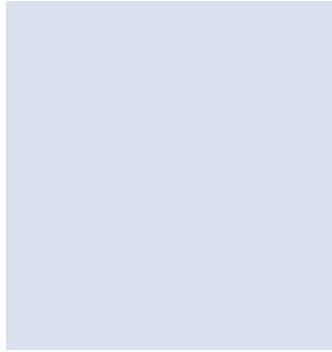
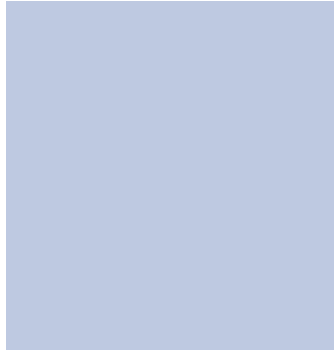


Making a difference...



jewish care annual report 2006





**Jewish Care (Victoria) Inc**  
**is the only comprehensive**  
**health and social care provider**  
**for the Jewish community**  
**in Victoria, caring directly**  
**for people in need.**

Our work is all about people, who include:

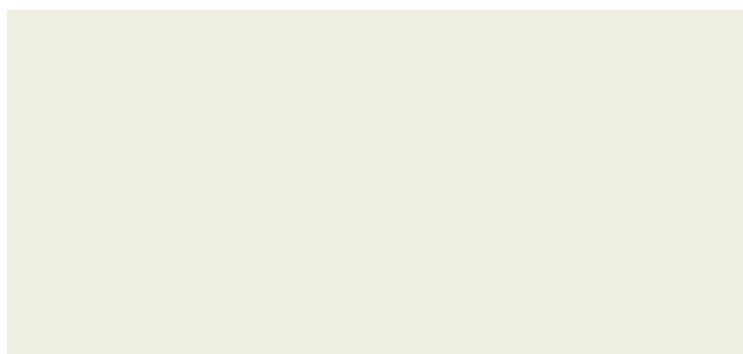
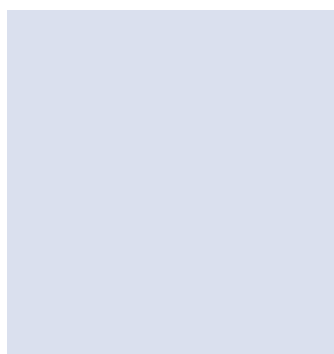
- the 400 elderly and frail residents of our hostel and nursing homes who receive care 24hrs a day in a uniquely Jewish and welcoming environment
- the 500+ clients who rely on the provision of the high standard of our social services every week
- the 600+ staff who know how vital their work is in ensuring the delivery of these services across our many resources
- the 300+ volunteers who give their time because they want to and because they feel a part of Jewish Care

Four prime Jewish values form the foundation of Jewish Care:

<i>tzedakah</i>	–	charity
<i>chesed</i>	–	kindness
<i>derech eretz</i>	–	respect
<i>mishpacha</i>	–	family

These values guide our staff and volunteers, ensuring that the organisation provides compassionate support, treating everyone with dignity and respect, always within a warm and caring Jewish environment.

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# president's report



**“The organisation would be diminished without the community’s ongoing financial and voluntary support ...”**

Five years have now passed since the merger. On reflecting what has been achieved and what we have learnt, I am struck by the fact that some of the predictions did not eventuate.

The technical aspects of the merger were easier to complete than anticipated, but the cultural and human resource components were much more complex and have taken longer to resolve.

It has been a period of tremendous change within the organisation. Jewish Care is bigger and its processes more sophisticated. We are more accountable – not only to those who fund us including government, the Claims Conference, charitable trusts and individual donors – but to those who use our services as well as the broader community. This requires us to have well-developed and transparent policies and accountable practices for all components of our work.

Additionally, there has been a conscious decision to “open up” the organisation through a range of partnerships with other bodies, both within the community and the broader service system. Jewish Care engages regularly at all levels with multiple services, stakeholders and interest groups, all with strong views and suggestions. This is a real strength, but can also create difficulties if we are trying to respond to competing demands.

Of course the major fear around the merger was that community services would be gobbled up by the huge financial needs of aged care.

It is important to understand however, that prior to the merger, a large proportion of services provided by Jewish Community Services were to the aged. Undoubtedly the merger has been highly successful for aged care. Being able to provide the full continuum of culturally and spiritually-appropriate services – from healthy aging, to home-based support, to independent living units, and to low and then high care, including dementia and palliative care – has many benefits. Service planning and development is enhanced, particularly in rationalising capital requirements.

For example during this year, Jewish Care acquired the use of a building in Kooyong Road, North Caulfield for our successful Healthy Aging programs. All our centre-based programs were relocated to the Active Living Centre, allowing us to sell our Prahran premises and consolidate our services to one location.

Proceeds from the lucrative sale of our Independent Living Units in Herbert Street Elwood will assist our residential redevelopments for the aged and those with disabilities.

The magnificent 45-bed Mark and Dina Munzer Community Residence in Northcote Avenue, Caulfield opened mid year.

It is in keeping with our mission to cater for the entire community by providing different residential care options across different facilities in different locations. Our preference is to have the highest quality care provided in home-like environments in locations that are easily accessed by families and visitors.

To that end we have recently purchased land with a building permit for 120 aged-care beds in Freeman Street, South Caulfield and will proceed without delay to build another fine facility of which the community will be proud.

However, the need remains to redevelop even more of our aged-care beds. As you know, we have been in protracted negotiations with Bayside Health for a substantial parcel of land on the Caulfield General Medical Centre site in Kooyong Road. Unfortunately because progress has been so slow, we are becoming increasingly concerned that there will be insufficient time to complete the facility in time for the 2008 deadline set by the Federal Government. We remain hopeful of a positive outcome over the next few months, but may need to consider alternative options.

But despite all this activity, it is important to underscore that the merger has not resulted in a shift of resources from non-aged-related services to fund deficits in aged care as many feared.



*The thriving Healthy Ageing Program consolidated all its centre-based activities when it moved to the Active Living Centre in Kooyong Road, North Caulfield (right) in November 2005.*



Services to the non aged remain vibrant. As an example, Jewish Care has recently completed a review of disability services in consultation with the community. As a result, a redevelopment of our properties in Glen Eira Road is planned to provide supported accommodation for 16 adults with a disability as well as respite facilities. A new property will be purchased to continue to provide much-needed respite care for children with disabilities.

The merger has enabled the expertise gained in capital aspects of residential aged care to be utilised in disability services. First Call was established following the merger as the first point of contact to help people access services more efficiently and broadly. Whether we have been able to achieve the broader goal is currently under consideration.

We have reached youth through our community-strengthening approach via the Young Achievers mentoring program and drug and alcohol education; and the Orthodox community through the Always Moving Forward employment program. We have also tackled family violence via our partnership with the Jewish Taskforce against Domestic Violence.

All these initiatives have been highly successful and we plan to expand them to other service areas.

Jewish Care also continues to provide much-needed support to the community through its housing, financial aid, counselling and mental health programs.

Finally, there are many people I wish to thank. I am grateful to my fellow board members for their fantastic input and the expertise they bring to the organisation. I would particularly like to thank departing board members David Werdiger and Esther Frenkiel for their contributions. David has been a board member since the inception of Jewish Care in 2001 and was integral to ensuring the success of the merger.

The organisation would be diminished without the community's ongoing financial and voluntary support – whether it's providing transport to an older person in the community or staging a concert for residents; joining a fundraising committee or providing us with a donation. Thank you!

Finally, but most importantly, I would like to thank the staff led by CEO Bruce Salvin and the Executive team. You are our most valuable resource and on behalf of our residents, clients and the community, I thank you.

A handwritten signature in blue ink that reads "Robyne Schwarz". The signature is fluid and cursive, with the first name "Robyne" and the last name "Schwarz" clearly legible.

Robyne Schwarz  
President

# chief executive officer's report



**“...I am confident that the reworked structure will greatly strengthen our capacity to provide community services to their optimal levels.”**

Jewish Care can manage its services effectively and economically only if its staff receive adequate support.

I have been concerned recently that the burden of responsibility in some areas has been placed on too few shoulders, leaving management a little thin on the ground. Accordingly, much of my time over the past year has been spent working closely with the Board and management to evaluate our staffing structures.

The aim was to develop a stronger management model that recognises the importance of our services and provides proper leadership for staff. I am confident that the reworked structure (see organisational chart, pp 32) will greatly strengthen our capacity to provide community services to their optimal levels.

The 2005-2006 year was marked by several significant milestones:

- The culmination of almost a year's work in the development of a service plan for our Disability Program covering accommodation, respite, outreach and support for the Jewish School's Integration program which operates in partnership with Melbourne Jewish Orphans & Children's Aid Society. A key theme of the plan is the expansion of our residential accommodation options for people with a disability. In line with this direction, we are redeveloping our Glen Eira Road properties into appropriate housing for 16 individuals and four adult respite places, in a supportive environment.
- The opening in June 2006 of the newly-refurbished Mark and Dina Munzer Community Residence as Jewish Care's first "extra service" aged care facility marked the culmination of nearly three years' work. All staff involved are to be commended for their efforts to minimise the impact on residents and their families. The new layout and amenities have been well received and all vacancies at the time of opening were occupied within eight weeks.
- The successful accreditation of all four residential aged care facilities – Mark and Dina Munzer Community Residence; Melbourne Hebrew Memorial Fink Family Wing, Ashwood; Smorgon Family Wing; and Montefiore Community Residence – by the Australian Aged Care Standards & Accreditation Agency. Accreditation takes place every three years (assuming all systems are compliant) involving a thorough external review of all resident-care and support systems. I am very pleased to report that each of the four facilities were deemed compliant in all 44 outcomes across four standards areas. Accordingly, Jewish Care will continue to receive up to \$17m of Commonwealth residential aged care subsidies to support the nursing and personal care needs of the frailest members of Victoria's Jewish community.
- The consolidation of services at the Active Living Centre in Kooyong Road, Caulfield, facilitating an expanded range of services and easier access for clients.
- The Keshet program, which supports elderly, frail people in their own homes, received an additional 10 Community Care Packages (CAPs) and five Extended Aged Care at Home (EACH) Packages in the 2005 Commonwealth Aged Care Approvals round. This directly boosts our ability to provide flexible support to those who choose to stay at home longer.

*The refurbished Mark and Dina Munzer Community Residence (right) which opened in June 2006, is Jewish Care's first "extra services" facility for older people in the community.*



- The organisation's rapid response to the challenge of expanding home-care services for Holocaust survivors in light of additional compensation funding from the German Government. These funds were sourced through the New York-based Claims Conference for Material Damages against Germany.
- The re-tendering of the organisation's food services contract. All staff and stakeholders know that quality food service is critical to any residential-care service. In a Jewish organisation, food is always a key discussion point, so getting this tender right was a major undertaking. Medirest, a service division of the Compass Group, was the successful bidder and was to take up its contract on 1 July 2006.

Looking forward, the challenge to redevelop our residential aged care facilities remains. The first building block, the redevelopment of the Munzer facility, has been completed. The sale at auction of Pras Court at 3 Herbert Street, St Kilda for \$7.3m assisted in our recent purchase of 4-8 Freeman Street, Caulfield, the second stage of our residential facilities redevelopment, and will assist our housing redevelopment for people with disabilities.

This property is a boost to our aged-care redevelopment plans because it already has a planning permit for the construction of a 120-bed aged-care facility. Jewish Care's pre-purchase due diligence has suggested that by fast tracking, the project may be completed during 2008.

Bruce Salvin  
CEO

# treasurer's report



“... Jewish Care will continue to need the generous support of the Jewish community to secure its long-term survival.”

On behalf of the Chief Executive Officer and Board of Management, outlined below is a summary of the financial results of Jewish Care (Victoria) Inc for the 12-month period to 30 June 2006. As I reported last year, financial viability remains tenuous, with deficits continuing to be funded largely through asset sales. I note that the only remaining asset to be sold is Ashwood, valued at \$2.5m.

## Key financial results are summarised as follows:

- An operating deficit of approximately \$7.074m (\$6.375m last financial year) before bequests, plus a range of other “one off” capital-type items (see below);
- Combined bequests of \$2.469m (\$5.045m last financial year);
- A net surplus of \$2.748m (\$2.519m last financial year).

## The final net surplus recorded was due to the sale of land and buildings as follows:

- 3 Herbert St Elwood for \$7.3m (profit \$3.597m) and
- 14 Eastbourne St Prahran for \$1.07m (profit \$368,000).

The continuing operating deficit remains the most serious issue facing the Board as the long-term existence of our organisation cannot be guaranteed if our organisation continues to run at an operating deficit. The positive improvement to cash flow as a result of the re-development of the Munzer

Centre has commenced, but will be fully effective by the year ending 30 June 2008.

The Board in conjunction with the management team has implemented and continues to implement quality and efficiency improvement measures via the review and tendering of ongoing major contracts including the provision of food services and maintenance.

The organisation has prepared financial statements in accordance with the Australian Equivalent of International Financial Reporting Standards (AIFRS) from 1 July 2005.

The Directors in accordance with current accounting policies have assessed the carrying value of land and buildings, which has resulted in an increase of \$680,000 to the carrying value of land and buildings.

The finance team has prepared long-term projections of cashflow and profitability of our organisation, providing the Board with the information necessary to make strategic decisions to ensure long-term viability.

The recent purchase of Freeman Street is an example of such a strategic decision. These decisions continue to be challenging and will need to be made in the light of our continued commitment to provide an appropriate level of care together with as well as a financially-sustainable organisation.

The Board is hopeful that its decisions in the last year will ensure that Jewish Care will maintain its rightful place as the leading provider of aged and community services

within the Jewish community. However the community must recognise that more difficult decisions will continue to be necessary before the ongoing viability of Jewish Care is assured.

I would like to take the opportunity to thank the finance staff for their ongoing commitment, particularly Colin Singh, Alan Kempton and their team. My thanks also to the valuable contributions made by other Finance and Audit Committee members Farrel Meltzer, Greg Nankin, Bruce Salvin and Ruth Picker and I welcome Robert Lefkovits on board.

I must stress again that Jewish Care will continue to need the generous support of the Jewish community to secure its long-term survival.

Michael Schoenfeld  
Treasurer



# financial statements

## Income Statement for the Year Ended 30 June 2006

	Economic Entity		Parent Entity	
	2006	2005	2006	2005
	\$	\$	\$	\$
<b>Revenue from ordinary activities</b>				
Accommodation charges	6,222,577	6,775,966	6,222,577	6,775,966
Government subsidies	18,692,923	18,660,145	18,692,923	18,660,145
Profit on sale of property, plant and equipment	3,865,143	-	3,865,143	-
Proceeds from sale of bed licences	-	640,200	-	640,200
Other revenues from ordinary activities	7,629,000	9,853,418	7,615,531	9,837,155
	36,409,643	35,929,729	36,396,174	35,913,466
<b>Expenses from ordinary activities excluding borrowing costs</b>				
Employee benefits expenses	(22,637,564)	(21,717,785)	(22,637,564)	(21,717,785)
Depreciation and amortisation expenses	(658,848)	(1,371,724)	(658,848)	(1,371,724)
Community development expenses	(795,013)	(800,968)	(795,013)	(800,968)
External services	(553,461)	(633,269)	(553,461)	(633,269)
Food expenses	(3,690,333)	(3,548,997)	(3,690,333)	(3,548,997)
Repairs and maintenance	(1,011,900)	(1,132,487)	(1,011,900)	(1,132,487)
Medical and other supplies	(590,538)	(541,680)	(590,538)	(541,680)
Consulting expenses	(713,638)	(684,857)	(713,638)	(684,857)
Energy expenses	(345,597)	(328,421)	(345,597)	(328,421)
Office administration expenses	(983,529)	(1,125,813)	(983,529)	(1,125,813)
Laundry expenses	(407,758)	(410,662)	(407,758)	(410,662)
Other expenses from ordinary activities	(1,273,262)	(1,113,959)	(1,259,793)	(1,103,889)
	(33,661,441)	(33,410,622)	(33,647,972)	(33,400,552)
<b>Profit before income tax expense</b>	<b>2,748,202</b>	<b>2,519,107</b>	<b>2,748,202</b>	<b>2,512,914</b>
Income tax expense	-	-	-	-
<b>Profit attributable to the association</b>	<b>2,748,202</b>	<b>2,519,107</b>	<b>2,748,202</b>	<b>2,512,914</b>

## Balance Sheet as at 30 June 2006

	Economic Entity		Parent Entity	
	2006	2005	2006	2005
	\$	\$	\$	\$
<b>CURRENT ASSETS</b>				
Cash and cash equivalents	6,858,631	1,041,885	6,828,418	1,025,243
Trade and other receivables	7,957,147	905,428	7,957,147	905,428
Inventories	54,032	42,210	53,998	42,175
Financial assets	13,177,055	22,619,182	13,177,055	22,619,032
Other assets	645,906	68,085	645,906	68,085
<b>TOTAL CURRENT ASSETS</b>	<b>28,692,771</b>	<b>24,676,790</b>	<b>28,662,524</b>	<b>24,659,963</b>
<b>NON-CURRENT ASSETS</b>				
Other receivables	-	-	64,027	50,608
Property, plant and equipment	37,338,847	35,633,991	37,338,847	35,633,991
<b>TOTAL NON-CURRENT ASSETS</b>	<b>37,338,847</b>	<b>35,633,991</b>	<b>37,402,874</b>	<b>35,684,599</b>
<b>TOTAL ASSETS</b>	<b>66,031,618</b>	<b>60,310,781</b>	<b>66,065,398</b>	<b>60,344,562</b>
<b>CURRENT LIABILITIES</b>				
Trade and other payables	2,639,588	2,850,977	2,639,088	2,850,477
Provisions	4,329,032	3,219,967	4,329,032	3,219,967
Other liabilities	8,485,600	6,450,070	8,841,556	6,450,070
<b>TOTAL CURRENT LIABILITIES</b>	<b>15,454,220</b>	<b>12,521,014</b>	<b>15,809,676</b>	<b>12,520,514</b>
<b>NON-CURRENT LIABILITIES</b>				
Provisions	563,719	1,204,651	563,719	1,204,651
Other	-	-	-	355,956
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>563,719</b>	<b>1,204,651</b>	<b>563,719</b>	<b>1,560,607</b>
<b>TOTAL LIABILITIES</b>	<b>16,017,939</b>	<b>13,725,665</b>	<b>16,373,395</b>	<b>14,081,121</b>
<b>NET ASSETS</b>	<b>50,013,679</b>	<b>46,585,116</b>	<b>49,692,003</b>	<b>46,263,441</b>
<b>EQUITY</b>				
Reserves	18,746,015	18,362,825	18,697,189	18,314,000
Accumulated surplus	31,267,664	28,222,291	30,994,814	27,949,441
<b>TOTAL EQUITY</b>	<b>50,013,679</b>	<b>46,585,116</b>	<b>49,692,003</b>	<b>46,263,441</b>

# leading the way for aspiring youth

**The Young Achievers Program brings reciprocal benefits to both participant and mentor. Stuart Lew and his mentor Alex Althaus explain how.**

Year 11 Yeshivah College student Stuart Lew was considering his parents as much as himself when he decided to apply for a Young Achievers Scholarship.

“When I first heard about the program – from Andi Green [former co-ordinator] who came to school last year to tell us about it – I took it seriously because I thought it would make things easier for mum and dad.”

As it turns out, the scholarship funds have been put to good use, covering tutoring fees as well as an “awesome” computer monitor. They will also finance a TAFE electrical engineering course he’s undertaking that requires special safety equipment including goggles, overalls and boots.

Stuart says the workshops have all been helpful and “relevant to my studies and life.”

A recent session on public speaking was particularly timely, providing some helpful tips for Stuart’s English oral presentation the following day.

With aspirations to become an architect, Stuart very much enjoys his time with mentor Alex Althaus, a draftsman.

“We discuss school issues, my plans for the future and just life in general. We unwind by working out at gym, having dinner, or just hanging out over coffee. He’s like a big brother,” Stuart says.

Alex was looking for something productive and meaningful to give back to the community when he agreed to become a mentor earlier this year.

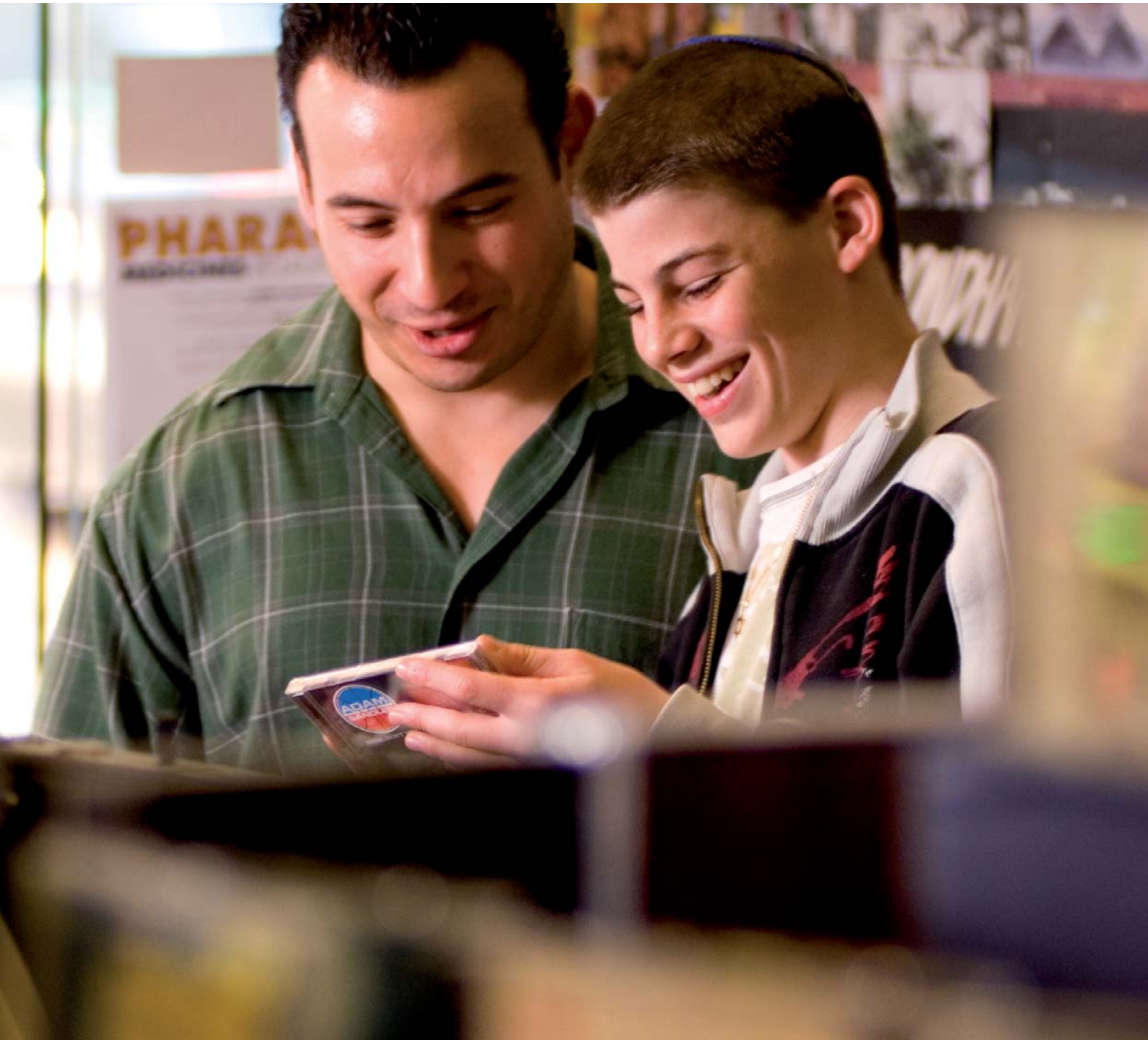
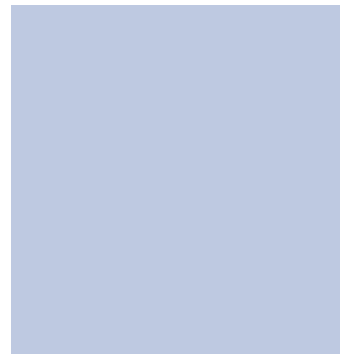
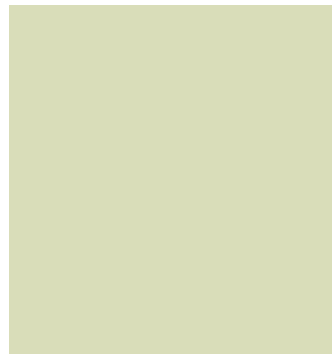
“It’s fun to have a younger brother again so to speak. It enables the child in me to get some air.”

On a more serious note, Alex says, “knowing that I’m hopefully having a positive effect on a young person’s future and witnessing it is quite satisfying.”

Alex says the mentoring experience is teaching him tolerance as well as not to take things for granted.

“If people feel that they have something to give of themselves and want to help others directly, this is a great way to achieve that. Going to bed at night knowing that you may have changed someone else’s world for the better is very comforting.”

Jewish Care’s Young Achiever’s Program helps students 16 years and over fulfil their ambitions by providing a scholarship, a mentor, professional development workshops and leadership training.



Young Achiever Stuart Lew (right) and his mentor Alex Althaus take time out in a music store. Photos: Mark Chew

# year in brief



## July-December 2005

### **Recognising supporters**

Circle of Care, an initiative that acknowledges people who in their own lifetime have left a bequest to Jewish Care in their will, was launched in late July. Members of the Circle of Care are invited to special functions and events and receive updates on Jewish Care programs. In addition, they have the opportunity to develop a personal and rewarding relationship with Jewish Care as well as with other Circle of Care members.

### **Sending a message the E-asy way**

Jewish Care called on the support of local Australian artists, sculptors and photographers to create its E-card website, launched in September. The idea was hatched by Jewish Care Development Committee member Ricci Swart, a multi-media and web design consultant. The website, [www.jewishcare.org.au/ecards](http://www.jewishcare.org.au/ecards), features a selection of free E-cards suitable for Jewish Festivals; births; b'nei and b'not mitzvah; engagements and weddings; birthdays and anniversaries; get well and bereavement.

### **Uniting against drugs**

A live-video conference and panel discussion about teenage drug and alcohol misuse in Melbourne's Jewish community – supported by Jewish Care – concluded that the issue was serious, but largely ignored. Author and human behaviour expert Dr Abraham Twerski, an internationally-respected authority on the treatment of drug and alcohol abuse, spoke from the United States via a live video link up. Arising out of the conference was the planned establishment of a committee of young people, parents and educators to devise education and support strategies.

### **“Time Out” remembers Anthony**

Silvana and Richard Layton established the Anthony Layton Memorial Trust – in honour of their late son – to support Time Out, which provides social and recreational activities for children with disabilities; and Social Animals, which organises social activities and develops leadership skills for 18 to 25 year olds with a disability. Anthony, who was tragically killed in a car accident in 2001 aged 28, was committed to the plight of disadvantaged youth and adults.

### **Expression through art**

More than 150 people packed the Jewish Museum of Australia in October for “Through the Looking Glass”, an exhibition of art, words and handcrafts by members of Jewish Care's Mental Health art therapy group, Tikvah. A panel discussion on “Creativity, Stigma and the Therapeutic Way” featured psychiatrist Professor Sidney Bloch, Cunningham Dax Collection director Dr Eugen Koh and artist, art educator and therapist Zsu Zsi Hartman. The exhibition was staged as part of Victorian Mental Health Week and was planned to become an annual event.

### **Govt helps Active Living Centre**

October's relocation to the Active Living Centre – new home for the thriving Healthy Ageing Program at 76-78 Kooyong Road, Caulfield North – got off to a great start with a \$12,000 grant from the State Government. The Victorian Multicultural Commission building and facilities improvement program grant, presented to Jewish Care's CEO Bruce Salvin by the Member for Monash Johan Scheffer, was slated for structural and disability access improvements.





*From top left clockwise: Israel's Ambassador to Australia Nati Tamir enjoyed animated discussion with Healthy Ageing participants when he visited the Active Living Centre; long-time supporters (from left) Rae Smith, Rosalie Silverstein and Alan Schwartz (with president Robyne Schwarz) were awarded Life Governorships at the organisation's 2005 Annual General Meeting; Shirley and Sam Sekler (centre), who celebrated their 50th wedding anniversary with family and friends earlier this year, were among the many members of the community who requested donations to Jewish Care in lieu of gifts.*



### New life governors

Former Jewish Care president Alan Schwartz and long-time volunteers Raye Smith and Rosalie Silverstein were made life governors at the organisation's annual general meeting in November. Alan spearheaded the 2001 merger of Jewish Community Services and Montefiore Homes for the Aged and was Jewish Care's inaugural president until his retirement in 2004. Raye's voluntary association spanned 50 years. She was an active member of Parents and Friends of Glen Eira House, the Tuesday Club and the Melbourne Hebrew Benevolent Society; helped new migrants; assisted and mentored residents of the Frances Barkman Home; and was an Annual Appeal canvasser. Rosalie has been a Jewish Care volunteer for nearly 28 years. She runs the Posh Opp Shop, which raises funds for the Schools Integration Program; hosts afternoon teas for residents in her home; stages weekly Sunday afternoon concerts at Montefiore Homes Community Residence; and has organised social events for children and adolescents with a disability.

Jewish Care has around 800 financial members, earning approximately \$17,000 from membership fees.

### Elwood units sold

Jewish Care sold its block of 41 independent-living units for older people at 3 Herbert Street, Elwood in early December for \$7.3m. The units were built in 1967 as social housing for post-war migrants and later for newcomers from the former Soviet Union. The sale was among proposals contained in the 2003 "Towards Tomorrow" White Paper, which revealed the organisation's plans for the restructure of its residential aged-care facilities to meet changing community needs. Proceeds were earmarked for urgently-needed facilities in aged care and for adults with disabilities.

### Helping elderly stay at home

Late in the year Jewish Care received 10 Community Aged Care Packages (CACPs) and five Extended Aged Care at Home (EACH) packages, providing additional recurrent funds to support more of the community's frail elderly in their own homes.

## January-June 2006

### Gold funds provide help at home

The Conference on Jewish Material Claims Against Germany (Claims Conference) in New York awarded limited funds from the Hungarian gold train to subsidise home help for low-income Holocaust survivors. Jewish Care set up a Hungarian advisory committee of Holocaust survivors to help implement the program.

### Money for school books, camps

Jewish Care gave \$85,000 to 10 Jewish dayschools to help meet the cost of textbooks and school camps for children from low-income families. The money helped to finance the cost of books for up to 900 students and the cost of school camps for up to 644 students in the 2006 school year. The numbers seeking assistance were up on the previous year (from 785 and 613 respectively). The funds, from Jewish Care's financial aid program, were given to Adass Israel School; Bais Aron Azriel Torah Academy; Beth Rivkah Ladies College; Bialik College; Leibler Yavneh College; Mount Scopus Memorial College; Sholem Aleichem College; The King David School; Yeshivah College and Yesodei HaTorah College.

*From top left clockwise: Victoria Lew, a Beth Rivkah Ladies College student, was among many voluntary callers assisting in the 2006 Annual Appeal telethon; Doron Ur, a Holocaust survivor and resident of Montefiore Homes Community residence, was among speakers at Jewish Care's Yom Hasboah commemoration; Medirest assumed catering services at all Jewish Care facilities at the end of June; the 2006 10th anniversary Mother Daughter Brunch at Tudor Court raised funds for the Mental Health Program.*



### Record number of Young achievers

Jewish Care's Young Achievers program attracted a record 14 participants for 2006. The program helps students aged 16 and over – who may have limited access to support from within the Jewish community – to achieve their full potential by providing opportunities for personal and professional development through workshops, a mentor and a financial scholarship.

### Celebrating the Festivals

Following successful celebrations during September and October 2005 for Rosh Hashanah, Succot and Chanukah, Jewish Care was abuzz with festive spirit over Purim, Pesach and Shavuot, with residents, their families, students and staff joining in the celebrations. Purim Megillah readings, the distribution of mishloach manot and fancy dress parties took place at all sites, with entertainment and support by members of Chabad Youth as well as students from The King David School and Leibler Yavneh College. Pesach was marked by Orthodox and Progressive shul services and sederim for residents and their families; educational sessions for staff; and the arduous task of koshering the kitchens, guided by Cultural and spiritual officer Rabbi Meir Kluwgant and kashrut supervisor David Travers. Residents of Jewish Care's supported accommodation homes for adults with a disability enjoyed an early start to Pesach with a festive model seder hosted by Elwood Talmud Torah Congregation. Shavuot was marked by Shul services for

hostel and nursing home residents on site; a shul service and celebration for supported accommodation residents hosted by St Kilda Hebrew Congregation; an outreach program for adults with disabilities at Respite House; festivities at the Fulton Street independent living units; and an educational session for staff.

### New caterer

Medirest, with international experience in catering for the Jewish aged-care sector, took over as Jewish Care caterer at the end of June. The appointment followed a lengthy tendering process that commenced when Sodexho's four-year contract came up for renewal. Three pre-qualified companies including Sodexho, were invited to tender; the process was overseen by Board members and guided by specialist consultants. Residential Services Director Kathy Devitt and facility managers work closely with dieticians to create appealing menus. Each facility has its own food services committee – comprising the site manager, a nurse, a dietician, the chef, Rabbi Meir Kluwgant, the kashrut (kosher) supervisor, residents and family members – which meets every month to review menus and to discuss texture and flavour.

### Extra funding for job seekers

Jewish Care's Always Moving Forward (AMF) employment program received \$138,000 from the State Government for use over the ensuing 21 months to benefit up to 300 job seekers. Recipients were to include 30 disadvantaged job seekers from the Orthodox Jewish community to find sustainable employment (30 hours or more for at least 16 weeks). The new funding was to also finance 12 traineeships for disadvantaged job seekers to undertake Certificate III in Home and Community Care, as well as work placement at Jewish Care and provide a more intensive program to assist two people with developmental disabilities to obtain sustainable employment. Jewish Care is supported by the Australia-Israel Chamber of Commerce which encourages employers to hire recent migrants from Israel. The Member for Monash Johan Scheffer actively supported the funding application to the Department of Victorian Communities. The AMF program, led by Devorah Yudkowsky, has helped nearly 400 members of the community to achieve educational and employment opportunities since it began operating in 2004.

## year in brief continued

### **Prahran sale to help aged services**

The Eastbourne Street, Prahran property, which housed the Alan Rabinov Centre for more than 20 years, was sold at auction for \$1.07 million in May. The Prahran site, which had provided social and recreational programs for frail, isolated members of the community six days a week, closed early in the year to relocate to the more modern and accessible Active Living Centre in Kooyong Road, Caulfield North, which was to benefit from the sale proceeds.

### **Aged-care facility plans in Caulfield**

Jewish Care purchased a property at 4-8 Freeman Street, Caulfield for the construction of a \$20m plus, 120-bed aged-care facility catering for both low and high-care needs. It is scheduled for completion in 2008, in line with the Federal Government's new residential aged-care compliance regulations. The facility will accommodate new residents as well as current residents from existing Jewish Care facilities which are not 2008 compliant. The project will be funded from capital reserves and from community donations. Construction is scheduled to commence early 2007. Negotiations were continuing with Bayside Health over Jewish Care's redevelopment plans for a parcel of land on the Caulfield Medical Centre site in Kooyong Road.

### **Minister opens Munzer**

State Minister for the Aged Gavin Jennings officially opened the Mark and Dina Munzer Community Residence in late June. Mr Jennings said it was an outstanding example of Jewish Care's excellence in aged care, noting the Jewish community's impressive record of philanthropy and paying particular tribute to the generosity of the Munzer family. The Mark and Dina Munzer Residence houses 45 residents in five-star accommodation, providing 24-hour care and gourmet kosher food in a *beimish* (homely) environment. Personal services packages include extra therapies, beauty treatments and special outings.

### **Annual Appeal reaches target**

More than \$2m was raised for the 2006 Annual Appeal, spearheaded by Janette and Morry Dvash who have a 17-year-old daughter with cerebral palsy and are passionate about improving the quality of life for those in need. The number of donations was nearly 30% up on the previous year, a result of the concerted effort to reconnect with lapsed supporters. Community development director Richard Zimmermann said this was a great achievement, paying tribute to the Appeal chairs and committee for their commitment and to donors for their generosity.

### **Fundraising activities**

Community support is vital in raising much-needed funds for Jewish Care's services and programs; the year's total was \$5.9m. The Annual Appeal raised more than \$2m; \$2.1m was received from bequests; and around \$175,000 was donated from special occasions (simcha giving). A variety of events and activities involving many sections of the community also contributed:

- Shooting Star Trivia Night
- Phantom Afternoon Tea for Glen Eira House (supported accommodation)
- Shooting Star Shabbaton
- Mother-Daughter Brunches (October 2005; June 2006)
- Friends of Montefiore Brunch

Jewish Care thanks all its donors for their generosity in supporting the needs of the most vulnerable and needy in our community.



# supporting people with special needs

**Jewish Care's Respite House for children with disabilities is open weekends and during school holidays. It will soon be relocated to another site to make way for purpose-built housing and respite care facilities for adults with a disability.**

**Social Animals, a group for 18-25 year olds with low-support needs, meets every second Sunday for social and recreational activities. Time Out, which meets on a Sunday each month, is for 13-17 year olds with low-support needs.**

"Don't think for one minute your lives will ever be the same". These words still echo in the ears of Janette and Morry Dvash more than 17 years after being voiced by the neo-natal specialist who diagnosed their daughter Alysa's condition when she was nine months old.

Alysa has severe cerebral palsy, which means she has no control over her movements, is unable to speak and is confined to a wheelchair.

Having a child with a severe disability makes day-to-day living a real challenge.

The Dvashs' day begins at 6.15am, when the couple start preparing Alysa for school. It's an hour and a quarter before she's ready to leave. Only then can they start to get ready for work themselves.

And at 4.15pm when Alysa arrives home from school, the morning's routine is repeated in reverse. In fact every task is a challenge, no matter how routine.

Even taking Alysa for a haircut is traumatic. "Having to hold her head still while the hairdresser cuts her hair is upsetting for all of us and often people passing by simply don't understand," Janette says.

For many years Alysa has enjoyed time at Jewish Care's Fink Respite House, which is open on weekends and school holidays. Alysa has always looked forward to her visits which also provide a welcome break for Janette, Morry and her two siblings.

She has also been attending Glen Allen Special School every day.

However, by the end of the year when Alysa is 18, it will be time for her to move on to adult facilities for both daily schooling and respite care, neither of which exist in Jewish settings.

And the Dvashs would like to see her eventually settled in appropriate, special-purpose accommodation. "She deserves no less of a fulfilling life than any able-bodied person living in the Jewish community", Janette says.

## **Robbie revved to go**

The first thing that strikes you about Robbie Blumenstein is his vitality and openness.

The bubbly 20 year old, who has a mild intellectual disability and mild autism, has been part of Jewish Care's Social Animals group for the past three years. Before that he was a member of Time Out for younger teenagers.

Robbie recalls lots of favourite outings. In fact he's so enthusiastic, one suspects he enjoys just about everything he does.

"I really enjoyed going to Warrandyte Market, the aquarium, Melbourne Observation Deck, playing mini golf (where I kept scores), eating at the Babel Café, learning Latin dancing and our DVD and pizza nights."

Robbie says he's made "heaps of friends" through Social Animals and really enjoys getting together with them in their homes for organised activities.

He also attended the Social Animals' Summer camp last year and recalls the fun he had playing cricket on the beach. "I remember I was wearing my Motor Show cap." But then that's no surprise because he enjoys collecting car catalogues and sitting in display cars on show.

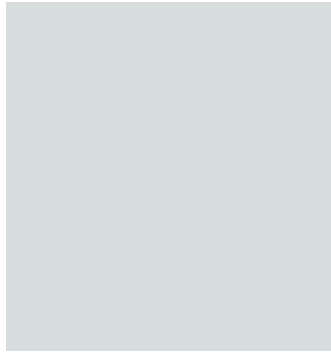
He is learning lawn bowls and seems to have a natural talent for it. He has also dabbled in tennis.

Robbie is studying hospitality as part of his Certificate I in Work Education at TAFE and by the end of this year he will have attained his food-handling certificate.

He is also working two days a week in The King David School's "Food for Thought" café where he's honing his food preparation skills and has done work experience at the Diabetes Institute Café and Glicks in Bentleigh.

At home he loves helping mum Sarah to make salads and cakes. "I definitely want to end up in hospitality – a chef dressed in white," he says.





*Alysa Dvash, (left) a regular visitor to Jewish Care's children's respite care house, enjoys a fun moment with disability support worker Noa Weinstein.*



Robbie Blumenstein (right) designs a Rosh Hashanah card at a Social Animals get-together. Photos: Mark Chew

# review of operations



*Left: Weekly challah baking is a popular and therapeutic activity for Jewish Care residents.  
Right: Students from a range of Jewish schools assist staff with Festival celebrations for residents across all facilities.*



## Caring for older people Residential accommodation

Jewish Care's Residential Program is constantly evolving to meet the changing needs of our ageing population. We continue to strive towards the provision of individualised care across all our facilities, aiming to meet the physical, emotional and culturally-diverse needs of clients.

We are continuing our partnerships across the organisation as well as within the Jewish and general communities. We intend to remain a recognised industry leader by upholding the standards across all facilities and by developing innovative approaches to the delivery of high-quality care.

### The Mark and Dina Munzer Community Residence

#### Profile

Northcote Avenue Caulfield reopened in March 2006 as a fully-refurbished Extra-Service boutique facility.

#### Highlights

- Three years' accreditation achieved while away from facility with the ACSAA recommending that Jewish Care apply for higher ratings in its future application
- Smooth return by residents into the newly-refurbished facility
- Successful official opening by State Minister for the Aged Gavin Jennings, attended by local dignitaries
- Establishment of new lifestyle programs, in line with the Extra Services Packages offered
- Completed goal to admit new residents to all 12 available Extra Services beds by the end of June 2006

#### Challenges ahead

- Ensure new waiting list is generated and maintained, aiming that all 45 beds will be filled by Extra Service residents
- Smooth transition of complete services to external providers of catering, food services, laundry and cleaning
- Maintenance of boutique-style living for all residences
- Ensure continuity and permanency of professional staff

### Melbourne Hebrew Memorial Nursing Home, Fink Family Wing (Ashwood)

#### Profile

Jewish Care has completed the first stages of downsizing this facility, which houses 49 residents. The Board and Executive are constantly reviewing the best option for the immediate future of all stakeholders involved.

#### Highlights

- Positive feedback from the Aged Care Standard and Accreditation Agency
- Pro-active occupational health and safety measures to reduce risk to residents, staff and visitors
- Ongoing maintenance and minor refurbishment works to ensure residents remain in a safe and secure environment while receiving specialist care
- Ongoing education and support for staff on dementia-specific needs

#### Challenges ahead

- Rationalisation and sustainability of safe, workable rosters to match resident numbers
- Continued support to staff who want to take up the various options available, eg, relocation or Voluntary Departure Packages.



*Left: Observance of Jewish ritual and tradition is an integral part of life at Jewish Care.  
Right: Volunteers fulfil a wide range of roles including the provision of transport for residents and clients.*



## Montefiore Homes Community Residence incorporating the George Kraus Wing and the Gandel Besen Wing

### Profile

Delivers low-care residential accommodation and services to 164 people (plus three respite beds) in a safe, homely environment in which independence and decision making are encouraged.

### Highlights

- Successful site audit from the Aged Care Standards & Accreditation Agency (ACSAA), resulting in a three-year accreditation period
- Changed management structure and appointment of new manager to make positive changes
- Vibrant recreational services program offering a variety of group and individual programs for residents with different lifestyle needs
- Ongoing increase in funding as a result of expanded documentation practices reflecting residents' greater care needs and general profiles
- Steady increase in bond pool
- Numerous donations of equipment and artwork, as part of beautification program for all buildings

### Challenges ahead

- Successful implementation of new catering and food services contract
- Continuation of beautification and refurbishment of grounds and internal areas to meet specific needs of residents with various cognitive and emotional disabilities
- Ongoing review of safety and security of old buildings, eg, lifts

## Smorgon Family Nursing Home

### Profile

Provides culturally-appropriate accommodation and individualised nursing care for up to 90 residents with high-care needs.

### Highlights

- Successful site audit from the ACSAA, resulting in three-years' accreditation
- Expansion of lifestyle programs with a variety of stimulating activities encouraging resident participation
- Increased resident / relative participation in care planning and lifestyle programs
- Partnerships with training organisations to provide further professional development to staff
- Retention of high funding levels

### Challenges ahead

- Continue staff-development programs and staff-recognition plans
- Establish quality tools to assist with future benchmarking plans
- Successfully implement new catering and food services

## Independent Living Units (ILUs)

### Profile

Jewish Care provides low-cost self-contained units in East St Kilda to 73 older people who wish to live independently.

### Highlights

- Sale of 3 Herbert Street, Elwood and smooth relocation of all residents to other Jewish Care facilities and external housing
- Ongoing refurbishment of Fink and Bontschek units
- Establishment of Healthy Ageing program

### Challenges ahead

- Continue regular tenant feedback meetings
- Continue maintenance of these old buildings
- Determine future direction of Jewish Care's association with the units



# review of operations continued

## Caring for older people Community services

Jewish Care provides a wide range of services, programs and activities for older people who live in the community through its Healthy Ageing, BlueStar and Kesher Programs.

### Healthy Ageing Program

#### Profile

The Healthy Ageing Program, located at the Active Living Centre in Kooyong Road, Caulfield North, offers a diverse range of services with skilled, professional staff in a warm, caring and *heimish* (homely) environment. It strives to keep the older members of our community who live at home active and in touch, addressing mind, body and spirit creatively and holistically.

#### Highlights

- Co-location and integration of all services provided by the Program to the new Active Living Centre in the heart of Caulfield in January 2006
- Integration of the Holocaust Survivor Program into Healthy Ageing
- Incorporation of Talking *Australian Jewish News* into the program

### Jack and Ethel Goldin Therapy Unit

#### Profile

This program provides individual and group physiotherapy programs comprising strength training, balance training, yoga and tai chi; occupational therapy; counselling and group programs including carer-support groups for spouses and children and self-help groups; diversional therapy; and physiotherapy services for residents of Jewish Care's residential facilities.

#### Highlights

- Introduction of popular Tai Chi and Yoga programs
- Introduction of Carer-Support groups for spouses and children
- Establishment of Health and Wellbeing Group to help people make positive life choices

#### Challenges ahead

- To meet the needs of our younger more active clientele
- To meet the needs of specific groups within the Jewish community through outreach programs e.g, Orthodox, Russian-speaking and South African communities

### Alan Rabinov Unit

#### Profile

This program provides social and recreational activities for frail, isolated members of the community six days a week in a safe home-like environment and gives respite to carers.

#### Highlight

- Co-location of the Alan Rabinov Unit with all other programs at the Active Living Centre has centralised services and enabled clients to access a wider range of service options without the burden of increased transport requirements

#### Challenge ahead

- To meet the growing need for out-of-home respite for carers by expanding program options for their loved ones





*Participants of the Holocaust Survivor Programs enjoyed a festive end-of-year / Chanukah party at Malvern Town Hall.*

## Social and Recreational Activities Program

### Profile

An extensive variety of creative and recreational activities enhance, challenge and maintain participants' optimum physical and mental health within a dynamic, heimish (homely) and social environment

### Highlights

- Social and recreational options expanded to include on and off-site programs in English, Russian and Yiddish:
- On site: "News and Views"; singing; Mameloshen; Russian humour group; trivia group; table games; and special celebrations
- Off site: Adopt a Bubba / Zaida program (a partnership with Mount Scopus Memorial College's Fink Karp Ivany campus); Tuesday Club, a monthly social program for 100 Yiddish and Russian-speaking participants at the Kadimah Centre; Out for Lunch; Russian and English Telelink; outings and special celebrations
- Introduction of the successful celebrations of special events to mark the highlights of the secular and Jewish calendars. These provide community, social and spiritual connectedness. Examples include Chanukah for more than 200 clients at Malvern Town Hall; three sederim attracting 150 people (one in Russian, two in English); Australia Day barbeque; Yom Ha'atzmaut; Shavuot; and Mother's Day
- "News and Views" special guests – including Israel's Ambassador to Australia Nati Tamir and Professors Andrew Markus, Bernard Rechter and Jeffrey Rosenfeld – attracted up to 50 clients each

### Challenge ahead

- To provide a flexible, responsive program to meet clients' growing and diverse needs

## Holocaust Survivor Program

### Profile

Social and recreational programs, designed to enhance the wellbeing and connectedness of Holocaust survivors, are run twice weekly, once in English and once in Russian.

### Highlights

- Integration of social programs into Healthy Ageing giving survivors greater diversity of choice in meeting their needs
- Celebration of chagim (Jewish Festivals) and other important community events, eg, Mother's Day, in line with on-site Healthy Ageing activities

### Challenge ahead

- To adapt to and meet the growing complexity of Holocaust survivors' needs over time

## Talking Australian Jewish News

### Profile

A joint Jewish Care / Vision Australia initiative offering the visually impaired excerpts from the *Australian Jewish News* on audio cassette. Volunteers read aloud and record major articles and notices from each week's edition. Tapes are available every Friday morning. The service is free and there is no waiting list

### Highlights

- A significant increase in the number of clients accessing the service since joining Healthy Ageing and relocating at the Active Living Centre
- A dedicated and growing service by highly-committed volunteers

### Challenge ahead

- Extension of service for wider use

# review of operations continued

## Community services cont'd

### Home Support

#### BlueStar

##### Profile

BlueStar Care Services employs friendly, professionally trained, multi-lingual and culturally-sensitive direct care workers to assist and support older people living in their own home, their families and carers. Services – which include domestic assistance; meal preparation; personal care; in-home respite; dementia-specific care; escorting to appointments and social outings; shopping; and overnight care – are planned in consultation with each consumer and implemented following a home-assessment visit when an hourly fee for services is also determined.

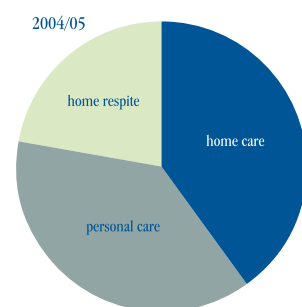
##### Highlights

- Re-emergence of BlueStar Care Services as a separate business unit
- Increase in office and direct-care staff to meet the growing demand for our range of in-home support services. BlueStar Care Services now employs three care co-ordinators, an administration officer, client service officer and a team of 66 direct-care staff
- Service agreements were signed with external agencies that hadn't previously utilised our service – Care Connect, Dutch Care and Baptist Community Care
- Submission of our tender application to continue as an approved Veterans Home Care service provider for the next three years
- Successful application to the Commonwealth to provide services to carers of Jewish people with dementia from 1 January 2006 to 30 June 2008
- Direct-care staff successfully completed their First Aid Level II certificate
- Staff attended the 'Caring for Holocaust Survivors' program

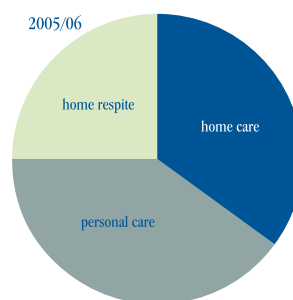
##### Challenges ahead

- Promotion of our high-quality services and the skills of our culturally-aware and multi-lingual staff to the Jewish community and other care providers in an increasingly competitive environment
- Continued provision of a responsive, flexible, client-focused service that is reliant on current funding levels being maintained
- Increasing demand for services by an ageing community

##### Results



■ 20,152.32 hours of home care assistance  
■ 19,633.30 hours of personal care assistance  
■ 11,888.49 hours of in home respite support



■ 17,089.74 hours of home care assistance  
■ 19,414.94 hours of personal care assistance  
■ 12,052.50 hours of in home respite support

#### Kesher

##### Profile

Frail older people (and younger people with disabilities) may receive a range of services funded by the Commonwealth and State Governments through individual care packages. The Kesher program provides a case manager to help them access the required services and to co-ordinate their total care. These packages enable recipients to maintain their independence and remain in their homes as well as participate in a variety of community activities. A case manager visits applicants to conduct assessments and reviews; and plan and coordinate services (eg, domestic assistance, personal care, respite care, meals, physiotherapy, nursing care etc) for the person in a flexible and person-focused way with particular focus on the integration of community and health services. The case manager co-ordinates ongoing service plans, maintains regular contact with the client and regularly reviews the arrangement to ensure that the services provided are appropriate, available, accessible and co-ordinated to meet need.

##### Highlights

- Re-emergence of Kesher as a separate business unit
- Commencement of an additional 10 Community Aged Care packages (CAPS) and five Extended Aged Care in the Home (EACH) packages funded by the Commonwealth Government
- Submission of tender applications to the Commonwealth Government to further increase CAPS and EACH packages in the Southern Region and to expand this service into the Eastern Region
- Commencement of a quality improvement system for the delivery of case management services

##### Challenges ahead

- Successful completion of Commonwealth audit of the CAPS and EACH packages
- Successful completion of Department of Human Services audit for Linkages Packages
- Promotion of the Kesher program to the Jewish community and to other community care organisations
- Completion of the quality improvement system for the Kesher program
- Ongoing staff development
- Procurement of additional care packages from the Commonwealth Government



*Shabtai Zycband, a resident of Jewish Care's supported accommodation, prepares charoset for Pesach. Residents are taught home skills to encourage independence.*

## Disability Services

### Individual and family resources

#### Profile

Accommodation support, case management and individualised services are available to adults with disabilities, aged 18 to 64. Services are funded from a variety of sources and may be offered in conjunction with other community service organisations.

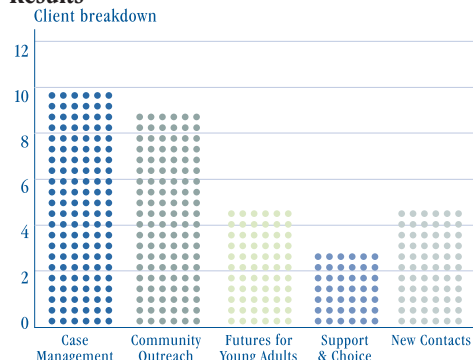
#### Highlights

- *Individual support:* The outreach program continues to provide a wide range of services to people in the community with a disability who are striving to be independent and confident and may need varying degrees of support
- *New contacts:* Five previously unknown people have been supported by Jewish Care in the past year
- *Case management:* The program has expanded to 10 individuals receiving a variety of support packages, including Support and Choice, Futures for Young Adults, Family Choice and Linkages packages

#### Challenges ahead

- To ensure effective monitoring and support systems for people living in the community who require occasional support
- Implementation and integration of new government reporting systems
- To enhance the case management function of the program
- To link more people into funded packages, enabling expansion of the program
- To form closer links with Jewish day schools to support the transition from education to adult services

#### Results



### Respite House

#### Profile

Respite House provides facility-based respite for children and teenagers with disabilities who live with their families. The house operates on weekends and school holidays and offers day activities and sleepover opportunities. The service provides families with a short break while providing the child / teenager with the opportunity to socialise and engage in recreational and leisure activities in a safe Jewish environment.

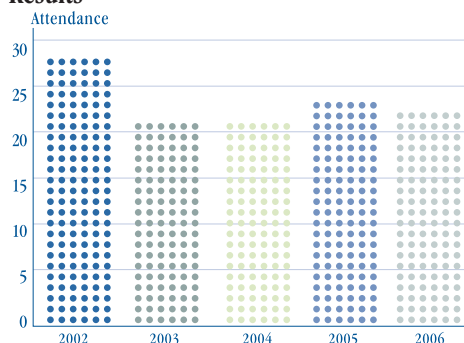
#### Highlights

- Obtaining funding from the Besen Family Foundation to enable longer opening hours
- Renovating the rear toilet and laundry area
- Installation and upgrade of all wheelchair ramps
- Accessing of the facility by new families after several individuals reached 18 and moved on to adult respite services
- New linen, towels, rugs and kitchen accessories purchased through Department of Human Services grant
- Donations have been received to purchase items for the sensory room as well as a new outdoor play equipment setting

#### Challenges ahead

- To inform the community of all available respite options
- To improve and further develop the house as a specialised service for children and teenagers
- To work with the Orthodox community to increase the awareness of respite services available to these families
- To improve the quality of leisure activities provided during school holidays

#### Results



### Respite Recreation Groups

#### Profile

Jewish Care provides recreational groups for people with disabilities and (in some cases) their siblings. The groups are age and ability specific and are usually held fortnightly or monthly.

They provide a place where Jewish people with disabilities can meet and socialise with other people of similar age groups. Staff support participants to enable the inclusion of people with high and / or complex support needs. Activities include attending community and sporting events and going to the movies, picnics and barbecues. There are presently five groups, with an aim to expand to eight.

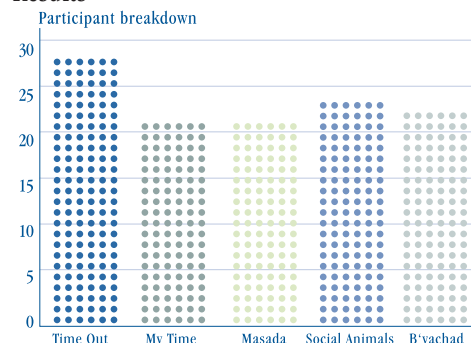
#### Highlights

- The ongoing support of the Layton Family Trust for the Time Out program for youth aged 13-17
- Increased interest in the recreational groups, with numbers either stable or expanding for all of the groups.
- The popularity of annual camps, the most recent of which took place in March in Bendigo for seven participants, with three staff
- Welcoming new volunteers to assist regular staff members at the outings
- Planning for new groups.

#### Challenges ahead

- To increase the number of groups to include a wider range of ages and abilities
- To operate groups specifically for families in the eastern metropolitan region
- To ensure that all groups are being offered a camp each year

#### Results



# review of operations continued

## Disability Services cont'd

### Schools Integration Program

#### Profile

The Schools Integration Program supports students with special needs who attend Jewish day schools. This is a collaborative program involving the Melbourne Jewish Orphan and Children's Aid Society, Access Inc and the schools. A co-ordinator provides advice to families and professional development to schools through in-service programs for teachers and aides.

#### Highlights

- The inauguration of a representative board to guide the program
- The establishment of the Jewish Day Schools Inclusive Education Network
- The appointment of a new Integration Co-ordinator
- Provision of support to more than 150 families
- Distribution of funds raised by the Posh Opp Shoppe in Glenhuntly to support children with special needs.
- A workshop in February for teacher assistants

#### Challenges ahead

- Strengthening the working relationships between stakeholders in the project
- Raising awareness of the issues relating to inclusive education in the schools
- Developing capacity to share resources and information between the schools
- Identifying and gaining access to a range of resources for families outside the school system

### Supported Accommodation

#### Profile

Jewish Care provides long-term supported-residential accommodation in five houses for adults with disabilities. The program supports people in a safe, stimulating and Jewish environment. Individualised planning ensures that goals for each resident are established and that a range of range of person-centred opportunities for skill development, independence and participation within the local community is identified and encouraged.

#### Highlights

- Commencement of refurbishment of Frances Barkman Home in Elsternwick for use of residents from Glen Eira House
- Ongoing refinement and implementation of 'Active Support', a method of activity planning and staff scheduling to improve the lives of the residents
- Development of cultural-awareness kit for staff to improve awareness and activities of Jewish Festivals for residents
- Completion of minor capital works including ramps and new flooring at Hawthorn Road and re-concreting of driveway at Glen Eira Road
- Planting of new garden beds at Jacobs House
- Implementation of resident-planning processes
- Continued success of Jewish Festival celebration program

#### Challenges ahead

- Addressing ongoing Government funding shortfalls
- Working with families to establish a variety of housing models to meet individual needs
- Redevelopment of the Glen Eira Road site to create additional housing
- Refurbishment of ageing facilities

## Financial Services

### Financial Aid

#### Profile

Provides individuals and families with one-off or time-limited material assistance to meet basic living expenses.

#### Highlights

- 98 eligible clients received one-off or short-term assistance with food, health and other basic living expenses
- Distributed \$85,000 to Melbourne's Jewish day schools to assist children of needy families to access school books and school camps
- Developed links with other providers of material aid in the Jewish and broader communities

#### Challenges

- To develop strategies and resources to empower clients to work towards financial independence and security
- To increase community awareness of the program

### Jewish Mutual Loan Company (JMLC)

#### Profile

The JMLC provides interest-free loans to individuals and families, fostering their autonomy and self respect and maintaining their privacy and independence.

#### Highlights

- Approval of 73 loans for \$295,362; amount twice increased for first home buyers
- Simplified requirements of guarantors for loan application
- Recruitment of younger-generation members to the Committee
- Greater promotion of services targeting Jewish schools, shuls, universities and TAFEs

#### Challenges ahead

- Marketing and branding to extend our identity in the wider Jewish community
- Creation of a web page and facilitation of access to services
- Consolidate and extend liaison with community groups serving people in need



*Jewish Care provides financial assistance to individuals and families to help meet basic living expenses as well as interest-free loans to individuals and families for a wide range of purposes.*



## Holocaust Services

### Profile

Holocaust Services incorporates an education program for Jewish Care staff, volunteers, and community service providers; workshops and ongoing groups to facilitate intergenerational dialogue with survivors and descendants; a Yom Hashoah commemoration service for residents, staff and clients; and the co-ordination of research projects, needs assessment of child survivors / second generation project and Holocaust Advisory Committee.

### Highlights

- **Education:** Continued success of 'Caring for Holocaust Survivor' Program in partnership with the Jewish Holocaust Centre, this year attracting 142 participants from Jewish Care and external organisations; and presentation of Holocaust education programs tailored specifically for special staff needs entered to various organisations including Caulfield Rehabilitation Centre, Caulfield Community Health Centre and Jewish Care reception staff
- **Child Survivors and Descendants:** Commencement of project designed to assess needs of child survivors and second generation descendants in order to improve service delivery practice
- **Research:** Commencement of plans for a research project in partnership with key organisations to identify care issues concerning aged genocide survivors within the aged-care sector and the wider community, which will develop an evidence base to inform improvements in policy, practice and training
- **Conference Presentations:** With Tania Nahum, Drs George Halasz and Paul Valent) at Limmud Oz and International Consortium on Intergenerational Programmes on 'Working with Holocaust Trauma's Legacy across Three Generations'; and on 'Trauma and Ageing: The impact of earlier trauma on older clients and their carers' at HACC and Ethnicity Day for Northern HACC CALD Service Providers Network

### Challenges

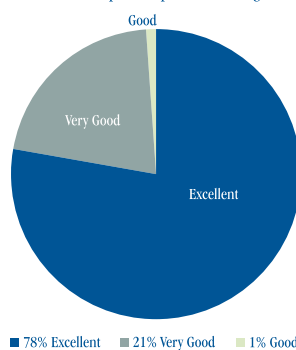
- To provide follow-up focus groups and workshops to all staff who have attended the 'Caring for Holocaust Survivors' program
- To provide tailored training to groups within Jewish Care and community service providers according to specific needs
- To promote the current education program to reach a broader range of community service providers who work with Holocaust survivors

### Results

2004/05 Participant response to Caring for Holocaust Survivors Workshops



2005/06 Participant response to Caring for Holocaust Survivors Workshops



## Support Services

### Always Moving Forward employment program

#### Profile

Always Moving Forward is a joint program of the Department of Victorian Communities (DVC), Orthodox community and Jewish Care which assists people to achieve financial independence through formal employment. It provides a broad spectrum of culturally-appropriate services for job seekers as well as for those who require further training to enter the job market. Job placement assistance, recruitment services and individualised career guidance are provided in a caring, professional manner.

#### Highlights

- Received new State Government Workforce Participation Partnerships funding (for the period May 2006 until the end of December 2007)
- Exceeded the total annual targets for employment and education outcomes set by the Department for Victorian Communities

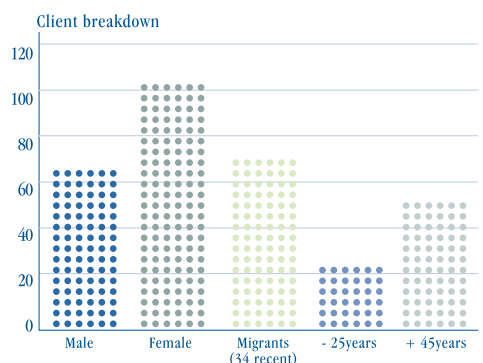
- Continuation of support from a private donor
- Employed a marketing and recruitment co-ordinator to assist Jewish employers and jobseekers
- Increased demand for IT classes for women.
- Establishment of a vocational training division with hire trainers who can deliver a broader range of classes to more clients, properly preparing them for employment in related areas
- Recognised as a resource and reference centre, primarily for members of the Orthodox and migrant communities
- Developed partnerships with a range of agencies to provide further services to our clientele including Elwood St Kilda Neighbourhood Learning Centre (innovative program for women, computer classes for men, English as a Second Language classes for men); Machismo (employment opportunities seminar for men); Fitted for Work (providing quality business suits and accessories at no cost for female job seekers)
- Networked at various events and developed relationships in order to access more resources for the program
- Delivered cultural training for employment advisers at MAX NetWork
- Began organising our move to larger premises with improved facilities

### Challenges ahead

- Promoting awareness about recruitment services
- Educating the community about the diversity of its members and the need to offer suitable employment opportunities

### Results

Client base increased from 215 to 383 over previous year



# review of operations continued

## Support Services cont'd

### Counselling and Case Management

#### Profile

Counsellors, social workers, psychologists and family therapists provide confidential, culturally-appropriate counselling, case management and life skills workshops. Issues addressed include parenting, relationships, grief, family violence, aged care, Holocaust trauma and life transitions.

#### Highlights

- Diversity in professional skills, culture and language enabled program to successfully support clients experiencing cultural impacts on presenting issues including Holocaust trauma, migration and religious observances
- Counselling available in Russian, Hebrew, Yiddish, German, French and Dutch
- Increased consultation to external providers servicing Jewish clients who require cultural specific support
- Provided case management support for individuals and families experiencing chronic and multiple problems, assisting them to successfully access community services
- Service delivery to approximately 90 clients per month
- Provided counselling and case management to adolescents at risk of out-of-home placement
- Delivered successful parenting group programs
- In partnership with the Jewish Taskforce Against Family Violence, designed and promoted professional training workshops in family violence and sexual assault to be delivered by Debbie Gross from the Women's Crisis Centre in Jerusalem. Workshops to be held in July 2006 with more than 200 participants from the Jewish community and external service providers seeking culturally-specific education to better respond to Jewish clients

#### Challenges ahead

- Enhance funding and increase capacity for delivery of education and support groups focused on crisis prevention and strengthening of families addressing premarital education, separation / divorce, single parenting, conflict resolution, family violence, isolation, communication skills and stress management

### Housing

#### Profile

The Housing Support Program provides practical solutions and consistent information to members of the Jewish community experiencing difficulties with housing, or who need support to continue living in their own houses. The program provides extensive advocacy and information as well as access to Jewish Care Victoria's Independent Living Units and alternative-housing options. The program manager arranges live-in, shared and transitional accommodation and liaises with the Department of Public Housing.

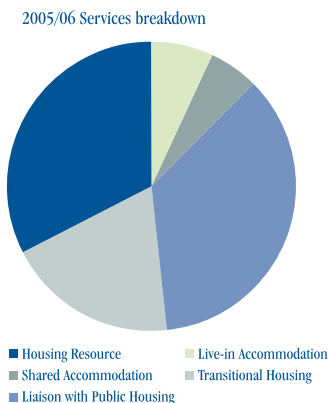
#### Highlights

- Assisted and supported the residents relocation from 3 Herbert Street, Elwood in the residents' best interest
- Assisted many families and individuals to access 'best fit' housing (in terms of security and affordability) in line with new government policy
- Established two new partnerships with transitional accommodation providers

#### Challenges ahead

- Secure ongoing funds to support the program
- Extend the reach of communication through public meetings and alternative information sharing
- To continue to provide the service in line with the challenges presented by Department of Human Services (Housing) policies and trends
- Develop partnerships for additional sources of housing

#### Results



### Intake and Assessment

#### Profile

The first point of information and access to Jewish Care's services, providing a timely crisis response, professional assessments and referrals for the Jewish community.

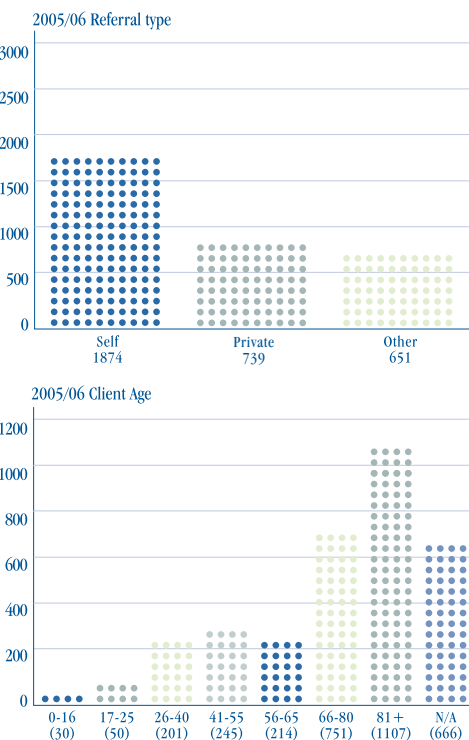
#### Highlights

- Responded to 3,264 first calls to Jewish Care
- Provided a response within one working day to 94.4% of first calls to Jewish Care
- Assisted 705 callers with full assessments and referrals to Jewish Care programs
- Increased collaboration with a range of Jewish-specific and mainstream groups / services.

#### Challenges

- Assisting clients to access services in a climate of reduced funding and waiting lists
- Providing appropriate responses and services for members of the community with complex needs
- Maximising collaboration and partnerships to enhance and strengthen the community

#### Results



*Participants of the Mental Health Program's knitting and Open House groups sold a range of hand-made goods at a Mother's Day stall in the foyer of Smorgon Family Nursing Home.*



## Mental Health Program

### Profile

Jewish Care's Mental Health program aims to strengthen the individual's sense of belonging and connection to the Jewish community by focusing on socialisation, therapy, recreation, health and wellbeing to complement clinical management.

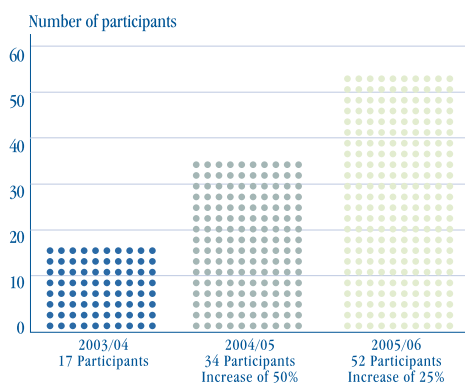
### Highlights

- The past year has been a year of consolidation and growth. There is now a full time co-ordinator and three part-time group support workers with four volunteers assisting clients with transport, shopping and socialisation. An expanded range of weekly group activities including health and fitness, knitting, group therapy, cooking, open house, weekend outings, holidays and guest speakers
- Special events included a holiday camp in Philip Island in September 2005; the staging of an art exhibition in October entitled "Through the Looking Glass" at the Jewish Museum to coincide with Mental Health Week; a Mothers Day stall in May 2006 selling handcrafts by knitting and Open House group participants; and a Melbourne Symphony Orchestra concert

### Challenges ahead

- Establishment of carer and peer-support groups
- Establishment of volunteer base of carers
- Access government funding for more resources such as staff and carer-support groups
- Continue to establish community networks and broaden opportunities for partnerships and projects

### Results



## Youth Services

### Profile

Youth Services provides support to young Jewish people aged 12 to 20 years who are experiencing difficulties with everyday living. Professional support and other youth-focused educational programs aim to develop resiliency, strengths and coping skills while empowering younger members of the community to enhance their quality of life by overcoming difficulties.

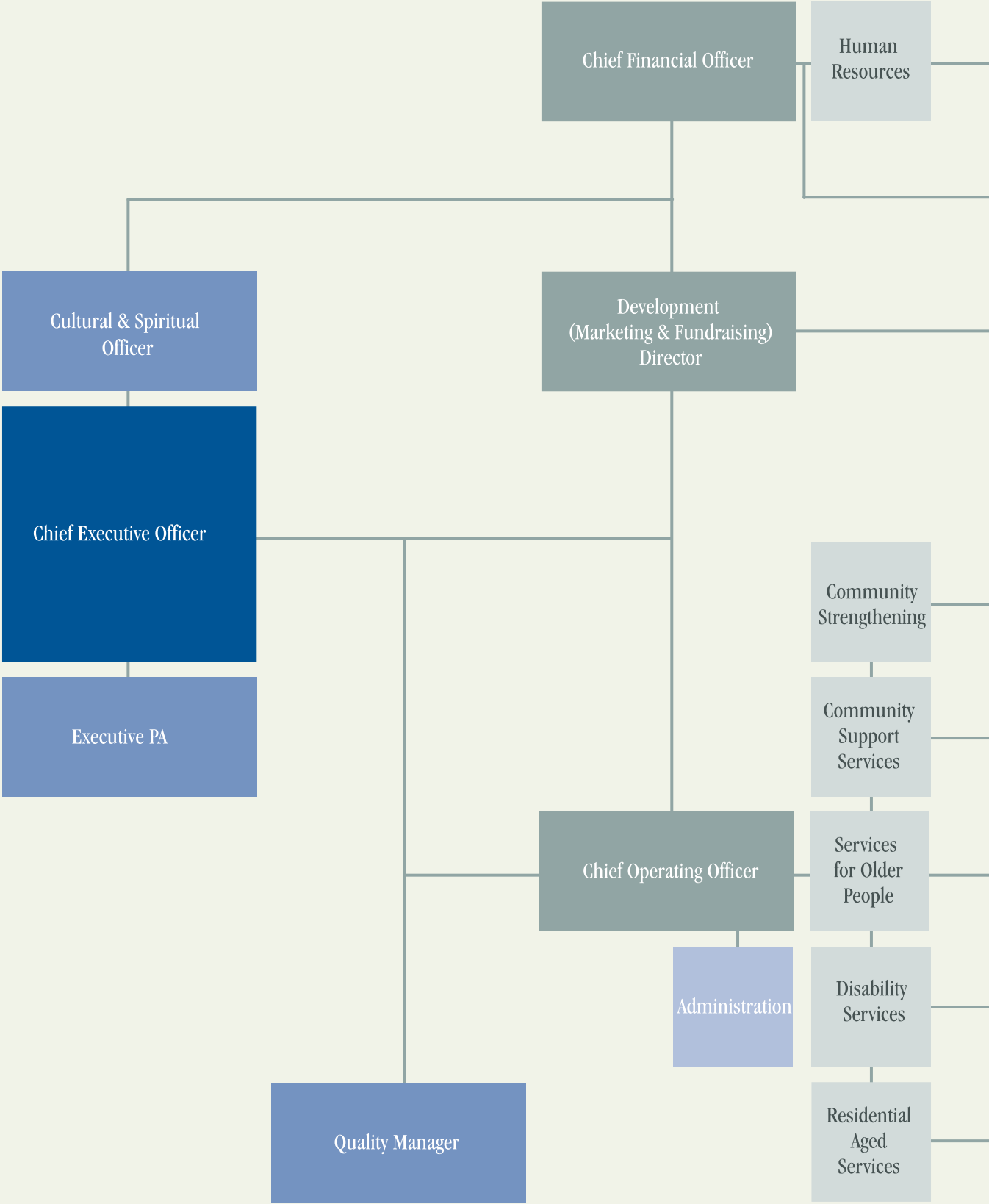
### Highlights

- The Young Achiever program is in its fourth year with 14 participants in 2006. The program assists young Jewish students who may have access to limited support from within the Jewish community to achieve their full potential. Students are provided with mentor support, a \$2,500 scholarship and personal and professional development workshops. Professional mentors who support the program include dentists, lawyers, beauty therapists and entrepreneurs
- Jewish Care provided drug and alcohol-awareness programs to 70 percent of the Jewish day schools. The program communicated messages to young people utilising leadership, team building and self-awareness activities and actively encouraged participation in healthy activities. It provided support to the broader community through a question and answer column in the Australian Jewish News for parents

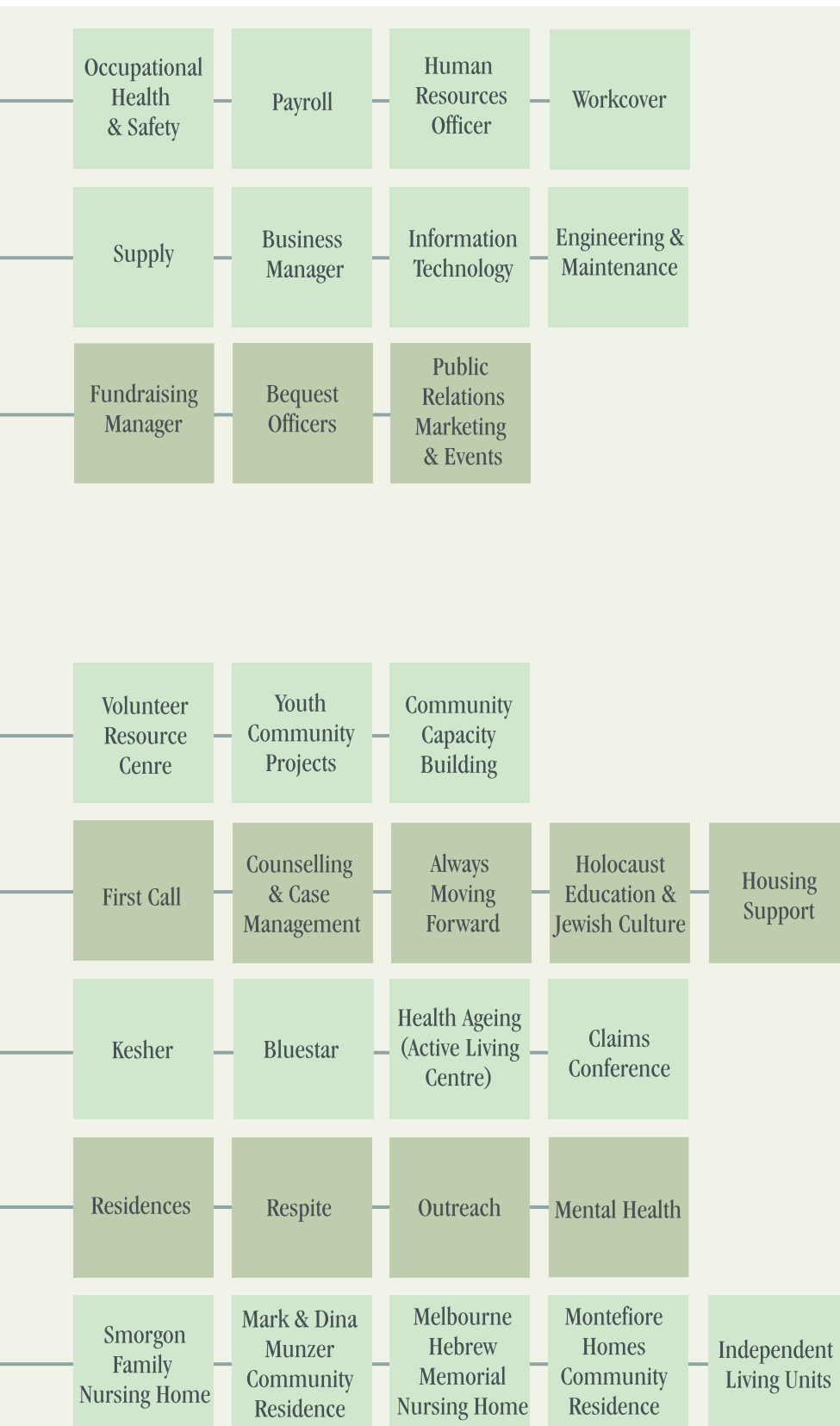
### Challenges ahead

- Working with the community to expand the reach of the drug and alcohol education program
- Obtaining funding from government and other sources to expand existing services
- Further consolidating and growing the Young Achievers Scholarship and Mentoring Program

governance  
organisational chart







# governance continued

## Executive

### Bruce Salvin

RN CCU B App Sci Adv Nsg. (Admin) Grad Dip HSM (RMIT) AFCHSE

#### Chief Executive Officer

Bruce has been CEO of Jewish Care since August 2003, before which he was the Director of Residential Services. Previously, he was general manager of Melbourne Extended Care and Rehabilitation Service (MECRS, now known as Royal Melbourne Hospital, Royal Park Campus).

As a senior manager within the Victorian health care system, Bruce was responsible for the project management of several aged care and health care related capital building projects, including the \$20m redevelopment of the MECRS Parkville Campus from 1999-2001.

Bruce has a nursing background, having completed his Division 1 training at Melbourne's Prince Henry's Hospital in 1981. He also obtained post-graduate qualifications in Advanced Nursing (Administration), Coronary Care Nursing and Health Services Management from RMIT.

### Kathy Devitt

RN DIV I nurse, B App Sci Nsg

#### Director of Residential Services

Kathy Devitt was appointed Director of Residential Services in October 2004. Prior to this position she was a senior executive for Uniting Care Victoria and Tasmania at Girrawheen Community Brighton where she was instrumental in removing sanctions imposed by the Aged Care Standards and Accreditation Agency and achieving Accreditation for their facilities. Kathy is a registered nurse who trained in Israel and served as a nurse in the Israel Defence Forces. She has extensive experience in the aged-care industry with clinical and senior management expertise having led private and non-for-profit organisations.

### Colin Singh

B Bus (Acct), CPA AFCHSE

#### Director of Finance

With a detailed understanding of health, aged and community care services through diverse assignments in private, public and not-for-profit organisations, Colin joined Jewish Care in September 2001.

Colin is a member of the Australian Society of Certified Practising Accountants (CPAs), the Australian Health Services Financial Management Association, the Australian College of Health Service Executives and the Australian Institute of Company Directors.

Colin led the re-engineering of Bethesda Hospital's business processes, which was subsequently published as a case study in Australian Accountant, September 1998. He has held accounting and business management positions at MECWA Community Care, Bethesda Hospital, John Fawcner Hospital, Royal Southern Memorial Hospital / Caulfield Hospital and Dandenong and District Hospital.

### Richard Zimmermann

#### Director of Community Development

Born in New Zealand and educated in Auckland, Richard ran his own marketing and promotions company for six years before moving to Melbourne in 1990.

He became the marketing manager at Kino Cinemas and a year later joined the Australian Film Institute (AFI) as development manager. The AFI was his first taste of the "not-for-profit" world and fundraising in particular.

Two years at the AFI were followed by four at the Australian Ballet School as Development Manager. Consultancy work followed. One of his clients was the Royal District Nursing Service and his role there became full time as head of Fundraising and Development for two and a half years until joining Jewish Care as Director of Community Development in 2001.

### Julie Morris

B Bus (HR)

#### Director of Human Resources

Julie joined Jewish Care in November 2003 having spent most of her working life in a health environment, including hospitals, clinics and diagnostic imaging.

For the previous five years, Julie was Human Resources manager for MIA Victoria (formerly Radclin Medical Imaging).

In 2001 Julie played a key role in complex organisational changes during the merger of six Victorian radiological practices. In 2002/03 she successfully introduced two enterprise bargaining agreements for the merged entity.

Julie left Jewish Care in June 2006.

### Odette Waanders

#### Director Service Integration

Having completed a degree in Social Sciences, Odette worked first as a social worker and then in social policy. During 10 years in the public sector in New Zealand, she was involved in policy reviews and service innovations across the spectrum of social services.

As chief executive of Age Concern NZ, a community organisation for older people with 30 affiliated branches, Odette raised its national profile in public advocacy, negotiated policy improvements, commissioned research and implemented a new national volunteer service.

In Australia, she was the policy manager for Aged & Community Services for four years, during the period of aged care and taxation reforms.

In 2002, she completed a Masters in Business Administration and joined Jewish Care as funding and resources manager for Community Services. She became Director of Service Integration in July 2004.

Odette left Jewish Care in June 2006.



*Cultural and Spiritual Officer Rabbi Meir Kluwgant (centre), who co-ordinates all religious activities, spearheaded the development of an organisation-wide education program during the past year.*



**Jewish Care (Victoria) Incorporated is an association incorporated in Victoria under the Associations Incorporations Act 1981 and domiciled in Australia.**

**Jewish Care is a recognised Public Benevolent Institution and the controlled entities are exempt charitable trusts under the provisions of the Income Tax Assessment Act and as such are not subject to income taxes at this time.**

As an incorporated association with specific purposes, Jewish Care qualifies as a “not for profit” organisation. This status also underpins its “deductible gift recipient status” to ensure that donations made to the organisation are tax deductible.

In order to comply with the Association and Incorporations Act, Jewish Care has a constitution which is registered with the Victorian Department of Consumer Affairs. This constitution, last amended at the 2004 Annual General Meeting (AGM), governs its organisation, management and operations.

The constitution outlines a number of rules which govern the organisation and details the role, recruitment and decisions by the Board.

The constitution has sections covering:

- The organisation’s purpose
- The Powers of the association
- What constitutes a member
- The role of life governors
- All rules surrounding the appointment, rights, roles subscription and discipline of members
- The rules associated with holding meetings of members, including the AGM
- The election, appointment, tenure, role and function of the Committee of Management (the Board)

Of particular note is Section 13, Clause (1):-  
*“...The affairs of the Association shall be managed by a committee of management comprising (12) persons and shall be known as “the Board”.*

The following clauses are also relevant in relation to the Jewish Care Board:

Section 13 Clause (2):-

*“...Each member of the Board holds his/her position on the Board for approximately (2) years”.*

Section 13 Clause (3):-

*“Subject to the Rules and in particular Clause 29, each member of the Board holds her/his position on the Board from the Annual General Meeting at which she/he was elected until the Annual General Meeting after the Annual General Meeting after her/his election, that is to say for a period of approximately two (2) years.”*

Section 13 Clause (4):-

*“In the event of a casual vacancy occurring in the Board, the Board may appoint a “member of the Association” to fill the vacancy”.*

Section 13 Clause (5):-

*“The Board shall have the power from time to time to co-opt up to four additional members as members of the Board”.*



*From top left clockwise (this page): Board members Robyne Schwarz, Frank Oberklaid, David Brous, Andrew Blode; (opposite page): Michael Schoenfeld, Farrel Meltzer, David Werdiger, Nina Bassat, Louise Zygier, Andrew Schwartz, Les Reti, Esther Frenkiel*

## The Board

Jewish Care is managed by a Committee of Management (the Board) which comprises 12 members of the organisation who have been nominated and elected at an annual general meeting.

The Board is empowered to make rules governing all the operations of the organisation; may appoint or dismiss employees; manage the property and assets; and participate in activities conducive to the attainment of the purposes of the organisation.

### Robyne Schwarz

Masters of Social Work (University of Melbourne); Bachelor of Social Work (University of Melbourne); Diploma of Physiotherapy (Lincoln Institute of Victoria)

#### President

Robyne holds both physiotherapy and social work qualifications and has worked in child health and child and family welfare for more than 30 years. She has been a national director and state president of the Australian Association of Social Workers and has lectured in social work at the University of Melbourne.

Robyne is President of the Victorian Health Services Review Council and is a member of the Osteopath's and Psychologist's Registration Boards.

She joined the Board of Jewish Community Services in 1999 and has been a Jewish Care Board member since the merger.

Robyne is married to Max and they have two children and three grandchildren.

### Prof. Frank Oberklaid OAM

MD, FRACP, DCH

#### Vice President

Frank, a paediatrician, is the foundation director of the University of Melbourne's Centre for Community Child Health, based at the Royal Children's Hospital. An internationally-recognised researcher, Frank is the author of 200 scientific papers and two books. He is deputy chair of the Victorian Children's Council and is a board member of the Australian Institute of Family Studies and the Royal Children's Hospital

Foundation. Frank is married to Fay, a psychologist, and they have two children and three grandchildren.

### Michael Schoenfeld

Fellow of the Institute of Chartered Accountants in Australia

#### Treasurer

Michael has been a Fellow of the Institute of Chartered Accountants of Australia for more than 20 years. His interest in community service has been ongoing for more than 20 years. He has been chairman of The King David School Council for the past six years. Michael is married to Jennie and they have an adult son.

### Farrel Meltzer

B Com; B Acc (cum laude); Dip Adv Banking (cum laude); CA (SA)

#### Assistant Treasurer

Farrel Meltzer is a banker and corporate adviser with extensive communal involvement in Melbourne, Sydney and Johannesburg over several years. He is a past president of Adass Israel in Sydney, a board member of the NSW

Board of Jewish Education and chair and founding board member of Yesodei HaTorah College, Melbourne.

Farrel headed the ANZ Private Bank until 2000, when he was appointed managing director of Investec Bank in Australia. He is now executive chairman of the Wingate House, a private investment-banking group he founded. Farrel is married to Wendy and they have four children.





## David Werdiger

B Sc (Monash University)

### Secretary

David is owner and managing director of Billing Bureau, a leading provider of billing software and services for more than 10 years.

David was born in Melbourne to Polish and Russian migrants who were instrumental in establishing the Yeshivah College and synagogue. He was active in student affairs at Monash University.

He joined the board of Jewish Community Services in 1999 and became involved in the merger with Montefiore Homes. He is a founding member of the Jewish Care board, founding chair of the Jewish Values committee and a member of the Loans committee.

David is married to Adira, an active Jewish Care and community volunteer since 1997, and they have four children.

## Nina Bassat AM

BA, LLB (University of Melbourne)

A lawyer and former past president of the Executive Council of Australian Jewry, Nina is a board member of the Conference on Jewish Material Claims against Germany (Claims Conference), honorary secretary of the Memorial Foundation for Jewish Culture and is involved with the International Council of Jewish Women.

She is also a member of the Victorian Advisory Board of the National Australia Bank Yachad Scholarship Fund and of the

board of management of the Monash University Centre for Jewish Civilisation and a trustee of the Jewish Holocaust Centre Foundation.

Nina is married to Bob and they have three children and 10 grandchildren.

## Andrew Blode

B Com (University of Melbourne), Grad Dip Social Science (Philanthropy and Social Investment), Swinburne University

Andrew is a director of the ESCOR Group (Eric Smorgon Corporation) and has been Chief Executive Officer of the Jack & Robert Smorgon Families Foundation since its inception in 2000. He has a background in accounting and has been involved in a variety of family businesses.

Andrew is passionately committed to the wellbeing of children, the aged and those with a disability. He joined the Jewish Care board in November 2005 and has spearheaded the "Beautify Monte" campaign.

He is also chairman of the Australian Council for Children & Youth Organisations (ACCYO) and has been instrumental in the introduction of the Working with Children Check in Victoria.

Andrew is married to Lisa and they have six children.

## David Brous

A management consultant in public policy and program evaluation, David previously worked for the Brotherhood of St Laurence, the Victorian Government, Touche Ross and KPMG Peat Marwick. He undertakes assignments in aged care, community services, health services policy, organisational restructuring and benchmarking and evaluation. David has been a sessional member of Planning Appeals Boards in Victoria and a member of the Health Services Review Council, Public Records Advisory Council and the Board of Temple Beth Israel. David is married to Associate Professor Libby Brooke and they have two adult children.

## Esther Frenkiel

B Ed, Dip Ed, Grad Dip Computers

Born into a 'traditional' family, Esther was educated at Mount Scopus Memorial College. A strong desire to make a contribution to the future of the community inspired Esther to join Jewish Care.

On completing a Bachelor of Education in Primary Teaching, Esther began teaching at Mount Scopus and became involved in various community organisations, including the United Israel Appeal Victoria of which she is a vice president and its women's division of which she is co chair.

Esther was co-opted onto the Board of Jewish Care in 2001 and elected onto the Board in 2002.

Esther is married to David and they have three children Brett, Adam and Michael.

# governance continued

## The Board cont'd

### Assoc Professor Les Reti

MB BS (Melb); SM (Harvard); FRCOG; FRANZCOG

Associate Professor Les Reti is a senior gynaecologist at the Royal Women's Hospital (RWH) with a long interest in clinical gynaecology and in the improvement of clinical systems.

Les was born in 1949, immigrated to Australia in 1957 and settled in Melbourne with the assistance of Jewish Welfare.

He graduated from the University of Melbourne in 1972 and spent five years in academic obstetrics and gynaecology at the University of Melbourne and Leicester University in the UK before being appointed to the staff of the RWH where he later established the Centre Against Sexual Assault (CASA House), the largest centre of its type in Australia.

In 1989 he became consultant gynaecologist to the Montefiore Homes, continuing in this position until recently.

Les has contributed to many publications on medical matters and clinical quality improvement and edited and published an annual clinical report establishing accountability to peers and consumers.

He has also served on many high-level committees dealing with the improvement of quality in clinical systems. Les is currently adjunct associate professor of Public Health at La Trobe University, Melbourne; senior lecturer in Obstetrics and Gynaecology, University of Melbourne and director of Clinical Governance, RWH. He is also Chairman of the Senior Medical Staff at the Women's and is on the executive of the Victorian Council on Safety and Quality in Health

Les is married to Lee Liberman and they have six children.

### Andrew Schwartz

B.Ec, CPA

Andrew has worked in investment banking since 1985, predominantly in corporate and property finance.

Andrew is the co-head of the Australian property group for Babcock and Brown and has overall responsibility for the investment bank's property activities in New Zealand. Andrew has a particular focus on high-end value property development and acquisition including retirement and health care. Previously Andrew was a director of risk policy and procedure at AIDC Ltd, a once government-owned financier.

Andrew also holds directorships of Digital Harbour Holdings Ltd, and of the OSA Group P/L, a privately-owned enterprise specialising in workplace employee counselling and training. Andrew is married to Bettina and they have two children.

### Jacob Weinmann

Bus (Banking & Finance), Fellow (F Fin)

*Term ended October '05*

Jacob first became involved with the organisation when his mother sent him to deliver Mishloach Manot for Purim to residents of the Montefiore Homes. He joined the Board of Montefiore Homes in 1996 and was Treasurer from 1997-2004.

Jacob joined the Anstat Group in 1992, fulfilling various roles prior to his appointment as Managing Director in 1996. Prior to 1992, he worked for the ANZ Banking Group for several years in various commercial lending roles. He is a Mount Scopus Memorial College graduate.

Jacob is married to Debbie whose active involvement with Jewish Care over many years includes the establishment of its mother and child playgroup in 1999. They have three children, Benjamin, Ariella and Mia.

### Louise Zygier

Louise is a fundraising and marketing consultant in the not-for-profit sector.

Born and raised in Sydney, Louise attended Dover Heights Girls' School and the University of Sydney. She has a teacher training qualification from Mercer House College in Melbourne.

Her career path has included secondary school teaching and piano tutoring, youth worker and financial planning consultant. Louise was business manager of the Jewish Museum of Australia for 10 years.

Louise joined the board of Jewish Care in 2004 and chairs the Development Committee.

Louise is married to Geoffrey and they have two adult children.

## Board meeting attendance

Andrew Blode (term began Nov '05): 7/8

Nina Bassat: 10/11

David Brous: 9/11

Esther Frenkiel: 9/11

Farrel Meltzer: 10/11

Frank Oberklaid: 7/11

Leslie Reti (three-month Sabbatical): 8/8

Michael Schoenfeld (Chair): 9/11

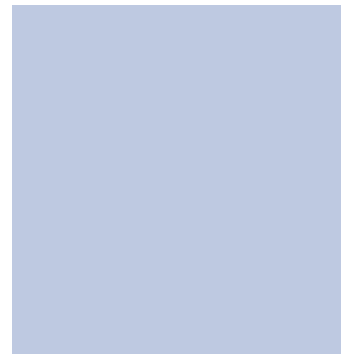
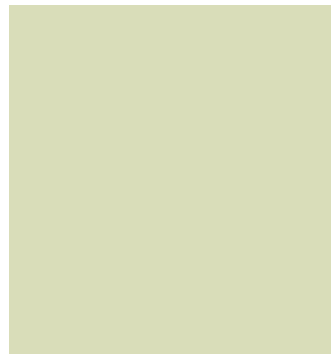
Andrew Schwartz (co-opted): 9/11

Robyne Schwarz (President): 11/11

Jacob Weinmann (term ended Oct '05): 4/4

David Werdiger: 8/11

Louise Zygier: 11/11



## Board Committees

Board members operate a variety of committees that also include individuals from outside the organisation with particular knowledge and expertise. These committees assist the Board to carry out its governance responsibilities.

### Building

Joel Freeman (Co-opted)  
Morris Joffe (Co-opt)  
Michael Sack (Co-opt)  
Bruce Salvin  
Alan Schwartz (Co-opt)  
Andrew Schwartz (Chair)  
Robyne Schwarz  
Colin Singh  
Richard Zimmermann

### Development

Andrew Blode (Co-opt)  
Esther Frenkiel  
Lee Liberman (Co-opt)  
Stephen Nowak (Co-opt)  
Bruce Salvin  
Ricci Swart (Co-opt)  
Richard Zimmermann (Secretary)  
Louise Zygiel (Chair)

### Crown Trustees

The Hon Walter Jona AM  
David Southwick  
Professor Paul Zimmet AO

### Finance & Audit

Robert Lebovits  
Farrel Meltzer  
Greg Nankin (Co-opt)  
Ruth Picker (Co-opt)  
Bruce Salvin  
Michael Schoenfeld (Chair)  
Robyne Schwarz  
Colin Singh (Secretary)

### Jewish Values

Nina Bassat  
Rabbi Kluwgant  
Philip Mayers (Co-opt)  
Bram Presser (Co-opt)  
Zelma Rudstein (Co-opt)  
Bruce Salvin (Secretary)  
Shayndel Samuel (Co-opt)  
Graham Slade (Co-opt)  
David Werdiger (Chair)

### Remuneration

Yehudi Blacher  
Robyne Schwarz (Chair)  
Michael Schoenfeld

### Services Delivery

Maree Hogan  
Allan Borowski (Co-opt)  
David Brous (Chair)  
Mike Debinski (Co-opt)  
Kathy Devitt  
Suzie Linden (Co-opt)  
Frank Oberklaid  
Les Reti  
Bruce Salvin (Secretary)  
Barbara Szwarc (Co-opt)  
Tamara Nudel

# community development



The Community Development Office, headed by the Community Development Director, manages Jewish Care’s fundraising, public relations, marketing and communications activities.

### Public Relations and Marketing

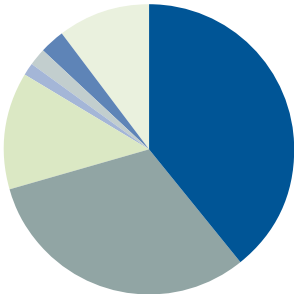
The public relations and marketing area co-ordinates media coverage and advertising; produces quarterly newsletters, monthly bulletins for key stakeholders, the annual report and a variety of informational brochures; and contributes to the organisation of a range of internal and external activities.

### Fundraising

More than \$6.3 million was raised from bequests and fundraising campaigns, activities and events over the past year.

#### Fundraising income 2005/06

Total amount raised: \$6,332, 051



- Bequests \$2,469,288\*
  - Annual Appeal \$2,002,296
  - Capital Appeal \$820,000
  - Events \$103,439
  - Trusts & Foundations \$118,093
  - Special Occasions (Simchas) \$174,093
  - Other donations \$644,842
- \*Includes \$47,126 from the Wertheim Fund

Fundraising and administration expenses: 11% of total income

### Bequests

Jewish Care received \$2,469 million in bequests from 46 estates. Bequests are of lasting benefit to the organisation as they help to meet the ongoing costs of providing the broad range of services needed to support our community and to allow for forward planning.

An important part of the bequest program was the establishment of the Circle of Care group, acknowledging those who have agreed to leave a gift to Jewish Care in their will. The group gives Jewish Care the opportunity to honour bequestors in their own lifetime, as well as to enable members to develop personal and rewarding relationships with each other.

A free public seminar on financial planning for aged care was conducted by financial planner Reuben Zelwer.

If you would like more information on leaving a gift to Jewish Care through your will, please contact the Development Office (03) 8517 5999.

### Simcha giving

Jewish Care received donations of \$174,000 in lieu of gifts for simchot (special occasions). We are grateful to both those who requested donations honouring their special simcha and to those who made a generous contribution to mark the occasion.





*From top left clockwise: Marietta Manders (left) and Noemi Fooks are members of Circle of Care, a newly-established group recognising supporters who have bequested funds to the organisation; Josh Sharp ate five kilos of baked beans, raising more than \$2,000 for Jewish Care thanks to family and friends who sponsored his unique charity challenge; young families flocked to Caulfield Park in February 2006 for Jewish Care's family fun day which focussed on good health and fitness; Dr John Tickell also espoused healthy messages in his presentation to the 2006 Friends of Montefiore Brunch at Lincoln of Toorak.*

## Annual Appeal

Jewish Care's 2006 Annual Appeal met its target, raising more than \$2 million to help fund Jewish Care's broad range of services and programs for those in need.

The appeal was co-chaired by Janette and Morry Dvash who enthusiastically led a hardworking appeal committee and team of canvassers. The appeal's annual telethon was lengthened to maximise personal contact with donors and achieved an all-time record number of donations.

## Events

A variety of events and activities involving many sections of the community took place held during the year, contributing more than \$103,000 to the fundraising effort.

### Star Group

The Star Group, Jewish Care's fundraising group for 25-40 year olds, hosted a successful Trivia Night in September 2005 and Shabbaton in February 2006.

### Phantom Afternoon Tea

Our annual Phantom Afternoon Tea in December 2005 was an outstanding success, raising more than \$42,000, a record, for our supported accommodation for adults with disabilities. More than 1,200 donors enjoyed a cup of tea on us while helping to finance much-needed capital improvements.

## Mother-Daughter Brunch

This year's 10th anniversary Mother Daughter brunch in May 2006 marked a return to its traditional format, featuring a mother and daughter panel of speakers. Attracting around 300 guests, the event raised more than \$30,000 for our Mental Health program.

## Friends of Monte Brunch

Internationally-acclaimed health and lifestyle expert Dr John Tickell entertained more than 150 guests at the annual Friends of Montefiore brunch in June 2006. Proceeds of about \$28,000 were slated for new dementia facilities at Jewish Care's St Kilda Road site.

# keeping the mind and body active

**The Healthy Ageing Program, based at the Active Living Centre in Kooyong Road, Caulfield North, provides a holistic range of therapies and social and recreational activities addressing the physical, psychological and spiritual needs of older people living in the community.**

Physiotherapy, arts and crafts, cooking, singing, and tai chi – sounds like a bumper week of activities for an active 76 year old. But in the case of Jean Sarsby, it's all crammed into one day!

As much as Jean would love to participate in even more Healthy Ageing activities at the Active Living Centre, she simply can't squeeze another thing in because every other day is just as jam packed.

Two mornings a week Jean participates in Jewish Care's "Adopt a Bubba" program at Mount Scopus Memorial College's Fink Karp Ivany campus where she helps preps and grade ones with their reading, spelling and maths. "Some don't have grandparents, so I'm their surrogate bubba."

Every second week Jean works in the Jewish Museum of Victoria shop and reception area.

And she also helps to man the kiosk at Caulfield Medical Centre every week.

Jean says she loves being busy, retiring only four years ago from paid employment, a year before coming to Australia from South Africa.

Jean first joined the Healthy Ageing therapies program to keep her body active with physiotherapy helping to ease her arthritis. She also took up diversional therapies including arts and crafts which proved a real surprise. "I had never attempted art before so didn't even realise I could do it, but I absolutely love to paint and have experimented on different mediums including paper, cloth and china."

Jean also enjoys the singing group whose diverse mix of members make for an interesting repertoire of English, Hebrew, Yiddish and Russian songs.

And she helped to cook up a storm for Pesach with homemade macaroons and wine, producing other special delicacies for Shavuot and Mother's Day celebrations.

Jean welcomes the opportunity to meet new people and says the staff are lovely too. She would love to take up yoga at the Centre also, but "I just don't have the time", she laments.

## **Arnotts enjoy socialising**

Holocaust survivors Ruth and Steven Arnott are also keen Healthy Ageing Program participants.

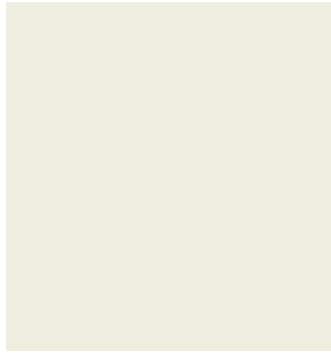
Steven turned to Jewish Care in 2005 requesting help so he could better care for his wife who is quite frail. Steven carries a heavy load, taking care of Ruth's personal care, fulfilling the main household duties and doing all the driving.

But the sprightly 83 year old does it all in his stride. In his "spare time", Steven co-ordinates services and looks after the maintenance at Moorabbin Synagogue of which he is a founding member.

Steven has regularly attended the Carers' Support Group at the Active Living Centre, welcoming the opportunity to meet and connect with other members of the community who also care for their spouse. "When I hear about other people's problems, it makes me realise how lucky I am."

Ruth has suffered with back problems and undergoes physiotherapy to increase her strength and help to prevent falls and muscle deterioration. While Ruth's busy in physio, Steven participates in strength and balancing sessions.

The Arnotts particularly enjoy the social side to the Active Living Centre and have formed some lovely new friendships. "Everyone's so friendly here," Ruth says.



Above: Ruth and Steven Arnott enjoy weight-training exercises. Top: Jean Sarsby goes through her tai chi paces. Photos: Mark Chew



# cultural & spiritual office



*Jewish Care's Cultural and Spiritual Office works closely with several synagogues that host Jewish Festival services and celebrations for people with disabilities. Left: Rosh Hashanah at Moorabbin Hebrew Congregation; right: Pesach at Elwood Talmud Torah.*



The past year's cultural and spiritual focus included the development of an organisation-wide staff education program and preparation for the changeover of catering to Medirest.

Rabbi Meir Kluwgant and his team were busy as always with a host of regular activities including:

- Pastoral visits to all sites and to hospitals
- Supervision and implementation of a Kashrut Program at all sites
- Sabbath and Festival religious services at St Kilda Road and Northcote Avenue shuls
- Monthly meetings of Jewish Values and Kerem Committees with an executive member in attendance
- Staff education and regular support meetings with members of the executive
- Festival programs at synagogues for clients with disabilities (Rosh Hashanah at Moorabbin Chanukah at Toorak, Pesach at Elwood Shavuot at St Kilda)
- Co-ordination of school displays for the Festivals
- Weekly "Thought for the weekend" distributed to staff
- Cultural support for Jewish clients at external facilities
- Cultural lectures to visiting professional staff and non-Jewish schoolchildren

The *Kerem* (Values) Committee, made up of staff, develops strategies to integrate the organisation's four values – *Tzedakah* (charity), *Chesed* (kindness), *Derech Eretz* (respect) and *Mishpacha* (family) – into the workplace. An initiative of the Cultural and Spiritual Office and the Board's Jewish Values Committee, its members are Rabbi Kluwgant (Chair), Laurie Child, Cynthia Cohen, Pamela Freeman, Anna Granek, Maree Hogan, Magali Kaplan, Sadepa Rupasinghe and Anna Zvedeniuk,



# volunteer program



*Volunteers support a wide range of services and activities across all Jewish Care facilities. Highlights for residents of Montefiore Homes Community Residence include a monthly babies-and-mothers playgroup (left) and recreational activities such as tenpin bowling.*



The volunteer program recruits, trains, supports and deploys volunteers to work in association with a range of Jewish Care programs. It also educates members of the community about how they can play a role as volunteers.

Volunteers augment and support Jewish care's services and activities, providing transport and escort services, visiting and social support to those who often don't have family support. Volunteers assist staff to run recreational programs in both our residential and outreach programs. They also coordinate current affairs discussions in Yiddish; help out with Challah baking; assist with social and educational support within disability and mental health programs; and mentor younger members of the community in their educational and vocational pursuits.

## Achievements

- The 2005 / 2006 financial year recorded 14,911 service hours provided by 220 volunteers across all Jewish Care programs
- Funding was received from the Department of Victorian Communities for Jewish Care to recruit Russian-speaking volunteers and 15 new volunteers are now providing specialised support to our Russian community members
- Sixty new volunteers were trained and inducted into the program
- In December 2005, 220 volunteers attended Jewish Care's annual awards ceremony at which long service certificates and special commendations were presented. Seventeen volunteers received recognition for five years of service; three for 10 years of service; two for 15; and Max Sussman for 20 years of service

## Opportunities

- The volunteer program is planning a major recruitment drive in 2006 / 07 aiming to at least double the number of volunteers recruited in the last financial year
- Volunteers will undergo monthly training and development sessions covering a variety of topics relating to the community and volunteering opportunities
- Office space will be created for volunteers.
- New programs will be developed for specific community groups and outreach activities of Jewish Care

- The new community-strengthening program will offer volunteering opportunities at one-off events and activities for those unable to fulfil an ongoing or regular commitment
- The professional volunteer register will cater for people who can provide professional services on a one-off or as-needs basis

# easing loneliness through friendship

**Jewish Care's committed team of volunteers fulfills a vital role across all areas of the organisation, from providing transport for the elderly and assistance with activities, to mentoring and fundraising.**

When Neomy Reuben began working with Jewish Care as a volunteer nine years ago after retiring from her own business, she was keen to give something back to the organisation which helped her and husband Daniel settle in Australia from India 24 years earlier.

"Daniel was offered a transfer from Cadbury in Mumbai (formerly Bombay) to its Melbourne operation and Jewish Welfare agreed to sponsor him. We arrived on a Thursday and he was at work on the Friday," Neomy recalls.

Soon after arrival, Neomy joined the Montefiore Homes for the Aged where she worked as a nurse's aide for seven years.

For the next 18 years until retirement, Neomy and a friend operated a successful Indian take-away restaurant in St Kilda and later a coffee lounge and chocolate shop in Moorabbin on her own.

"Once the shops were sold I couldn't just sit at home, so I called Jewish Care and offered my help," Neomy says.

Neomy has been a welcome addition to the organisation ever since, spending two full days every week with residents – in fact you could be forgiven for mistaking her as a part-time employee.

Initially she helped to feed residents at Smorgon Nursing Home, but then moved to Recreational Services at Monte to run group activities and spend time with residents individually.

Neomy's bingo sessions are a big hit, attracting 25 to 30 fiercely-competitive residents every week. Her weekly quiz may draw fewer numbers, but enthusiasm is just as keen.

"I never cease to be impressed by our residents' factual knowledge and amazing memories – especially when it comes to anything scientific," she says.

Neomy also enjoys a special relationship with several residents with whom she spends one-on-one time – chatting, reading, enjoying a coffee together or perhaps taking a leisurely stroll.

Having developed close bonds with many residents over the years, Neomy says she values the opportunity to gain different perspectives on how people live, their likes and dislikes. One relationship that comes to mind has been exceptionally challenging.

"One of the ladies I visit is particularly non responsive. For a long time she wouldn't leave her room, so I visited her and stood at the door to chat. After about six months she invited me in, but it was several more months before she asked me to sit down. Eventually I coaxed her out of her room, but for the past year she hasn't ventured out. So now we play dominoes in her room, which she really enjoys," Neomy relates.

"I gain real satisfaction and joy from knowing I am sharing an activity that brings her enjoyment."

## **Ella welcomes company**

Ella Gerber, who has lived at Montefiore Homes Community Residence for nearly 12 years, has enjoyed Neomy's friendship for the past three.

Ella is confined to her room most of the time due to poor hearing and sight and limited mobility. Unable to participate in the many activities she once enjoyed so much, especially playing cards and attending concerts and lectures, Ella says "loneliness is the worst enemy of old people".

Neomy's weekly visits are a breath of fresh air and very therapeutic, Ella says.

"Our once-a-week chat drives away the monotony of the day. It's wonderful Neomy gives up her time to come and see me."

Ella enjoys hearing about how Neomy spends her day and is especially interested in news about her family and what's growing in her garden.

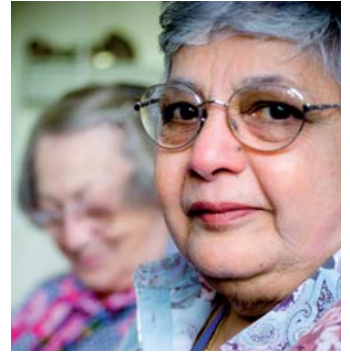
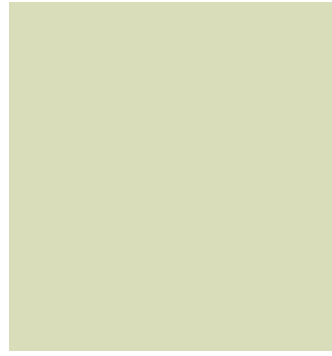
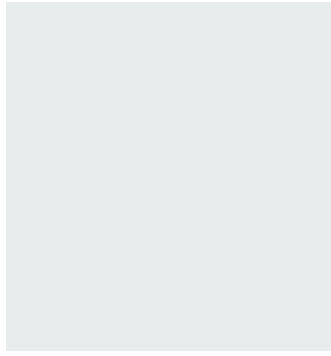
Ella is particularly captivated by Neomy's beautiful collection of saris that she brings to show her.

Born in Lithuania, and living most of her life in Johannesburg, South Africa, Ella immigrated to Australia 20 years ago.

She is a prolific writer and her collection of poems *The Last Leaves of Autumn* was launched by Jewish Care three years ago. Ella still enjoys writing – "about life and death, my past; everything that touches me".

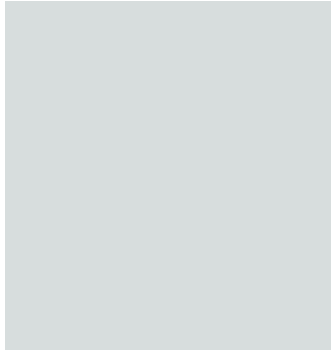
As we wind up our photo session, Neomy and Ella are still immersed in admiring the intricate embroidery of Neomy's collection of exotic saris.





Long-time volunteer Noemy Reuben (right) enjoys visiting Monte resident Ella Gerber each week. Photos: Mark Chew

# HR / OH&S / environment



## Human Resources

The Human Resource (HR) department oversees payroll, occupational health and safety and WorkCover. Strategies are now in place to ensure coverage for the organisation during periods of absence, reducing exposure to risk and ensuring greater corporate memory and strengthening processes.

### Team members

In June 2006, Human Resources Director Julie Morris resigned to take up a position with the Baker Institute. As an interim measure, Colin Puls from Human Resource Consulting firm Adesse is acting in the position.

The Human Resources department supports the organisation's managers and workforce, divided into six divisions across 11 sites: Community Development, Community Services, Finance and Administration, Human Resources, Residential Services, Service Integration.

As at 30 June 2006, there were 612 staff members, in primarily part-time and casual positions.

### Highlights

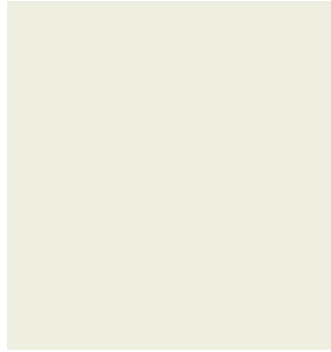
- In November 2005 the Agreement between Jewish Care and the ANF and the Health Services Union was certified.
- Necessary staff reductions were achieved at the Ashwood facility
- The HR aspects of a transmission of business process at St Kilda Road and Munzer facilities were concluded
- Jewish Care received a very positive report from the Equal Opportunity for Women in the Workplace Agency (EOWA) commenting favourably on Jewish Care's activities in Training for Managers and Supervisors in Frontline Management; the Australian Business Excellence Framework and Training for Certificates III and IV in Aged Care Work. The implementation of the professional development group "Zetz, Fress and Learn" Group also attracted "favourable comment."

### Challenges ahead

During the third quarter of 2006 the Human Resources Department will be restructured. The objectives of the restructure are:

- To significantly increase customer service focus
- To develop a sound Human Resources platform to support Jewish Care managers and supervisors including establishing a training program of five three-hour sessions for managers and supervisors
- To ensure consistency and uniformity in compliance issues across the organisation





## Occupational Health & Safety

**Jewish Care believes that the ultimate goal of its Occupational Health and Safety Management System is the prevention of all injuries and incidents.**

This is reflected by the concerted effort from employees and management to become more actively involved in OHS. There has been redistribution of designated work groups, the nomination and election of new health and safety representatives and the review of the OHS Committees.

With a strong focus on both prevention and occupational health and safety (OHS) continuous improvement it has been a busy year. Achievements for OHS in 2005-2006 include:

- The commencement of emergency / evacuation drills for St Kilda Road, Munzer (Regent Lodge), Melbourne Hebrew Memorial Nursing Home and the Active Living Centre
- The revised smoking policy and procedure that is on display throughout the organisation
- The ongoing identification and control of hazardous manual handling tasks that supports the decrease in injury
- The ongoing review of OHS procedures
- The commencement of Bullying and Harassment policy and procedure

The continued proactive approach to WorkCover claims and rehabilitation has seen the early return to work of injured employees and the long-term redeployment into meaningful work. The aforementioned initiatives and the proactive rehabilitation program are reflected in both a decreasing WorkCover premium and a decreasing incident rate.

## Environmental Report

**Jewish Care regards safety and social responsibility as top priorities.**

### **Waste Management**

Jewish Care disposes of medical, trade and liquid waste within Environment Protection Authority (EPA) guidelines and environmental regulations. Cardboard waste and hard rubbish are recycled separately. Jewish Care uses only EPA-approved service providers.

### **Risk Management**

All equipment used at Jewish Care is tested prior to use; all staff members receive annual fire safety training; and the emergency evacuation warning system is regularly tested. Risk management strategies are continually reviewed and updated. The organisation has prepared a draft risk management matrix to be reviewed and implemented in the next financial year.

# loving care helps elderly at home

**BlueStar Care Services employs friendly, professionally trained, multi-lingual and culturally-sensitive direct care workers to assist and support older people who live in their own home and their families and carers.**

**The Kesher program provides a case manager to source and co-ordinate the services provided, working closely with clients, their families and care workers.**

For Holocaust and Chernobyl survivors Bertha and Isaac Podlabeniouk, Jewish Care's direct care worker Inna Melamed is more family than employee, but that's hardly surprising considering she's been looking after the couple for 13 years.

Bertha, 79, and Isaac 78, immigrated to Australia from Belarussia in 1993, deeply scarred by both atrocities.

Four years later the Podlabeniouks began receiving assistance from Jewish Care when Inna Melamed who had arrived from Uzbekistan a year earlier, became their carer through Jewish Care's BlueStar service.

Isaac suffers from heart disease and hypertension and is vision impaired as a result of a car accident seven years ago. Bertha is also vision impaired and has severe arthritis.

Bertha says Inna is like a member of their family. "Sometimes I think of her as a mother; other times she's like a daughter.

Inna visits the Elwood couple several times a week. She takes them shopping, accompanies them to the bank and helps with cooking. Inna also assists Bertha with showering – "she even dries my hair" and helps her to write letters to family and friends back home.

Bertha says Inna is kind, caring and very special. "Even if it's cold, dark and sad, in her presence, everything becomes warm and bright. She can smooth over any situation with a smile and a joke. She's like a breath of fresh air. I love being near her and she makes me feel younger," Bertha says.

Bertha "adores" the Active Living Centre where she spends a "very fulfilling and creative" day each week.

"Starting with physiotherapy, I sit like a princess, while my knees, wrists and shoulders go through a warming procedure. Then I do exercises with a ball, bicycle and other training equipment.

This helps a lot with the nasty arthritis. After lunch, we sing and do arts and crafts, making us feel like actors and creators. It's a joyful and festive atmosphere created by the caring girls who work with us. They are so wonderful and it is difficult to part with them at the end of each magical Monday," Bertha says.

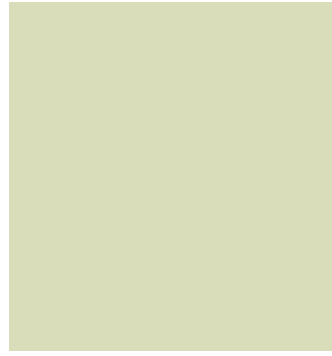
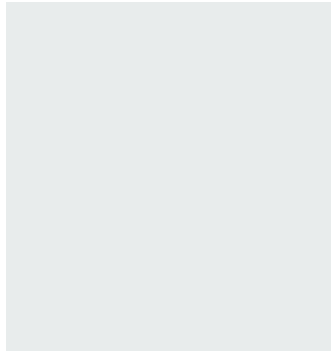
Isaac enjoys different activities. Every morning he walks to the beach, rain, hail or shine, and then goes to Elwood Synagogue to meet his friends.

He's an adept handyman, able to fix anything that breaks in their home. He also likes to keep everything neat and in order, sweeping the yard, washing the dishes and never letting age catch up to him.

Case manager Judi Yarrow said the Podlabeniouks are among the more than 100 older people in the community assisted by the Kesher program to stay in their own home. "In these situations teamwork is vital, so we (client, carer and case manager) address all issues together.

Bertha and Isaac are nature lovers, so they are especially fond of the neighbour's cat who always runs over to say hello as soon as he sees them and they enjoy regular visits from a pair of Myna birds who like to drop in for some of Bertha's home cooking.

The Podlabeniouks adore their two children, three grandchildren and young great-granddaughter who in turn, are deeply grateful to Jewish Care and Inna for the support and companionship they provide.



Inna Melamed (back) is like a member of the family, having cared for Bertha and Isaac Podlabeniouk in their home for 13 years.  
Photos: Mark Chew



# acknowledgements

*Janette (centre) and Morry Dvash, pictured with Jewish Care president Robyne Schwarz, spearheaded the 2006 Annual Appeal which raised more than \$2 million.*



## Life Governors

**Jewish Care's Life Governors have been recognised for their outstanding service and assistance to the organisation.**

Jeffrey Appel  
Rodney Benjamin OAM  
Michael Dubs  
Jacob Fajgenbaum  
Nathan Fink  
David Fonda  
Barry Fradkin OAM  
Geoffrey Green OAM  
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Heinz Ziffer

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Andrew and Dr Eva Gurman	Chaim and Hedy Kornwasser	Dr Maxwell and Bev Michael	Joseph and Jean Saltzman
Peter and Emmy Guttmann	Natalie and Norman Kotzman	Naomi Milgrom	Saul and Lucy Same
Jacob Haimson	Dr Dorothy Kovacs	Barbara and Andrew Morrison	Graeme Samuel AO
Sue and Hal Hallenstein	Alan Kozica and Rocky Lambert	Celine Mouilly	Dr Nora Scheinkestel
Dr Michael Hammerman (dec)	Irene Kozica	Philip and Sylvia Munz	Dr Peter and Judith Schiff
Alex and Susan Hampel	Dr Jack and Jenni Krafchek	Mark and Dina Munzer	Alan Schwartz and Carol Schwartz AM
Sulamith Handelsman	Ron and Susan Krongold	Dr David and Barbara Mushin	Andrew and Bettina Schwartz
Dr Jack Hansky and	Tom and Lorelle Krulis	Matylda Nadler	Morry and Anna Schwartz
Dr Paula Hansky OAM	Nathan and Josephine Kuperholz	Dennis and Fairlie Nassau	Dr Kurt and Marie Schwarz
David and Lilly Harris	Stevan Lambert	National Council of Jewish Women	John and Joan Selwyn
Lanie Harris	Barry and Barbara Landau	of Australia Foundation	Dr John and Suzanne Serry
William Herr (dec)	John and Eve Landman	Gordon Nepom	Arthur and Musia Shafir
Alan and Jacqui Herschtal	Dr John and Anita Lange	Max and Assia New	Eugene Shafir
Myer and Tova Herzberg	Dr Russell and Jacqueline Langley	Solly and Janice Nissenbaum	Greg Shalit and Miriam Faine
Mary and Izzy Herzog	Henry and Janette Lanzer	Northern Maccabi Basketball Club Inc	John and Monica Shalit
Dr Ian Heyman	Brian and Katy Lasky	Zenek and Alexandra Obarzanek	Bella Shannon

# acknowledgements continued

*Many members of the community mark special occasions – including b'nei mitzvah and b'nei mitzvot – by requesting donations to Jewish Care in lieu of gifts.*



Jeffrey Sher QC and Diana Sher  
Jack and Lesley Silberscher  
Mary and Graham Slade  
John Slater (dec)  
Kevin and Suzanne Slomoi  
Judith Slutzkin  
Robert and Alys Slutzkin  
Michael and Sue Small  
Gita Smorgon  
Jack Smorgon AO  
and Val Smorgon OBE  
Norman and Tania Smorgon  
Robert and Vicki Smorgon  
Rodney and Ann Smorgon  
Samuel Smorgon AO  
and Minnie Smorgon  
David Smorgon OAM  
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Israel and Diana Wolf  
Professor Ralph and Ann Wollner  
Leon and Nancy Worth  
Morry and Jill Wroby  
Susan and Jeffrey Yarrow  
Dr Abe and Marlene Zelwer

## Special Occasions

Many members of the community chose to mark a special event by donating to Jewish Care themselves or asking guests to make a donation in lieu of a gift.

### Bar / Bat Mitzvah

Ashleigh Anderson  
Ella Coppel  
Nina Etzion  
Benjamin Fih Sasse  
Stephanie Gandel  
Jessie Gordon  
Julia Gutman  
Rachel Huntersmith  
Laura Hupert  
Michelle Karlik  
Simone Kipen  
Lexi Lambert  
Calli Lazar  
Alex Lehrer  
Justin Lewis  
Sarah Pincus  
David Riesenber  
Rebecca Rubenstein  
Ryan Sandor  
Delilah Schwartz  
Raphael Tamir  
Sam Toet

### Birth

Maya Hutchins  
Hillel Pinchas Ringelblum

### Engagement

Marlon Dubs & Jacqui Boymal  
Toby Krasnostein & Mireille Keen

### Marriage

Ronnit & Joshua Hoppe  
Ronald & Gaby Serry

### Pre-Wedding

Evelyn Reich & Jeremy Lewin  
Naomi Buchner & Elliot Swart

### Special Birthday

Daniel Baker  
Daniel Besen  
Max Blaser  
Jeff Brasch  
Stephen Briggs  
Leon Brooks  
Daryl Cohen  
Rochelle Cooper  
Yvonne Davis  
Michael Dubs  
Stephen Dudakov  
Horst Eisfelder  
Peter Eisler  
Rita Feinstein  
Denise Fradkin  
Gizella Frayman  
Jack Gance  
Judy Gandur  
Braham Goldberg  
Max Goldbloom  
Dorothy Graff  
Barry Gunn  
Bella Gurevich  
Fella Harbig  
Meier Heilbrunn

Bernard Herman  
 Anton Hermann  
 Doreen Kenmar  
 Karen Klein  
 Abe Kovkin  
 Lyn Lawrence  
 Peter Leipnik  
 Joseph Lewit  
 Robyn Lichter  
 Richard Lustig  
 Pauline Malkinson  
 Sean Meltzer  
 Violet Movitz  
 John Musat  
 Anat Nadler  
 Harold Nathan  
 Julie Okraglik  
 Hanna Popiolek  
 Rose Rosenberg  
 Bennie Schreiber  
 Monica Shalit  
 Carla Sharp  
 Eva Sharp  
 Mary Slade  
 Luke Smorgon  
 Shari Sweet  
 Ignacy Tyrmand  
 Joy Waller  
 Helen Weinberg  
 Felix Wyss  
 Reuben Zelwer  
 Richard Zimmermann

### **Wedding Anniversary**

Zelma & Mark Aaron  
 Ancsi & Peter Berkovits  
 Doreen & Jack Carman  
 Carol & Michael Casper  
 Liz & Carl Conway  
 Robert & Vera Danos  
 Kevin & Diane Davidson  
 Irma & Dick Hayden  
 David & Grete Itescu  
 Jos & Minnie Kahan  
 Sophie & Leon Lipp  
 Stephen & Frankie Pinch  
 Celia & George Roth  
 Allan & Rae Roth  
 Ruth & Neville Sackville  
 Shirley & Sam Sekler  
 Joan & John Selwyn

Jerry & Helen Spicer  
 Harry & Vivien Szmerling

### **Other**

Sharpie's [Josh Sharp]  
 Charity Challenge

## **Bequests**

**Jewish Care values and appreciates the proceeds of estates from the following:**

The Minnie Ackman Trust  
 Joseph M Augen Charitable Trust  
 Eric Bauer Estate  
 Beck Charitable Trust  
 Louis Berner Estate  
 Fred & Lilly Bishop Estate  
 Rhoda Myra Cohnsey Estate  
 Violet Farago Estate  
 Clara Felbel Estate  
 Clara (Claire) Freedman Estate  
 Gwen Esther Fryde Estate  
 Miriam Goldschlager Estate  
 Abraham Harris Trust  
 Rachel Harris Estate  
 A D Hart Estate  
 Magda Horvat Estate  
 Edmund Huebel Trust Fund  
 Rose Klinger Estate  
 Peta Rose Koner Estate  
 Joseph Kronheimer Charitable Fund  
 Lili Law Estate  
 Barnett and Dinah Lazarus Trust  
 Louis Lesser Estate  
 Joseph & Kate Levi Charitable Trust  
 Kurt B Lewinski Estate  
 Sara Liebmann Estate  
 Frank Lobell Estate  
 Kitty Lowy Trust  
 Serafine Mosler Estate  
 Sonia Mrocki Estate  
 Hermann Natowic Estate  
 Elka Bajla Parasol  
 Walter Pick Estate  
 Rose Pop Estate  
 Simon Rothberg Estate  
 Alec Rotstein Estate  
 Sophia Salamon Estate  
 Raymond Harry Schiller

Klaus Singer Estate  
 Else Sivan Estate  
 Albert Spatt Estate  
 Mojzesz Waksberg Estate  
 Eleanor Sabina Wertheim Estate  
 Harry Yoffa Charitable Bequest  
 Samuel Yonkman Estate

## **Trusts and Foundations**

**Jewish Care is grateful for the generous support from the following trusts and foundations:**

The William Angliss (Victoria) Charitable Fund  
 Percy Baxter Charitable Trust  
 Besen Family Foundation  
 The Jack Brockhoff Foundation  
 Collier Charitable Fund  
 The Marian & E H Flack Trust  
 Gandel Charitable Trust  
 Lord Mayor's Charitable Fund  
 Nordia Foundation Pty Ltd  
 The Pratt Foundation  
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**Jewish Care gratefully acknowledges the generous support from the Conference of Jewish Material Claims Against Germany Inc (Claims Conference) comprising the following grants:**

- Conference of Jewish Material Claims Against Germany
- Conference on Jewish Material Claims Against Germany for programs benefiting Jewish Nazi victims
- Settlement of a class action regarding the Hungarian Gold Train (Rosner v. United States) under the jurisdiction of Judge Patricia A. Seitz, administered by the Conference on

Jewish Material Claims Against Germany for benefit of needy Hungarian Nazi victims

- International Commission on Holocaust Era Insurance Claims and the Conference on Jewish Material Claims Against Germany for programs benefiting Jewish Nazi victims
- Claims Conference for an Austrian Holocaust Survivor Emergency Assistance Program
- Conference on Jewish Material Claims Against Germany for the Emergency Assistance Program for Nazi Victims at the direction of the United States District Court supervising the lawsuit re Holocaust Victim Assets Litigation (Swiss Banks)

## **Schools Integration Program**

Jewish Care gratefully acknowledges the Access Fundraising Group, Melbourne Jewish Orphans & Children's Aid Society and the Pratt Foundation for their continued support of the Schools Integration Program. The program also wishes to recognise the enormous contribution of the volunteers at the Posh Opp Shoppe in raising funds to support students in Melbourne's Jewish day schools.

# acknowledgements continued

*Jewish dayschool students assist in many areas of Jewish Care including cultural and spiritual activities, fundraising and volunteering. Earlier this year, students of Mount Scopus Memorial College's Gandel Besen House campus produced toys for children with disabilities who attend respite house.*



## Individuals, Organisations and Companies

**Jewish Care would like to thank and acknowledge the following individuals for their sponsorship support and the organisations and companies with which we have co-operated during the 2005-2006 financial year:**

Abba Mail Services  
Abbott Australasia Pty Ltd  
ACCESS Fundraising Group  
ACCESS INC  
Active Knowledge Systems  
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Action Recruitment Pty Ltd  
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Adult Day Activity and Social Support  
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Aged Care Assessment Teams  
Aged Care Standards and Accreditation Agency  
Aged Foot Care Pty Ltd  
Aged Physiotherapy Services  
Air Liquide  
Airport Luggage (AUST)  
Albert Road Clinic  
Alfred Hospital  
Alma Road Family Therapy Centre

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Australian Hearing  
Australian Jewish News  
Australian Nursing Federation  
Australian Services Union  
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Elwood Talmud Torah Congregation  
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Eshel Fine Kosher Catering  
Evin Group  
Falls Prevention Clinic (Caulfield Hospital)  
Family Touch

Fitted to Work  
Friends of Likud  
Friends of Montefiore  
Gary Peer & Associates  
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Gracelands  
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Hatzolah  
Health Services Union of Australia  
Herzog Izzy  
Hocking Stuart (Caulfield)  
Holocaust Museum  
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Hospital Supplies of Australia  
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Inner South East Post Acute Care  
Interact Jobplus  
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Jewish National Fund  
Jewish Taskforce Against Family Violence  
Kadimah Cultural Centre  
Kids Therapy Centre  
The King David School  
Kosher Meals on Wheels  
Elwyn Morey and Krongold Centre, Monash University  
Legrande  
Leibler Yavneh College  
Lenny's Deli  
Lieberman Lee  
The Lift Care Bed Company



Liron Choir  
 Local Learning and Employment Network (LLEN),  
 Holmesglen Employment  
 Maccabi Victoria  
 Machismo  
 Macpherson + Kelley  
 Malvern Nursing Agency  
 Margaret Sutherland Strings  
 Mayfield Education Centre  
 Mayne Health Pathology Pty Ltd  
 Medical Emergency  
 Personal Alarm Service  
 Melbourne Chevra Kadisha  
 Melbourne Clown Group  
 Melbourne Girls Grammar  
 Melbourne Hebrew Congregation  
 The Melbourne Hebrew Ladies Benevolent Society Inc  
 Melbourne Jewish Orphan and Children's Aid Society Inc  
 Michelson's Real Estate  
 Mizrahi Organisation  
 Mobile Aged Psychiatry Team  
 MOIRA  
 Moorabbin Hebrew Congregation  
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 NCJW Future Directions  
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 Roger David Stores  
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 South Central Region  
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 South Eastern Region Migrant Resource Centre  
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 Temple Beth Israel  
 TIC Group  
 U3A Israeli Dance Troupe  
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 United Recruitment  
 Uniting Care  
 Vernon-Carus  
 Very Special Kids  
 Victorian Aids and Equipment Service  
 Victorian Association of Health & Extended Care  
 Victorian Police Bands  
 Victorian School for Deaf Children  
 Victorian Symphony Orchestra  
 Victorian Union for Progressive Judaism  
 The Viney Group

Wesley Prep School  
 Williams Road Family Therapy Centre  
 Wilson Pride (St Kilda)  
 WIZO  
 Werled Foundation  
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 Yeshivah College  
 Yeshivah Gedolah  
 Yisodei HaTorah

Melinda Rotstein  
 Judy Seigel  
 Shirley Sekler  
 Noga Shub  
 Nicole Silberberg  
 Shirley Sweet  
 Jane Walters  
 Caroline Wein  
 Lea Woolf

### **Mother Daughter**

Rochelle Butt  
 Melissa Davis  
 Helen Gandel  
 Toni Joel (Co-chair)  
 Ruth Kaye  
 Susie Kennett  
 Karen Korn  
 Lorelle Krulis  
 Sally Kurz  
 Annette Nankin (Co-chair)  
 Niki Saltzman  
 Tania Smorgon  
 Adira Werdiger

### **Star Group**

Damien Banky  
 Vicky Caplan  
 Andi Green  
 Sarah Hyman  
 Kevin Lentin  
 Emma Lindell  
 Britt Pencharz  
 Miriam Schreiber  
 Melora Stern  
 Grant Weinstein

## **Fundraising Committees**

**Jewish Care's fundraising efforts are supported by dedicated teams of volunteers to whom we are indebted for their continued commitment and hard work.**

### **Appeal Committee**

Michael Dubs  
 Janette Dvash (Co-chair)  
 Morry Dvash (Co-chair)  
 David Fonda  
 Esther Frenkiel  
 Deena Goldbloom  
 Paula Hansky OAM  
 Susie Ivany  
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 Liz Nissen  
 Stephen Nowak  
 Alan Schwartz  
 Martin Szwarc  
 David Werdiger  
 Louise Zygiel

### **Friends of Montefiore**

Lisa Blode  
 Eve Casper  
 Suzy Cohen  
 Marcia Cooper  
 Myrna Goldsmith  
 Jan Green  
 Deanna Levin  
 Sophie Lipp  
 Gloria Milgrom  
 Delysia Pahoff (Chair)  
 Annette Rosen

# president’s report in yiddish/russian

## באריכט פון פרעזידענט

פינף יאָר זיינען אַדורך זינט דער פאַראייניקונג. טראַכטנדיק וועגן דעם וואָס עס איז דערגרייכט געוואָרן און וואָס מיר האָבן געלערנט, זע איך קלאָר, אַז אַ טייל פון דעם וואָס מיר האָבן פאַרויסגעזאָגט איז נישט דערגרייכט געוואָרן.

די טעכנישע פרטים פון דער פאַראייניקונג זיינען געווען גרינגער צו דערגרייכן ווי מיר האָבן דערוואַרט אָבער די מענטשלעכע און קולטורעלע טיילן זיינען געווען מער קאָמפליצירט און האָבן גענומען לענגער צו לויפן.

עס איז געווען אַ צייט פון גרויסע נערווענגען אין דער אָרגאניזאציע. "דזשוש קער" (יידישע באַזאָרגונג) איז גרעסער און איר אַרבעט איז מער ראַפּעניט. מיר מוזן אָפּגעבן אַ דין וחשבון פון אונזערע אַרבעט - נישט נאָר צו די וואָס שטיצן אונז אַ מאַטעריעל, אַריינרעכענדיק די רעגירונג, די "קליינט קאָנפערענץ", די ווילטעטיקע פאַנדן, און אינדיווידועלע בייטייערער און אויך די אַלע וואָס נוצן אונדזערע באַדינונגען, ווי אויך די ברייטע געזעלשאַפט.

אויסער דעם איז געמאַכט געוואָרן אַ באַוווּסזיניקע דעצייע צוזאַמענצואַרבײטן בשותפות מיט אַנדערע קערפערשאַפטן סיי און ישׁוב, סיי אויסער אים. "דזשוש קער" אַרבעט קולטורעל צוזאַמען מיט אַ סך באַדינונג - און אינטערעס-גרופּעס, אַלע מיט שטאַרקע אויסבליקן און מיינונגען. דאָס פאַרשטאַרקט אונז, אָבער עס קען אויך שאַפן שוועריקייטן ווען מיר האָבן ענלעכע פאַדערונגען .

דער הויפּט-פּראָבלעם פאַר דער פאַראייניקונג איז געווען די מורא אַז די פאַרשידענע נייטיקע דינסטן פון ישׁוב וועלן פאַרשווירן צוליב די רחיקע פינאַנסיעלע אויסגאַבעס פאַר באַזאָרגן עלטערע מענטשן. עס איז וויכטיק צו פאַרשטיין, אַז אפילו עס איז דער פאַראייניקונג איז די גרעסטע טייל אויסגאַבעס פון די יידישע ווילטעטיקע אָרגאניזאַציעס געווען פאַר די עלטערע. אָן שום ספּק איז די פאַראייניקונג פון אונדזערע אָרגאניזאַציעס געווען זייער איינגעגעבן פאַר דער באַזאָרגונג און באַדינונג פון עלטערע מענטשן. דאָס קענען פולשטענדיק באַזאָרגן די געהעריקע גייסטיקע און קולטורעלע באַדינונגען - פון געזונטן עלטער ביז הילף אין די היימען, אומאַפּהענגיקע וווינונגען, קליינע און גרויסע זאָרגן, פֿינענצענדנדיק די זאָרגן פון פּאַרלירן דעם זכרון, און דאָס איפהאַלטן לעבנס - האָט אַ סך מעלות. צום ביישפּיל - במשך פון דעם יאָר האָט "דזשוש קער" געקראָגן אַ געביידע אין קראָנג ראָד, נאָרט נעקענט פאַרקויפן אונדזער געביידע אין פרערען און פאַראייניקן אונדזערע באַדינונגען אין איין אָרט. קאָלפּילד פאַר אונדזער געזונטע עלטער פראָגראַמען. אַלע אונדזערע פראָגראַמען וואָס זיינען געווען באַזירט און צענטער זיינען אַריבערגעפירט געוואָרן און אַקטיוון לעבנס-צענטער. אזוי אַרום האָבן מיר געקענט פאַרקויפן אונדזער געביידע אין פרערען און פאַראייניקן אונדזערע באַדינונגען אין איין אָרט. דאָס געלונגענע פאַרקויפן פון אונדזערע אומאַפּהענגיקע וווינונגען אין הערבערש סטריט, עלוויד וועט אונז וועלפן ביים אַנטוויקלען געהעריקע וווינונגען פאַר די עלטערע און אינוואַלידן - די מיט געזונט-און געבונט-פעלדין.

די פראַכטיקע 45 וווינונגען אין דער מאָרק און דינה מונצער און דער ישׁוב-געביידע אין נאָרטקאָט עוועניו, קאָלפּילד, איז געעפנט געוואָרן אין מיטן יאָר. עס איז אַן איינקלאַנג מיט אונדזער מיסיע צו זאָרגן פאַרן גאַנצן ישׁוב דורך באַזאָרגן פאַרשידענע מינים הויז-זאָרגן מיט געהעריקע וווינונגס-באַדינונגען אין פאַרשידענע ערטער מיט דער העכסטער קוואַליטעט פון באַדינונג היימישער סביבה און ערטער צו וועלכע עס וועט זיין גרינג פאַר משפּחה און געסט צוצוקומען.

פאַר דעם צוועק האָבן מיר געקויפט לאַנג מיט אַ בוי-דערלויבניש אויף 120 בעטן אין פרימען סטריט, סאָט קאָלפּילד און מיר וועלן דאָרט איינאַרדענען אַזוי אַז דער ישׁוב זאָל דערמיט זיין שטאַלץ.

עס איז אָבער נויטיק צו באַזאָרגן אַ סך מער ערטער פאַר עלטערע מענטשן. ווי איר ווייסט, פויגן מיר זיין זייער וואָג אונטערהאַנדלונגען וועגן אַ גרויסן טייל לאַנד אין קראָנג ראָד שפּטאַל. צום באַדיוערן ווערן מיר אָפּ אַ מאָל מער באַזאָרגט, אַז עס וועט נישט זיין גענוג צייט ביז צו דעם סערמין וואָס איז באַשטימט געוואָרן דורך דער פעדעראַלער רעגירונג. מיר האָפּן, אַז עס וועט קומען אַ פּאָזיטיווער סוף צו די פאַרהאַנדלונגען, אָדער מיר וועלן מוזן אַנדערע אויסוועגן.

אָבער טראָץ די אַלע אַקטיוויטעטן וועלן מיר אונטערשטריכן, אַז די פאַראייניקונג האָט נישט דערפירט צו דעם, אַז געלט-מיטלען פון אַנדערע פאַנדן זאָלן גענוצט ווערן פאַר זקנים-פאַנדן. די באַדינונג פון די וואָס זיינען נישט קיין זקנים ווערט כסדר געפירט. צום ביישפּיל, מיר האָבן לעצטנס פאַרענדיקט אַן איבערבליק איבער די לעבנס-באַדינונגען פון אינוואַלידן און ווי אַ רעזולטאַט פון דעם איז פלאַנירט געוואָרן צו באַזאָרגן געהעריקע וווינונגען פאַר 16 דערוואַקסענע אינוואַלידן . אַ נייע אָפּור געביידע, וואָס איז זייער נויטיק, וועט געקויפט ווערן פאַר אינוואַלידן קינדער.

די פאַראייניקונג האָט באַווירקט, אַז די דעפאָרונגען פון באַזאָרגן די עלטערע מענטשן זאָלן גאַנצט ווערן אין זאָרג פאַר אינוואַלידן. עס איז איינגעשטעלט געוואָרן אַן "ערשטער רוף" וואָס העלפט אַ סך שנעלער צו פאַרשטענדיקן זיך. מיר באַטראַכטן אַיצט צי מיר האָבן דערגרייכט אונדזערע ברייטערע צילן.

מיר האָבן דערגרייכט יוגנטלעכע דורך דעם "יונגע דערגרייכער" ארפויכט-פראָגראַם און אַלקאָהאָל און נאַרקאָטיק דערציגונג. אין דעם אָרטאָדאָקסישן טייל פון ישׁוב דורך דעם "שטענדיק פאַרויט" אָרבעט-פראָגראַם. מיר האָבן אויך באַקעמפט משפּחה רציחה (שטוביקע אָנפאַלן).

די אַלע אינציטאַטיון זיינען געווען זייער דעפּלאַגיריק און מיר פלאַנירן די אָדערע באַדינונגען פון "דזשוש קער". מיר העלפן אויך דורך וווינונגען, פינאַנסיעלער הילף, עצות, און גייסטיקע געזונט פראָבלעמען.

אין צום סוף - עס זיינען דאָ אַ סך מענטשן וועלכע מיר ווילן דאַנקען. איך וויל דאַנקען אַלע יודעקסאָרן פאַר זייער איבערגעגעבענער הילף און עקספּערטס וואָס זיי ברענגען צו אונדזער אָרגאַניזאַציע, און ספּעציעל די אָפּטרעטענדיקע יודעקסאָרן דוד ווערדיגער און אסתר פרענקעל. דוד איז געווען אַ יודעקסאָר זינט "דזשוש קער" איז געשאַפן געוואָרן אין 2001 און ער האָט אַ סך געהאַלפן צום דעפּלאַגן פון דער פאַראייניקונג.

דער אַזעז פון אונדזערע אָרגאַניזאַציע וואָלט געווען אַ סך קלענער אָן דער כסדרדיקער פינאַנסיעלער און פּריוויליגיקער הילף - צי דאָס איז דורך באַזאָרגן סטאָטפאָרט, אָרגאַניזירן און אַקטיוילעמען אין קאַנצערטן פאַר די איינוווינער, זיין אין אַ זאַמל-אַקציע קאָמיטעט, אונטערשטיצן אונז מיט אַ באַשטירעונג.

און אחרון אחרון חביב - איך וויל דאַנקען אַן נאָמען פון אונדזערע איינוווינער, קליענטן און אין נאָמען פון ישׁוב אַלע באַאַמטע מיטן אָנפירער ברוס סאַלוויץ און דעם עקזעקוטיוו פאַר זייער ווערטפולער און איבערגעגעבענער אַרבעט.

## ראַבין שוואַרץ

### Отчет Президента

С момента объединения прошло уже пять лет. Задумываясь над тем, что мы узнали и чего достигли за это время, я с удивлением обнаруживаю, что некоторые предсказания не сбылись.

Чисто технические этапы объединения прошли легче, чем ожидалось. Однако культурные и человеческие аспекты оказались сложнее и потребовали больше времени.

Для нашей организации это было время фундаментальной перестройки. Jewish Care стала больше, наша работа – более сложной. Мы в несем большую ответственность – не только перед теми, кто нас финансирует, включая правительство, Claims Conference, благотворительные фонды и отдельных дарителей – но также перед теми, кого мы обслуживаем, и перед всей общиной. Это требует от нас четких и ясных правил и принципов работы, и подотчетности на всех этапах нашей деятельности.

Кроме того, мы приняли сознательное решение сделать Jewish Care более открытой за счет сотрудничества с другими организациями – как общественными, так и различными службами. Jewish Care поддерживает постоянный контакт на всех уровнях с многочисленными службами, заинтересованными лицами и организациями, и группами интересов. Все они имеют вполне определенные взгляды и предложения. С одной стороны это большой плюс, но совместить все противоречивые требования иногда бывает непросто.

Разумеется, самые большие опасения во время объединения были связаны с тем, что уход за пожилыми может стать непомерным финансовым бременем для других наших служб. Важно, однако, понимать, что и до объединения большая часть услуг Jewish Care была рассчитана на пожилых. Несомненно, объединение оказалось очень полезно для этого направления нашей работы. Мы можем теперь предоставить всесторонний уход за пожилыми, с учетом их культурных и духовных запросов: поддержка здоровья в пожилом возрасте, помощь и поддержка на дому, специальное жилье для самостоятельного проживания, неинтенсивный и интенсивный уход (в том числе паллиативный и для страдающих деменцией). Улучшилась организация и планирование наших услуг, особенно в смысле рационального использования капиталовложений.

Например, в этом году Jewish Care приобрела права пользования зданием на Kooyong Road, North Caulfield для наших эффективных программ поддержки здоровья в пожилом возрасте. Все программы, требующие специального помещения, были перенесены в этот Центр (Active Living Centre), что позволило нам продать здание в районе Prahran и объединить все услуги в одном месте.

Жилой комплекс на Herbert Street Elwood также был выгодно продан, и полученные за счет этого средства будут направлены на развитие и перестройку жилья для пожилых и инвалидов.

В середине года был официально открыт прекрасный жилой комплекс на 45 мест на Northcote Avenue, Caulfield – Mark and Dina Munzer Community Residence. Этот проект соответствует нашей задаче – в соответствии с интересами всей общины обеспечить жилье различного типа, в разных местах. По возможности мы стараемся предоставить качественные услуги в домашнего типа обстановке, в удобных для родственников и посетителей местах.

С этой же целью мы недавно купили участок земли с разрешением на строительство комплекса на 120 мест по уходу за пожилыми на Freeman Street, South Caulfield. Мы хотим как можно быстрее начать строительство и уверены, что этот комплекс станет предметом законной гордости для нашей общины.

Однако по-прежнему остается необходимость в создании еще большего количества мест для ухода за пожилыми. Как вы знаете, мы в течение долгого времени ведем переговоры с Bayside Health о приобретении большого участка земли на Kooyong Road, на территории Caulfield General Medical Centre. К сожалению переговоры продвигаются очень медленно, и мы опасаемся, что нам не хватит времени, чтобы закончить этот проект к 2008г., в соответствии со сроком, установленным Федеральным Правительством. Мы все еще надеемся на благополучное разрешение этой проблемы в ближайшие месяцы, но возможно придется рассматривать другие варианты.

Важно однако понимать, что несмотря на все эти проекты, в результате объединения нашей организации не произошло оттока средств от служб, не связанных с уходом за пожилыми, как того многие опасались. Услуги другим группам населения по-прежнему оказываются эффективно и энергично. Например, Jewish Care недавно закончила, при участии всей общины, проект пересмотра своих программ услуг для инвалидов. В результате мы планируем перестройку наших помещений на Glen Eira Road с целью создания специализированного жилья со службой поддержки на 16 мест (для взрослых), а также помещений для временного ухода.

Мы также намерены приобрести новое помещение для временного ухода за детьми-инвалидами, потребность в котором остается значительной.

В результате объединения мы смогли использовать опыт капитального развития, накопленный в сфере ухода за пожилыми, в наших программах услуг для инвалидов. Также в результате объединения мы создали First Call – единую службу первоначального контакта для всех клиентов, позволяющую более эффективно использовать имеющиеся службы. Кроме того, в настоящее время мы проводим более широкую, стратегическую оценку результатов объединения.

Нам удалось вовлечь в сферу своей деятельности молодежь – через программу Young Achievers, обеспечивающую молодых людей опытными наставниками, а также образовательные программы по поводу употребления алкоголя и наркотиков. Мы работаем с ортодоксальной общиной с помощью программы трудоустройства Always Moving Forward. Совместно с группой Jewish Taskforce against Domestic Violence мы занимаемся проблемами насилия в семье.

Все эти инициативы оказались весьма успешны, и мы планируем распространить их на другие сферы услуг. Jewish Care также продолжает оказывать поддержку нуждающимся в области жилищных услуг, финансовую и психологическую поддержку, помощь страдающим психическими заболеваниями.

В заключение мне хотелось бы поблагодарить многих людей за их усилия и работу. Опыт и знания моих коллег – членов правления организации – неоценимы. Особенно я хочу поблагодарить уходящих в отставку членов правления David Werdiger и Esther Frenkiel. David был членом правления с момента создания Jewish Care в 2001г. и многое сделал для успешного объединения организации.

Наша работа была бы невозможна без постоянной финансовой и организационной поддержки общины – будь то волонтеры, предоставляющие транспорт для пожилых людей или проводящие концерт, или же те, кто участвует в сборе благотворительных средств или сам жертвует на благотворительные нужды. Спасибо!

И в заключение мне особенно хотелось бы поблагодарить сотрудников организации во главе с управляющим Bruce Salvin и другими членами руководства. Вы – наш самый главный резерв, и от имени клиентов и всей общины я благодарю вас – спасибо!

Robyne Schwarz

# glossary

## **Aged Care Assessment Service (ACAS)**

The ACAS provides comprehensive assessments for people who have higher needs of care generally associated with aging or long-term disability and facilitates access to appropriate care services.

## **Community Aged Care Package (CACP)**

CACPs are government-subsidised 'in home' packages of care available to eligible persons as an alternative to low care or hostel care where appropriate. Jewish Care uses a standard annual allocation of funds to purchase and / or deliver support services to the recipient in their own home. Jewish Care currently has 54 CACPs.

## **Claims Conference**

The Conference on Jewish Material Claims Against Germany works to secure compensation and restitution for survivors of the Holocaust and heirs of victims.

## **Home and Community Care (HACC)**

HACCs provide basic maintenance and support services for frail older people, younger people with moderate to severe disabilities and their carers. It aims to support people at home and to prevent premature or inappropriate admission to residential care. HACC is funded jointly by the Commonwealth and State governments under the Home and Community Care Act 1985.

## **Linkages**

Linkages support people with complex-care needs to live independently in the community by providing individually-tailored packages of care provided through the HACC program. Linkages providers receive "brokerage" funds to cover the costs of case management and to purchase a flexible package of services designed to meet the specific needs of each individual within available resources. Jewish Care currently has 54 Linkages packages.

## **Extended Aged Care in the Home (EACH) Package**

EACH packages are similar to the CACP, but offered to people assessed as entitled to high care who choose to receive services in the home. EACH Packages offer additional support resources, most significantly to support the delivery of nursing services to the recipient in their home. Jewish Care currently has five EACH Packages.

## **Extra Services**

Extra Services approval may be granted by the Commonwealth Department of Health and Ageing allowing the provider to charge additional fees for the provision of "extra services" to their residents. Extra Services include, but are not limited to, additional menu choices, the provision of alcoholic beverages, additional recreational services or outings, additional personal services, etc. Residents of "Extra Service" facilities may be asked to pay an accommodation bond and additional daily fees to the provider.

## **Residential aged-care facility**

Commonwealth-funded residential homes operate with either or both low-care places or high-care places (beds) and are also supported by a range of resident fees.

## **Low-care places / facility (hostel)**

Low-care places (beds) are occupied by residents who have been assessed to enter a facility on the basis of low-care needs, assessed against a Resident (Needs) Classification Scale. Facilities offering this level of care were previously and still commonly referred to as hostels. Jewish Care currently has one low-care facility, Montefiore Homes Community Residence (Kraus Wing and Gandel Besen Wing).

## **High-care places / facility**

High-care places (beds) are occupied by residents who have been assessed to enter a facility on the basis of high-care needs, assessed against a Resident (Needs) Classification Scale. Facilities offering this level of care were previously and still commonly referred to as Nursing homes. Jewish Care has three high-care facilities: Smorgon Family Wing, Fink Family Wing (Ashwood) and Munzer Nursing Home.

## **Independent living units (ILUs)**

ILUs are small self-contained residences, usually single-bedroom flats, which are commonly used to house older members of the community. In the Jewish Care context, these were built more than 30 years ago to provide low-cost housing for recent migrants. Today, equivalent public housing options are provided and maintained by the State government.

## **Young Achievers' Scholarship and Mentoring Program**

The Young Achievers' Program was established in 2003 to assist young Jewish students aged 16 and over, who may have limited access to support from within the Jewish community, to achieve their full potential by providing opportunities for personal and professional development through workshops, a mentor and a \$2500 financial scholarship.

## **Youth Intervention Project (YIP)**

Jewish Care's Youth Intervention Project, operated by Youth Services, aims to tackle resilience, peer group pressure and illicit substance abuse amongst youth, encouraging participation in healthy activities through education and outreach.



## **Jewish Care head office**

### **The Gary Smorgon Centre incorporating:**

*Administration*

*Community Services*

*Residential Services*

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## **Aged Care facilities**

### **Active Living Centre incorporating:**

*Alan Rabinov Activities Unit*

*Ethel and Jack Goldin*

*Therapies Unit*

### **Independent Living Units**

*Bontschek Court*

*Leo Fink Court*

### **Melbourne Hebrew Memorial Nursing Home, Fink Family Wing**

### **Montefiore Homes Community Residence incorporating:**

*Gandel Besen Building*

*George Kraus Memorial Wing*

*Slutzkin Memorial Wing*

*Victor and Loti Smorgon Centre*

### **Smorgon Family Nursing Home**

### **The Mark and Dina Munzer Community Residence incorporating:**

*The Joseph and Siera Gutnick*

*Nursing Home*

*The Bierman Family Wing*

*The Goldin Family Wing*

## **Supported Accommodation**

**Fink (Respite) House**

**Glen Eira House**

**Hawthorn Road**

**Jacobs House**

**Latrobe Street**

