



Supporting and enhancing the wellbeing of the Jewish community of Victoria

Jewish Care (Victoria) Inc is the only comprehensive health and social care provider for the Jewish community in Victoria, caring directly for nearly 1,000 people every week.

Our work is all about people, who include:

- the 400 elderly and frail residents of our hostel and nursing homes who receive care 24hrs a day in a uniquely Jewish and welcoming environment
- the 500+ clients who rely on the provision of the high standard of our social services every week
- the 600+ staff who know how vital their work is in ensuring the delivery of these services across our many resources
- the 300+ volunteers who give their time because they want to and because they feel a part of Jewish Care

Four prime Jewish values form the foundation of Jewish Care:

tzedakah	–	charity
chesed	–	kindness
derech eretz	–	respect
mishpacha	–	family

These values guide our staff and volunteers, ensuring that the organisation provides compassionate support, treating everyone with dignity and respect, always within a warm and caring Jewish environment.



Caring for the Community

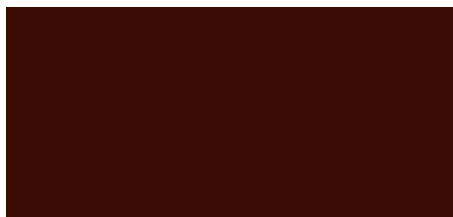
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Cover photo: AtHome client Bronia Hahn (second from left) with (from left) friendly visitor Raph Ajzensztat, counsellor and case worker Haidee Nathanson and personal carer Rita Spivak.

President's Report



"...Jewish Care provides the best possible care for those people in our community who are vulnerable and disadvantaged for whatever reason."

It is with great pleasure that I present my first President's report. After 12 months I can now reflect on a wonderfully enjoyable and rewarding first year.

The enjoyment comes from meeting and collaborating with a diverse range of people who share my commitment: to ensuring Jewish Care provides the best possible care for those people in our community who are vulnerable and disadvantaged for whatever reason.

The group most directly responsible for providing care is our staff. My intimate involvement with Jewish Care places me in an excellent position to observe and assess the day-to-day workings of the organisation. My experience is that staff are open, respectful and responsive to families, volunteers and with whomever else they come in contact on a daily basis. Staff are a care organisation's greatest asset and I would like to take this opportunity to thank Jewish Care's staff on behalf of the Board for the wonderful work they do in caring for the hundreds of individuals who require our assistance every day.

Unfortunately, professional and caring staff alone are not enough to ensure the community's care needs are met. The reality is that there are insufficient funds available as Government funding simply does not meet the needs of the most vulnerable and needy, providing less than 75% of the funds required. Jewish Care therefore relies on the generosity of the community to fund a significant proportion of the services and programs we provide.

In Community Services the Board has been mindful to set the direction needed to achieve maximum sustained effort to effectively meet demand and to respond to increasing care needs. This was highlighted

in the "Committed to Caring" review of Jewish Care's Community Services, published in the *Australian Jewish News* in June. It requires services to be delivered in new and innovative ways. Partnerships with other service providers within and beyond our own community, community capacity building and enhancing our resource base through involving volunteers directly in service delivery are key elements for ensuring Community Services flourishes into the future.

One particular area of our Community Services that currently faces significant challenges is our services for those with disabilities. The number of children with disabilities in our community is increasing. Jewish Care is taking the lead role in planning for their needs now and into the future. The most pressing need will be to find a range of suitable accommodation options for them as they reach adulthood.

The other major challenge for the organisation is the need to redevelop our aged care facilities. Many of our facilities will not meet Federal Government Certification requirements by 2008. Additionally, the configuration of these facilities does not allow for maximum efficiency in delivering care and so we continue to incur significant operating losses. Most significantly, the quality of our buildings falls below what should be provided for the aged members of our community.

The Board has been working hard to finalise plans for a new 120-bed high/low care facility that can accommodate residents with a variety of care needs including dementia. We are currently negotiating with the State Government to build this facility on potentially surplus land on the Caulfield General Medical Centre site in Kooyong Road.

At the same time we are also actively seeking alternate suitable sites within the City of Glen Eira.

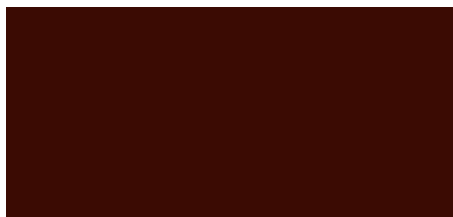
We have begun the redevelopment of our Northcote Ave site into a new Extra Services facility. This new Facility, The Mark and Dina Munzer Community Residence, will be completed early in 2006 and will provide premium accommodation for 45 nursing-home level residents.

Finally, I feel fortunate to have taken on the Presidency at this time. Thanks to my predecessor, Alan Schwartz, the merger has been successfully completed. It is now my responsibility to ensure the benefits of the merger are realised in terms of being better able to meet the community's care needs as one integrated organisation.

I am indebted to the CEO Bruce Salvin for his professionalism, integrity and sensitivity as he works within our community. I thank my Board colleagues for their expertise and commitment. Two long-standing Board members retired this year. Jacob Weinmann and Yehudi Blacher each made outstanding contributions and I thank them on behalf of everyone who is interested in the wellbeing of Jewish Care.

Robyne Schwarz

CEO's Report



"...Our strategic aim is to expand and improve our facilities and services to reflect the changing needs of the Victorian Jewish community."

The 2004-2005 year has been one of consolidation. We have achieved much in the three years since amalgamation, but still have several opportunities to improve the ways in which we provide services. Our strategic aim is to expand and improve our facilities and services to reflect the changing needs of the Victorian Jewish community.

One of our key challenges is the replacement of some of the ageing building stock housing our residential aged-care facilities.

In line with the Towards Tomorrow White Paper for Residential Services, the following actions have been taken:

- demolition of the Jacob Danglow Wing (completed July 2004)
- commencement of the \$5.5m redevelopment of the Mark and Dina Munzer Nursing Home (incorporating Joseph & Stera Gutnick Nursing Home and the Jack & Ethel Goldin Day Centre) in March 2005. Construction should be completed by early 2006. In late February 2005, 36 Munzer residents were relocated to temporary premises leased from Uniting Aged Care in Regent Street, Elsternwick
- progressive reduction in resident numbers at Pras Court (3 Herbert Street, Elwood) independent living units in preparation for sale in 2006
- gradual reduction in resident numbers at the Melbourne Hebrew Memorial Nursing Home, Fink Family Wing (Ashwood) to facilitate its eventual relocation

The other key challenge has been the detailed review of our Community Services to help guide our future priorities in this growing area of need

In June 2005 we published the findings of the review and distributed it through the Australian Jewish News and to all our supporters. The document outlined our key services and strategies relating to the broad range of community services and highlighted the growth areas including services for people with disabilities, the healthy ageing program, at-home care for the elderly and opportunities for further volunteer involvement.

Consultation with key stakeholders continues as we move forward, helping us to plan appropriately to meet future demands.

Collaborative engagement with community reference groups has enabled Jewish Care to extend its reach and develop more relevant services. This is particularly true of our Always Moving Forward program which assists job seekers and new migrants.

Other highlights for the year are summarised in the Year in Brief (p10) and the Review of Operations (pp 12-19).

I would also like to acknowledge the strengthening of our relationship with Jewish Care in Sydney, thanks to the assistance of its president Eva Fischl OAM and Chief Executive Officer (CEO) Mark Schlosser.

Jewish Care, in the tradition of its predecessor organisations, is about providing care and support services to our clients and residents. None of the Board and Executive's strategies could be implemented without the commitment of our fantastic staff.

Every day, Jewish Care provides a home for approximately 420 Jewish people. Six days per week, the organisation also offers a broad range of in-home, centre-based and

individual services and programs to more than 1,500 people. In a community of around 55,000 individuals, this is a significant contribution.

Whether a registered nurse is caring for residents with dementia at Ashwood; a physiotherapist is providing individual therapies at the Goldin Centre; a social worker and personal carer are visiting a client at home in Ripponlea; or a youth worker is talking to a class of school children about developing resilience to deal with peer pressure regarding drugs, Jewish Care's dedicated staff all provide vital services to help to meet the needs of the community.

As CEO, I am assisted by several people to manage this complex organisation. My thanks go to the Executive team of Residential Services Director Kathy Devitt, former Community Services Director Talya Goldsmith, Human Resources Director Julie Morris, Finance and Administration Director Colin Singh, Service Integration Director Odette Waanders and Community Development Director Richard Zimmermann. Their contribution has enabled us to conclude a very satisfactory year.

During the past year the presidency passed from Alan Schwartz to Robyne Schwarz. I would like to acknowledge the valuable contribution by all Board members and in particular, the personal support, understanding and wise counsel from both Alan and Robyne.

Bruce Salvin



Emily

Gaining confidence and motivation

Youth Services provides counselling, assistance and support to adolescents and young adults (12-20) who are experiencing difficulties with everyday living. The Young Achievers' Program helps Jewish students to achieve their full potential by providing personal and professional development opportunities through mentoring, a \$2,500 scholarship and workshops.

The Youth Intervention Project (YIP) is co-ordinating educational sessions at several Jewish dayschools on building resilience against drug and alcohol misuse.

Emily is a typical 15 year old. She prefers to be out of the house having fun and clashes with her parents when she doesn't get what she wants.

But much about her situation is not so normal.

Firstly she lives in a home with a history of domestic violence. Usually the violence occurs between her parents, but sometimes she's caught in the middle and has been forced to take sides.

Emily has also experienced bullying at her local high school, has always found it difficult to control her temper, has struggled to cope with stress and has grappled with organisational and time-management skills.

But since turning to Jewish Care Youth Services for counselling and support 12 months ago, Emily says she is a lot happier and is learning how to take control of her life.

Emily is very creative and enjoys extra curricular activities, so her counsellor, Youth Services co-ordinator Andi Green, has encouraged her in this direction. She plays tennis, competes with Maccabi Netball Club and has been involved behind the scenes in her school play

While Andi has been giving her strategies to help control her anger and deal with stressful situations, another Jewish Care professional has been helping her parents with relationship issues.

Emily has been helped to develop her social skills, which in turn has reduced the bullying and made it easier for her to make friends.

She has improved her organisational and time-management abilities by following a study timetable provided by Jewish Care and is planning her future with help from Andi.

Emily says she has been motivated to be herself, has gained confidence and now "chucks away all the negative things".

"Andi has made me understand that only I can control myself and my behaviour and so only by changing myself, can I change the way others react to me.

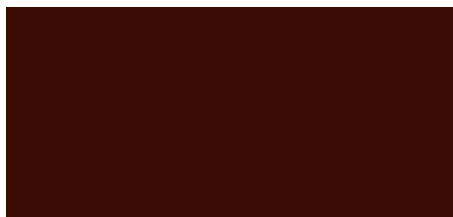
"I have learnt to be more independent and respect others' points of view, not going off at them straight away if I disagree with what they say or do.

"Andi has helped me to become a better person. She believes in me which has helped me to believe in myself even when others don't," Emily says proudly.

For further information call 8517 5999.

Opposite page: Emily (front) with from left: Youth Services worker Rachael Kegen, counsellor and case management worker Isabell Mitsel, Youth Services co-ordinator Andi Green

Treasurer's Report



“The Board believes it can meet the challenge of re-building Jewish Care to maintain its place as the leading provider of aged and community services within the Jewish community.”

On behalf of the Chief Executive Officer and the Board of Management, the following is a summary of the financial results of Jewish Care (Victoria) Inc for the year ended 30 June 2005.

The organisation's financial viability remains tenuous, with operating deficits funded primarily through asset sales. The key financial results are:

- An operating deficit of approximately \$6.053m (\$6.029m last financial year) before bequests and a range of other "one off" capital-type items;
- Total bequests of \$5.045m (\$4.152m last financial year);
- A net surplus of \$2.519m (\$4.605m last financial year).

The net surplus was due to a number of one-off capital items: the sale of bed licences surplus to requirements of \$640,000, capital appeal income of \$300,000 and a contribution to Information Technology and Training by the Commonwealth Government of \$367,000.

As in previous years the adjusted operating deficit remains of serious concern to the Board as the long-term viability of the organisation cannot be guaranteed if the organisation continues to run at an operating deficit. The \$5.5m development of the Munzer Centre and the consequential positive effect on the operating deficit will commence during the year ending 30 June 2006.

The Board in conjunction with the management team have implemented and continue to implement quality improvement and efficiency improvement measures including the review and tendering of ongoing major contracts.

The organisation is transitioning towards the Australian equivalent of International Financial Reporting Standards (AIFRS).

The Directors in accordance with current accounting policies have assessed the carrying value of land and buildings, which has resulted in a reduction of \$5,059,868 to the carrying value of land & buildings. The Directors are of the opinion that there will be no further material write downs necessary to reflect the fair value of land & buildings as a result of the adoption of AIFRS. The current year write down relates to the Crown Land component of the St Kilda Rd site. This write down has contributed to the reduction in Net Assets of \$2,594,262 when compared to the previous year.

The finance team is currently reviewing the long-term projections of cashflow and profitability of the organisation with the aim of providing the Board with the information necessary to make strategic decisions to ensure long-term viability. These decisions are likely to be challenging and will need to be made recognising the need to provide an appropriate level of care together with ensuring a financially sustainable organisation.

The Board believes it can meet the challenge of re-building Jewish Care to maintain its place as the leading provider of aged and community services within the Jewish community. However it must be recognised that more difficult decisions will need to be made before the re-building is completed.

I would like to take the opportunity to thank the finance staff for their ongoing commitment, particularly Colin Singh, Alan Kempton and their team.

My thanks also to the valuable contributions made by other Finance and Audit Committee members Farrel Meltzer, Greg Nankin, Bruce Salvin, and Ruth Picker. Thanks also to the recent outgoing members Nora Scheinkestel and Jacob Weinmann. I would like to thank Jacob Weinmann the outgoing Treasurer for his assistance and ongoing support on the Finance & Audit Committee.

I note that Jewish Care continues to need the generous support of the Jewish community to secure its ongoing survival.

Michael Schoenfeld
Treasurer

Financial Statements

STATEMENT OF FINANCIAL PERFORMANCE FOR THE YEAR ENDED 30 JUNE 2005

	Economic Entity		Parent Entity	
	2005	2004	2005	2004
	\$	\$	\$	\$
Revenue from ordinary activities				
Accommodation charges	6,775,966	7,578,335	6,775,966	7,578,335
Government subsidies	18,660,145	18,292,135	18,660,145	18,292,135
Proceeds from sale of non-current assets	-	4,358,457	-	4,358,457
Proceeds from sale of bed licences	640,200	1,230,000	640,200	1,230,000
Other revenues from ordinary activities	9,853,418	8,064,831	9,837,155	8,062,873
	35,929,729	39,523,758	35,913,466	39,521,800
Expense from ordinary activities excluding borrowing costs				
Employee benefits expenses	(21,567,521)	(20,692,155)	(21,567,521)	(20,692,155)
Depreciation and amortisation expenses	(1,371,724)	(1,529,431)	(1,371,724)	(1,529,431)
Community development expenses	(951,232)	(877,989)	(951,232)	(877,989)
External services	(945,339)	(710,810)	(945,339)	(710,810)
Food expenses	(3,548,997)	(3,590,518)	(3,548,997)	(3,590,518)
Repairs and maintenance	(1,132,487)	(1,000,783)	(1,132,487)	(1,000,783)
Cost of assets sold	-	(2,838,911)	-	(2,838,911)
Medical and other supplies	(541,680)	(574,218)	(541,680)	(574,218)
Consulting expenses	(684,857)	(626,999)	(684,857)	(626,999)
Energy expenses	(328,421)	(379,265)	(328,421)	(379,265)
Office administration expenses	(646,504)	(539,350)	(646,504)	(539,350)
Laundry expenses	(410,662)	(466,980)	(410,662)	(466,980)
Other expenses from ordinary activities	(1,281,198)	(1,090,954)	(1,271,128)	(1,088,996)
	(33,410,622)	(34,918,363)	(33,400,552)	(34,916,405)
Profit from ordinary activities before income tax expense (income tax revenue)	2,519,107	4,605,395	2,512,914	4,605,395
Income tax revenue (income tax expense) relating to ordinary activities	-	-	-	-
Profit from ordinary activities after related income tax expense (income tax revenue)	2,519,107	4,605,395	2,512,914	4,605,395
Total revenues, expenses and valuation adjustments attributable to members of the entity and recognised directly in equity	(5,059,868)	-	(5,059,868)	-
Total changes in equity other than those resulting from transactions with owners as owners	(2,540,761)	4,605,395	(2,546,954)	4,605,395

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2005

	Economic Entity		Parent Entity	
	2005	2004	2005	2004
	\$	\$	\$	\$
CURRENT ASSETS				
Cash assets	1,041,885	915,753	1,025,243	895,425
Receivables	905,428	1,142,447	905,428	859,458
Inventories	42,210	42,168	42,175	42,168
Other financial assets	22,619,182	20,020,692	22,619,032	19,787,349
Other	68,085	63,907	68,085	63,907
TOTAL CURRENT ASSETS	24,676,790	22,184,967	24,659,963	21,648,307
NON-CURRENT ASSETS				
Receivables	-	-	50,608	224,429
Other financial assets	-	-	-	24
Property, plant and equipment	35,633,991	40,470,624	35,633,991	40,470,624
TOTAL NON-CURRENT ASSETS	35,633,991	40,470,624	35,684,599	40,695,077
TOTAL ASSETS	60,310,781	62,655,591	60,344,562	62,343,384
CURRENT LIABILITIES				
Payables	2,850,977	3,309,733	2,850,477	3,313,009
Interest bearing liabilities	-	31,664	-	31,664
Provisions	3,219,967	3,379,042	3,219,967	3,379,042
Other	6,450,070	6,053,351	6,450,070	6,053,351
TOTAL CURRENT LIABILITIES	12,521,014	12,773,790	12,520,514	12,777,066
NON-CURRENT LIABILITIES				
Provisions	1,204,651	702,423	1,204,651	702,423
Other	-	-	355,956	-
TOTAL NON-CURRENT LIABILITIES	1,204,651	702,423	1,560,607	702,423
TOTAL LIABILITIES	13,725,665	13,476,213	14,081,121	13,479,489
NET ASSETS	46,585,116	49,179,378	46,263,441	48,863,895
EQUITY				
Reserves	18,362,825	23,476,194	18,314,000	23,427,368
Accumulated surplus	28,222,291	25,703,184	27,949,441	25,436,527
TOTAL EQUITY	46,585,116	49,179,378	46,263,441	48,863,895



Iser

Keeping active keeps Iser smiling

Montefiore Homes Community Residence provides low-care residential accommodation for 164 people in a safe, homely environment, which encourages residents' independence and decision making.

Its vibrant recreational program includes exercise, singing, drama, bridge and bowls clubs, arts and crafts, cards, trivia, meditation and aromatherapy.

"Living at Montefiore has added years to my life", says Iser Frenkiel who was "really depressed" when he arrived at Jewish Care nearly five years ago.

But thanks to dedicated Recreational Services staff members who promptly coaxed Iser into joining a diverse range of fun activities, he was soon eager to participate in as much as he could fit into the day.

Iser is a devotee of the daily morning exercises and is an integral member of both the Drama and Singing Groups that meet every week.

He starred in last year's production of *Fiddler on the Roof* and is now rehearsing for not one, not two, but three shows – *Yentl* (in which he's playing the bookseller), *Casablanca* and *Carousel*.

Iser also played an important role in last year's Jewish Care Yom Hashoa service, reciting Kaddish (memorial prayer).

As this publication went to press, he was busy preparing a repertoire of Hebrew songs for an Erev Shabbat service with Rabbi John Levi.

In fact Iser never misses Saturday morning's Shabbat service. It all started when he was asked to make up a minyan; now attending Jewish Care's shul is a highlight of his week. "I've only ever missed two services – when I was sick in bed".

"I especially look forward to when Rabbi Klugant visits. He's a wonderful man. I call him the 'singing rabbi'.

Iser is also an avid card player and he greatly enjoys his twice-weekly bridge sessions with three lady partners.

But the day we talked, it was afternoon tea at the home of a Friendship Group volunteer about which he was most excited. "It's lovely to see all the beautiful homes."

Iser says Jewish Care is a "good, friendly place. I've got no complaints", he adds with a wide grin.

For further information call 8517 5999.

Opposite page: Iser Frenkiel (second from right) with from left: recreational therapist Pamela Freeman, hostel manager Maria Clua, Cultural and Spiritual Officer Rabbi Meir Klugant and (seated) singing group co-ordinator, volunteer Dina Burgess.

Year In Brief



Left: A scene from the Montefiore Homes Community Residence's production of Fiddler on the Roof.

Far left: Supported accommodation staff member Donna (left) and residents Nicole Spigelman and David Fajgenbaum prepare vegetables for their evening meal, as part of the Jewish Care's Active Support pilot.

Pilot study encourages independence

2004 a pilot study encouraging increased participation in everyday activities for residents of Jewish Care's houses for adults with disabilities was launched in August.

The Active Support project is one of the first of its kind in Australia and has been financed by grants of more than \$100,000 from the Helen Macpherson Smith Trust and the Victorian Department of Human Services (DHS). If successful, the DHS will look to continuing the program in other houses for adults with disabilities throughout Victoria.

Sydney's Centre for Developmental Disabilities Studies trained Jewish Care staff for the pilot program, while the Centre for Developmental Disability Health Victoria (at Monash University) provided \$10,000 of in-kind support for research and evaluation.

Helping older people stay at home

Jewish Care was able to provide care and services to keep five elderly people in their own homes thanks to government funding through five new Extended Aged Care in the Home (EACH) Packages in exchange for five unused high-care places at the Melbourne Hebrew Memorial Nursing Home (Fink Family Wing).

New directors join the team

Odette Waanders assumed the new role of Director of Service Integration in July 2004. Kathy Devitt became Director of Residential Services in October 2004, succeeding Michele Lewis.

Danglow Wing demolished

St Kilda Road's Danglow Wing decommissioned in 2000, was demolished during July, paving the way for its redevelopment as recommended in the 2003 White Paper, which outlined the organisation's blueprint for the future of Jewish aged-care services in Victoria.

Sefer Torah honours residents

A specially-commissioned Sefer Torah (Torah scroll) was dedicated at Jewish Care's shul in September in honour of the organisation's residents with disabilities.

The shul's pre-war Torah scrolls had become fragile: the ink and lettering had faded and the parchment was beginning to crumble.

The dedication, which attracted more than 200 people, gave Jewish Care supporters the opportunity to fulfil the 613th (last) mitzvah and participate in the creation of a Torah by having a letter, word, verse, chapter or parsha written in their honour.

Monte's own Fiddler

Jewish Care's Montefiore Community Residence drama group joined with staff members to perform *Fiddler on the Roof* to a capacity audience in September.

Staff member Barry Silverstein as Tevye and resident Debbie Morrison as Golde led the cast of residents Helen Wail, Sam Rosenwax, Iser Frenkiel, Franni Pakula, Ethel Morley, Vivienne Chaikin, Erna Goulburn and Ada Granard. Everyone involved agreed the production was a huge success and work has now commenced on future shows.

Future challenges for services

Results from a demographic study – commissioned by the Jewish Community Council of Victoria (JCCV), compiled by research consultant Barbara Szwarc and supported financially by Jewish Care – that extrapolated the results of the 2001 Census, will help Jewish Care to identify areas of need and to plan for future facilities and services.

The study reveals a rapidly-ageing Victorian Jewish community with a disproportionate number of elderly people who do not have English as a first language and growing numbers of single-parent households, people living in poverty and elderly persons living alone.

Lifting the lid on poverty

In a forum on Jewish poverty as part of Anti-Poverty Week in October 2004, Jewish Care vice-president Robyne Schwarz explained the links between immigration and poverty and examined the role of the Jewish community and Jewish Care in preventing and improving the associated issues.

Board elections

Former vice-president Robyne Schwarz was elected president of Jewish Care at the November 2004 Annual General Meeting, succeeding Alan Schwartz who is continuing his involvement with the organisation as a member of the Building Committee.

Professor Frank Oberklaid OAM was appointed vice-president and Michael Schoenfeld, treasurer.

Associate Professor Leslie Reti joined the Board while Esther Frenkiel and David Werdiger were re-elected to another term. Andrew Schwartz was co-opted onto the Board in June 2005.



Left: Cultural and spiritual Officer Rabbi Meir Kluwgant leads festivities at the Jewish Care's Sefer Torah dedication last September.

Far left: Resident of Montefiore Homes Community Residence Marianne Perl with monthly playgroup members Leah Miller and baby Tari (left) and Debbie Weinmann and daughter Mia.

Social group for young adults

A new recreational group for 17-25 year olds with a range of disabilities was formed in late 2004 to provide an outlet for socialisation and opportunity for leadership.

"Social Animals" was formed to fill the gap between similar groups that operate for children and older adults. Group members meet fortnightly to participate in a variety of fun activities; attend community events; and receive leadership training.

Workshops focus on survivor care

In February 2005, Jewish Care launched a series of caring for survivor workshops in conjunction with the Jewish Holocaust Centre.

Financed by the State Government and a private donor, the workshops include an introduction to the Holocaust, videos and discussions, live testimonies, case scenarios and a tour of the Holocaust Centre.

A range of health professionals including social workers, case managers and nurses, as well as Jewish Care staff, survivors and carers have been among the attendees.

Munzer residents relocated

Thirty-six residents of the Mark and Dina Munzer Community Residence in Northcote Avenue, Caulfield were temporarily relocated to Regent Street, Elsternwick in advance of the commencement of the home's reconstruction into a 45 extra-service bed facility, scheduled for completion early in 2006.

Aged-care facility planned in Caulfield

In April Jewish Care revealed plans to build a 120-bed aged-care residential facility on crown land at Caulfield General Medical Centre. Government approval is pending.

Jewish Care rabbi leads the way

Jewish Care's Cultural and Spiritual Officer Rabbi Meir Kluwgant was elected president of the Rabbinical Council of Victoria, following the resignation of Rabbi Gidon Fox who was posted to Pretoria.

AtHome improves home care

Kesher and BlueStar home-care services merged to form AtHome support services for the aged with the aim to establish one point of contact for clients and their families and to reduce duplication of services and administration.

Teaching students about drugs

A series of educational programs exploring preventative strategies against illicit drug and alcohol misuse was scheduled to start in Term 4 at Mount Scopus Memorial College and The King David School for Year 8 and 9 students respectively.

The programs form part of Jewish Care's Youth Intervention Project, which aims to tackle illicit substance abuse amongst youth and encourage participation in healthy activities through education and outreach. Prevention programs focusing on resiliency are planned for other Jewish schools.

Jewish Care is being guided by the findings of a youth reference group, which comprises 15 to 20 year olds who meet bi-monthly. Their facilitator, community youth intervention worker Rachael Kegen, says she encourages open interaction.

Group discussions have revealed that young people are experimenting with drugs at an earlier age; binge drinking is becoming more widespread; and marijuana is a popular social drug at parties.

Community Services Review

Jewish Care published a review of its community services in June, highlighting its groundbreaking disability services plan, its growing Healthy Ageing program and plans to upgrade the volunteers' program. The review, which appeared as a four – page tabloid lift-out in the *Australian Jewish News* and distributed to all supporters, summarised the organisation's services and programs, which will expand to reflect community needs.

It also highlighted strategic priorities including a greater focus on community strengthening and partnerships, expanding roles for volunteers and enhancing Jewish Care's compacity to provide a comprehensive information, assessment and referral service.

Fundraising activities

Community support is vital in raising much-needed funds for Jewish Care's services and programs; the year's total was \$8.6m. The Annual Appeal raised more than \$2.2m, while a further \$5.1m was received from bequests.

A variety of events and activities involving many sections of the community also contributed. They included:

- Shooting Star launch party
- Mother-Daughter Brunch
- Phantom Afternoon Tea
- Jewish Girls Unleashed cabaret show
- Friends of Montefiore Brunch

Jewish Care thanks all its donors for their generosity in supporting the needs of the most vulnerable and needy in our community.

Review of Operations

Aged Care Facilities

Melbourne Hebrew Memorial Nursing Home, Fink Family Wing (Ashwood)

Profile

Jewish Care is continuing to downsize its facility in Ashwood, which currently houses 66 residents, aiming to reduce numbers to 60 for future relocation prior to 2008.

Highlights

- Positive feedback from the Aged Care Standard and Accreditation Agency during the recent audit visit
- Pro-active approach in Occupational Health and Safety to reduce risk to residents, staff and visitors
- Review of practice in relation to skin integrity, nutrition and hydration

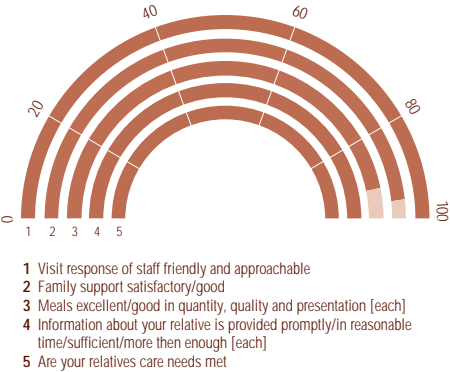
- Adaptation of improved continence products
- Ongoing maintenance and minor refurbishment works to ensure residents remain in a safe and secure environment while receiving specialist care

Challenges ahead

- Continued downsizing and appropriate adjustment of staff levels to maintain quality of care

Results

Relatives Survey (%)



Montefiore Homes Community Residence incorporating the George Kraus Wing and the Gandel Besen Wing

Profile

Delivers low-care residential accommodation and services to 164 people (plus three respite beds) in a safe, homely environment in which independence and decision making is encouraged.

Highlights

- Staff structure changed and new appointments made to improve standard practices
- Introduction of new Recreational Services program to increase resident participation
- Procurement of increased funding to meet care needs
- Steady increase in bond pool

Challenges ahead

- Preparation for accreditation
- Establishment of secure unit to manage challenging behaviour
- Continued provision of a variety of stimulating activities

Mark and Dina Munzer Community Residence incorporating the Joseph and Stera Gutnick Nursing Home and the Bierman Family Wing

Profile

The Northcote Avenue, Caulfield facility was temporarily relocated to Regent Street, Elsternwick in 2005 during its reconstruction scheduled for completion in early 2006 when 45 extra-service beds will be available.

Highlights

- Smooth relocation of residents to temporary facility in Elsternwick
- Continuation of clinical projects in partnership with external organisations
- Establishment of new lifestyle program with innovative approach

Challenges ahead

- Preparation for successful accreditation
- Smooth return to Northcote Avenue



*Left: Gazebo Gardeners group members Rosa Frosh (left) and Evelyn Westheimer enjoy some Winter planting at Munzer Community Residence.
Far left: Rabbi Steven Link leads the model seder at Melbourne Hebrew Memorial Nursing Home.*

Smorgon Family Nursing Home

Profile

Provides culturally-appropriate accommodation and individualised nursing care for up to 90 residents with high-care needs.

Highlights

- Expansion of lifestyle program
- Partnerships with external organisations in numerous clinical projects
- Retention of high levels of funding

Challenges ahead

- Successful accreditation
- Forging of further links with community organisations and volunteers
- Recognising and supporting residents' specific cultural and spiritual needs
- Expanding family and friends' involvement in care planning

Independent Living Units (ILUs)

Profile

Jewish Care provides low-cost self-contained units in East St Kilda and Elwood to 93 elderly people who wish to live independently.

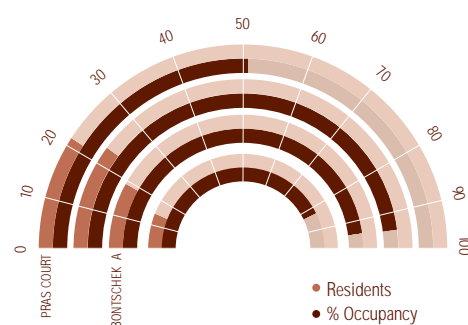
Highlights

- Continuing relocation from Herbert Street, Elwood to other Jewish Care facilities and external housing
- Ongoing refurbishment of Fink and Bontschek units
- Establishment of Healthy Ageing program
- Commencement of regular resident meetings and installation of suggestion boxes

Challenges ahead

- To meet August 2006 deadline for closure of Herbert Street
- To attract financial support from the community for future facilities

Results



Aged Care Services

Healthy Ageing Program incorporating activities, Alan Rabinov Centre and therapy

The Healthy Ageing Program provides a holistic range of therapies, social and recreational activities addressing the physical, psychological and spiritual needs of community clients. The therapy program also extends to all residents of the Jewish Care facilities.

Activities

Profile

An extensive variety of creative and recreational activities enhance, challenge and maintain participants' optimum physical and mental health within a dynamic social environment.

Highlights

- Social and recreational options expanded to include News and Views, Music Explorations, Singing, Mameloshen, Knitting, Relaxation and meditation, Russian humour group, Trivia group, Table games and Adopt a Bubba/Zaida program
- Partnership opportunities forged with Mount Scopus Memorial College's Fink, Karp, Ivany campus in South Caulfield to launch the Adopt a Bubba/Zaida program

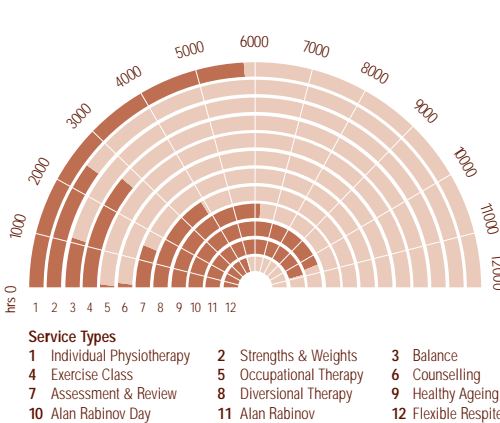
- Increased referrals resulting in a 20 percent rise in the number of community clients/hours of service compared to the previous year
- Growth in volunteer support for Healthy Ageing activities from client base within the wider program, underlining the program's commitment to client empowerment and independence

Challenges ahead

- Relocation to new premises at 76 Kooyong Road, Caulfield
- Integration of all Healthy Ageing programs and activities into the new centre

Results

Healthy Ageing Hours of Service July 04 to June 05



Alan Rabinov Centre

Profile

The Centre provides six-day-a-week programs of social and recreational activities for frail, isolated members of the community in a safe home-like environment. Forty percent of this program is devoted to dementia-specific activities. Seventy three percent of clients are Holocaust survivors.

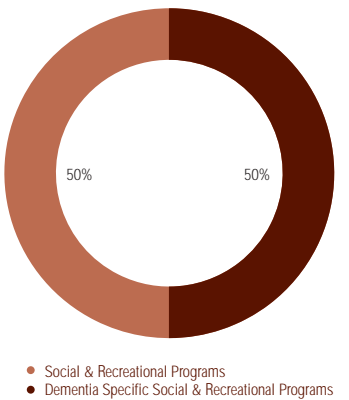
Highlights

- Continued high customer satisfaction and attendance rates at all social and recreational activities.

Challenges ahead

- Proposed relocation of premises and incorporation of this centre into the Healthy Ageing program.
- Maximise opportunities for an increasing range of options for clients attending the integrated centre.

Results



Therapy

Profile

The Therapy Program provides physiotherapy, occupational therapy, counselling and diversional therapy for community clients at the Goldin Centre and for residents living in Jewish Care's facilities.

Highlights

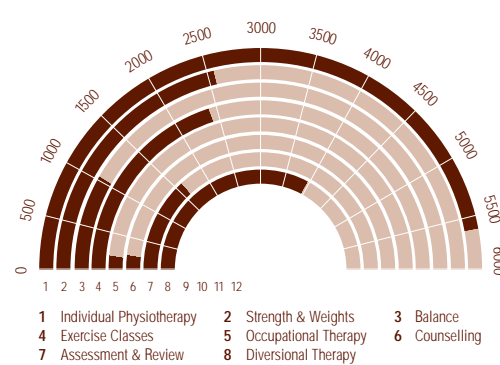
- Transformation to vibrant holistic healthy ageing program which includes physiotherapy, group strength training, group balance training, occupational therapy, home visits, carer respite and counselling
- Launch of Outreach programs including exercise classes for clients of the Holocaust Survivor Program and Independent Living Units in Fulton Street. Both programs benefit the Russian speaking members of the community

- Client participation in producing artwork for program's annual market
- Expansion of group therapy services in Residential Services to include group strength training, balance and group exercise classes specific to special needs of residents
- Growth in volunteer support for therapy programs from client base within the program underlining the program's commitment to client empowerment and independence
- Exceeded all funded service targets and increased value of services provided with Day Therapy funding
- Successful relocation to temporary premises in Balaclava Road which facilitated the pilot integration of therapies and Healthy Ageing activities and provided a model for future direction

Challenges ahead

- Expansion of partnerships with other community organisations such as National Council of Jewish Women in the provision of outreach therapy services to those unable to access the day therapy centres

Results



AtHome

Profile

AtHome provides in-home support to the elderly and people with disabilities through home care, personal care and in-home respite. Clients are either on government-funded care packages; subsidised by government and the Claims Conference; or privately funded.

Highlights

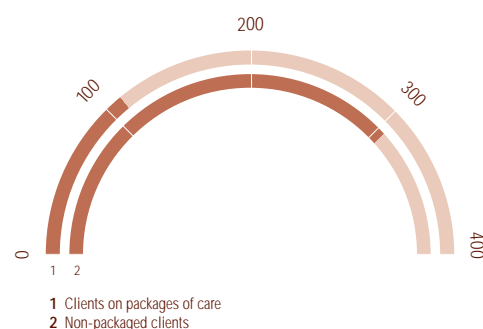
- The amalgamation of Kesher and BlueStar into AtHome to achieve less duplication and greater efficiency
- Continued development of relationships with external service providers including Local Government, the Aged Care Assessment Service, Carer Respite Centre and other agencies

- Receipt of five EACH (Extended Aged Care at Home) packages providing high-level care to clients at home and of 10 additional CACPs (Community Aged Care Packages)

Challenges ahead

- Ongoing review of processes and procedures, staffing levels and distribution of work
- Ongoing staff development
- Employment of more direct-care staff
- Procurement of additional care packages from the Federal Government

Results



Talking Australian Jewish News

Profile

A joint Jewish Care/Royal Victorian Institute for the Blind initiative offering the visually impaired a weekly copy of the Australian Jewish News on audio cassette. Volunteers read aloud and record major articles and notices from each week's edition. Tapes are available every Friday morning. The service is free and there is no waiting list

Highlights

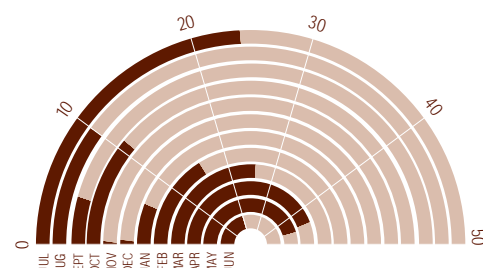
- A steady increase in the number of clients
- Dedicated service by highly-committed volunteers

Challenges ahead

- Extension of service for wider use

Results

Number of Talking Jewish News Clients



Disability Services

Fink (Respite) House

Profile

Fink House provides facility-based respite for children and teenagers with disabilities who live with their families. Fink House operates on weekends and school holidays and offers day activities and sleepover opportunities. It offers families a short break, while providing the individual with the opportunity to socialise and engage in recreational and leisure activities in a safe Jewish environment.

Highlights

- The kitchen has been redesigned
- Permanent wheelchair ramps throughout the house have been upgraded

- New families are accessing the facility, as a result of two people moving into independent living
- Funding has been received for renovating the second toilet/laundry area
- Donations have been received to purchase items for the sensory room

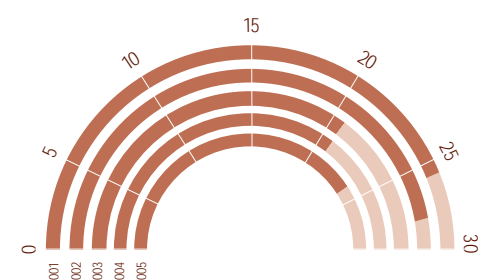
Challenges ahead

- To inform the community of all available respite options
- To adapt and improve Fink house as a service for children and teenagers only
- To develop an improved bookings process for families

- To work with the Orthodox community to increase awareness of respite services available

Results

Number of Families Accessing Fink House



Disability Services

Outreach

Profile

Provides accommodation support, case management and recreation groups for people of all ages with disabilities. Services are provided from a range of venues, and may be offered in conjunction with other community service organisations. The year has been one of consolidation and growth for the program.

Highlights

- Camps: Disability Outreach staff organised and staffed 10 camps over the past year, including the first KIDZ KAMP in July 2004 in Philip Island. Overall more than 50 participants enjoyed time away with their friends with professional support and supervision
- Individual support: The outreach program continues to provide a wide range of services to people in the community with a disability who are striving to be

independent and confident and may need varying degrees of support

- New referrals: Eleven new referrals have been received over the past year
- Staffing: In addition to casual staff, the outreach program has employed two permanent part-time staff to meet the growing demands of the program
- Case Management: The outreach program has expanded its case management service and is now providing case management to 10 individuals receiving a variety of support packages, including Support and Choice, Futures for Young Adults, Family Choice and Linkages

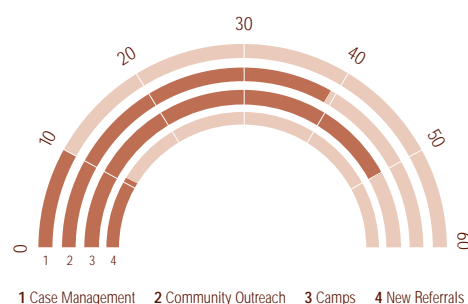
Challenges ahead

- To implement effective proactive monitoring and support systems for people living in the community who require occasional support

- To foster a highly-developed team-based approach
- To enhance the case-management function of the program

Results

Number of Individuals accessing outreach programs



Schools Integration program

Profile

Supports students and families to enable a Jewish child with a disability or other special need to attend a Jewish school. The program provides advice to families, engages in systemic and individual advocacy and supports families and students, from early intervention services for pre-schoolers, through to primary and secondary education to post-school options

Highlights

- Purchase of a stair climber for a school to enable a student on a wheelchair to have full access to the school grounds

- Workshop on 'Choosing an education for a child with a disability' by Dr Bob Jackson
- Provision of advice and support to 133 families
- Ongoing assistance to 125 families

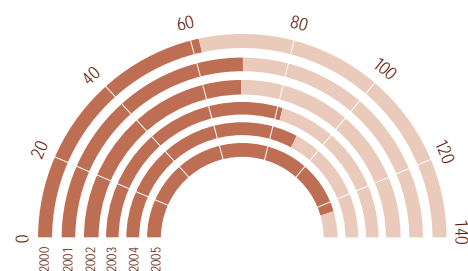
Challenges ahead

- Development of closer working relationships with schools and other organisations through improved partnering arrangements
- Providing professional development to staff in schools and early-learning centres
- Promoting awareness and positive attitudes towards people with a disability within the community.

- Developing and supporting effective ways of information sharing between staff and schools

Results

Number of ongoing supported students



Supported accommodation

Profile

Provides long-term supported residential accommodation in five houses for adults with disabilities. The program supports people in a safe, stimulating and Jewish environment. Individualised planning ensures that goals for each resident are established and that a range of range of person-centred opportunities for skill development, independence and participation within the local community is identified and encouraged.

Highlights

- Ongoing refinement and implementation of 'Active Support', a new method of activity planning and staff scheduling to improve the lives of the residents

- Refinement and improvement of the cultural and spiritual program for residents, with increasing participation from community volunteers and synagogues in facilitating the education and celebration of each Jewish festival for residents and their families
- Created outdoor patio at Hawthorn Road property with donation from barmitzvah.
- Capital improvements to Hawthorn Road (ramps, lighting, new flooring); Glen Eira Road (new flooring and central heating); and Jacob House (carpeting, safety fencing)

Challenges ahead

- Addressing ongoing funding concerns

- Working with families to establish a variety of housing models to meet individual needs
- Refurbishing ageing facilities

Results

- Two new residents moved into Jacob house, filling existing vacancies
- Obtained additional funding to address ongoing budget shortfall
- Invited to join reference group for the State Government Disability Housing Trust
- Creation of more flexible staffing support through new rostering practices
- Developed incident reporting and tracking process

Holocaust Services

Profile

Includes social and recreational groups designed to enhance the wellbeing and sense of connectedness of Holocaust survivors; workshops and ongoing groups to facilitate intergenerational dialogue with survivors and descendants; administration of emergency fund for Austrian survivors in partnership with the Claims Conference; education of Jewish Care staff, volunteers and community service providers; Yom Hashoah commemoration service for Jewish Care residents, staff and clients.

Highlights

- Commencement of the 'Caring for Holocaust Survivors' program in partnership with the Jewish Holocaust Centre for Jewish Care staff and external community service providers, attracting 149 participants
- Presentation of a seminar entitled 'Holocaust Shadows, Yesterday's Trauma; Today's Responses' in partnership with the Jewish Holocaust Centre with keynote speaker Dr Natan Kellermann,

Clinical Director, AMCHA, attracted approximately 200 participants

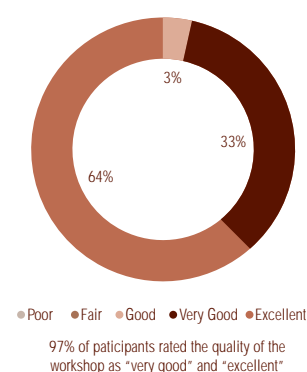
- Relocation of social and recreational group for English-speaking Holocaust Survivors (Monday Group) to Danglow Centre at St Kilda Synagogue
- Commencement of discussions about a potential research project (in partnership with key organisations) designed to enhance best practice for Holocaust survivors and their families and also to inform other aged trauma communities
- Formation of new partnerships with key organisations including the Jewish Holocaust Centre, Victorian Foundation for Survivors of Trauma and Torture and LaTrobe Refugee Health Research Centre

Challenges ahead

- To develop an advanced educational program for participants who have completed initial training for Caring for Holocaust Survivors program

- To develop tailored and themed educational programs according to specific needs
- To undertake a 'needs assessment' of child survivors and second-generation descendants to better inform service delivery practice

Results



Financial Services

Financial Aid

Profile

Provides individuals and families with one-off or short-term financial assistance to meet basic living expenses.

Highlights

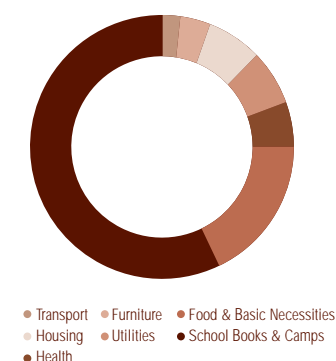
- Provided one-off or short-term assistance to 143 clients with food, health and other basic living expenses
- Distributed \$85,000 to Melbourne's Jewish day schools to help children of needy families purchase school books and school camps

Challenges ahead

- To develop strategies and resources to empower clients to work towards financial independence and security
- To increase community awareness of the program

Results

Financial Aid Provided in 2004-05



Jewish Mutual Loan Company

Profile

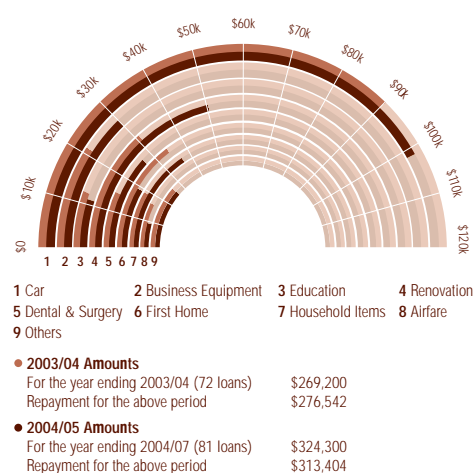
Provides interest-free loans to individuals and families, fostering their autonomy and self respect and maintaining their privacy and independence.

Highlights

- Greater promotion of services, targeting Jewish schools and community
- Approval of 81 loans for \$324,300
- Increased number of loans compared to the previous year

Challenges ahead

- Consolidate and extend liaison with community groups serving people in need
- Establish areas of need in the wider Jewish community
- Further simplify loans requirements and processes to encourage borrowers to access the service
- Recruit members to the committee to ensure a wider representation of the community



Support Services

Always Moving Forward

Profile

Always Moving Forward is a partnership between the Orthodox Jewish community and Jewish Care to assist Orthodox and members of the general Jewish population in achieving financial independence. It provides a broad spectrum of culturally-appropriate services for those seeking formal employment as well as for those who require further training to qualify for entry into the job market. Job placement assistance, recruitment services and individualised career guidance are offered in a caring and professional way.

Highlights

- Achieving the total annual targets for employment and education outcomes set by the Department for Victorian Communities, in six months only (January-June 2005)
- Commencement of the Orthodox male consultant to assist male members of the Orthodox communities
- Continuing support from a community donor

Challenges ahead

- Forming a stronger mentoring program for clients with business people and professionals from the Jewish community
- More specialised assistance for migrants, mature-aged and disabled members of the community
- Improved marketing strategies/connections with Jewish employers

Counselling and Case Management

Profile

Counsellors, social workers, psychologists and family therapists provide confidential, culturally-appropriate counselling, case management, life skills workshops and liaison with external service providers. Issues addressed include parenting, relationships, grief, family violence, aged care, Holocaust trauma and life transitions.

Highlights

- Diversity in professional skills, culture and language enabled program to successfully support clients experiencing cultural impacts on presenting issues including Holocaust trauma, migration and religious observances

- Counselling available in Russian, Hebrew, Yiddish, German, French and Dutch
- Increased consultation to external providers servicing Jewish clients requiring cultural-specific support
- Provided case management support for individuals and families experiencing chronic and multiple problems assisting them to successfully access community services
- Service delivery to approximately 90 clients per month

Challenges ahead

- Enhance funding and increase capacity for delivery of education and support groups focused on crisis prevention and strengthening of families addressing premarital education, separation/divorce, single parenting, conflict resolution, family violence, isolation, communication skills and stress management.

Housing

Profile

Jewish Care's housing program assists people in need with accommodation support, advocacy, practical solutions, information and alternative-housing options. The program co-ordinator arranges live-in, shared and transitional accommodation and liaises with the Department of Public Housing.

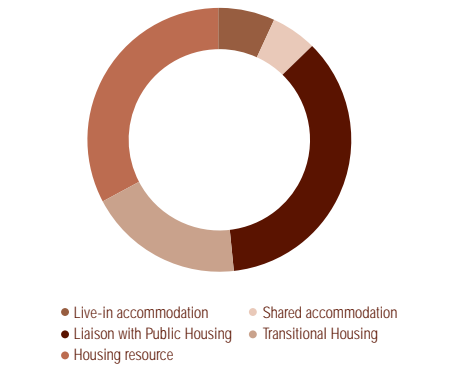
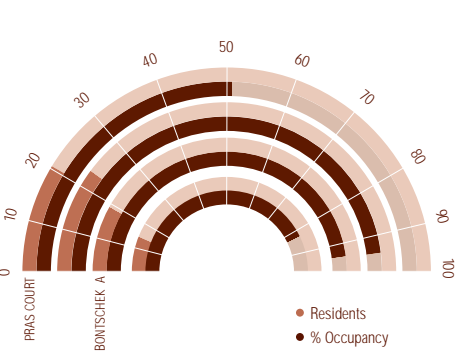
Highlight

- Successful relocation of residents from Herbert Street, Elwood to external accommodation

Challenges ahead

- Secure funds to continue to support the program
- Better communication with the wider community through public meetings and information sharing
- Continue to develop partnerships for additional sources of housing

Results



Intake and Assessment

Profile

The first point of information and access to Jewish Care's services, providing a timely crisis response, professional assessments and referrals for the Jewish community.

Highlights

- Responded to 3,049 first calls to Jewish Care
- Provided a response within one working day to more than 93 percent of first calls to Jewish Care

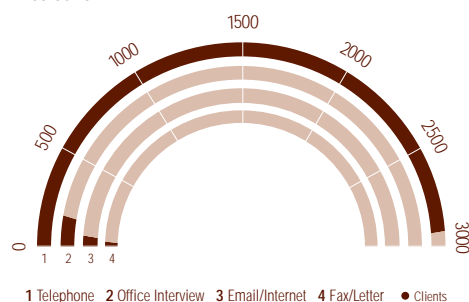
- Assisted 810 callers with full assessments and referrals to Jewish Care programs
- Produced an intake-specific brochure in English and Russian
- Distributed USD \$133,500 from the Conference on Jewish Material Claims Against Germany, Inc (Claims Conference) to 404 eligible Holocaust survivors for medical and household needs

Challenges ahead

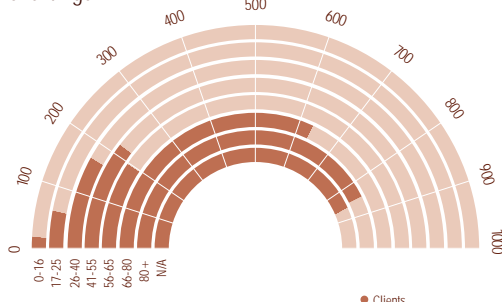
- Responding to the needs of a growing number of single parent families
- Responding to the needs of an increasing number of frail, disabled and Holocaust survivors and their families
- Maximising collaboration and partnerships to enhance and strengthen the community
- Improve consumer participation and feedback

Results

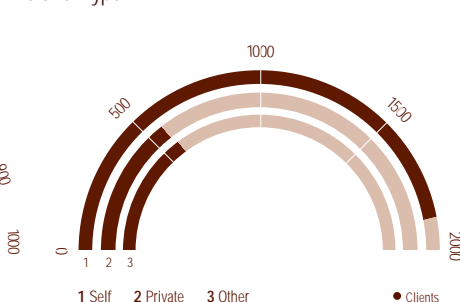
First Calls



Client Age



Referrer Type



Mental Health program

Profile

Jewish Care's Mental Health program aims to enhance and support the wellbeing of people with mental illness in the Jewish community through a range of recreational and social group activities and outreach support. The program is funded solely by charitable trusts and private donations.

Highlights

- Nine new participants have joined the program since January 2005 making a total of 22 active clients

Challenges ahead

- To obtain funding from the Department of Human Services
- To obtain funding for professional supervision of co-ordinator.
- To raise community awareness about mental health

Youth Services

Profile

Provides support to young Jewish people aged 12 to 20 who are experiencing difficulties with everyday living. Professional support and other youth-focused programs aim to develop resiliency, strengths and coping skills while empowering younger members of the community to enhance their quality of life by overcoming difficulties.

Highlights

- Great success of Young Achievers' Scholarship and Mentoring Program in its third year
- Increased and continued collaborative work with other community services on youth-focused issues
- Implementation of the Memorandum of Understanding with other community service organisations in the Southern region of Victoria to

provide culturally-appropriate services to young Jewish people and its planned expansion to the Eastern Region of Victoria

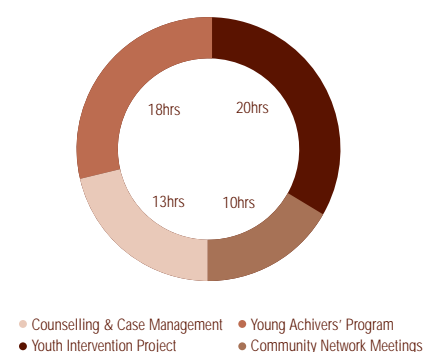
- Implementation of the Youth Intervention Project
- Raising awareness of support services available to young Jewish people
- Building connections with Jewish Schools

Challenges

- Seek grants and funding opportunities to expand existing services
- Further expansion of the Young Achievers' Scholarship and Mentoring Program
- Work with the community to address alcohol and other drug issues faced by young Jewish people

- To create a youth-friendly place accessible to all young Jewish people

Results





Tziviva

Extending a life line in times of crisis

The Mental Health program offers a range of therapeutic, social and recreational group activities at a community house in Elwood including art therapy and expression, writing, cooking, computers, exercise and monthly lessons with the rabbi.

The program also provides external support and social excursions.

When Tzivia becomes paralysed with fear because she hears footsteps outside her door or witnesses an antisemitic remark, she will usually turn to someone at Jewish Care for help. It may be a counsellor or one of the several friends she has made through the organisation's social groups for those with a mental illness.

Though she didn't know it then, Tzivia believes she was probably suffering from acute depression as a university student in Israel where she lived for 14 years before coming to Australia in 1983 to join her brother.

Now she recognises that she suffers from a severe mental condition, which is well managed most of the time, but can be debilitating when triggered. She is terrified of antisemitism, war and terrorism and can react irrationally if she feels threatened by any of these issues.

Tzivia first connected with the then Jewish Welfare and Relief Society two years after arriving in Australia during her hospitalisation for psychotic episodes. She was short of funds and the organisation provided furniture for her flat.

The support has continued over the years in a variety of ways, from counselling and therapy to financial assistance and exposure to the psychiatric outreach (Tikvah) group recreational and social programs and activities.

Jacqui Hershtal, a Jewish Care volunteer who began visiting Tzivia as a "friendly visitor", is now one of her closest friends and they enjoy regular cooking sessions together.

Tzivia also does some volunteering of her own, helping and supporting other clients in need by lending a sympathetic ear and keeping an eye on their progress and also assists Mental Health Co-ordinator Susan Wein with office duties.

Tzivia participates in many Jewish Care activities for those with a mental illness, especially enjoying the cooking, knitting and exercise sessions, regular outings and camps.

Susan said Tzivia should be very proud of her progress and achievements and paid tribute to her "incredible" support group that also includes Jewish Care counsellor Malki New, Tikvah activities manager Ofer Katzir and personal trainer Cheryl Sacher.

Tzivia says Jewish Care provided a life line. "Without Jewish Care's support, I wouldn't be sleeping in my own bed or living under my own roof."

For further information call 8517 5999.

Opposite Page: Tzivia (front) with from left: Tikvah activities manager Ofer Katzir, counsellor and case manager Malki New, Mental Health program co-ordinator Susan Wein, volunteer Jacqui Hershtal.

Governance



Left: Jewish Care's Russian Social Club commemorates the 60th anniversary of the end of World War 2 with a Victory Day celebration.

Far left: 2005 Appeal co-chairs Rodney (second from left) and Deena Goldbloom (right) with Jewish Care CEO Bruce Salvin and president Robyne Schwarz at the launch in February.

Executives

Bruce Salvin

Chief Executive Officer

Bruce has been CEO of Jewish Care since August 2003, before which he was the Director of Residential Services. Previously, he was general manager of Melbourne Extended Care and Rehabilitation Service (MECRS, now known as Royal Melbourne Hospital, Royal Park Campus).

As a senior manager within the Victorian Healthcare System, Bruce was responsible for the project management of several aged care and healthcare related capital building projects, including the \$20M redevelopment of the MECRS Parkville Campus from 1999-2001.

Bruce has a nursing background, having completed his Division 1 training at Melbourne's Prince Henry's Hospital in 1981. He also obtained post-graduate qualifications in Advanced Nursing (Administration), Coronary Care Nursing and Health Services Management from RMIT.

Kathy Devitt

Director of Residential Services

Kathy Devitt was appointed Director of Residential Services in October 2004. Prior to this position she was a senior executive for Uniting Care Victoria and Tasmania at Girrawheen Community Brighton where she was instrumental in removing sanctions imposed by the Aged Care Standards and Accreditation Agency and achieving Accreditation for their facilities.

Kathy is a registered nurse who trained in Israel and served as a nurse in the Israel Defence Forces. She has extensive experience in the aged care industry with clinical and senior management expertise having led private and non-for-profit organisations.

She has a Bachelor of Applied Science Degree in Nursing and various other graduate certificates.

Talya Goldsmith

Director of Community Services

Talya Goldsmith was Director of Community Services from August 2004 to June 2005.

Michele Lewis

Director of Residential Services

Michele was Director of Residential Services from May to August 2004.

Julie Morris

Director of Human Resources

Julie joined Jewish Care in November 2003 having spent most of her working life in a health environment, including hospitals, clinics and diagnostic imaging.

For the previous five years, Julie was Human Resources manager for MIA Victoria (formerly Radclin Medical Imaging) with 1,000 employees and had a national HR project role covering a staff of 2,500.

In 2001 Julie played a key role in complex organisational changes during the merger of six Victorian radiological practices. In 2002/03 she successfully introduced two enterprise bargaining agreements for the merged entity.

Julie is a member of the Australian Institute of Management and the Australian Human Resources Institute. She has a Graduate Diploma of Business in Human Resource Management (2001) and completed a Masters of Business in Human Resource Management (2004), topping her class in three of four subjects.

Colin Singh

Director of Finance

With a detailed understanding of health, aged and community care services through diverse assignments in private, public and not-for-profit organisations, Colin joined Jewish Care in September 2001.

He has successfully created an ongoing five-year financial blueprint for Jewish Care including the financial management of programs, asset sales, building redevelopment and external financing.

Colin Singh is a member of the Australian Society of Certified Practising Accountants (CPAs), the Australian Health Services Financial Management Association, the Australian College of Health Service Executives and the Australian Institute of Company Directors.

Colin led the re-engineering of Bethesda Hospital's business processes, which was subsequently published as a case study in Australian Accountant, September 1998. He has held accounting and business management positions at MECWA Community Care, John Fawcner Hospital, Royal Southern Memorial Hospital/ Caulfield Hospital and Dandenong and District Hospital.

Odette Waanders

Director Service Integration

Having completed a degree in Social Sciences, Odette worked first as a social worker and then in social policy. During 10 years in the public sector in New Zealand, she was involved in policy reviews and service innovations across the spectrum of social services. This included responsibility for developing and implementing major reforms to residential aged care and the development of innovative homecare services.

As chief executive of Age Concern NZ, a community organisation for older people with 30 affiliated branches, Odette raised its national profile in public advocacy, negotiated policy improvements, commissioned research and implemented a new national volunteer service.

In Australia, she was the policy manager for Aged & Community Services for four years, during the period of aged care and taxation reforms.

In 2002, she completed a Masters in Business Administration and joined Jewish Care as funding and resources manager for Community Services. She became Director of Service Integration in July 2004.

Richard Zimmermann

Director of Community Development

Born in New Zealand and educated in Auckland, Richard ran his own marketing and promotions company for six years before moving to Melbourne in 1990.

He became the marketing manager at Kino Cinemas and a year later joined the Australian Film Institute (AFI) as development manager. The AFI was his first taste of the "not-for-profit" world and fundraising in particular.

Two years at the AFI were followed by four as Development Manager at the Australian Ballet School. Consultancy work followed. One of his clients was the Royal District Nursing Service and his role there became full time as head of Fundraising and Development for two and a half years until joining Jewish Care as Director of Community Development in November 2001.



Jewish Care's team of directors (from left): Kathy Devitt (Residential Services), Richard Zimmermann (Community Development), Bruce Salvin (Chief Executive Officer), Odette Waanders (Service Integration), Julia Morris (Human Resources), Colin Singh (Finance and Administration).

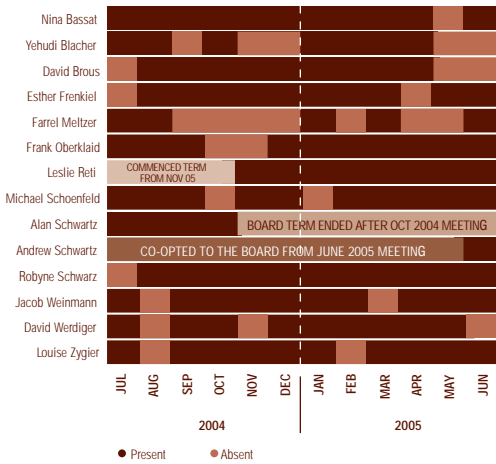
The Board



Jewish Care is managed by a Committee of Management (the Board) which comprises 12 members of the organisation who have been nominated and elected at an annual general meeting.

The Board is empowered to make rules governing all the operations of the organisation; may appoint or dismiss employees; manage the property and assets; and participate in activities conducive to the attainment of the purposes of the organisation.

Board meeting attendance



Jewish Care’s Board members from left (back row): Yehudi Blacher, Frank Oberklaid, David Brous, Louise Zyglis; David Werdiger, Andrew Schwartz; (centre row): Jacob Weinmann, Farrel Meltzer, Esther Frenkiel, Nina Bassal, Michael Schoenfeld; (front) Les Reti, Robyne Schwarz.



Works of art by local Jewish artists are on display throughout Jewish Care. The Tree of Life (left), a glass sculpture by Debbie Sheezel, hangs in the foyer of the Smorgon Nursing Home, while the synagogue features a series of stained-glass windows by Adela Shaw (section of one panel far left).

Board Members

Robyne Schwarz

Vice President until November 2004,
President from November 2004

Robyne holds both physiotherapy and social work qualifications and has worked in child health and child and family welfare for more than 30 years.

She has been a national director and state president of the Australian Association of Social Workers and has lectured in social work at the University of Melbourne.

Robyne was recently appointed president of the Victorian Health Services Review Council and is a member of the Osteopath's Registration Board.

She joined the Board of Jewish Community Services in 1999 and has been a Jewish Care Board member since the merger.

Robyne is married to Max and they have two sons and three grandchildren.

Professor Frank Oberklaid OAM

Vice President from November 2004

Frank, a paediatrician, is the foundation director of the University of Melbourne's Centre for Community Child Health, based at the Royal Children's Hospital. An internationally-recognised researcher, Frank is the author of 200 scientific papers and two books.

He is deputy chair of the Victorian Children's Council and is a board member of the Australian Institute of Family Studies and the Royal Children's Hospital Foundation.

Frank is married to Fay, a psychologist, and they have two children and two grandchildren.

Michael Schoenfeld

Treasurer from November 2004

Michael has been a Fellow of the Institute of Chartered Accountants of Australia for more than 20 years and is Managing Principal of WHK Greenwoods Accountants & Advisors.

His interest in community service has been ongoing for more than 20 years. He has been chairman of The King David School Council for the past six years.

Michael is married to Jennie and they have a 20-year-old son, Julius.

Farrel Meltzer

Assistant Treasurer

Farrel Meltzer is a banker and corporate adviser with extensive communal involvement in Melbourne, Sydney and Johannesburg over several years.

He is a past president of Adass Israel in Sydney, a Board member of the NSW Board of Jewish Education and Chair and founding Board member of Yesodei HaTorah College, Melbourne.

Farrel headed the ANZ Private Bank until 2000, when he was appointed Managing Director of Investec Bank in Australia. He is now executive chairman of the Wingate Banking Group, which he founded.

Farrel is married to Wendy and they have four children.

David Werdiger

Secretary

David is owner and managing director of Billing Bureau, a leading provider of billing software and services.

David was born in Melbourne to Polish and Russian migrants who were instrumental in establishing the Yeshivah College and synagogue. He was active in student affairs at Monash University.

He joined the board of Jewish Community Services in 1999 and became involved in the merger with Montefiore Homes. He is a founding member of the board of Jewish Care, chair of the Jewish Values committee and is a member of the Loans committee.

He is married to Adira, a Jewish Care volunteer since 1997, and they have four children: Shua, Ari, Aliza and Bailey.

Nina Bassat AM

A lawyer and immediate past president of the Executive Council of Australian Jewry, Nina is a Board member of the Conference on Jewish Material Claims against Germany, honorary secretary of the Memorial Foundation for Jewish Culture and is involved with the International Council of Jewish Women.

Nina is also a member of the Victorian Advisory Board of the National Australia Bank Yachad Scholarship Fund and of the Board of Management of the Monash University Centre for Jewish Civilisation and a Trustee of the Jewish Holocaust Centre Foundation.

Nina is married to Bob and they have three children and nine grandchildren.

Yehudi Blacher

Yehudi is Secretary of the Department of Victorian Communities and has held other senior roles in the Department of Premier and Cabinet, Department of Human Services and in local government.

Born in Israel in 1951, Yehudi's family migrated to Australia in 1954. Educated at local primary schools, Melbourne High School and Monash University, he completed postgraduate studies at The Hebrew University, Jerusalem and Oxford University, United Kingdom.

Yehudi is married to Mish and they have two children, Liat and Simon.



Many residents of Montefiore Homes Community Residence participate in a wide range of creative and recreational activities. Rose Browde is an accomplished sculptor (left).

Far left: Residents are treated to a manicure during an aromatherapy session.

David Brous

An interest in the economic history of the Australian Jewish community and the development of the Australian Jewish Welfare and Relief Society and Jewish immigration set David on a path to the Jewish Care board.

A management consultant in public policy and program evaluation, David previously worked for the Brotherhood of St Laurence, the Victorian Government, Touche Ross and KPMG Peat Marwick. He undertakes assignments in aged care, community services, health services policy, organisational restructuring and benchmarking and evaluation.

David is a sessional member of Planning Appeals Boards in Victoria and a former member of the Health Services Review Council, Public Records Advisory Council and the Board of Temple Beth Israel.

David is married to Associate Professor Libby Brooke and they have two adult children.

Esther Frenkiel

Born into a 'traditional' family, Esther was educated at Mount Scopus Memorial College. A strong desire to make a contribution to the future of the community inspired Esther to join Jewish Care.

On completing a Bachelor of Education in Primary Teaching, Esther began teaching at Mount Scopus and became involved in various community organisations, including United Israel Appeal Victoria of which she is a vice president and its women's division of which she is co chair.

Esther was co-opted onto the Board of Jewish Care in 2001 and elected onto the Board in 2002.

Esther is married to David and they have three children Brett, Adam and Michael.

Assoc Professor Les Reti

Joined November 2004

Associate Professor Les Reti is a senior gynaecologist at the Royal Women's Hospital (RWH) with a long interest in clinical gynaecology and in the improvement of clinical systems.

Les was born in 1949, immigrated to Australia in 1957 and settled in Melbourne with the assistance of Jewish Welfare.

He graduated from the University of Melbourne in 1972 and spent five years in academic obstetrics and gynaecology at the University of Melbourne and Leicester University in the UK before being appointed to the staff of the RWH where he later established the Centre Against Sexual Assault (CASA House), the largest centre of its type in Australia.

In 1989 he became consultant gynaecologist to the Montefiore Homes, continuing in this position until recently.

Les has contributed to many publications on medical matters and clinical quality improvement and edited and published an annual clinical report establishing accountability to peers and consumers. He has also served on many high-level committees dealing with the improvement of quality in clinical systems.

Les is currently adjunct associate professor of Public Health at La Trobe University, Melbourne; senior lecturer in Obstetrics and Gynaecology, University of Melbourne and director of Clinical Governance, RWH.

In 2003 Les received the RWH's highest honour, the Woodward Medal for "outstanding contribution to the women and babies of Victoria".

Les is married to Lee Liberman and they have six children.

Andrew Schwartz

Co-opted June 2005

Andrew has worked in investment banking since 1985, predominantly in corporate and property finance.

Andrew is the co-head of the Australian property group for Babcock and Brown and has overall responsibility for the investment bank's property activities in New Zealand. Andrew has a particular focus on high-end value property development and acquisition including retirement and health care. Previously Andrew was a director of risk policy and procedure at AIDC Ltd, a once government-owned financier.

Andrew also holds directorships of Digital Harbour Holdings Ltd, the developer of the \$200m federally-funded high technology precinct in Melbourne Docklands and of the OSA Group P/L, a privately-owned enterprise specialising in workplace employee counselling and training.

Andrew is married to Bettina and they have two young sons, David and Thomas.

Jacob Weinmann

Chair; Treasurer until November 2004

A Board member of the then Jewish Community Services since 1996, Jacob first became involved in the organisation when his mother sent him to deliver Mishloach Manot to the Montefiore Homes for Purim.

The Managing Director of the Anstat Group, Jacob is a senior associate of the Australian Institute of Banking and Finance.

He is a Mount Scopus Memorial College graduate and holds a Bachelor of Business (Banking & Finance) and a Post Graduate Diploma from the Securities Institute of Australia.

Jacob is married to Debbie who established Jewish Care's mother and child playgroup in 1999. They have three children, Benjamin, Ariella and Mia.

Board Committees

Louise Zygier

Born in Sydney, Louise was educated at Dover Heights Girls' School, the University of Sydney and Mercer House Teachers' College in Melbourne.

She was a secondary school teacher and music teacher. She then worked for Commonwealth Youth Support Scheme running programs for young women. Her interest in women's issues led her to work for the Women's Investment Network and then on to forming her own financial planning consultancy for women.

With a keen interest in the arts Louise took on the role of business manager at the Jewish Museum of Australia from 1992 to 2002 and now consults in fundraising and marketing.

Louise is married to Geoffrey and they have two children.

The following Board Member retired during the year:

Alan Schwartz

President until November 2004

Alan was born in Tel Aviv in 1952 and moved to Melbourne in 1958. He studied at Yeshivah College, Melbourne High School and then Law at Monash University.

Alan completed Articles in 1976 and shortly after, joined Anstat, a company servicing the legal profession of which he is executive chairman.

He has served on several not-for-profit boards, but for the past few years has focused on Jewish Care.

Alan is married to Carol and they have four children, Thea, Hannah, Oscar and Ruby.

Board members operate a variety of committees that also include individuals from outside the organisation with particular knowledge and expertise. These committees assist the Board to carry out its governance responsibilities.

Building Committee

Joe Gersh (Co-opted)
Michael Sack (Co-opted)
Bruce Salvin
Alan Schwartz (Chair)
Colin Singh
Jacob Weinmann
Richard Zimmermann

Crown Trustees

The Hon Walter Jona AM
David Southwick
Professor Zimmet AO

Development

Andrew Blode (co-opted)
Esther Frenkiel
Lee Liberman (co-opted)
Stephen Nowak (co-opted)
Bruce Salvin
Ian Swart (co-opted)
Ricci Swart (co-opted)
Richard Zimmermann (Secretary)
Louise Zygier (Chair)

Finance and Audit

Farrel Meltzer
Greg Nankin (Co-opted)
Ruth Picker (Co-opted)
Bruce Salvin
Dr Nora Scheinkestel
(Co-opted; retired Nov 2004)
Michael Schoenfeld (Chair)
Robyne Schwarz
Colin Singh (Secretary)
Jacob Weinmann (retired May 2005)

Jewish Values

Rabbi Meir Kluwgant
Philip Mayers (Co-opted)
Zelma Rudstein (Co-opted)
Bruce Salvin (Secretary)
Graham Slade (Co-opted)
Deborah Stone (Co-opted)
David Werdiger (Chair)

Remuneration

Yehudi Blacher
Robyne Schwarz (Chair)
Michael Schoenfeld

Services Delivery

Professor Allan Borowski (Co-opted)
David Brous (Chair)
Kathy Devitt
Talya Goldsmith
Professor Frank Oberklaid OAM
Associate Professor Leslie Reti
Bruce Salvin (Secretary)
Barbara Szwarc (Co-opted)
Odette Waanders



Harry

Lending Harry a guiding hand

Counsellors, social workers, psychologists and family therapists provide confidential, culturally-appropriate counselling, case management and life skills workshops on parenting, relationships, grief, family violence, aged care, Holocaust trauma and life transitions. Counselling is available in several languages.

A group for carers meets monthly to discuss practical care issues, building confidence, focusing on the positive and coping strategies.

Harry Szmerling is a true mensch. The father of five and grandfather of 16 is devoted to helping others and only recently, with support and guidance from Jewish Care, has he learnt to make time for himself.

Harry's association with the organisation began 30 years ago when his brother-in-law Stanley became a Montefiore Homes resident at the young age of 35. Stanley, who was a quadriplegic as a result of an accident, wanted to live in a Jewish environment and there was nowhere else to go. In those days there were a couple of residents of similar age.

Harry continues to visit him two to three times every week, taking him on outings and to family gatherings. Harry also comes to see his mother-in-law and over the years was a regular visitor to his late mother and father-in-law, also Montefiore residents.

Harry is a member of the Carers' group, run by Ruth Wein, which meets every month. He said his participation has been very valuable.

Participants learn about practical care issues, but are also taught about confidence and coping strategies and how to focus on the positive.

A child survivor of the Holocaust, Harry says his unconditional commitment to family and friends is built into his nature.

But last year it began to impact on his mental, emotional and physical health so counsellor Joanne Strauss stepped in to assist.

She has helped him to appreciate the value of self care so he can continue his service to others, as well as to manage stress, make peace with the past and set some personal goals.

Harry has had no formal education and his English is self taught, so when he mentioned he would love to write his own life story, Joanne encouraged him to enroll in a TAFE course. Harry is now learning literacy skills and computing so he can correspond with friends electronically.

Harry must also juggle his study commitments with weekly hydrotherapy sessions recommended by Jewish Care physiotherapists who treated Harry as part of the Healthy Ageing program.

He is also receiving restitution claim assistance from Jewish Care's Holocaust restitution expert Peter Wolfram.

And then there's all the cooking and shopping Harry undertakes as a supportive husband.

Harry is full of praise for Jewish Care, which he says, "is a wonderful organisation that does so many good things."

He relates closely to the organisation's four values: *chesed* (kindness); *derech erez* (respect), *tzedakah* (charity) and *mishpacha* (family); in fact he lives them every day.

Joanne says Harry's life truly embodies these four cherished values. "Harry has put those values into action, against all odds."

Harry bursts with pride when he mentions that all his children and grandchildren have strong, traditional Jewish identities.

On their part, they are bursting with pride at Harry's courageous achievements. "They're happy and surprised," Harry says modestly.

For further information call 8517 5999.

Opposite Page: Harry Szmerling with from left: Holocaust Services co-ordinator Ruth Wein, counselling and case management co-ordinator Joanne Strauss, Healthy Ageing program manager Maureen Shulsinger.

Community Development



Left: Herman Ehrenwerth reads with the aid of a magnification unit, partially funded with a donation from volunteers Serry and Gerald Grant.
Far left: Methodist Ladies College student Sydney Brasch lends a hand at the 2005 Annual Appeal telethon. Students from a variety of schools help Jewish Care at appeal time.

Public Relations and Fundraising

Jewish Care's Community Development Office manages the organisation's fundraising, events, public relations and communications activities.

Fundraising activities and events raised \$8.626 million over the past year, \$1.16 million more than in the 2003/4 financial year. This was primarily due to increased bequests and some large individual Annual Appeal gifts.

The public relations and marketing area produced the quarterly newsletters, as well as the annual report and a variety of informational brochures; promoted Jewish Care's media coverage and advertising in the *Australian Jewish News* and *Leader* newspapers; developed an explanatory organisational video and contributed to the organisation through a range of internal and external activities.

Bequests

Jewish Care received bequests from 48 estates during the year. This has been of tremendous and long-lasting benefit to the organisation, allowing forward planning and helping to meet the costs of providing the broad range of services needed to support our community. The "Your Gift to Our Community"

Wills booklet was produced to explain the importance of making a legally-valid will, highlighting matters to consider when making decisions about one's estate. Due to ongoing demand, another informative and well-attended seminar on wills and estates conducted by past Board member Jeffrey Appel, was presented for members of the community. Planning for the establishment of a group to acknowledge supporters who have left a bequest to the organisation in their will is well underway.

Donation

A substantial gift of \$500,000 in June 2005 has been directed to the purchase of new equipment for the Mark and Dina Munzer Community Residence in Northcote Avenue, Caulfield. This popular, centrally-located community facility is currently being redeveloped and is due to reopen as a 45 bed "Extra Service" high-care nursing home in early 2006.

Simcha giving

The Jewish community has always been generous in supporting the work of Jewish Care by requesting donations in lieu of gifts for weddings, birthdays, anniversaries and bar/bat mitzvahs, and this year has been no exception. Nearly \$170,000 was raised this year through simchat - donations in honour of special occasions.

Jewish Care would like to sincerely thank all those thoughtful individuals who gave a donation rather than buying presents for family and friends; it really is the gift that gives twice!

Annual Appeal

Income raised through Jewish Care's Annual Appeal continued to grow, with the 2005 Appeal raising more than \$2.2 million, exceeding its target by over \$300,000. Appeal proceeds help fund Jewish Care's broad range of services and programs that assist people of all ages who need care and support.

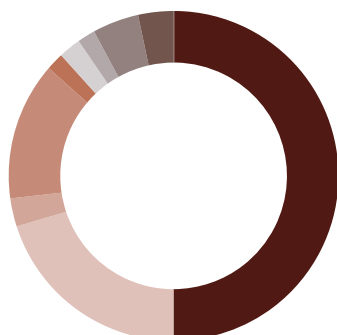
Appeal co-chairs Rodney and Deena Goldbloom brought a new perspective and energy to the appeal. They were well supported by the other appeal committee members and by the tireless work of our canvassers and telethon-calling volunteers.

However, although the appeal was financially successful, the number of donations overall was slightly down on the previous year. The main difference in the way the appeal was conducted was a reduction in the length of the telethon. It is anticipated that this will be increased for next year's appeal.

A variety of events and activities involving many sections of the community were held during the year, contributing more than \$170,000 to the fundraising effort.

Fundraising income 2004/05

Total amount raised \$8,949,406



• Bequests	\$5,045,410
• Annual Appeal	\$2,218,378
• Capital Appeal	\$300,672
• Donations* consisting of:	\$1,384,946
• Events	\$173,507
• Resident special donations/	
Continuing donations	\$231,400
• Special occasions	\$174,335
• *Trusts & Foundations	\$462,385
• Other donations	\$343,319

*Includes \$350,000 from Wertheim Trust

Fundraising and administration expenses
 - 6% of total income



Left: The Shooting Star 2004 committee organised a cocktail party to launch the group for 25 to 40 year olds which aims educate this age group about the organisation as well as raise funds for youth programs and aged services.

Far left: Jewish Girls Unleashed, a joint Jewish Care and National Council of Jewish Women event, showcased a host of local talent, headed by Renee Geyer and Deborah Conway.

Events

New Sefer Torah

A specially-commissioned Sefer Torah (Torah scroll) was dedicated at Jewish Care's shul in September 2004 in honour of the organisation's supported accommodation for adults with disabilities.

The ceremony, which attracted more than 200 people, gave Jewish Care supporters the opportunity to fulfil the 613th (last) mitzvah and participate in the creation of a Torah by having a letter, word, verse, chapter or parsha written in their honour.

Around \$28,000 was raised for the cultural and spiritual office which, under the direction of Rabbi Meir Shlomo Kluwgant, provides support and advice to the CEO and Executive; education sessions for staff; festival activities; and weekly Shabbat services for residents, clients and family members at Jewish Care facilities. See also Year in Brief p10.

Shooting Star launch party

Jewish Care's new fundraising group for 25-40 year olds got off to a great start with its launch event in September 2004, a cocktail party at the Royce Hotel, raising \$10,000 for youth programs and aged care. The group plans to hold major events at least once a year, aiming to raise awareness about Jewish Care's services among younger members of the community.

Mother-Daughter Brunch

The focus was on preventative and complementary medicine at the 2004 Mother-Daughter brunch in October 2004 at the Werdiger Hall. More than 200 women attended the event featuring eminent health care professionals Lesley Braun, Professor Marc Cohen and Professor Avni Sali. The \$25,000 proceeds went towards meeting the cost of school books and camps for needy Jewish families.

Phantom Afternoon tea

The Phantom Afternoon Tea in December 2004 was an outstanding success, raising nearly \$45,000 for our supported accommodation for adults with disabilities. More than 1,000 donors enjoyed a cup of tea on us and responded to our call for help to fund urgently-needed capital improvements to the houses.

Jewish Girls Unleashed cabaret show

Jewish Girls Unleashed, an extravaganza of music, song, comedy and circus acts, staged jointly with National Council of Jewish women, played to sell-out audiences at BMW Edge Theatre, Federation Square in March 2005. Headlined by Renée Geyer and Deborah Conway, the cabaret-style shows also featured Elisa Gray as ringmaster and the Stiletto Sisters, Lena Fiszman, Hilary Friedland, Rachel Kramer, Emma Lippa, Helen Mizrahi, Samuel Atlmann-Krum and Ruth Yaffe. Directed by Deborah Leiser-Moore, the event's ticket and sponsorship proceeds of around \$35,000 were shared equally by the two organisations.

Friends of Monte Brunch

Herald Sun columnist Andrew Bolt discussed media bias as guest speaker at the Friends of Montefiore Homes brunch in May 2005 at Lincoln of Toorak. More than 120 people attended the event, raising around \$22,000 to help fund the purchase of hydraulic beds for Smorgon Nursing Home residents.



Bronia

Helping Bronia to stay at home

AtHome (formerly BlueStar and Keshet) Support Services for the Aged offers flexible and affordable home help by trained, friendly and reliable staff who speak many languages and are familiar with Jewish culture and religious requirements.

The service provides home nursing, personal care, cooking, household cleaning, transport, shopping and respite for carers.

Bronia Hahn was once known fondly as the “peg lady”. An enthusiastic potter, ceramicist, painter and reader, she was a whiz with wooden pegs, which she creatively fashioned into miniature pieces of furniture.

This was back in the 1970s as a Montefiore Homes’ day care participant.

But her association with the organisation goes back much further. In 1952, the then Jewish Welfare and Relief Society helped Bronia, her husband and daughter (all Holocaust survivors) settle in Australia from Europe by providing accommodation in the Bialystoker Centre.

Only two years later when her husband died, leaving her with a 12-year-old daughter, Bronia obtained a loan to help establish a dry cleaning business

Retiring due to her chronic heart condition, which often landed her in hospital, she joined the activities group at Montefiore Day Care which provided an interest and companionship.

Suffering a series of strokes in the late 1980s, Bronia turned to the Keshet team, which provided a wheelchair and a carer to assist with personal and home care. She also underwent physiotherapy and speech therapy at the Homes and made a good recovery.

Today, the 93 year old may be frail – having recently been in hospital after a nasty fall – but she’s as effervescent as ever and comes to life when surrounded by people, especially her grandchildren and five great grandchildren

Bronia is very fond of her three carers provided by Jewish Care’s At Home service. Her daughter says they are more like members of the family than employees.

“They remember her birthday, bring back trinkets from holidays, enjoy coffee together and are close to all the family, celebrating the highs and sympathising with the lows.”

Another welcome face is Friendly Visitor Raph Ajzensztat, 21, who regularly drops in for a chat. Bronia loves to mother him.

For his part, Raph was keen to undertake “something meaningful” after finishing university and his involvement with a Zionist youth group.

“If I can do anything to make someone’s life easier, that’s great,” he says.

Bronia’s daughter who works full time says Jewish Care has been a true life saver. Although Bronia has lived with her daughter and son-in-law for many years, she would not be able to do so without the support of Jewish Care.

Last year as various family members suffered ill health, Jewish Care came to the rescue with at-home respite care. The support enabled Bronia’s daughter to go to work, safe in the knowledge her mother was receiving appropriate care and attention, and she and her husband were even able to enjoy a couple of precious days away.

Bronia’s case worker Haidee Nathanson has been overseeing things since joining Jewish Care six months ago. She is in regular contact with the family to make sure everything is running smoothly and Bronia’s needs are being met as well as the family as a whole.

“Jewish Care has been fantastic,” Bronia’s daughter says. “There have been times when we have had to change carers, but have never been made to feel bad.”

“We work hard to match clients with compatible carers. Clients are always our first priority,” Haidee says.

For further information call 8517 5999.

Opposite: Bronia Hahn (second from left) with from left: Raph Ajzensztat, counsellor and case worker Haidee Nathanson and personal carer Rita Spivak.

Cultural and Spiritual Office



Left: Baruch Rosenfeld (left) and Zalman Feiglin (right), look for chametz at Jewish Care's respite house with Zalman's brother Moshe.

Far left: Residents of Jewish Care's supported accommodation enjoyed a festive Chanukah service and party at Melbourne Hebrew Congregation last year.

Jewish Care's Cultural and Spiritual office implements a full agenda that enhances the overall cultural and spiritual aspect of the organisation.

Under the direction of Rabbi Meir Shlomo Kluwgant, the office provides support and advice to the CEO and Executive; education sessions for staff; festival activities; and weekly Shabbat services for residents, clients and family members at Jewish Care facilities.

Among highlights of the year was the Siyum Sefer Torah in September 2004 (see Year in Review p12).

The office works closely with other departments to provide pastoral visits for residents, clients and staff. Rabbi Kluwgant also visits residents who are in hospital throughout the Melbourne area. Funeral, minyan and bereavement services are provided on request.

In the past year, new initiatives were established and improvements made to existing programs. A weekly Shul newsletter is now available in hard copy for shul members, featuring a different parsha from the Torah each week. It also includes a profile on a shul member and is sent to staff members electronically. A new weekly 'mystical thought for the weekend' email complements the Kabbalah Shiurim (lecture) series for staff. Lunchtime lectures for kitchen staff relating to kosher awareness emphasise the organisation's commitment to kashrut.

The Festival program for residents of supported accommodation is continually improving. In addition to the synagogue services for Rosh Hashanah, Chanukah and Shavuot, residents, families and community members also took part in a Succot barbeque at Caulfield Hebrew Congregation; a Purim boat trip; a model seder at Elwood Hebrew Congregation; and a Yom Ha'atzmaut and Lag B'Omer celebration at the Mizrahi Centre.

Through Kerem, Jewish Care's values integration committee, the office continues to promote the organisation's four core values: tzedakah (charity), chesed (kindness), mishpacha (family) and derech eretz (respect). Profiling the values is a high priority and to date the committee has successfully profiled and promoted tzedakah and chesed through 'Tzedakah Month' and 'Chesed Week'. The committee now includes representation from Administration, Community Services, Community Development, Food Services and Residential Services. Committee members are Rabbi M S Kluwgant (Chair), Laurie Child, Cynthia Cohen, Sylvia Drever, Anura Jayasuriya, Ruth Lew, Evan Nathanson, Rachel Thorsen and Ruth Wein.

Human Resources

Occupational Health and Safety



Left: Jewish Care hosted a lunch for supporters in November 2004.

Far left: Volunteers run popular tenpin bowling sessions for residents of Montefiore Homes Community Residence.

Human Resources

Overview

The Human Resource (HR) department oversees payroll, occupational Health and safety and WorkCover. Strategies are now in place to ensure coverage for the organisation during periods of absence, reducing exposure to risk, ensuring greater corporate memory and strengthening processes.

Team members

The team comprises director Julie Morris, administration officer Sharon Moodie, payroll officer Laurie Child, WorkCover administration officer Verna Sarantis, payroll assistant Maria Famularo and OH&S officer Susan Butler.

Throughout the 2004-05 year, the Human Resources department has been busy supporting the organisation's workforce, divided into six divisions across 11 sites: Community Development, Community Services, Finance and Administration, Human Resources, Residential Services, Service Integration.

As at 30 June 2005, there were 597 staff members, in primarily part-time and casual positions.

Highlights

- in February 2005, HR moved from the Slutzkin Wing into superior office space in the Kraus Wing where personnel records are stored in a compactus (previously unused) and each full-time staff member has their own computer
- over the past 12 months, there has been a focus on WorkCover processes and systems and for the past six months, a concentration on OH&S (see following report by Susan Butler). Some pay office systems and processes have been changed to make the system more user friendly and further improvements are planned

- exit Interviews were introduced in early 2004 and have been well received as a means for staff to voice opinions about the organisation in a non-confronting manner. With the staff member's permission, the information is shared directly with the CEO and feedback regarding program improvement or management styles is utilised in a positive and effective manner. Overall, 65 percent of respondents rated the organisation "average and above"
- late in the 2004-05 year, the former Professional Development Interest Group was re-formed as Zetz (sit) Fress (eat) & Learn. This voluntary group of representatives from all areas of Jewish Care meets to arrange lunch-time guest speakers on a range of topics

Towards the future

HR will be paying particular attention to:

- development of a payroll customer service charter
- drilling down statistically into staff commencements and terminations
- further audits of staff files and qualifications
- working in partnership with other interested staff members for the further development of the Zetz Fress & Learn Group

Occupational Health and Safety

Jewish Care believes that the ultimate goal of its Occupational Health and Safety Management System is the prevention of all injuries and incidents. This is reflected by the concerted effort from employees and management to become more actively involved in OHS. There has been a redistribution of designated work groups, the nomination and election of new health and safety representatives and the review of the OHS Committees.

With a strong focus on both prevention and occupational health and safety (OHS) continuous improvement it has been a busy year. Achievements for OHS in 2004-2005 include:

- new emergency procedures for St Kilda Road, Munzer (Regent Lodge) and Melbourne Hebrew Memorial Nursing Home
- an updated electronic system for recording and analyzing injury and incident data
- a revised OHS policy that is on display throughout the organisation
- the development of a Risk Management and Occupational Rehabilitation Program
- ongoing review of OHS procedures
- development of an OHS Business Plan that centres on risk management principles

The continued proactive approach to WorkCover claims and rehabilitation has seen the early return to work of injured employees and long-term redeployment into meaningful work where applicable. The above initiatives and the proactive rehabilitation program are reflected in both a decreasing WorkCover premium and a decreasing incident rate.

Acknowledgments

Life Governors

Jewish Care's Life Governors have been recognised for their outstanding service and assistance to the organisation.

Jeffrey Appel
Rodney Benjamin OAM
Michael Dubs
Jacob Fajgenbaum
Nathan Fink
David Fonda
Barry Fradkin OAM
Geoffrey Green OAM
Paula Hansky OAM
Louis Klein
Marion Lippmann
David Mandie OBE MBE
Max New
Liz Nissen
Robert Salter
Shirley Samuel
Phillip Shulman
Graham Slade
Meryl Slutzkin
Valerie Smorgon OBE
David Southwick
Roy Tashi
Lily Weiss
Avram Zeleznikow OAM
Heinz Ziffer

Donors (Gifts of \$1000+)

Jewish Care thanks the following individuals and organisations as well as the many thousands of other donors whose generous contributions during the 2004-05 financial year will ensure the continuation of our vital work with the Jewish community of Victoria.

Michael and Helen Abeles
Daryl Abrahams
Access Fundraising Group
Action Recruitment Pty Ltd
Paul Adler and Jan Adler (dec)
Aged Persons Welfare Foundation
Daniel and Jennifer Aghion
Samuel and Ruth Alter
Yvonne Alterwein
The William Angliss (Victoria) Charitable Fund
Anonymous
Jeffrey and Susan Appel
Peter and Marilyn Arnheim
Arnold Bloch Leibler
Regina Bachrach
Charles and Esther Baker
Joseph and Genia Baker
Johnny and Anita Baker
Dr Mark and Dr Kerryn Baker
David and Sandra Bardas
Stewart and Natalie Baron
Andrew Bassat and Dr Natalie Okun
Paul and Sharon Bassat
Robert Bassat and Nina Bassat AM
Percy Baxter Charitable Trust
Martin and Vivienne Baytch
Samuel and Clare Bennett
Ian and Sabrina Berger
Alexander and Eva Berkovic
Lionel and Elaine Berkowitz
Marc Besen AO and Eva Besen AO
Daniel and Danielle Besen
Besen Family Foundation
Keith and Deirdre Beville
Graham and Evelyn Blashki
Dr Grant and Lindy Blashki
Greg and Julie Blashki
Geoffrey and Naomi Bloch
Dr Sidney and Felicity Bloch
Andrew and Lisa Blode
Barry and Lorraine Bloom
B'nai Brith Foundation
B'nai Brith Josies Charitable Fund

Dr Jacob Boon
R C and Christina Borowich
Arnold and Mary Bram
Paul and Norma Brand
Philip and Vivien Brass
Barry and Marilyn Braun
Joseph Brener
The Jack Brockhoff Foundation
John and Ilana Broons
Dr Michael and Tamara Bruce
Tom and Beth Bruce
Jack and Drora Brukarz
Gary and Sonya Bryfman
David and Doris Burstin
Joseph and Pamela Bursztyn
Andrew Buxton
Barry and Suzi Carp
Bernard and Helen Carp
Dr Leon and Marlen Carp
Eve Casper
Anita Castan
George and Freda Castan
Nellie Castan
Dr David and Jill Castelan
Chase Properties & Development Pty Ltd
Nathan and Camit Cher
Daryl and Hannah Cohen
Michael and Mary Cohen
Dr Matthew and Lieba Cohen
Trevor and Heather Cohen
Michael Cohn
Collier Charitable Fund
W Max Corden
Sir Zelman and Lady Anna Cowen
Albert and Debbie Dadon
Carl and Diana Davis
Bruce and Pat Davis
DBR Group (David, Barry & Rodney Smorgon families)
Simon and Lisa de Winter
John and Danielle Deane
Deloitte
Ron and Judy Dodge

Dr Abe and Vera Dorevitch
George and Marlene Dryen
Dr Brian and Lynette Dubowitz
Michael and Lilli Dubs
Dunera Club
Joan Dwyer
Harry Dzewulecki
John Rosenbloom and Ms Kathryn Earp
Sarah Edelman
Peter and Monica Edwards
Kurt Eisner
Norman Czarny
Moshe and Norah Elkman
Elmo Dileeni Pty Ltd
Zelman and Diana Elton
Robert and Ruth Epstein
Greg Shalit and Miriam Faine
Jacob and Vivien Fajgenbaum
John and Jenny Fast
Fay Feiglin
Alan and Yvonne Feil
Benno and Baska Feuer
Nathan and Elly Fink
Yvonne Fink
Benjamin and Gertrude Fink
Alan and Elizabeth Finkel
The Finkel Foundation
Ivan Wingreen and Lee Finkelstein
The Marian & E H Flack Trust
Leon and Paula Flinkier
Victor and Sara Fonda
Noemi Fooks
Barry Fradkin OAM and Dr Pamela Fradkin
Morry Fraid and Kate Cowen-Fraid
Andrew Frederick
Martin and Freda Freiberg
Ben and Diana Frenkel
Jack and Lynne Frid
Reuben and Vivienne Fried
Dr Gary and Ruth Frydman
Gandel Charitable Trust
Ian and Linda Gandel

Acknowledgments Continued

Donors (Gifts of \$1000+)

John and Pauline Gandel	Ron and Vera Harris	Eddie Kornhauser	Richard and Marietta Manders
Michelle Gandel	Ethel Herman Charitable Trust	Chaim and Hedy Kornwasser	David Mandie OBE MBE
Tony and Helen Gandel	William Herr	Norman and Natalie Kotzman	Professor Leon and Leah Mann
Mark and Judy Gandur	Gary and Ruth Hershan	Dr Dorothy Kovacs	Don and Sonia Marejn
Gary Peer & Associates	Myer and Tova Herszberg	Alan Kozica and Ms Rocky Lambert	Ignacy Marek
Sylvia Gelman AM MBE	Theodor Herzl Social Club Inc	Irene Kozica	Irene Marsh
Raphael and Fiona Geminder	Dr Ian Heyman	Dr Jack and Jennifer Krafchek	Leigh and Sandra Masel
Joseph and Zita Gersh	Johanna Heyman	Dinah Krongold	Dennis Max
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The Honorable Alan Goldberg AO and Rachel Goldberg	Peter and Nina Hornung	John and Eve Landman	Andrew and Barbara Morrison
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Leon and Judith Goldman	Craig and Toni Joel	Peter and Crystal Lefkovic	Dr Mark Steiner and Ms Judy Naiditch
Ronald and Dina Goldschlager	Morris and Leonie Joel	Dr Robert and Dusha Lefkovits	Michael and Atida Naphtali
Colin Golvan and Dr Deborah Freiberg-Golvan	Dr Michael and Pamela Jonas	Robert and Melissa Lehrer	Dennis and Fairlie Nassau
Adam and Janet Goodvach	Martha Joss	Fela Lemberg	National Council of Jewish Women of Australia Foundation
Moishe and Dr Vicki Gordon	Edith Kabos	Grahame and Ruth Leonard	Nordia Foundation Pty Ltd
Jack and Rita Gottlieb	Max and Deena Kaltmann	Dr Daniel and Sandra Levinson	Zenek and Alexandra Obarzanek
Geoffrey Green OAM and Pauline Green	Aaron and Miriam Kanat	Barry and Estelle Levy	Diana Opat
Louise Green	Dr Benjamin and Karen Katz	Graeme and Mina Levy	Nick and Sarah Orloff
Solomon and Edith Greiman	Geoffrey Kempler	Solomon and Rosie Lew	Raymond and Mary Lou Orloff
Chaim Gringlas	Stephen Kenmar	Michael and Ruth Lewin	Diane Orner
Jack and Diane Gringlas	Dr Stanley and Carol Kennett	Bori and Helen Liberman	Jane Owen
Michael and Rosemary Gropman	Howard and Michelle Kiel	Lee Liberman	David and Sonia Payes
Alexander and Tamara Grossman	David and Pauline Kingston	Sara Lichtenstein	Perpetual Trustees Australia Limited
Andrew and Dr Eva Gurman	Israel and Laura Kipen	Lily & Egon Weiss Foundation	Joseph and Anna Piekarski
Bob Guttman and Jennifer Huppert	George and Guta Kiper	Rabbi Steven and Rebbetzin Vera Link	Joshua and Mary Pila
Jacob Haimson	Mikhail and Rachel Kisin	Gidon and Orli Lipkies	Pivotech
Dr Michael and Carol Hammerman	Dr George Klempfner and Yolanda Klempfner AO	Minya Lipkies	Felix and Larisa Plotkin
Sulamith Handelsman	Ms Eva Knapp	Dr Jack Lipp	Norman Pollack
Dr Jack Hansky and Dr Paula Hansky OAM	Dr David Komesaroff	Lord Mayor's Charitable Fund	George Pollak
David and Lilly Harris	Jacob Korbman	Simon and June Lubansky	Kevin and Evelyn Pose
	Anne Korman	Helen Macpherson Smith Trust	
	Bettie Kornhauser	Frank Mahlab and Eve Mahlab AO	

Donors (Gifts of \$1000+)

Richard Pratt AO and
Jeanne Pratt AO
The Pratt Foundation
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Adam Priester and Jaki Lew
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Ezriel and Eva Rabinowicz
Ian and Sandra Raizon
Robert Raynor AM and
Bronia Raynor
Eva Reich
Dr Leslie Reti
Mary Rettig
Dr Joe and Annette Richter
Riordan Hume lawyers
Ian and Beverley Rockman
Irvin Rockman CBE and
Lyn Rockman
Susie Rockman
Roger David Stores Pty Ltd
Andrew and Judy Rogers
Richard and Roslyn Rogers
William Rogers
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Barry and Sara Rosenberg
Ilan and Eleni Rosengarten
Kenneth and Ruth Rossdale
Norman Rothfield OAM and
Evelyn Rothfield OAM
Rae Rothfield
Maximilian Sachs
Robert Salter
Joseph and Jean Saltzman
Saul and Lucy Same
Graeme Samuel AO and
Lynne Samuel
Dr Peter and Judith Schiff
Alan and Carol Schwartz
Andrew Schwartz and
Baba Schwartz
Dr Kurt and Marie Schwarz
Dr Max and Robyne Schwarz
Sam and Judy Seigel
Alan and Ada Selwyn
John and Joan Selwyn
Dr John and Suzanne Serry

Arthur and Musia Shafir
Eugene Shafir
John and Monica Shalit
Bella Shannon
Dr Gideon and Barbara Shaw
Jonathan and Donna Sheiman
Jeffrey Sher QC and Diana Sher
Adam Shostak
Louis and Dina Silber
Dov Silberman
Jack and Lesley Silberscher
Graham and Mary Slade
John and Elizabeth Slater
Benjamin Slome
Charitable Foundation
Kevin and Suzanne Slomoi
Judith Slutzkin
Robert and Alys Slutzkin
Michael and Sue Small
Barry and Sandra Smorgon
David Smorgon OAM and
Roslyn Smorgon
Graham and Annette Smorgon
Gita Smorgon
Jack Smorgon AM and
Valerie Smorgon OBE
Jack & Robert Smorgon
Families Foundation
Norman and Tania Smorgon
Robert and Vicki Smorgon
Rodney and Ann Smorgon
Samuel Smorgon AO and
Minnie Smorgon
Tony and Jennifer Smorgon
Victor Smorgon AO and
Loti Smorgon AO
Victor Smorgon Charitable Fund
Oscar Sokolski
Samuel and Helen Sokolski
David Southwick
Dr Graeme and Suzanne Southwick
Sylvia Spigelman
Victor and Fleur Spitzer
Ben Stark
Shirley Stern
John Stern

Norman and Renee Super
Ian and Gina Swart
Ricci Swart
Peter and Leonie Szabo
Richard and Rebecca Szentel
Ksiel Szmulewicz
Ron and Sarah Tatarka
Sam and Miriam Tatarka
Geoffrey and Annie Tauber
TBM Commercial
Werner and Betty Teitel
David and Lisa Thurin
Lorraine Topol
Vladimir and Sima Tsyskin
Andrew and Lily Tzouras
Izrael and Gerda Urbach
Leon and Sandra Velik
Margaret Verstandig
Vicki Vidor
Alex and Heloise Waislitz
David and Ruth Waislitz
Dr Victor and Dr Karen Wayne
Sam and Raymonde Webb
Bradley and Tamar Wein
Sophie Weinberg
Jacob and Debbie Weinmann
Adam and Sara Weis
David and Adira Werdiger
Nathan and Nechama Werdiger
Shlomo and Shyrla Werdiger
Werled Foundation
William and Rachela West
Robert and Evelyn Westheimer
Brian and Lauren Wiener
Esther Wiener
Paul and Vita Winestock
Lilly Winter
Arnold Wolf
Israel and Diana Wolf
Lewis and Debbie Woolf
Leon and Nancy Worth
Heniek and Sally Zelman
Roma Zoland
Emanuel Percy Ackman Estate

Special Occasions

Many members of the community chose to mark a special occasion by donating to Jewish Care themselves or asking guests to make a donation in lieu of gifts.

Birth

Yoni Marila Ringelblum

Bar/Bat Mitzvah

Rebecca Abelman
Rebecca Birch
Veronica Fink
Maia Joseph
Jay Lambert
Lexi Lambert
Justin Lewis
Ann Morgan
Belinda Moskovitch
Ruby Schwartz
Jessica Sishy
Daniel Slomoi
Jarrod Slomoi
Daniel Smorgon
Sam Toet

Special Birthday

Daniel Baker
Peter Bancroft
Keith Beville
Romek Birch
Alexander Blake
Jeff Brasch
Stan Brasch
Sadie Brustman
Leon Carp
Daryl Cohen
Melody Curtis
Marlene Dryen
Stephen Dudakov
Janette Dvash
David Efron
Peter Eisler
Etta Farago
Barb Fayman
Henry Factor
Anne Falkenstein
Robbie Fetter
Nathan Fink
Noemi Fooks
Peter Frayman
Ava Fried

Acknowledgments Continued

Special Occasions Continued

Special Birthday

Natasha Fried
Ruben Fried
John Gandel
Deena Goldbloom
Alice Goldman
Russell Goldman
Alexander Gocs
Chaim Gradzanowski
Irma Hayden
Lary Hayman
Mimi Janover
Magda Jakobovits
Leon Kagan
Lawrence Kallenbach
Paul Kaufman
Victor Klein
Alan Kozica
Jossi Kranz
David Krasnostein
Rocky Lambert
John Lange
Betty Lesh
Alan Markov
Sally Michaels
Queenie Muller
Fairlie Nassau
Anita Olstein
George Olstein
Dan Presser
Eva Presser
Syd Robenstone
Geoff Rose
Sue Rose
Jill Rosenberg
Leo Rosenthal
Braham Sacks
Adie Schafner
Alan Selwyn
Ken Shapiro
Jack Sharp
Joshua Sharp
Arnold Shmerling

Rae Singer
Judy Siegel
David Slade
Tony Smorgon
Michael Snider
Naomi Storch-Nissen
Arie Wolf
Stan Woolf
Susan Yardney
Rebecca Zimmermann

Engagement

Sooly Balter & Leah Falk
Marlon Dubs & Jacqui Boymal
Rebecca Goldstein & Leigh Gratzer
Romi Janovic & Dion Stub

Opsheren

Shaanan Morris

Pre-Wedding

Ella Wizel & Benji Kohn

Marriage

Sarah Barzel and David Zerman

Wedding Anniversary

Ruth and Louis Adler
Doreen and Stan Distiller
Freda and Martin Freiberg
Celia and George Roth
Lionel and Anita Sharpe
Michle and Jack Sher
Betty and Werner Teitel
Adam and Renia Trajstman
Sid and Evelyn Weitzer
Jock and Irenette Zion

Bequests

Jewish Care values and appreciates the proceeds of estates from the following:

The Minnie Ackman Trust
Peter Kurt Alsberg Estate
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Franz Bauer Estate
Beck Charitable Trust
Louis Berner Estate
Binem Brzoza Estate
Alice Buckland Estate
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Rhoda Myra Cohnery Estate
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The Ada, Alfred and Walter Schnock Bequest
Albert Spatt Estate
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Margaret Wechsler Estate
Eleanor Sabina Wertheim Estate
Rachel & Solomon Wertheim Fund
Harry Yoffa Charitable Bequest
Samuel Yonkman Estate

Grants

Jewish Care gratefully acknowledges grants from the International Commission on Holocaust Era Insurance Claims; the Conference on Jewish Material Claims Against Germany for Programs benefiting Jewish Nazi victims; Australian Holocaust Survivor Emergency Assistance Program; Looted Assets of the Swiss Banks Settlement.

Schools Integration Program

Jewish Care gratefully acknowledges the Access Fundraising Group, Melbourne Jewish Orphans & Children's Aid Society and the Pratt Foundation for their continued support of the Schools Integration Program. The program also wishes to recognise the enormous contribution of the volunteers at the Posh Opp Shoppe in raising funds to support students in Melbourne's Jewish dayschools.

Fundraising Committees

Jewish Care's fundraising efforts are supported by dedicated teams of volunteers to whom we are indebted for their continued commitment and hard work.

Annual Appeal

Michael Dubs
Esther Frenkiel
Deena and Rodney Goldbloom
(Co-chairs)
Paula Hansky OAM
Susie Ivany
Max New
Liz Nissen
Louise Zygier

Friends of Montefiore

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Shirley Sekler
Noga Shub
Nicole Silberberg
Shirley Sweet
Jane Walters
Caroline Wein
Lea Woolf

Jewish Girls Unleashed

(in conjunction with National Council of Jewish Women)

Vivien Brass
Debbie Dadon
Di Hirsh
Susie Ivany
Deborah Leiser-Moore
Rosalind Loff
Adira Werdiger

Mother Daughter Brunch

Rochelle Butt
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Lorelle Krulis
Sally Kurz
Sue Lewis
Tanya Lewis
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Niki Saltzman
Tania Smorgon
Adira Werdiger

Shooting Star

Damien Banky (Chair)
Vicki Caplan
Andi Green
Sarah Hyman
Kevin Lentin
Emma Lindell
Britt Pencharz
Miriam Schreiber
Melora Stern
Grant Weinstein

Individuals, Organisations and Companies

Jewish Care would like to thank and acknowledge the following individuals for their sponsorship support and the organisations and companies with whom we have co-operated during the 2004-2005 financial year:

Abba Mail Services
Abbott Australasia Pty Ltd
ACCESS Fundraising Group
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Active Knowledge Systems
Arnold Bloch Leibler
Action Recruitment Pty Ltd
Adass Israel Girls School and Kindergarten
Adult Day Activity and Social Support
Aged Care Assessment Service
Caulfield General Medical Centre
Aged Care Assessment Teams
Aged Care Standards and Accreditation Agency
Aged Foot Care Pty Ltd
Aged Physiotherapy Services
Air Liquide
Airport Luggage (AUST)
Albert Road Clinic
Alfred Hospital
Alma Road Family Therapy Centre
Alzheimers Association Victoria
Anglicare
Adult Multicultural Education Services (AMES)
Arjo Hospital Equipment Pty Ltd
Australian Council for Children and Youth Organisations Inc
Australian Council for Educational Research (ACER)
Australian Hearing
Australian Jewish News
Australian Nursing Federation
Australian Services Union
Australian Union of Jewish Students
B'nai B'rith
Bayside Council
Benson's Group Training Association
Beth Rivkah Ladies College
Bethlehem
Bialik College
Boise Cascade
Boroondara City Council
Brass Philip and Vivien
Broadway Linen Services
Cabcharge
Cabrin Hospital
Cameron Morley
Carer Respite Centre (Caulfield)
Carer Respite Service
Carers Victoria
Carlisle Press
Carp family
Caulfield Community Care
Caulfield General Medical Centre
Caulfield Hebrew Congregation
Centre for Developmental Disability, Health Victoria
Centrelink
CH Group Pty Ltd
Chabad House of Malvern
Chabad Youth Organisation
Chevra Kadisha
Children's Welfare Association of Victoria
City of Glen Eira Council
City of Kingston
City of Melbourne Council
City of Port Phillip Council
City of Stonnington
City of Whitehorse
Ckaos Ink
Clini-call Pty Limited
Club Mediwood
Crown
Commonwealth Department of Health and Ageing
Conference on Jewish Material Claims Against Germany Inc
Corporate Express
Deloitte
Dendy Brighton
Department of Human Services, Victoria
Department of Veterans' Affairs
Department of Victorian Communities
Elwood Talmud Torah Congregation
Emmy Monash
Epworth Hospital
Eshel
Evin Group
Falls Prevention Clinic (Caulfield Hospital)

Acknowledgments Continued

Individuals, Organisations and Companies Continued

Family Touch	Mayne Health Pathology Pty Ltd	Russian Ethnic Representative Council of Victoria	Werled Foundation
Friends of Likud	Medical Emergency Personal Alarm Service	Schetzer Brott & Appel (Jeffrey Appel)	WorkSafe Victoria
Friends of Montefiore	Melbourne Clown Group	SCOPE	Yeshivah College
Gary Peer & Associates	Melbourne Girls Grammar	Service Industry Advisory Group	Yeshivah Gedolah
Gilly's Creche and Early Learning Centre	Melbourne Hebrew Congregation	Shelford Girls Grammar	Yisodei HaTorah
Gracelands	The Melbourne Hebrew Ladies Benevolent Society Inc	Sholem Aleichem College	
Hanover Southern - Housing and Support Services	Melbourne Jewish Orphan and Children's Aid Society Inc	Slade Wyatt Pharmacy	
Hospital Admissions Risk Program (HARP)	Michelson's Real Estate	Smorgon David OAM and Ros	
Hatzolah	Mizrachi Organisation	Sodexho Total Support Services	
Health Services Union of Australia	Mobile Aged Psychiatry Team	South Caulfield Day Care Centre	
Izzy Herzog	MOIRA	South South Eastern Region Migrant Resource Centre	
Hocking Stuart (Caulfield)	Mont Design and Construction	Spitzer Victor and Fleur	
Holocaust Museum	Mother-Daughter Committee	Spotless Linen Ensign Services (Australia) Pty Ltd	
HomeGround Services Argyle Housing (Inner South)	Mount Scopus Memorial College	Spowers Architects	
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Jewish Taskforce Against Family Violence	Nursing Australia	Temple Beth Israel	
Kadimah Cultural Centre	Occupational Risk Management Pty Ltd	TIC Group	
Kids Therapy Centre	Office of the Public Advocate	U3A Israeli Dance Troupe	
King David School	Ohel Chana Girls' Seminary	United Jewish Education Board	
Kosher Meals on Wheels	Pedal Black Design	United Recruitment	
Elwyn Morey and Krongold Centre, Monash University	Posh Op Shop	Uniting Care	
Legrande	Pratt Foundation	Vernon-Carus	
Leibler Yavneh College	PrintCo	Very Special Kids	
Lenny's Deli	Print Dynamics	Victorian Aids and Equipment Service	
Lee Liberman	Colin Puls	Victorian Association of Health & Extended Care	
The Lift Care Bed Company	QBE Mercantile Mutual	Victorian Police Bands	
Liron Choir	Rabbinical Council of Australia and New Zealand	Victorian School for Deaf Children	
Local Learning and Employment Network (LLEN), Holmesglen Employment	Regent Park Lodge	Victorian Symphony Orchestra	
Maccabi Victoria	Remunerator	The Viney Group	
Macpherson + Kelley	Riordan Hume lawyers	Wesley Prep School	
Malvern Nursing Agency	Rosenbergs Shoes	Williams Road Family Therapy Centre	
Margaret Sutherland Strings	Royal Childrens Hospital	Wilson Pride (St Kilda)	
Mayfield Education Centre	Royal District Nursing Service	WIZO	
	Royal Victorian Institute for the Blind		

President's Report in Hebrew, Yiddish and Russian

בענג רב אני מציגה את הדו"ח הראשון שלי. אחרי 12 חודשים אני יכולה להרחיב על השנה הפעלת, המהנה והמספקת הזאת. ההנאה נובעת ממפגש ושיח פועלה עם מגוון רחב של אנשים השותפים למחויבות שלי להבטיח שירותי הרווחה לקהילה היהודית מספקים את הטיפול הטוב ביותר האפשרי לאנשים בקהילתנו הפגיעים והמסופחים מסיבה כלשהי.

האנשים האחראים באופן ישיר למתן טיפול הם אנשי הצוות שלנו. המעורבות האישית שלי בשירותי הרווחה לקהילה היהודית מעמידה אותי במצב מצויין לבחון ולהעריך את הפעילות היום יומית של הארגון. הנסיון שלי הוא שהצוות מותן, מוקדי ומגוב בחיוב למניות המספחות, המתנדבים וכל מי שהם באים איתו במגע יום יומי.

הצוות הוא הוכנס היקר ביותר של הארגון ובדיוניו לצלל הדמיונות וזו ולתודות לאנשי הצוות בשם הוועד המנהל על הנבונה המלאה שלהם והטיפול במצאות אנשים חוזקים לטווח כל יום.

לצד צוות מקצועי ודואג לבדו לא יכול לענות על כל צרכי הקהילה. המציאות היא שאין מספיק כסף, משום שסימון המספחה פשוט אינו עונה על הצרכים של האנשים הפגיעים והחוזקים ביותר, ומספיק פחות מ 75% מתחון הדרוש.

שירותי הרווחה לקהילה היהודית סומכים על נדיבות ליבה של הקהילה במימון חלק משמעותי מהשירותים והתוכניות שאנו מספקים.

הוועד המנהל של שירותי הקהילה מודע לזמאץ הדרוש ולדך בה יש לנקוט כדי לענות בעילות על צרכי הקהילה ההולכים וגדלים הדבר הודגש בבדיקה מחדש של "מחויבים לשירותי רווחה" של שירותי הרווחה שמרססם בעיתון Jewish News ביוני. מתבדיקה עולה שיש צורך שירותים יימנו בדרכים חדשות וחשובות, שהנחה שותפות עם מספיק שירותים אחרים בנוון קהילתנו ומחוצה לה, כמו גם ב הקמת קהילה וחיוקה בעזרת המסאבים שלנו על ידי שיתוף מתנדבים ישירות בניתות שירותים, כל אלה הם המפתח להבטחת פריחת שירותי הרווחה לקהילה בעתיד.

תחום ספציפי בשירותי הקהילה שלנו העומד עתה במני אתגרים משמעותיים הוא השירותים לאנשים בעלי מוגבלויות. מספר הילדים בעלי מוגבלויות בקהילתנו גדל. שירותי הרווחה מובילים בתיכונן הצרכים שלהם בעתיד. הצורך הדחוף ביותר יהיה למצוא מגוון של אופציות דיוור מתאימות לזמן בו יגיעו לבגרות.

אתגר אחר לארגון הוא הצורך למתן מחדש את המתקנים לטיפול בקשישים. מתקנים רבים לא יעמדו בדרישות הממשלה הפדרלית ולא יאשרו בשנת 2008. בנוסף תצורת וקונפיגורציה המתקנים האלה אינה מאפשרת יעילות מירבית בניתות טיפול וכך אנו ממשיכים לחשוף את עצמנו להספדים תפעוליים משמעותיים.

הדבר המשמעותי ביותר הוא איכות הבנינים שלנו. האיכות נמצאה מהדרוש לטיפול צרכי הקשישים בקהילתנו. חברי הוועד המנהל עבדו קשה כדי לגבש תוכניות למתקן חדש ובו 120 מיטות לטיפול ברמה גבוהה/נמוכה שיוכל לשכן דיירים בעלי צרכים מגוונים כולל דמנציה ונטיין). אנו נמאכים במשא ומתן עם ממשלת ויקטוריה לבנית מתקן זה על שטח ערף מוטוניאלי ב Caulfield General Medical Centre ברחוב Kooyong. בו זמנית אנו מחפשים אתר חלופי מתאים בשטח The City of Glen Eira.

התחלתו בתימה חדשה של מתקן נוסף באתר Northcote Ave שלנו. מתקן חדש זה על שם מרק ודינה מנצ (Mark and Dina Munzer) יסיים דיוור ל 45 דיירים ברמת של בית אבות טיפול.

לסיום אני מרגישה ברת מזל שנסלתי את תפקיד הנשיאות בזמן הזה. הודות לקודמי בתפקיד, אכן שוורץ, המיוון הסתיים בהצלחה, ועכשיו זאת האחריות שלי להבטיח שהתחלעתי על המיוון תממש ונוכל לספק בצורה טובה יותר את צרכי הרווחה של הקהילה לארגון מאוחד. אני אסיירת תודה למנכ"ל ברס סלווין על הספקציות שלו, המיונות ורגישותו כשהוא עובד עם הקהילה שלנו. אני מודה לעמיתוי חברי הוועד המנהל על המומחיות והמסירות שלהם. 2 חברי וועד ותיקים פרשו השנה יעקב וינמן ויהודי בלכר כל אחד מהם תרם תרומה ניכרת, ואני מודה להם בשם כל מי שמעוניין בטובת שירותי הרווחה לקהילה היהודית.

רויבן שוורץ (Robyne Schwarz)

מיט גרויס פארגעניגן שטעל איך פאך מיין ערשטן פרעזידענטס באריכט. נאך 12 חדשים קען איך אָפּשאַצן דאָס אָנגענעמע ערשטע יאָר. דאָס פאָרגעניגן קומט פון טרעפן און מיטאַרבעטן מיט אַ יודישע קער' האָט מיר דערמעגלעכט צו אָבסערווירן אַן אָפּשאַצן די יודישע קער' (יודישע באַזאָרגט) וועט באַזאָרגן די באַדערפענישן פון די אַלע און אונדזער ישוב האָט נישטקן זיך און הילף.

אונדזער פּרעסאָנאַל און דירעקט פאָראַטוואַרטלעך צו באַזאָרגן די דאָזיקע הילף. מיין פאָרגינדע מיט יודישע קער' האָט מיר דערמעגלעכט צו אָבסערווירן אַן אָפּשאַצן די סאָ-טעגלעכע אַרבעט פון דער אָרגאַניזאַציע. איך שאַן אָפּ, אַז דער פּרעסאָנאַל באַצט זיך מיט דרך-אויף און פאָראַטוואַרטלעכקייט צו די משפּחות, צו די פריוואַטלעקע העלפער און צו די אַלע מיט וועמען זיי קעמען און קאָנטאַקט.

פּרעסאָנאַל און איינע פון די וויכטיקסטע טיילן פון אונדזער אָרגאַניזאַציע און און באַמען פון די דירעקטאָרן דאָן איך פאַר זייער אַרבעט און דער הילף האָט זיי געבן ערין סאָג צום באַדיען און די אַרבעט פון פּרעסאָנאַל נישט געט צו באַזאָרגן די סאָגע נישט באַדערפענישקע. די רעגירונג-פאָרן דעקן ווייניקער ווי 75% פון דעם האָט מען נישטקן זיך. יודישע קער' פאָרלאָזט זיך אויף דער בריטהאַרציקייט פון יישוב צו העלפן אַדורכפירן אַ גרויסע טייל פון דער אַרבעט.

אין זיין האָט דער דירעקטאָר-ראָס פאָרעמטלעכט און יודישע קער' אַן איבערבליק פון יעדע אומגעבונדע. שותפות מיט קרובישע אָרגאַניזאַציעס און און איסערע אונדזער יישוב און הילף פון פריוואַטלעקע העלפער וועלן פאָרברייטערן אונדזער אַרבעט.

איינע פון די וויכטיקסטע טיילן פון אונדזער אַרבעט און דער פראָבלעם פון קינדער מיט געזונט- אָדער געזונט-פעלעך, (דיאָבלעטיס). יודישע קער' געמט אויף זיך זיך אַזג צו פלאַנירן פאַר זייערע באַדערפענישן און צוקונפט. עס און זייער וויכטיק צו געפינען פאָר זיי געהערקע ווייטונג-באָדינגטען.

אַ צווייטער וויכטיקער פראָבלעם זינען די געביידעס האָט ווערן גענוצט פאָך די עלטערע מענטשן. לויט די פּערזאָנעל פאָרשניפּטן וועלן זיי מער נישט זיין פאָסטיק און יאָר 2008. אפילו היינט שאַפן זיי שוועריקייטן ביים איספירן די אַרבעט. חוץ דעם איז די קוואַליטעט פון די געביידעס נישט גענוג גוט.

דער דירעקטאָר-ראָס אַרבעט שווער צו פינאַליווירן פלענער פאָך אַ יעדער געביידע מיט 120 בעטן ווי עס זאָלן קענען וווינען מענטשן מיט פאָרשידענע פראָבלעמען, אויך מיט זכר-פראָבלעמען. מיר פירן אומטערהאַנדלונגען מיט דער רעגירונג וועלן לאָנד פון קאָלפיל-שפיטאַל און קאָנאָג ראָד און מיר זוכן פאָסטיק ערטער און גלען איידאָ.

מיר אַרבעטן איבער די פאָרשניפּטן ערענישן געביידע. די דאָזיקע מאַרק און דינה מונצער וויינגען וועלן זיין פאָרטיק אַנזיכט 2006 און וועלן האָבן 45 מושב-זקנים ערטער.

צום סוף - איך פיל זיך מולדית האָט און בן געוואָרן פרעזידענט און דער צייט. אַדאָמק מיין פאָגניער, אַלען שוואַרץ, און די פאָראַיינקונג גליקלעך פאָרענדיקט געוואָרן. עס איז איצט מיין פאָראַטוואַרטלעכקייט אַז דאָס זאָל ברענגען צו אַ סך בעסערע רעזולטאַטן און אונדזער אַרבעט.

אין בן שוורץ דעם אָנפירער, ברס סאָלווין, פאָך זיין פראָפּעסאָנאַלעס און פילאָרקיט און זיין אַרבעט און מינע מיט-דירעקטאָר אַ דאָנק פאַר זייער איבערגעגעבנהייט. צוויי לאַנגיאַרקע דירעקטאָרן, יעקב וויינגאָן און יהודה בלאַטער, זינען אַוועק און עמעריטור. במשך פון יאָרן האָבן זיי אַ סך געטאָן און און באַמען פון אַלע פאָראַטענערטיקע און אונדזער אַרבעט דאָנקען מיר זיי.

ראָבין שוואַרץ

Я с большим удовольствием представляю свой первый отчет в качестве Президента. Сейчас, после 12 месяцев работы, я могу оглянуться на прошедший год, который принес много радости и удовлетворения от проделанной работы.

Я испытываю радость от встреч и совместной работы с разными людьми, которые разделяют мое стремление добиться того, чтобы «Jewish Care» предоставляла уход наилучшего качества тем людям в нашей общине, которых по каким-то причинам никто не защищал и они находились в неблагоприятной ситуации.

Группа людей, которая непосредственно отвечает за предоставление ухода, - это наши сотрудники. Моя непосредственная участие в работе «Jewish Care» предоставляет мне отличную возможность наблюдать за повседневной работой организации. Это позволило мне сделать вывод о том, что работники организации открыты, уважительны и ответственны по отношению к семьям, волонтерам и другим людям, с которыми мы приходим к последнему взаимодействию по работе. Работники организации, предоставляющей уход, - это ее главная ценность. И я хотела бы воспользоваться этой возможностью и поблагодарить работников «Jewish Care» от имени Управляющего совета за прекрасную работу по уходу за старыми людьми, которым требуется повседневная помощь.

К сожалению, наличие высокопрофессиональных и заботливых сотрудников само по себе еще не достаточно для полного удовлетворения потребностей общины в услугах по уходу. Реальность такова, что средства не хватает, так как государственное финансирование совершенно не обеспечивает потребностей большинства людей, находящихся в неблагоприятной ситуации и нуждающихся в помощи. Выделяемые средства менее чем на 75% обеспечивают удовлетворение имеющихся потребностей.

Поэтому «Jewish Care» полагается на щедрость граждан, которые жертвуют средства для финансирования значительной части наших услуг и программ.

В сфере общественных услуг Управляющий совет особое внимание уделит определению направлений работы по максимальному удовлетворению спроса на услуги и растущих потребностей в предоставлении ухода. Это подчеркивается в отчете «Стремление к совершенствованию нашей работы по предоставлению ухода» - Отдела общественных услуг «Jewish Care», опубликованном в «Australian Jewish News» в июне. В отчете говорится о необходимости нового подхода и новаторства в предоставлении услуг. Ключевыми элементами обеспечения высокого качества общественных услуг в будущем являются партнерство с другими организациями по предоставлению услуг в нашей общине и вне ее, накопление потенциала общества и оптимизация наших ресурсов путем привлечения волонтеров непосредственно к предоставлению услуг.

В одной сфере общественных услуг в настоящее время у нас ощущаются особенно значительные трудности. Это сфера услуг для инвалидов. Количество детей-инвалидов нашей общины

увеличивается. «Jewish Care» принимает на себя ведущую роль в планировании услуг на будущее с учетом потребностей этих детей. Наибольшее трудности связаны в подавляющем для них подходе жилья к тому времени, когда они станут взрослыми.

Другая проблема, стоящая перед нашей организацией, - это необходимость переоборудования наших учреждений по уходу за пожилыми. Многие из наших учреждений к 2008 году не будут соответствовать Сертификационным требованиям Федерального Правительства. Кроме того, планировка этих учреждений не позволяет достичь максимальной эффективности в предоставлении ухода, и нам приходится нести значительные операционные убытки. Но самое главное - это то, что качество наших зданий страдает от плесени, предпринятых для соответствующих учреждений по уходу за нашими пожилыми гражданами.

Управляющий совет в настоящее время предпринимает все усилия для скорейшего завершения проектирования нового учреждения на 120 кров для ухода за пожилыми с низкой и высокой степенью потребности в уходе. В этом учреждении смогут проживать люди с различными потребностями в уходе, в том числе люди, страдающие деменцией. В настоящее время мы ведем переговоры с Правительством штата в связи с возможностью строительства учреждения по уходу за престарелыми и инвалидами на свободном участке земли на территории медицинского центра Caulfield General Medical Centre на Kooyong Road. Одновременно мы ведем активный поиск других участков, подходящих для такого строительства на территории муниципального района Glen Eira. Мы начали переоборудование участка на Northcote Ave. Там будет новое учреждение по предоставлению дополнительных услуг. Строительство этого нового объекта, который будет называться «Mark and Dina Munzer Community Residence», будет завершено в начале 2008 года. В этом учреждении будет предоставляться высококачественное обслуживание 45 пожилым людям и инвалидам, которым требуется уход на уровне дома престарелых. В этом году уходит в отставку давний член Управляющего совета, находившийся на своих постах долгое время, Jacob Weinmann и Yehudi Blacher внесли выдающийся вклад в работу нашей организации, и я выражаю им признательность от имени всех, кто заинтересован в благополучии «Jewish Care».

Robyne Schwarz

Glossary

Aged Care Assessment Service (ACAS)

The ACAS provides comprehensive assessments for people who have higher needs of care generally associated with aging or long-term disability and facilitates access to appropriate care services.

Community Aged Care Package (CACP)

CACPs are government-subsidised 'in home' packages of care available to eligible persons as an alternative to low care or hostel care where appropriate. Jewish Care uses a standard annual allocation of funds to purchase and/ or deliver support services to the recipient in their own home. Jewish Care currently has 54 CACPs.

Claims Conference

The Conference on Jewish Material Claims Against Germany works to secure compensation and restitution for survivors of the Holocaust and heirs of victims.

Home and Community Care (HACC)

HACCs provide basic maintenance and support services for frail older people, younger people with moderate to severe disabilities and their carers. It aims to support people at home and to prevent premature or inappropriate admission to residential care. HACC is funded jointly by the Commonwealth and State governments under the Home and Community Care Act 1985.

Linkages

Linkages support people with complex-care needs to live independently in the community by providing individually-tailored packages of care provided through the HACC program. Linkages providers receive "brokerage" funds to cover the costs of case management and to purchase a flexible package of services designed to meet the specific needs of each individual within available resources. Jewish Care currently has 54 Linkages packages.

Extended Aged Care in the Home (EACH) Package

EACH packages are similar to the CACP, but offered to people assessed as entitled to high care who choose to receive services in the home. EACH Packages offer additional support resources, most significantly to support the delivery of nursing services to the recipient in their home. Jewish Care currently has five EACH Packages.

Extra Services

Extra Services approval may be granted by the Commonwealth Department of Health and Ageing allowing the provider to charge additional fees for the provision of "extra services" to their residents. Extra Services include, but are not limited to, additional menu choices, the provision of alcoholic beverages, additional recreational services or outings, additional personal services, etc. Residents of "Extra Service" facilities may be asked to pay an accommodation bond and additional daily fees to the provider.

High-care places/facility

High-care places (beds) are occupied by residents who have been assessed to enter a facility on the basis of high-care needs, assessed against a Resident (Needs) Classification Scale. Facilities offering this level of care were previously and still commonly referred to as Nursing homes. Jewish Care has three high-care facilities: Smorgon Family Wing, Fink Family Wing (Ashwood) and Munzer Nursing Home.

Independent living units (ILUs)

ILUs are small self-contained residences, usually single-bedroom flats, which are commonly used to house older members of the community. In the Jewish Care context, these were built more than 30 years ago to provide low-cost housing for recent migrants. Today, equivalent public housing options are provided and maintained by the State government.

Low-care places/facility (hostel)

Low-care places (beds) are occupied by residents who have been assessed to enter a facility on the basis of low-care needs, assessed against a Resident (Needs) Classification Scale. Facilities offering this level of care were previously and still commonly referred to as hostels. Jewish Care currently has one low-care facility, Montefiore Homes Community Residence (Kraus Wing and Gandel Besen Wing).

Residential aged-care facility

Commonwealth-funded residential homes operate with either or both low-care places or high-care places (beds) and are also supported by a range of resident fees.

Young Achievers' Scholarship and Mentoring Program

The Young Achievers' Program was established in 2003 to assist young Jewish students from Year 10, who may have limited access to support from within the Jewish community, to achieve their full potential by providing opportunities for personal and professional development through workshops, a mentor and a \$2500 financial scholarship.

Youth Intervention Project (YIP)

Jewish Care's Youth Intervention Project, operated by Youth Services, aims to tackle resilience, peer group pressure and illicit substance abuse amongst youth, encouraging participation in healthy activities through education and outreach.



Caring for the Community

Locations

Jewish Care head office

The Gary Smorgon Centre
incorporating:

Administration
Community Services
Residential Services

Jewish Care (Victoria) Inc
619 St Kilda Road Melb VIC 3004
Ph: 8517 5999 Fax: 8517 5778
www.jewishcare.org.au

ABN 78 345 431 247

ARN A0040705X

Aged Care facilities

Active Living Centre
incorporating:

Alan Rabinov Activities Unit
Ethel and Jack Goldin Therapies Unit

Independent Living Units

Bontschek Court
Leo Fink Court
Pras Court

Melbourne Hebrew Memorial Nursing
Home, Fink Family Wing

Montefiore Homes Community
Residence incorporating:

Gandel Besen Building
George Kraus Memorial Wing
Slutzkin Memorial Wing
Victor and Loti Smorgon Centre

Smorgon Family Nursing Home

Mark and Dina Munzer Community
Residence incorporating:

Joseph and Stera Gutnick Nursing Home
Bierman Family Wing

Supported Accommodation

Fink (Respite) House
Glen Eira House
Hawthorn Road
Jacobs House
Latrobe Street