינאַנצירט דורך

במשך פון די לעצטע 12 חדשים זיינען פאַרגעקומען
אַ ריי שפּאַנענדיקע אַנטוויקלונגען אין "דזשוואַיש
קער" אָבער מיר טרעפן זיך אָן אויף פינאַנציעלע
פראָבלעמען.
אונדזער אַרגאַניזאַציע האָט אויסגעצייכנטע
דערגרייכונגען און האָט באַקומען די העכסטע
אַנערקענונג פון קרעדיט קאָנטראָל.
איך בין צופרידן אייך איבערצוגעבן, אַז דער
זעלבער סטאַנדאַרט ווערט אָנגעווענדעט צו
אונדזערע היים-באָדינונג פאַר עלטערע מענטשן,
משפּחה און יוגנט באָדינונג. איך וויל באַגריסן די
אַרבעטער וואָס האָבן דאָס דערגרייכט.
מיר זיינען זייער מזלדיק אַז וואַנדאַ יאַקאָנעס האָט
איבערגענומען דעם ניי-געשאַפּענעם פּאָסטן ווי
די הויפט-אָנפירערין פון באָדינונג אין אונדזער
אַרגאַניזאַציע. וואַנדאַ האָט גרויסע דערפאַרונג
ווי די אָנפירערין פון סאָציאַלער אַרבעט אין
סטאַנינגטאָן שטאַטראַט.
אַ צווייטע דערגרייכונג איז געווען דער דערפאַלג
פון אונדזער ביטע צו באַקומען אַ סובווענץ פאַר
אונדזער מיטאַרבעט מיטן צענטער פאַר יידישער
ציוויליזאַציע ביים מאַנאַש אוניווערסיטעט און
נוצן דעם וויסן אין אונדזער אַרבעט.
עס איז וויכטיק אַז מיר, ווי די פאַרזאָרגונג
אַרגאַניזאַציע אין אונדזער ישוב, זאָל זיין
באַקאַנט מיט די לעצטע לאַקאַלע, נאַציאָנאַלע און
אינטערנאַציאָנאַלע פאַרשונגען אויפן געביט פון
אונדזער אַרבעט.
אין אַפּריל פון דעם יאָר, זיינען דער אָנפירער ברוס
סאַלווין, דער הויפט פון באַזאָרגונג קאָמיטעט דוד
בראַוס און איך געפאָרן אין די פאַרייניקטע שטאַטן,
קאָנאָדע, ענגלאַנד און אייראָפּע צו באַקענען זיך

За последние 12 месяцев в Jewish Care произошел ряд впечатляющих событий. В то же время в финансовой сфере мы по-прежнему сталкиваемся с трудностями.

Наша организация ведет свою работу с упором на имеющийся значительный потенциал для достижения наивысших стандартов аккредитации учреждений для проживания престарелых и инвалидов, перенося эти успехи в сферу оказания услуг по месту жительства.

Мне приятно сообщить, что в настоящее время мы достигли таких же образцовых стандартов аккредитации в предоставлении услуг пожилым людям на дому (Keshet), а также в услугах для семей и молодежи. Я хочу поблагодарить управленческий персонал и всех работников, добившихся этих прекрасных результатов в работе.

Нам посчастливилось привлечь Vanda Iaconese на вновь учрежденную должность главного специалиста по вопросам текущей деятельности. Она будет отвечать за предоставление услуг в масштабах всей организации. Vanda является высококвалифицированным и многоопытным руководителем в сфере социальной работы. В недавнем прошлом она осуществляла руководство общественными услугами в Муниципальном Совете Stonnington.

Еще одним заметным событием явилось положительное решение, принятое в связи с заявлением о выделении гранта Австралийского исследовательского совета для проведения опросов населения в партнерстве с Центром по изучению еврейской цивилизации Университета им. Монаша. Организация Jewish Care выразила согласие вести эту работу на основе партнерства, так как мы создаем, насколько важно строить систему обслуживания на основе тщательного изучения и документирования общественных тенденций и потребностей граждан и на данный момент, и на будущее.

Для нас, как для ведущей организации по предоставлению ухода, крайне важно знакомиться с результатами новейших исследований и ситуаций в сфере предоставления услуг на местном уровне, в масштабах всей страны и за рубежом.

В апреле этого года главный управляющий Bruce Salvin, председатель комитета по предоставлению услуг David Brous и я побывали в ознакомительной поездке, в ходе которой мы ознакомились с новейшими моделями и подходами, используемыми в сфере ухода за пожилыми в США, Канаде, Великобритании и Европе. В ходе этой поездки мы посетили ряд еврейских и других организаций по предоставлению услуг.

На нас произвела большое впечатление модель "квартира на всю жизнь" в Голландии. Специально построенные

многоквартирные дома дают возможность жильцам при достижении ими преклонного возраста продолжать жить в своих квартирах. Это значит, что при достижении возраста, при котором требуется уход на уровне дома престарелых, жильцам не нужно никуда переселяться. Медсестры и другой обслуживающий персонал предоставляют им уход на дому.

Очень важно, что согласно модели "Humanitas" пожилые люди не должны доживать остаток своих дней в специальном учреждении или больнице, вдали от дома и привычной обстановки. Людям предлагается возможность жить активной жизнью в привычной обстановке и в условиях, когда в качестве дополнительного преимущества предоставляется полный уход и медсестринские услуги.

Жилые комплексы, которые мы посещали, очень привлекательны. Даже молодые люди пользуются такими имеющимися там средствами обслуживания и заведениями, как интернет-кафе, кафетерии и бары. Жизнь в таких комплексах буквально бурлит, причем живут там люди всех возрастов.

Мы считаем, что эта модель идеально подходит для нашего комплекса на St Kilda Road (Gary Smorgon Centre), и мы предпринимаем интенсивные меры, связанные с планированием системы обслуживания и составлением генерального плана в качестве первого шага на пути к реализации нашего замысла.

В ходе ознакомительной поездки нам также удалось установить прочные связи с другими еврейскими организациями по оказанию услуг в различных странах мира. В частности, мы достигли договоренности с организацией Baycrest в Канаде и Jewish Care в Лондоне о сотрудничестве в проведении совместных программ по обучению персонала и обмену, осуществлению исследовательских проектов и регулярном обмене информацией с помощью видеоконференций.

Эта инициатива подчеркивает важность Австралийской федерации агентств Jewish Care, которая будет находиться в штате Виктория в течение следующих трех лет. Такое же сотрудничество и взаимодействие на международном уровне будет осуществляться в масштабах Австралии. Кроме того, будут использоваться возможности для отстаивания интересов еврейской общины Австралии и оказания влияния от ее имени на развитие соответствующих направлений политики в сфере ухода за пожилыми и общественного ухода.

Несмотря на все эти впечатляющие события, организация Jewish Care по-прежнему сталкивается с серьезными

финансовыми проблемами. Периодический дефицит средств не создает возможностей для устойчивого развития. На наши общественные службы, предоставляющие уход и поддержку в экстренных ситуациях, государственное финансирование практически не выделяется. Государственное финансирование общественных услуг для пожилых и инвалидов, которое мы получаем, не полностью покрывает наши расходы. Кроме того, финансирование Компенсационного фонда для стареющих жертв Холокоста в ближайшие годы начнет уменьшаться.

По сути дела мы полагаемся и будем полагаться на материальную помощь общины, которая финансирует значительную долю общественных услуг. Будучи ответственным управляющим советом, мы не можем предоставлять услуги, не будучи в состоянии оплачивать связанные с ними расходы. В конечном итоге поддержка общины будет определять уровень предоставляемого нами ухода.

С другой стороны, мы могли бы значительно уменьшить дефицит средств в сфере ухода в учреждениях для проживания престарелых и инвалидов, осуществив переоборудование наших устаревших, неэффективных и дорогостоящих помещений для проживания престарелых и инвалидов. Хотя мы будем осуществлять большую часть такого переоборудования сами, нам необходима помощь общины в оплате некоторой части капитальных затрат или, по крайней мере, в предоставлении промежуточного финансирования или кредитов на льготных условиях до тех пор, пока помещения не будут введены в строй и не начнут сами себя окупать.

Перед нами стоит множество задач, но мне посчастливилось находиться во главе рачительного и преданного своему делу Управляющего совета. Я благодарю членов Совета за огромную целеустремленность и самоотверженный труд. Мы прощаемся с уходящим со своего поста членом Совета Nina Bassat, которая столь щедро делилась своим богатым опытом и мудростью, накопленными за годы служения общине.

Позвольте также выразить благодарность от лица Управляющего совета Главному управляющему Bruce Salvin, административной группе и всем работникам организации за их неустанный повседневный труд на благо нашей общины.

Robyne Schwarz
Президент

Jewish Care head office

The Gary Smorgon Centre incorporating:

Administration
Community Services
Residential Services

Jewish Care (Victoria) Inc
619 St Kilda Road Melb VIC 3004

p: 8517 5999 **f:** 8517 5778

www.jewishcare.org.au

ABN 78 345 431 247 ARN A0040705X

Aged Care facilities

Active Living Centre incorporating:

Alan Rabinov Activities Unit
Ethel and Jack Goldin Therapies Unit

Independent Living Units

Bontschek Court
Leo Fink Court

Melbourne Hebrew Memorial Nursing Home, Fink Family Wing

Montefiore Homes Community Residence incorporating:

Gandel Besen Building
George Kraus Memorial Wing
Slutzkin Memorial Wing
Victor and Loti Smorgon Centre

Smorgon Family Nursing Home

The Mark and Dina Munzer Community Residence incorporating:

The Joseph and Stera Gutnick Nursing Home
The Bierman Family Wing
The Goldin Family Wing

Supported Accommodation

Fink (Respite) House
Glen Eira House
Hawthorn Road
Jacobs House
Latrobe Street